

INS. CASE OWNER:

CC 4 AXA1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(

Agreed / Assessed) BOLA S/N No.:

33

If NO or B 28, Ass. Lia:

Repair Cost: W/G

\$

3745.00

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

324.00

(

580 x 4 days)

Loss of Income (LOI):

\$

(

x days)

LOI only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GLA/LTA Search

\$

2.00

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Agent Cost

\$

Total:

\$

4067.00

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

4067.00

Name 1:

Alan's United Auto Pte Ltd

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

1) Claim status: No total/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 250.00

COPY SENT
21/2/18686
27/2/18

ASS. REC. BY:

REF:

ALA/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

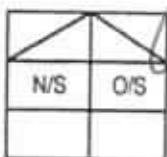
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

03

days

Res.: _____

Yes or No

Lum Sum: _____

20

%

3 Val.: _____

Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SKT 81387

Yr Regn: _____

09, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Mc E200 CGI c.c

1796

Colour: _____

B. D. Grey

A/C: _____

Insured / Std / NI / NA

Sp. Reading _____

112311

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WDD 2120482A 219728

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: _____

F: _____

R: _____

245/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. _____

mm

R/Bal. _____

mm

L/Bal. _____

mm

L/Bal. _____

mm

D.O.A. _____

18/11/17

D.O.I. _____

22/11/17

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

C/S/R

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

23/11

File passed to Catherine

45 # 350 CRed (26m Cu / 439.)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: _____



: Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Survey Fee: _____

Transportation: _____

\$ - RS, \$

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17022274/pb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-11-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 2609G	Veh. Inspected	SKT 8138Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/11/2017	Inspection Date		
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBE2609G
Accident Date : 18-Nov-2017

No. : 05672

Date : 21-Nov-2017

Our Ref : 217177 (AXA) / CHAN

PAGE : 1

WEE CHOON BENG
BLK 247 BUKIT BATOK EAST AVE 5
#08-70
Singapore 650247

*Not Authorized
11 Nov @ 3500
Returning After Paint 3 days*

ESTIMATED COST OF REPAIR FOR M/BENZ E200 1.8 CGI SKT8138Z

1 pc	Front bumper fascia	1,651.00	—
1 pc	Frt o/s bumper parking sensor	291.00	—
1 pc	O/s bumper parking sensor O rg	24.00	—
1 pc	Front o/s bumper side retainer	83.00	x
2 pcs	Front bumper lower side mouldg @ S\$ 95.00	190.00	—
1 pc	Front o/s bumper sponge	95.00	xx
1 pc	Front o/s bumper inner parts	97.00	x
10 pcs	Front bumper inner part rivet @ S\$ 3.50	35.00	—
1 pc	O/s headlamp	1,284.00	—
1 pc	Front o/s fender	1,106.00	x
		4,856.00	
	Less 10% :	485.60	

4,370.40

To diagnostic programme headlamp system

12d
250.00

To putty and spray replaced parts

44d 700.00

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

30d 800.00

Total : S\$ 6,120.40

Singapore Dollars Six Thousand One Hundred and Twenty and Cents Forty Only

*L/SUM
\$3500 ✓
KIM HAN PLS confirm
TWS*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

*P3127.50
L 860.00
3987.50
-12% 478.50
3509.00*

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05672

Vehicle Insured : GBE2609G
Accident Date : 18-Nov-2017

Date : 21-Nov-2017

Our Ref : 217177 (AXA) / CHAN

PAGE : 1

WEE CHOON BENG
BLK 247 BUKIT BATOK EAST AVE 5
#08-70
Singapore 650247

Not Authorised
11 Nov @ 7
Recovery After Paint 3 days

ESTIMATED COST OF REPAIR FOR M/BENZ E200 1.8 CGI SKT8138Z

1 pc	Front bumper fascia	RM 1,651.00	✓
1 pc	Frt o/s bumper parking sensor	RM 291.00	✓
1 pc	O/s bumper parking sensor 0 rg	RM 24.00	✓
1 pc	Front o/s bumper side retainer	RM 83.00	X
2 pcs	Front bumper lower side mouldg @ S\$ 95.00	RM 190.00	✓
1 pc	Front o/s bumper sponge	95.00	✓
1 pc	Front o/s bumper inner parts	RM 97.00	X
10 pcs	Front bumper inner part rivet @ S\$ 3.50	RM 35.00	✓
1 pc	O/s headlamp	RM 1,284.00	✓
1 pc	Front o/s fender	RM 1,106.00	X

