

ASS. REC. BY:

REF: CS/MSH17022266/Tlrbnz

Special Instruction:

Surveyor: Tufikh ASSIGNMENT (Office)

From (Person): Pearllyn Kang of MSU Date/Time: 21-11-2017 5:04pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBB 7767L Insured: _____

at Workshop m/s Volkswagen Tel: 6774 8288

of 247 Alexandra Rd

Policy No: 80401158 Avw Claim No: 537364

Sum Insured: _____ Excess: \$ 500.00

Make of Veh: _____ D.O.A. 19112017

(Client's Record)

CA / REV / REP. / REV 24 HRS 22-11-2017 @ 11am H.O.D. Endorsement: _____

Date/Time: _____ Person Contacted: Maly Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SBB 7767L - NA / INC17022110 / 13 D.O.A.: 1911.17
<u>23/11/17</u>	<u>Revert by merimen</u> <u>Mandate approve ; Inform repairer to proceed & excess</u>

Merimen

ASSIGNMENT

Item: _____ Date: **22.11.2017**

Estimated Cost: _____

TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SBD 7767L**

at Workshop no: **Volkswagen**

of: **247 Alexandra Rd**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: **\$500.00**

(Client's Record): _____

Make of Veh: _____

Van No: **SBD 7767L** Reg: **2015 April**

Type: M / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or _____

Make: **Volkswagen Jetta** CC: **1390**

Colour: **White** AC: Insured / Std / NI / NA

So Reading: **47201** Radio: Insured / Std / NI / NA

Eng No: _____

C No: **WVWZZZ16ZF M002437**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Mod: Nil / SRM / STD A/Rim or _____

Tyre Size: F: _____ R: **205/55R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI / TOYO / YOKO or _____

Front R/Bal: **6** mm Rear R/Bal: **6** mm

L/Bal: **6** mm L/Bal: **6** mm

D.O.A: _____ D.O.I: **22/11/17 R1115**

Survey held at: **VW Alexandra**

Des. of Damages: **FR + Rear / O/S / N/S / U/C / Rooftop or FR + N/S**

The U/C / Chassis frame / Body Structure affected due to collision

(Policy Condition) **11am**

Remark: The veh had commenced its repair at the time of inspection.

Sal. or Market Value: **\$70K.**

IDAO Accident Rpt: _____ Consistent? - Yes or No

GIA / PR Seen: _____ Consistent? - Yes or No

Est. Repairs: **5** days Res: Yes or No

Lum Sum: _____ % Val: Yes or No

QA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle IN / OUT



Date / Time Action Instruction

Submit supplementary item (the value) through Merimen

Confirm \$4795.28, 5 days
 Red: \$4863.76, 50%

RECEIVED 1-5 DEC 2017

Date/Time File Pass of: Prel. Report Final Report

typist

Date/Time File Return of: _____

Days Of Repair: **5**

Resurvey No. of Trip: **1**

Survey Fee: _____

Transportation: _____

Phone: _____

Other: _____

Add Fee: Site Insp: \$ _____

Interven: \$ _____

Techning: \$ _____

Clean up: \$ _____

Report Format: **OD - Merimen**

Lump sum: **4795.28**

200
10
210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17022266/T1rb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 22-11-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SBQ 7767L
Policy No.	80401158AVW	Coverage (\$)	0.00
Claim No.	537364	Excess (\$)	500.00
Assign From	MERIMEN (PEARLLYN KANG)	Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	19/11/2017	Inspection Date	22/11/2017
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE MARKET VALUE IS S\$------(EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Nov 2017		21 Nov 2017 17:04 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEN CHARMAINE ALICIA, ID: S0704542E, Tel: +6584881946		
Vehicle Reg. No.:	SBQ7767L	Date of Loss:	19/11/2017 08:00 - :59
Claim Type:	OD / 537364	Policy/Cover Note No.:	80401158AVW (Comprehensive) Coverage: 29/04/2017 - 28/04/2018
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pearllyn Kang Yen Lin - 6594 2588]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/11/2017]		
Driver/Custodian:	LEN CHARMAINE ALICIA (69 / Female), NRIC: S0704542E, Tel: +6584881946		
Adj Asg. Remarks:	Survey appt on 22-11-17(Wednesday, Tomorrow) 11am at Alexandra. Owner waiting. Please survey and revert. Thank you.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com,assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Pearlyn Kang Yen Lin	Date: 23 Nov 2017

