

INS. CASE OWNER:

CC 3 AXA1702

LKK: IDAC:

Surveyor: Kenneth DOI: 2/11/18 Date / Time: 21/1/18 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: STR 4655X Claim No.: STM0042V / 20169
Name of Insured: SURAH BINTI BULAN RASUL MAHA Policy No.: GA0403ED
Insured Tel No.: HP: 10/11/18 Make / Model: TOYOTA
Excess Sec II :SS D.O.A.: 10/11/18 Place of Accident: YIO Ulu KANG RO
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: MUHAMMAD IYAS BIN ISMAIL BTAM OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

CHC 5918 J



INSRS: WSP: Tel: Liability: RMKS: Trans CUB



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Table with columns: Date/Time, Description, STAGE, DATE / PIC. Includes entries for 21/11/18, 08/12/18, 29/01/2018, 22/1/18, and 30/1/18. STAGE includes Non-Reporting ltr, Call Of, Documentation Check List, etc.

PRELIMINARY ADVICE Date/Time: 26/1/18 Sent By: DM Confirm by:

FINALIZATION Date/Time: Confirm with: Confirm by:
Repair Cost: SS ( days) Reduction: % Email Call
FINAL SETTLEMENT Date/Time: 22/1/18 Confirm with: Jasmine Email Call
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27
Repair Cost: MYR 6099.00
Loss of Rental (LOR): SS 310.80 (3 days) x \$ 103.60
Loss of Use (LOU): SS (\$ x days)
Loss of Income (LOI): SS 150.00 (\$ x 3 days)
LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
GIA/LTA Search: SS 95.35
Medical: SS
Disbursement: SS (e.g. Tow/ Independent)
Legal Cost: SS
Total: SS 6565.15 Global Sum SS:
1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$350.00

FINAL PAYMENT Date/Time: Confirm with: Email Call
Payee 1: SS 6565.15 Name 1: Trans-cab Auto Services Pte Ltd
Payee 2: (Strike if N.A.) SS Name 2:
Payee 3: (Strike if N.A.) SS Name 3:

ASS. REC. BY:

REF: ALA

Kenneth

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Trans Cab

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

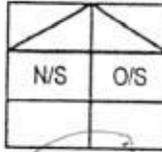
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHC 3918J Yr Regn: 02, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Perant 1st. Ind c.c. 1995

Colour: White / Red A/C: Insured / Std / NI / NA

Sp. Reading: 44820 T/Radio: Insured / Std / NI / NA

Eng/No: 25152P

C/No: VI-1 ABL 15 AUC - 280 982

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Perant 215/60R16 Michelin

R: Perant Michelin

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 7 mm Rear 9 mm

R/Bal. 7 mm R/Bal. 9 mm

L/Bal. 7 mm L/Bal. 9 mm

D.O.A. 19/11/17 D.O.I. 21/11/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>22/10</u>	<u>File pass to Corbett</u>
<u>25/11</u>	<u>\$ 7158.50 Car firm Jasmine. (3x 101.46 + 150)</u>
	<u>(red: \$38,507.57 / 841.)</u>
	<u>HS \$ 5700 (Red \$ 39967.00 8PP)</u>

Date/Time, File Pass to?  : Preli. Report  : Final Report

1) \_\_\_\_\_  
Date/Time, File Return to? \_\_\_\_\_  
2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ )  
 : Interview (\$ )  
 : Tech. Invs (\$ )  
 : Weekend (\$ )

Survey Fee:	
Transportation:	
\$ + RS. \$	
Photos	
Others	
TOTAL	

Report Format : \_\_\_\_\_  
Lump Sum / I.B.I: (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC3/AXA17022263/Kpb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-11-2017	
		Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJR 4655X	Veh. Inspected	SHC 5918J
Policy No.		Coverage (€)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	19/11/2017	Inspection Date	21/11/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**TRANS-CAB AUTO SERVICES PTE LTD-**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5918J -**

**AAD1711-204**

*Not Authorized  
Summary B4 paint*

Vehicle No.:  
Chassis No.:  
Vehicle Make:  
Vehicle Model:  
Date of Accident :  
Third Party Insurer :