4,856.00
Less 10% : 485.60

4,370.40

To diagnostic programme headlamp system

12d
250.00

To putty and spray replaced parts

44d 700.00

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

30d 800.00

Total : S\$ 6,120.40

Singapore Dollars Six Thousand One Hundred and Twenty and Cents Forty Only

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire Vehicle Registration Details**Owner Particulars**

NRIC/Passport/Company Cert No.: 57203461I
Owner ID Type: Singapore NRIC
Owner Name: WEE CHOON BENG (HUANG CHUNMING)
Registered Address: APT BLK 247 BUKIT BATOK EAST AVENUE 5 #08-70 SINGAPORE 650247
Mailing Address: -
Birth Date: 25 Jan 1972

Vehicle Particulars

Vehicle No.: SKT8138Z
Previous Vehicle No.: SJF4747C
Effective Date of Ownership: 23 Mar 2015
Original Regn Date: 17 Sep 2010
Registration Date: 17 Sep 2010
Year of Manufacture: 2010
Vehicle Type: Passenger Motor Car
Vehicle Scheme: -
Vehicle Attachment 1: No Attachment
Vehicle Attachment 2: -
Vehicle Attachment 3: -
Vehicle Make: MERCEDES BENZ
Vehicle Model: E 200CGI
Primary Colour: Grey
Secondary Colour: -
Passenger Capacity: 4
Chassis No.: WDD2120482A219728
Engine No.: 27186030064791
Engine Capacity/Power Rating: 1796 cc / -
Maximum Power Output: 135.0 kW (181 bhp)
Propellant: Petrol

Max Unladen Weight:	1615 kg
Maximum Laden Weight:	2150 kg
Open Market Value:	\$53,923.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Sep 2020
Minimum PARF Benefit:	\$26,961.00
No. of Transfers:	1
IU Label No.:	1123932295
COE No.:	2010080107000022M
COE Expiry Date:	16 Sep 2020
COE Category:	E - Open Category
COE Registration Category:	B - Car (1601cc & above)
Quota Premium (QP) / Prevailing Quota Premium:	\$41,010.00 / -
Actual QP Paid:	\$41,010.00
QP (Regn Cat):	\$35,909.00
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$41,010.00
Additional Registration Fee Rate:	100.00 %
Actual ARF Paid:	\$53,923.00
Vehicle Lifespan Expiry Date:	No Lifespan
CO2 Emission:	-
Message:	COE rebate, if applicable, will be based on the QP of \$35,909.00. This is the lower of QP from Category E and the corresponding Category B in the same tender exercise. To renew the COE, the Prevailing Quota Premium payable is that of Category B.

Print

OK

Save as PDF

Hsiao Tong (LKKAUTO)

From: Rich Ocean Air condition Pte Ltd <rointl@singnet.com.sg>
Sent: Friday, 24 November, 2017 3:39 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING GBE 2609G & SKT 8138Z ALONG/AT BUKIT BATOK EAST AVE 5 ON 18/11/2017
Attachments: GBE2609G.mp4

Dear Ms.Chew

Pls kindly find the attached of the video record.

His is talking the phone during driving and drive slowly, forget to turn the signal light for right turn.

Thanks!

Lin

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 23 November 2017 2:23 PM
To: rointl@singnet.com.sg
Subject: ACCIDENT INVOLVING GBE 2609G & SKT 8138Z ALONG/AT BUKIT BATOK EAST AVE 5 ON 18/11/2017

23 Nov 2017

M/s RICH OCEAN AIR CONDITION PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/AXA17022274/pb3
YOUR REF : P1684677 (GBE 2609G)
ACCIDENT INVOLVING GBE 2609G & SKT 8138Z ALONG/AT BUKIT BATOK EAST AVE 5 ON 18/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of SKT 8138Z against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SKT 8138Z. Kindly refer to the attached video from SKT 8138Z for your easy reference. Your vehicle overtook third party from right while third party was making a right turn. Under Motor Accident Guide, vehicle should not overtake from the right against the flow of traffic. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 December, 2017 8:50 AM
To: 'alanauto@gmail.com'
Subject: RE: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 December, 2017 3:03 PM
To: 'alanauto@gmail.com' <alanauto@gmail.com>
Subject: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Your ref: **SKT 8138Z** *Without Prejudice*

Our Ref: CC4/AXA17022274/Kpb3

Dear Sirs,

ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Hsiao Tong (LKKAuto)

From: alan khong chin wah <alanauto@gmail.com>
Sent: Wednesday, 20 December, 2017 9:34 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Hi Hsiao Tong

Not Accept , we prefer remind on our LOD amount show , for the loss of use you offer us too low , base on BOLA benchmark rate for vehicle 1600cc above the loss of use is \$100-\$120 , we request for \$80 per day is lower then the benchmark rate , if you cant let me have the LOD amount , we will let lawyer to handle , kindly reconsider of our LOD show amount thank you .