Preliminary Advice

Vehicle No	: SBQ7767L	Accident Date	: 19/11/2017
Make	: VOLKSWAGEN JETTA GP	Policy No.	: 80401158AVW
Assignment Date	: 21/11/2017	Excess	: S\$500.00
Date of Inspection	: 22/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,657.33
Revised Amount	:S\$	6,307.03
Check Items (Estimated)	:S\$	1,400.30
Total	:S\$	7,707.33

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	56,129.00
Salvage Value	:S\$	
Margin for Repair	:S\$	13,871.00

Remarks

(X) The vehicle is economical for repair. Kindly let us have your approval please.

() The above survey was conducted on a 'without prejudice' basis.

Print Received Message

This mail is associated with :

***SBQ7767L (537364)**

OD

Nov 19 2017 8:00AM

[LEN CHARMAINE ALICIA]

Volkswagen Centre Singapore

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 24/11/2017 11:38 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7707.33) - SBQ7767L - Claim Handler: Pearllyn Kang Yen Lin

Approved:7707.33:approved mandate \$7707.33 (including check items \$1400.30) before excess \$500

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Friday, November 24, 2017 2:42 PM
To: Wong, Meiy (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)
Subject: SBQ 7767L MSIG OD DO

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SBQ 7767L (excess \$500.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pearlyn Kang Yen Lin

Date: 15 Dec 2017

Preliminary Advice

Vehicle No	: SBQ7767L	Accident Date	: 19/11/2017
Make	: VOLKSWAGEN JETTA GP	Policy No.	: 80401158AVW
Assignment Date	: 21/11/2017	Excess	: S\$500.00
Date of Inspection	: 22/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,659.04	(Include Supplementary \$1.71)
Revised Amount	:S\$	4,795.28	
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	4,795.28	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	56,129.00
Salvage Value	:S\$	
Margin for Repair	:S\$	13,871.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	4542E
Vehicle Details	
Vehicle No.	SBQ7767L
Vehicle to be Exported	No
Intended De-registration Date	23 Nov 2017
Vehicle Make	VOLKSWAGEN
Vehicle Model	JETTA GP 1.4 TSI 90 A/T TL 1632G5
Primary Colour	White
Manufacturing Year	2014
Engine No.	CAXF15795
Chassis No.	WVWZZZ16ZFM002437
Maximum Power Output	90.0 kW (120 bhp)
Open Market Value	\$17,864.00
Original Registration Date	29 Apr 2015
First Registration Date	29 Apr 2015
Transfer Count	0
Actual ARF Paid	\$7,864.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Apr 2025
PARF Rebate Amount	\$5,898.00
Intended COE Rebate Details	
COE Expiry Date	28 Apr 2025
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$67,601.00
COE Rebate Amount	\$50,231.00
Total Rebate Amount	\$56,129.00

The information contained herein is correct as at 23 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

MSIG (WINNER)
TRY ON RECOVERY
(50% - 50%)

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/11/2017 14:28
Date Of Accident	19/11/2017 08:45
Exact Location Of Accident	ROUNABOUT AMBER RD & MARINE PARADE RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBQ7767L
Insured/Policyholder	
Name Of Registered Owner	LEN CHARMAINE ALICIA
NRIC No	S0704542E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-84881946
Alternative Phone No	OTHERS-84881946

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) TRENDLINE

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80401158 AVW
Cover Note Number	

Driver

Name of Driver	LEN CHARMAINE ALICIA
NRIC No	S0704542E
Date Of Birth	25/10/1948
Occupation	INDOOR
Date Of Driving Pass	04/12/1979
Driving Experience	37 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-84881946
Fax Number	
Contact Number	OTHERS-84881946
EMail Address	NOEMAIL

Address	20 JALAN HAJIJAH #04-30
Postcode	468726
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - ROUNDABOUT
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJF1726H
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	LIM YI HUI
NRIC/Passport Number	S8626628H
Contact Number	
Address	458 HOUGANG AVE 10 #07-417
Postcode	530458
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan Pg. 1

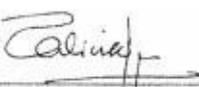
SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 0704572 E

28 NOV 2017

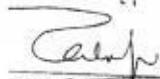
SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On Sunday (19 Nov), I was going to take the ECP, MCE to my office at Alessandro Lane but ECP was blocked due to an event. I therefore diverted to Marine Parade Road and was on Lane 1 to move on to Ambu Road heading to Mountbatten Road. Car SJF1726 was on my left (next to my passenger seat). The driver swerved toward my lane intending a round about to turn into Marine Parade Road, thus forcing me to turn, too. But his car side-swiped mine. We stopped our cars to exchange particulars and took photos of the damage done to our cars.