**SHC5918J - JHOW**  
VF1ABL15AUC280982  
RENAULT  
LATITUDE  
19.11.2017  
PXA

PART		LIST
1	1 BUMPER COVER REAR	\$ 1,108.46 ✓
2	1 BUMPER LOWER REAR	\$ 768.84 ✓
3	1 BUMPER BRACKET CTR REAR	\$ 113.47 X
4	1 BUMEP R BRACKET SIDE RH REAR	\$ 135.97 X
5	1 BUMEP R RETAINER RH REAR	\$ 44.99 X
6	1 BUMPER REFLECTOR RH	\$ 43.61 X
7	1 BUMEP R BRACKET SIDE LH REAR	\$ 135.97 X
8	1 BUMEP R RETAINER LH REAR	\$ 44.99 X
9	1 BUMPER REFLECTOR LH	\$ 43.61 X
10	1 BUMPER BEAM REAR	\$ 777.52 ✓
11	1 BUMPER BEAM BRACKET LH REAR	\$ 225.95 X
12	1 BUMPER BEAM BRACKET RH REAR	\$ 225.95 X
13	1 BOOT REAR	\$ 2,872.68 ✓
14	1 BOOT FINISHER	\$ 470.06 X
15	1 BOOT WHEATERSTRIP	\$ 323.05 X
16	1 BOOT REFLECTOR LAMP LH	\$ 493.35 X
17	1 BOOT REFLECTOR LAMP RH	\$ 493.35 X
18	1 BOOT BADGE 'RENAULT'	\$ 225.36 ✓
19	1 BOOT BADGE	\$ 225.36 ✓
20	1 BOOT STRUT LH	\$ 276.08 X
21	1 BOOT STRUT RH	\$ 276.08 X
22	1 BOOT HINGE LH	\$ 367.84 X
23	1 BOOT HINGE RH	\$ 367.84 X
24	1 BOOT INNER TRIM	\$ 586.45 X
25	1 BOOT SWITCH	\$ 168.13 X
26	1 BOOT LOCK	\$ 202.67 X
27	1 BOOT LOCK CATCH	\$ 74.40 X
28	2 LICENCE PLATE LAMP	\$ 50.52 X
29	2 BOOT RUBBER PLUG	\$ 221.81 X
30	1 FENDER PANEL INNER TRIM REAR LH	\$ 671.45 X
31	1 FENDER PANEL REAR LH	\$ 3,299.13 X
32	1 WHEELARCH REAR LH	\$ 543.47 X
33	1 FENDER PANEL INNER TRIM REAR RH	\$ 671.45 X
34	1 FENDER PANEL REAR RH	\$ 3,299.13 X

19848.99

**TRANS-CAB AUTO SERVICES PTE LTD**

**AAD1711-204**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5918J -**

35	1	WHEELARCH REAR RH	\$	Sm	543.47 X
36	1	TAILLAMP RH	\$	Sm	552.55 X
37	1	TAILLAMP PANEL RH	\$	R	986.70 X
38	1	TAILLAMP LH	\$	Sm	552.55 X
39	1	TAILLAMP PANEL LH	\$	R	986.70 X
40	1	OUTER PANEL REAR (End Panel)	\$	R	1,471.77 X
41	1	OUTER PANEL REAR (End Panel)TRIM	\$	CM	404.56
42	1	SPARE WHEEL PANEL (Luggage Floor Panel)	\$	R	2,189.88 X
43	1	SPARE WHEEL PANEL TRIM	\$	Sm	612.21 X
44	1	EXHAUST REAR	\$	R	7,489.05 X
45	1	EXHAUST CAP REAR	\$	R	230.49 X

<b>TOTAL</b>	\$	<b>35,868.94</b>	35868.92
<b>10%</b>	\$	<b>3,586.89</b>	
	\$	<b>32,282.05</b>	32,282.03