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

On 12/20/17, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

> Without Prejudice

>

> Hi,

>

> We refer to the above matter.

>

> We propose settlement at a global sum of \$4,000.00(all-in).

>

> Please confirm acceptance.

>

> Kindly note that this negotiation between parties on this matter is

> purely on a without prejudice basis with the sole intention of

> resolving the matter amicably without parties resorting to legal

> proceedings. No admission of liability, whatsoever, should be deemed /

> inferred from this negotiation of terms/settlement.

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> by either party that will materially affect/influence on the issues of

> liability/damages, either party is not bound, thereafter, by the

> negotiation terms/settlement.

>

>

> Best Regards,

> Hsiao Tong, Chew | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6742-3197 | email:

> chewht@lkkauto.com<mailto:chewht@lkkauto.com> |

> fax: 6741-4108

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

>

>

> From: Hsiao Tong (LKKAuto)

> Sent: Friday, 1 December, 2017 3:03 PM

> To: 'alanauto@gmail.com' <alanauto@gmail.com>

> Subject: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017

> *Our

> Ref: CC4/AXA17022274/Kpb3

>

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 23 December, 2017 8:54 AM
To: 'alan khong chin wah'
Subject: RE: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Without Prejudice

Hi Kenny,

We refer to your below email.

May we wrap up the matter at a global sum of \$4,050.00(all-in)?

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) -----Original Message-----
From: alan khong chin wah [mailto:alanauto@gmail.com]
Sent: Wednesday, 20 December, 2017 9:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Hi Hsiao Tong

Not Accept, we prefer remind on our LOD amount show, for the loss of use you offer us too low, base on BOLA benchmark rate for vehicle 1600cc above the loss of use is \$100-\$120, we request for \$80 per day is lower than the benchmark rate, if you cant let me have the LOD amount, we will let lawyer to handle. kindly reconsider of our LOD show amount thank you.

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

On 12/20/17, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

- > Without Prejudice
- >
- > Hi,
- >
- > We refer to the above matter.
- >
- > We propose settlement at a global sum of \$4,000.00(all-in).
- >
- > Please confirm acceptance.
- >
- > Kindly note that this negotiation between parties on this matter is
- > purely on a without prejudice basis with the sole intention of
- > resolving the matter amicably without parties resorting to legal
- > proceedings. No admission of liability, whatsoever, should be deemed /

Hsiao Tong (LKKAUTO)

From: alan khong chin wah <alanauto@gmail.com>
Sent: Saturday, 23 December, 2017 9:08 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

Hi Hsiao Tong

Loss of use \$80 per day is consider at the very much low side ,even lower than the benchmark which GIA fix , I will prefer to remain our LOD amount show , AXA have no reason don't settle my claim , kindly reply us and confirm thank you.

Regards
Kenny
Alan's United Auto Pte Ltd
64538686

On 12/23/17, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

> Without Prejudice

>

> Hi Kenny,

>

> We refer to your below email.

>

> May we wrap up the matter at a global sum of \$4,050.00(all-in)?

>

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> on a without prejudice basis and should not be construed as an

> admission of liability on our part and/or that of our policyholder

> and/or the authorised driver. The terms of our without prejudice

> engagement should not be disclosed in any other related matter(s) in

> respect of this accident nor should it be binding in any other related claims."

>

> "Wishes you a Merry Christmas & Happy New Year 2018"

>

> Best Regards,

> Hsiao Tong, Chew | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51,

> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> -----Original Message-----

> From: alan khong chin wah [mailto:alanauto@gmail.com]

> Sent: Wednesday, 20 December, 2017 9:34 AM

> To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

> Subject: Re: ACCIDENT INVOLVING GBE 2609G(AXA) & SKT 8138Z ON
> 18/11/2017 *Our Ref: CC4/AXA17022274/Kpb3

>

> Hi Hsiao Tong

>

> Not Accept , we prefer remind on our LOD amount show , for the loss of

> use you offer us too low , base on BOLA benchmark rate for vehicle

> 1600cc above the loss of use is \$100-\$120 , we request for \$80 per day

> is lower then the benchmark rate , if you cant let me have the LOD

> amount , we will let lawyer to handle . kindly reconsider of our LOD show amount thank you .

>

> Regards

> Kenny

> Alan's United Auto Pte Ltd

> 64538686

WEE CHOW BENH
c/o Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

CLKK

Date: 12-12-2017

AXA INSURANCE SINGAPORE PTE LTD
MOTOR CLAIMS DEPT.