DECLARATION

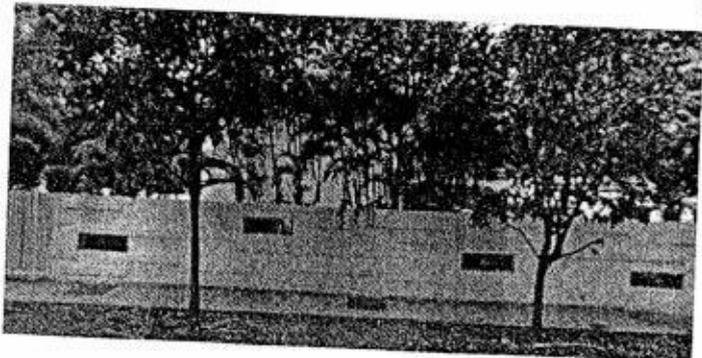
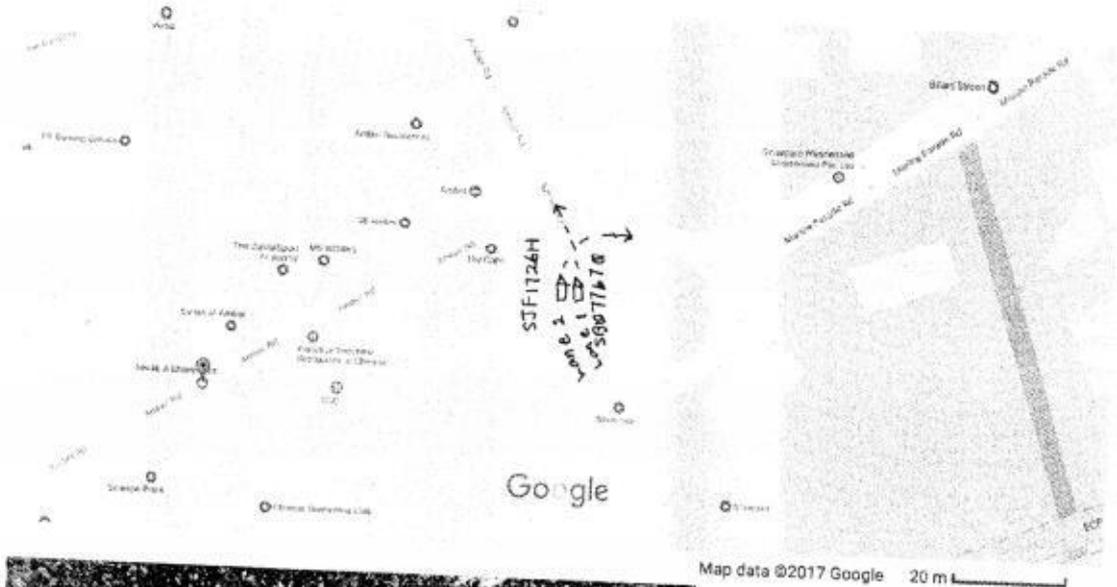
I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 19 Nov 2017

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 24 9011 9017

Google Maps Amber Rd



Amber Rd



<https://www.google.com.sg/maps/place/Amber+Rd/@1.3005134,103.9015762,19z/data...> 20/11/2017



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068907
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF

Form M.X.1 Individual Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 80401158 AVW	Excess : SGD500 Windscreen Excess : SGD100
1. Index Mark and Registration Number of Vehicle SBQ7767L	
2. Name of Policyholder LEN CHARMAINE ALICIA	
3. Effective Date of the Commencement of Insurance for the purposes of the Act 29/04/2017	
4. Date of Expiry of Insurance 28/04/2018	
5. Persons or Classes of Persons entitled to drive*	
LEN CHARMAINE ALICIA Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.	
* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use*	
Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.	
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S0704542E**