**Special Nett**

1	1SET	PARKING AID	\$	Sm	700.00 X
2	1SET	REAR BUMPER CLIP	\$	nn	66.00
3	1SET	BUMPER BRACKET CTR CLIP	\$	nn	33.00
4	1SET	BUMEPR BRACKET SIDE CLIP RH RR	\$	nn	10.00 X
5	1SET	BUMEPR RETAINER RH CLIP RR	\$	nn	20.00 X
6	1SET	BUMEPR BRACKET SIDE CLIP LH RR	\$	nn	10.00 X
7	1SET	BUMEPR RETAINER CLIP LH RR	\$	nn	20.00 X
8	1SET	BUMPER LOWER REAR RIVET	\$	nn	22.00 X
9	1SET	BUMPER LOWER REAR CLIP	\$	nn	66.00
10	1	EXHAUST MOUNTING REAR	\$	Sm	17.82
11	1SET	BOOT FINISHER CLIP	\$	nn	24.20
12	1	BOOT STICKER "Trans-cab"	\$	nn	30.00
13	1	BOOT STICKER "6555-3333"	\$	nn	30.00
14	1	BOOT INNER TRIM CLIP	\$	nn	45.00
15	1SET	FENDER WHEELARCH REAR RH CLIP	\$	nn	35.00
16	1SET	FENDER WHEELARCH REAR LH CLIP	\$	nn	35.00
17	1	FENDER INNER TRIM CLIP LH	\$	nn	28.00
18	1	FENDER INNER TRIM CLIP LH	\$	nn	28.00
19	1	TAILLAMP CLIP RH	\$	nn	5.00
20	1	TAILLAMP CLIP LH	\$	nn	5.00
21	2	REAR WINDSCREEN SELANT	\$	nn	80.00
22	1	WINDSCREEN MOULDING	\$	nn	100.00
23	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	nn	100.00
24	1	SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	Sm	385.00

1845.02

**TRANS-CAB AUTO SERVICES PTE LTD**

AAD1711-204

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

**SHC5918J -**

25 1 SPARE TYRE \$ *Pr* 330.00 X

**TOTAL \$ 2,225.02**  
**TOTAL PARTS \$ 34,507.07**

Putty And Spray Painting Of The Affected Portion. \$ 4,500.00 *600*

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same \$ 4,200.00 *500*

To Rust-Proofing Of The Affected Areas. \$ 170.00 *300*

To reinstall rear bumper parking sensor. \$ 170.00 *600*

To transfer of bootlid fittings, attachments and perform water seepage test. \$ 170.00 *600*

To repair and realign rear exhaust pipe. \$ *nr* 170.00 X

To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe. \$ *nr* 170.00 X

To transfer of rear end panel fittings, attachment and perform water seepage test. \$ *nr* 170.00 X

To transfer of rear luggage floor panel fittings, attachment and perform water seepage test. \$ *nr* 170.00 X

To supply and re-do rear luggage floor panel insulation padding. \$ *nr* 380.00 X

To transfer of rear fender fittings, attachment and perform water seepage test. \$ *nr* 380.00 X

Towing Fees \$ *nr* 120.00 X

To transfer of rear windscreen fittings and conduct water seepage test. \$ *nr* 170.00 X

To check steering geometry and computer wheel alignment \$ *nr* 220.00 X

*11160*

**TRANS-CAB AUTO SERVICES PTE LTD**

AAD1711-204

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5918J -

<b>TOTAL</b>	<b>\$</b>	<b>11,160.00</b>
<b>Over All Total</b>	<b>\$</b>	<b>45,667.07</b>

**(PARTS BY PARTS)  
Repair Days**

**15 Days**

*3 days 45667.05*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display car report, and, during resurvey
- Parts prices are subject to confirmation
- Third party claims on a "without Prejudice" basis
- No illegal modifications allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 June 2018 10:55 AM  
**To:** 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); 'Ng Wai Yin'; claims@transcab.com.sg  
**Cc:** Kenneth Kong (LKKAuto)  
**Subject:** BEFORE PAINT PHOTOS FOR SHC 5918J (DOA: 19/11/2017)

Your ref: **AAD1711- 204 (SHC 5918J)**  
Our ref: CC3/ASM17022263/Kpb3s2

**Without Prejudice**

Dear Sir/Mdm,

### **ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017**

We refer to the above matter.

We acknowledge receipt of your LOD dated 09/02/2018.

We would like to request before paint photos for SHC 5918J (DOA: 19/11/2017) in order to seek mandate from AXA.

COR: P/P \$7,159.50  
Repair days: 3days

Appreciate an early reply.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** claims <claims@transcab.com.sg>  
**Sent:** Monday, 4 June 2018 10:38 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Kenneth Kong (LKKAuto); jasminetan@transcab.com.sg; 'claims'  
**Subject:** RE: BEFORE PAINT PHOTOS FOR SHC 5918J (DOA: 19/11/2017) - AAD1711-204

### Without Prejudice

Our ref: **AAD1711- 204 (SHC 5918J)**  
Your ref: CC3/ASM17022263/Kpb3s2

Dear Hsiao Tong

We regret to inform you that we do not have before paint photos for SHC5918J.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for restrictive deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 2 June, 2018 10:55 AM  
**To:** 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg  
**Cc:** Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>  
**Subject:** BEFORE PAINT PHOTOS FOR SHC 5918J (DOA: 19/11/2017)

Your ref: **AAD1711- 204 (SHC 5918J)**  
Our ref: CC3/ASM17022263/Kpb3s2

### Without Prejudice

Dear Sir/Mdm,

### ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017

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COR: P/P \$7,159.50

Repair days: 3days

Appreciate an early reply.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 **<SEEK MANDATE> - S7M004JV [ACCIDENT INVOLVING SJR 4655X(OI) & SHC 5918J(TP) ON 19/11/2017]**

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$8,126.82(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 11 Aug 2018

[Reply](#)



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11.08.2018

### Survey Details:

Date of loss	19.11.2017
Date of appointment	21.11.2017
Date of survey	21.11.2017
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 5918J
Make and Model	Renault Latitude (1995cc)
Date of registration	18.12.2014
Excess	
Market Value	
Parf/COE Rebate	
Nett Loss	

### Repair details:

Initial Estimate	\$	45,667.07
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### Proposed/Revised repair cost:

Parts	\$	5,909.50
Check items (estimate)	NIL	
Labour	\$	1,250.00
Supplementary	NIL	
<b>Total</b>	<b>\$</b>	<b>7,159.50</b>
Lump Sum(if applicable)		

Number of days for repair	<u>3</u>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 198607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 11.08.2018

**Remarks:**

--

**Mandate:**

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	7,660.67	
Loss of use		NIL	
Loss of rental	\$	310.80	(3days x \$103.60)
Loss of income	\$	150.00	(3days x \$50.00)
LTA/GIA search fees	\$	5.35	
Others		NIL	
<b>Proposed Total</b>	<b>\$</b>	<b>8,126.82</b>	



**Re:<SEEK MANDATE> - S7M004JV [ACCIDENT INVOLVING SJR 4655X(OI) & SHC 5918J(TP) ON 19/11/2017]**

Type

🔔 Question

Message

Hi, please proceed as per the mandate. Thank you.

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 8 October 2018 8:48 AM  
**To:** 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei'  
(zhewei.kek@transcab.com.sg); claims@transcab.com.sg  
**Subject:** Your ref: AAD1711- 204 (SHC 5918J) \*Our ref: CC3/ASM17022263/Kpb3s2  
[ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017]

Your ref: **AAD1711- 204 (SHC 5918J)**  
Our ref: CC3/ASM17022263/Kpb3s2

**Without Prejudice**

Dear Sir/Mdm,

### **ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)**	\$ 6,099.00 (L/sum \$5,700.00 + 7%GST)
2. Loss of Rental (3days x \$103.60)	\$ 310.80
3. Loss of Income (3days x \$30.00)	\$ 150.00
4. LTA/GIA Search Fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$ 6,565.15</u></b>

\*\*Propose L/sum repair as no before paint photos. Pls forward after repair/after paint photos(if any) for our necessary action.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Monday, 15 October 2018 8:53 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** 'jasminetan'; zhewei.kek@transcab.com.sg; claims@transcab.com.sg  
**Subject:** RE: Your ref: AAD1711- 204 (SHC 5918J) \*Our ref: CC3/ASM17022263/Kpb3s2 [ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017]  
**Attachments:** DSCN6884.JPG; DSCN6885.JPG

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed the after repair photos for your action.

Kindly let us have a copy of the DV.

Thank You  
Best Regards,  
*Ng Wai Yin*  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

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**From:** Jasmine Tan [mailto:[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)]  
**Sent:** Saturday, 13 October, 2018 3:14 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; "Zhe Wei" <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** RE: Your ref: AAD1711- 204 (SHC 5918J) \*Our ref: CC3/ASM17022263/Kpb3s2 [ACCIDENT INVOLVING SJR 4655X(AXA) & SHC 5918J ON 19/11/2017]

**Without Prejudice**

Dear Hsiao Tong

Please proceed to send us the payment.

Thank you  
Best Regards  
Jasmine Tan

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SJR 4655X (Insd veh)	Model:	RENAULT LATITUDE 2.0L DCI AUTO D/AB 4DR
	SHC 5918J (TP veh)		
Date of Accident:	19/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	48,863.74	
Final Repair Cost	:	\$	6,099.00	
Loss of Token Sum	:	\$	150.00	3 days at \$50.00 per day
Rental (if any)	:	\$	310.80	3 days
LTA / GIA Search Fee	:	\$	5.35	

Others: : \$

Final Settlement Sum : \$ 6,565.15

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD  
NO.2 ANG MO KIO ST 63 SINGAPORE 569111

<b>Payment Instruction: Payee's Breakdown</b>		
1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 6,565.15

NUR SHAQILAH BTE ABDOL  
WAHAB

05/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## Service Request Details

Claim:	S7M004JV
Reference:	
CC3/ASM17022253/Kpb3s2	Loss Date
November 19, 2017	Request Date
August 21, 2018	Due Date
July 31, 2018	Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss
Third Party Vehicle Damage	Services
Direct settlement	

<p><b>Actions</b></p> <p>Next Step: PAST DUE Report that your work is blocked, and modify the Expected Completion Date.</p> <p>Complete Work More</p>	<p><b>Document Type</b></p> <p>Document Sub Type</p>
---	--

<p><b>Vehicle Information</b></p> <p>Incident Vehicle Registration #: SHC591BJ</p> <p>Make: TPVD RENAULT</p> <p>Model: 34</p> <p>Service Address: LATTITUDE-2.0 DCI AUTO DIAB 4DR (A) JALAN LIMAU NIPIS, 468287</p>
---

**Primary Contact/Insured**

GULAM RASUL NALLA SARAH BINTI  
 34 JALAN LIMAU NIPIS, 468287, Singapore  
 90067627

**Claim Handler**

ANG Richard  
 richard\_angbs@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	---------------

### Service Request Details

Claim S7M004JV

Reference

CC3/ASM1702263/Kpb3s2

Loss Date

November 19, 2017

Request Date

August 21, 2018

Due Date

July 31, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

#### Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

Work

#### Vehicle Information

Incident Vehicle Registration # SHC5918J

Make

Service Address

TPVD RENAULT

Model

34

LATITUDE-2.0 DCI AUTO DIAB 4DR (A)

JALAN LIMAU NIPIS, 468287

#### Primary Contact/Insured

GULAM RASUL NALLA SARAH BINTI  
34 JALAN LIMAU NIPIS, 468287, Singapore  
90067627

#### Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents  
Assessment Metrics Notes

CREATED USER VERSION DATE ESTIMATED AMOUNT APPROVED AMOUNT STATUS SHARE CLONE

## Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

### Vehicle & Driver Details

Vehicle Registration#	SHC5918J	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	12/18/2014
Mileage	251529	Age of Vehicle	2

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION	POST SURVEY INFORMATION
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Manufacturing Year	2014	Driver Name	SOON KONG SOON
Make	TPVD RENAULT	Date of Birth	April 9, 1963
Model	LATITUDE-2.0 DCI AUTO D//AB 4DR (A)	Age	55
Type		Occupation	Unknown
Type of Paint		Education Qualification	Other
Chassis No	VF1ABL15AUC2809F	Driving Experience	0
Engine No	M9R883YC002451	Driver License #	



SERVICE REQUESTS

MESSAGES

CLAIMS

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

### Assessment Details

#### Detailed Assessment

Inspection Date \*

Total Loss  Yes  No

Towing Charges

Voluntary Excess

Compulsory Excess

Young/Inexperienced/Unarmed Driver Excess

Other Excess

#### Condition of Vehicle at time of survey

General condition

Steering (Serviceable) Yes  No

Footbrake (Serviceable) Yes  No

Handbrake (Serviceable) Yes  No

Engine Modification Yes  No

Pre-accident condition

#### Tyre Condition

Age of Tyres

Front Tyre Size

Front left side

Front right side

Spare wheel

Rear Tyre Size

Rear left side

Rear right side

SERVICE REQUESTS    MESSAGES    CLAIMS

## Assessment Details

General & Workshop Details		Vehicle & Driver Details		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts			
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC QUNTY%	SALV AGE%	PART PRICE/NET	ACTION (PARTS)	REMOVE
	1	1			BUMPER COVER REAR (DISC 10%)			Buckled	997.61		0		997.61	Reviewing	
	2	1			BUMPER LOWER REAR (DISC 10%)			Cut	691.96		0		691.96	Reviewing	
	3	1			BUMPER BRACKET CTR REAR			Serviceable	0		0		0	Reviewing	
	4	1			BUMPER BRACKET SIDE RH REAR			Serviceable	0		0		0	Reviewing	
	5	1			BUMPER RETAINER RH REAR			Serviceable	0		0		0	Reviewing	
	6	1			BUMPER REFLECTOR RH			Serviceable	0		0		0	Reviewing	
	7	1			BUMPER BRACKET SIDE LH REAR			Serviceable	0		0		0	Reviewing	
	8	1			BUMPER RETAINER LH REAR			Serviceable	0		0		0	Reviewing	
	9	1			BUMPER REFLECTOR LH			Serviceable	0		0		0	Reviewing	
	10	1			BUMPER BEAM REAR (DISC 10%)			Bent	699.77		0		699.77	Reviewing	
	11	1			BUMPER BEAM BRACKET LH REAR			Repair	0		0		0	Reviewing	

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTRRN	DISC QUIN%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	29	2			BOOT RUBBER PLUG			Serviceable	0		0	0	0	Reviewing	
	30	1			FENDER PANEL INNER TRIM REAR LH			Serviceable	0		0	0	0	Reviewing	
	31	1			FENDER PANEL REAR LH			Repair	0		0	0	0	Reviewing	
	32	1			WHEELARCH REAR LH			Serviceable	0		0	0	0	Reviewing	
	33	1			FENDER PANEL INNER TRIM REAR RH			Serviceable	0		0	0	0	Reviewing	
	34	1			FENDER PANEL REAR RH			Repair	0		0	0	0	Reviewing	
	35	1			WHEELARCH REAR RH			Serviceable	0		0	0	0	Reviewing	
	36	1			TAILLAMP RH			Serviceable	0		0	0	0	Reviewing	
	37	1			TAILLAMP PANEL RH			Repair	0		0	0	0	Reviewing	
	38	1			TAILLAMP LH			Serviceable	0		0	0	0	Reviewing	
	39	1			TAILLAMP PANEL LH			Repair	0		0	0	0	Reviewing	
	40	1			OUTER PANEL REAR (END PANEL)			Repair	0		0	0	0	Reviewing	
	41	1			OUTER PANEL REAR (END PANEL) TRIM (DISC 10%)			Cracked	364.11		0	0	364.11	Reviewing	
	42	1			SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)			Repair	0		0	0	0	Reviewing	
	43	1			SPARE WHEEL PANEL TRIM			Serviceable	0		0	0	0	Reviewing	
	44	1			EXHAUST REAR			Repair	0		10	0	0	Reviewing	

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	13		TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	0	0	0	Reviewing		
	14		TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	0	0	0	Reviewing		

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing	3		
	2	SET PARKING AID	Reviewing	0	SERVICEABLE	
	3	SET REAR BUMPER CLIP	Reviewing	66	NECESSARY	
	4	SET BUMPER BRACKET CTR CLIP	Reviewing	33	NECESSARY	
	5	SET BUMPER BRACKET SIDE CLIP RH RR	Reviewing	0	NOT NECESSARY	
	6	SET BUMPER RETAINER RH CLIP RR	Reviewing	0	NOT NECESSARY	
	7	SET BUMPER BRACKET SIDE CLIP LH RR	Reviewing	0	NOT NECESSARY	
	8	SET BUMPER RETAINER CLIP LH RR	Reviewing	0	NOT NECESSARY	
	9	SET BUMPER LOWER REAR RIVET	Reviewing	0	NOT NECESSARY	

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
<input type="checkbox"/>	23	WINDSCREEN MOULDING	Reviewing	0	NOT NECESSARY	
<input type="checkbox"/>	24	REAR WINDSCREEN INNER SPONGE SEAL	Reviewing	0	NOT NECESSARY	
<input type="checkbox"/>	25	SPARE TYRE RIM (ROUE 7J 16H 2547)	Reviewing	0	SERVICEABLE	
<input type="checkbox"/>	26	SPARE TYRE	Reviewing	0	SERVICEABLE	

SERVICE REQUESTS    MESSAGES    CLAIMS

### << Assessment Details

General & Workshop Details    Vehicle & Driver Details    Vehicle Condition    Taxes & Ratio    Parts & Labour    Miscellaneous    Summary

Claim Amount    \$7,159.50

Claim Amount    \$7,159.50

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$5,744.50	\$5,744.50
Labour	\$1,250.00	\$1,250.00
Miscellaneous	\$165.00	\$165.00

Submit for Review

### << Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Add Approve Deny Submit #1

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Reviewing	5700		