8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKT 8138 Z AND GBE2609 G
ALONG BUKIT BATOK EAST AVE 5 ON 18-11-2017

I / We, the owner of Vehicle No. SKT 8138 Z which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|---|---|-------------------|
| 1. Costs of repair | - | \$ 3745.00 |
| 2. Loss-of-Use/Rental fees 4 days (PKI) | - | \$ 320.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$ 4067.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 23 November, 2017 2:23 PM
To: 'rointl@singnet.com.sg'
Subject: ACCIDENT INVOLVING GBE 2609G & SKT 8138Z ALONG/AT BUKIT BATOK EAST AVE 5 ON 18/11/2017
Attachments: SKT 8138Z vs GBE 2609G - TP VIDEO.mp4

23 Nov 2017

M/s RICH OCEAN AIR CONDITION PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/AXA17022274/pb3

YOUR REF : P1684677 (GBE 2609G)

ACCIDENT INVOLVING GBE 2609G & SKT 8138Z ALONG/AT BUKIT BATOK EAST AVE 5 ON 18/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of SKT 8138Z against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SKT 8138Z. Kindly refer to the attached video from SKT 8138Z for your easy reference. Your vehicle overtook third party from right while third party was making a right turn. Under Motor Accident Guide, vehicle should not overtake from the right against the flow of traffic. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKT 8138 Z AND GBE 2609 G
ALONG BUKIT BATOK EAST AVE 5
ON 18-11-2017

BY THE LETTER OF AUTHORITY, I/We, WEE CHON BENH
NRIC NO. S 7203461 I The owner of Vehicle No. SKT 8138 Z

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 11 (month) 2017 (year)



Acknowledged by Owner
(company stamp if applicable)



redefining / insurance



LKK

CLAIM REF : S7M004IU
INSURED : RICH OCEAN AIR CONDITION PTE. LTD.

DISCHARGE VOUCHER

We/I, **WEE CHOON BENG**, NRIC NO. **S7203461I** hereby agree to accept the sum of dollars **FOUR THOUSAND SIXTY SEVEN ONLY (S\$4,067.00)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **GBE 2609G** as a result of an accident along **BUKIT BATOK EAST AVE 5** on **18/11/2017** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SKT 8138Z**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **GBE 2609G** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **GBE 2609G**.

Dated this 1 day of Feb 2018

Claimant's Signature

: [Signature]

NRIC no./ Company Stamp

: S7203461I

Occupation/ Business

: Rich Estate

Address

: _____

Telephone No.

: 98344958

Witness's Name

: ALAN'S KENNY AUTO PTE. LTD.

Witness's Signature

: [Signature]
Company Reg. No. 201113067N
Blk 7, Long Industrial Estate
Singapore 610042

Witness's NRIC No.

: S167308812

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBE2609G
Accident Date : 18-Nov-2017

Our Ref : 217177 (AXA) / CHAN

WEE CHOON BENG
BLK 247 BUKIT BATOK EAST AVE 5
#08-70
Singapore 650247

No. : 15453

Date : 12-Dec-2017

PAGE : 1

FINAL REPAIR COST FOR M/BENZ E200 1.8 CGI SKT8138Z
=====

To supply spare parts

To diagnostic programme headlamp
system

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,500.00
Add 7% GST :	245.00

Total :	S\$ 3,745.00
	=====

Singapore Dollars Three Thousand Seven Hundred
and Forty Five Only



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-173017

Date of Request: 18/11/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 18/11/2017
Enquiry By CHAN YEOW SIAH
TP Vehicle No. GBE2609G
Accident Date 18/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-173017

Date of Request: 18/11/2017

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
Blk 7 Sin Ming Industrial Estate
#01-76
Singapore 575642

Dear Sir/Madam,

Enquiry Date 18/11/2017
Enquiry By CHAN YEW SIAH
TP Vehicle No. GBE2609G
Accident Date 18/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE2609G	AXA Insurance Pte Ltd	07/10/2017-06/10/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBE 2609G (Insdveh)	Model:	TPVD MERCEDES E200
	SKT 8138Z (TP veh)		
Date of Accident:	18/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		6,548.83
Final Repair Cost	: \$		3,745.00
Loss of Use	: \$		320.00
			4days at \$80.00 per day
Rental (if any)	: \$		
			days
LTA / GIA Search Fee	: \$		2.00

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	4,067.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ALAN'S UNITED AUTO PTE.LTD.	: \$	4,067.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

13/02/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))