Name
LEN CHARMAINE ALICIA

Race
CHINESE

Date of birth **25-10-1948** Sex **F**

Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S0704542E**



Name
LEN CHARMAINE ALICIA

Issue Date: **25 Oct 1948**
 Valid Date: **22 Jan 2008**

001561877C

3816977



NRIC No. **S0704542E**



Date of Issue
07-12-2005

20 JALAN HAJIJAH #04-30
 SINGAPORE 468728

NRIC No: S0704542E Date: 07/12/2007 No: 8870189

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

Class	Description	PASS DATE
Class 3	Motor Cars < 3000kg with <= 2 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	04 Dec 1979

NP 428A

Licence No. S0704542E



Tanpin 92495349
 Ex 9500 Revant

MS16 (winner)

O.B / Recovery
 inist: 20/11/17

* Resurvey before paint
 sur @ lkkando.com

PDI TUAS

22/11/17
 22/11/17
 5 days
 887946

Phone No.
 Fax No.
 E-Mail

-- outsource
 LKK

PDI TUAS

LEN CHARMAINE ALICIA
 20 JALAN HAJIJAH
 #04-30
 Singapore, 468726
 Singapore

VAT Registration No. M20098505-2
 Tax No. 199101494Z

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Service Quote

Customer No. CV029184
 Quote No. SER/QUO/1701933
 QuoteDate 20/11/17
 Salesperson Benjamin lim
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE	32,755	Kong Charmaine
License No. SBQ7767L	VIN WVVZZZ16ZFM002437	Initial Registration 29/04/15	Sales Advisor Benjamin lim
Engine Code M4	Labor Type M4	Engine No. CAX F15795	Model Code 1632G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		50.00 ✓
P B&P ALEX LABOUR	LABOUR	4	UNIT		1,900.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		2,000.00 ✓
P B&P RIM	B&P RIM -NETT	1	UNIT		1,900.00 ✓
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			300.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00 ✓
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		200.00 ✓
Sum Labor					6,710.00
P 5C6805903J 9B9	FR.SPOILER ?	1	Pieces		484.83 ✓
P 5C6805911P	WHEEL HOUS LHF ?	1	Pieces		132.61 ✓
P 5C6807109C	BUMPER CENTER BRACKET ?	1	Pieces		573.69 ✓
P 5C6807183A	BUMPER LH BRACKET <i>net</i>	1	Pieces		32.25 ✓
P 5C6807217M GRU	FRONT BUMPER COVER <i>de</i>	1	Pieces		777.85 ✓
P 5C6807248H	FOAM INSER LH ?	1	Pieces		103.80 ✓
P 5C6807665A	FOAM ?	1	Pieces		105.37 ✓
P 5C6821105A	FENDER LHF <i>ht</i>	1	Pieces		691.66 ✓
P 5C6821135	Use Predecessor 5C6821105 FENDER SUPPORT LH <i>net</i>	1	Pieces		45.27 ✓
Sum carried forward					9,657.33

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

LEN CHARMAINE ALICIA
20 JALAN HAJIJAH
#04-30
Singapore, 468726
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

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License No.	VIN	Initial Registration	Sales Advisor
SBQ7767L	WVWZZZ16ZFM002437	29/04/15	Benjamin lim
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F15795	1632G5
			Continued
			9,657.33
Sum Item			2,947.33
			Sum Labor
			6,710.00
			Sum Item
			2,947.33
			Total SGD
			9,657.33
			7% GST 9,657.33
			676.01
			Total SGD Incl. GST
			10,333.34

Explanations

P = Proportionately Charged

Payment Terms No Credit

9659.04

Service Order Confirmation

SERVICE ORDER NO.: 17IP9143
CUSTOMER NO.: CV029184
CUSTOMER NAME: LEN CHARMAINE ALICIA
TELEPHONE NO.:
ADDRESS: 20 JALAN HAJJAH #04-30
 Singapore

VEH No.: SBQ7767L

Order Date: 22/11/17

Reg Date: 29/04/15 **KM:** 32,755

VIN NO.: WYWZZZ16ZFM002437

ENGINE NO.:

SA: Kong Charmaine

MODEL: JETTA TSI (DSG) TRENDLINE **MODEL NO.:** 1632G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT -NETT	1		300		300
5	B&P ALEX LABOUR R&R RIM & BALANCE	1	UNIT	50		50
6	B&P ALEX LABOUR LABOUR	2	UNIT	475		950
7	B&P ALEX PAINT SPRAY PAINT	2	UNIT	500		1,000
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
10	5C6807217M GRU FRONT BUMPER COVER	1	PCS	777.85	28	560.05
11	5C6807183A BUMPER LH BRACKET	1	PCS	32.25	28	23.22
12	5C6821105A FENDER LHF	1	PCS	691.66	28	498.00
13	5C6821135 FENDER SUPPORT LH	1	PCS	45.27	28	32.59
14	5K0601025S 828 16" PESCOARO RIM ONLY	1	PCS	1,138.48	28	819.71
15	839801361 TIRE VALVE (A) new	1	PCS	2.38	28	1.71

Remarks: MSIG WINNER OD / RECOVERY

DOA 19/11/2017

SURVEYOR LKK

EXCESS \$500

Service Order Confirmation

SERVICE ORDER NO: 17IP3143
CUSTOMER NO.: CV029184
CUSTOMER NAME: LEN CHARMAINE ALICIA
TELEPHONE NO.:
ADDRESS: 20 JALAN HAJJAH #04-30
Singapore

VEH No.: SBQ7767L

Order Date: 22/11/17

Reg Date: 29/04/15 KM: 32,755

VIN NO.: WVVZZZ16ZFM002437

ENGINE NO:

SA: Kong Charmaine

MODEL: JETTA TSI (DSG) TRENDLINE MODEL NO.: 1632G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	4,295.28
GST AMOUNT	300.67
TOTAL AMOUNT	4,595.95

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17022266/T1RBN2

Date: 19/12/2017

REFERENCE

Insured/Claimant:	LEN CHARMAINE ALICIA	Policy No:	80401158AVW
Date of Loss:	19/11/2017	Nature of Claim:	OD
		Claim No:	537364

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SBQ7767L	Engine No:	CAXF15795
Make & Model:	VOLKSWAGEN JETTA GP, 1.4 TSI 90 A/T (A)	Chassis No:	WWZZZ16ZFM002437
Reg. Date:	29/04/2015 (Man. Year: 2014)	Odometer:	47201 km
Colour:	White		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$70,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,849.04	1,935.28	2,913.76	60.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,810.00	2,860.00	1,950.00	40.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,659.04	4,795.28	4,863.76	50.35
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	9,159.04	4,295.28	4,863.76	53.10
+ GST 7.00/7.00% (S\$)	641.13	300.67	340.46	53.10
Nett Amount (S\$)	9,800.17	4,595.95	5,204.22	53.10

INSPECTION

Date of Assignment:	21/11/2017	
Date Inspected:	22/11/2017	Inspected At:
		Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD TAUFIKH

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 19 Dec 2017)
Parts: 143	VOLKSWAGEN JETTA GP 1.4 TSI 90 A/T (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SBQ7767L)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P RIM	Cut	1,900.00 FS	*819.71 FS
2	1		*FR SPOILER	Not Necessary	484.83 FS	*- FS
3	1		*WHEEL HOUS LHF	Not Necessary	132.61 FS	*- FS
4	1		*BUMPER CENTER BRACKET	Not Necessary	573.69 FS	*- FS
5	1		*BUMPER LH BRACKET	Necessary	32.25 FS	*23.22 FS
6	1		*FRONT BUMPER COVER	Deformed	777.85 FS	*560.05 FS
7	1		*FOAM INSER LH	Not Necessary	103.80 FS	*- FS
8	1		*FOAM	Not Necessary	105.37 FS	*- FS
9	1		*FENDER LHF	Bent	691.66 FS	*498.00 FS
10	1		*TIRE VALVE	Necessary	1.71 FS	*1.71 FS
11	1		*FENDER SUPPORT LH	Necessary	45.27 FS	*32.59 FS
Total Parts (S\$)					4,849.04	1,935.28

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	R&R RIM & BALANCE	New	50.00	50.00
2	LABOUR	New	1,900.00	950.00
3	SPRAY PAINT	New	2,000.00	1,000.00
4	B&P WHEEL ALIGNMENT	New	300.00	300.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
6	ELECT WIRING & MECH COMPO	New	200.00	200.00
Gross Labour Cost (S\$)			4,810.00	2,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >