

13/02/2019

INS. CASE OWNER:

CC 4/AXA1702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: LEM TIAN WEE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 700.00

( 2 days)

Reduction:

51

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

19

If NO or B 28, Ass. Lia:

Repair Cost:

SS 700.00

Less of Rental (LOR):

SS 240.00

( 2 days)

x 120.00

Less of Use (LOU):

SS =

(\$

x

days)

Less of Income (LOI):

SS =

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 940.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 940.00

Name 1:

Jas Auto Services

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

milmen

Kane

REF AXA

79002

ASSIGNMENT

Report Date 23.11.2017

Estimated Cost

QD (T) WS / TP RES / QD RES / EVA / INV / MY

To inspect Vehicle No SJJ 9789C

at Workshop No Jas Auto

of 6D Mandai Estate #03-02

insured AXA / TP

Policy No

Claims No

Sum Insured Excess

Client's Report

Make of Veh

10am-11am

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.

Bas of Market Value

OAC Accident Room Consistent? Yes or No

GIA / PP Seen Consistent? Yes or No

Est. Repairs 2 days Pass Yes or No

Lm Sum 20 \$ 3 Val Yes or No

QA / REV / REP / 24 HRS

Date Person Contacted

Vehicle: IN / OUT



Vehicle No SJJ 9789C

Type (C) M/Cycle / Bus / Van / Lorry / Taxi / Pkmo Moved

Truck / Trailer

Make Toyota 1515 1.8 A cc 1794

Colour Black A/C Insured / Std / Nil / NA

So Reading 184106 T/Ratio Insured / Std / Nil / NA

Eng No

C No 2NM100056022

Gen Cond Good (C) / Poor / Burnt

Steering (C) / Jammed / Leaked / Burnt / or

Brake (C) / Jammed / Leaked / Burnt / or

Mod Nil (C) / STD A/Rim / or

Tyre Size F 195/65R15 R

BS / DUN / EXNOVA / GY / FS / LIZA (C) / M/C / HTSU / PIR / SUM /

TOYO / YOKO / or

Front

R/Bal 6

L/Bal 6

D/OA 12/11/17

Survey held at Jas Auto

Des of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop / or

N/S REAR

The U/C / Chassis frame / Body Structure affected due to collision

45, \$ 700.00 (Reb \$ 417.55 / 37%)

One Time Fee Pass ( ) Prell. Report

One Time Fee Return ( ) Final Report

Days Of Repair

Resurvey No. of Trip

Subj Fee

Receipt

Receipt Return

Lump Sum / L.B. It

Add Fee: ( ) S/S Fee \$ ( ) M/S Fee \$ ( ) T/S Fee \$ ( ) A/S Fee \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17022258/R1mb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 22-11-2017	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJW 7995T		Veh. Inspected	SJJ 9789C
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	22/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	18/11/2017		Inspection Date	23/11/2017
Survey held at	JAS AUTO SERVICES 6D MANDAI ESTATE #03-02 M-SPACE SINGAPORE 729938			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# JAS Auto Services

6D Mandai Estate #03-02 M-Space, Singapore 729938

Tel: 6453 1967 (5 lines). Fax: 6457 3091

53255447K

M/s AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01 AXA Tower  
Singapore 068811

Date : 23-Nov-17

Fax: 6880 4838

Attn: Motor Claim Dept

Re: Accident on 18/11/2017. Between SJJ9789C. AND SJW7995T. (Your Insured)

Dear Sir;

We are pleased to submit herewith the estimate for repairs to the above mentioned accident damaged vehicle **Third Party Claim**.

## Parts

- 1pc Rear bumper
- 2pcs Rear bumper retainer LH/RH @\$15.50
- 2pcs Rear bumper clips @\$4.50

687.90  
282  
515.92  
Less 25%  
\$663.40 SCB  
\$31.00 LH  
\$9.00 LH  
\$703.40  
\$175.85  
\$527.55

## Labour

To remove the affected parts, all relevant attachments, fittings to commence repairs, replace the damaged parts, reinstall & realign all necessary parts.  
To putty & respray paint on the relevant repaired areas.  
To rust proof affected areas where necessary.

400  
\$300.00 200  
\$200.00  
\$90.00 X 00

Total: \$1,117.55

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul  
Hp 90010068

2 days

48

23/11/17 @ 1055

Resurvey after repair

email: rasul@lkkauto.com

C. J. M.

515.92

400.00

915.92

202

732.73

43.700

2 days

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	7900I

### Vehicle Details

Vehicle No.:	SJJ9789C
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ISIS 1.8LX A
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	1ZZ3124957
Chassis No.:	ZNM100056022
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$17,348.00
Original Registration Date:	30 Sep 2008
First Registration Date:	30 Sep 2008
Transfer Count:	0
Actual ARF Paid:	\$17,348.00

### Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	29 Sep 2028
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$33,377.00
COE Rebate Amount:	\$32,839.00
<b>Total Rebate Amount:</b>	<b>\$32,839.00</b>

The information contained herein is correct as at 27 Nov 2018

OK

**Poh Kin (LKKAuto)**

---

**From:** Jas Auto <jasautoservices@gmail.com>  
**Sent:** Tuesday, 12 February 2019 10:18 AM  
**To:** Poh Kin (LKKAuto)  
**Subject:** Re: Our Ref: CC4/AXA17022258/R1fb3; Your Ref: SJJ 9789C

Dear Poh Kin

Offer of \$940 accepted.  
Thank you

Gibson Soh  
96729559

On Mon, Feb 11, 2019 at 5:48 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/AXA1702258/R1fb3

Your Ref: SJJ 9789C (DOA: 18/11/2017)

Dear Gibson,

We refer to above matter.

Thank you for your patient waiting on this matter.

Purely towards an amicable settlement, we have instruction from our principal to offer settlement at global sum of **\$940.00(all in)** on this matter.

Kindly confirmed acceptance.

Your prompt reply will be very much appreciated.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 11 February 2019 5:49 PM  
**To:** 'Jas Auto'  
**Cc:** Admin A  
**Subject:** RE: Our Ref: CC4/AXA17022258/R1fb3; Your Ref: SJJ 9789C

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/AXA17022258/R1fb3  
Your Ref: SJJ 9789C (DOA: 18/11/2017)

Dear Gibson,

We refer to above matter.

Thank you for your patient waiting on this matter.

Purely towards an amicable settlement, we have instruction from our principal to offer settlement at global sum of **\$940.00(all in)** on this matter.

Kindly confirmed acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## Print Received Message

This mail is associated with :

**\*SJJ9789C (C0460174)**  
**[SJW7995T]**

TP

ABDUL RAHIM BIN ISMAIL

Nov 18 2017 12:00AM

[TAN LAY KENG]

Jas Auto Services

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 10/02/2019 14:44 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$940.00) - SJJ9789C - Claim Handler: Khor Saw Theng

Approved:940.00.



## Print Sent Message

This mail is associated with :

**\*SJJ9789C (C0460174)**  
**[SJW7995T]**

TP

ABDUL RAHIM BIN ISMAIL

Nov 18 2017 12:00AM

[TAN LAY KENG]

Jas Auto Services

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 27/11/2018 18:46 PM.  
**To** sawtheng.khor@axa.com.sg  
**CC** AXA\_SG; pohkin@lkkauto.com  
**Subject** < C0460174 > SEEK MANDATE APPROVAL

**Our Ref:** CC4/AXA17022258/R1fb3  
**Your Ref:** **C0460174**

Dear Saw Theng,

We refer to the above matter.

Liability: Insured driver collided into the third party vehicle while changing lane. Liability is down against our insured. We did clarify with insured driver (Mr Leng) the nature of the accident and he's aware that NCD (if any) is affected.

We hereby seek your approval to offer Third Party repairer M/s "Jas Auto Services " is as follows: - 1)COR: \$700.00 + 2) Loss of Rental (2daysx\$120.00): \$240.00 =Total: **\$940.00**. \*\*02days recommendation for repair. \*\*All the relevant documents had been uploaded in Merimen.

For your approval please. PohKin - 27/11/2018

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## JAS Auto Services

6D Mandai Estate #03-02 M-Space, Singapore 729938

Tel: 6453 1967 (5 lines). Fax: 6457 3091

53255447K

M/s AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01 AXA Tower  
Singapore 068811

Date : 19-Nov-18

Dear Sir / Mdm

Re: Accident on 18/11/2017. Between SJJ9789C. AND SJW7995T. (Your Insured)

The above captioned refer.

We are instructed by our client Abdul Rahim Bin Ismail Owner of Vehicle No. SJJ9789C.  
(To claim on her behalf) that was involved in the above accident with your Insured vehicle  
No. SJW7995T.

Our client are claiming for the cost of repair for damages sustained, loss of use of vehicle, and  
expenses incurred as a result of the accident amounting to SGD \$1000.00

To substantiate the claims we enclose herewith the following documents.

- 1) Final Bill / Invoice 4000
- 2) Rental car invoice GMA1963

The breakdown of the claim are as follow.

- 1) Cost of repairs to vehicle.
- 2) Replacement rental vehicle(2 days)

\$700.00


\$360.00

Total: \$1,060.00

We hope the above documents are in order and we await your early reply.

Please be informed that if there is no response from your good office within a period of 14 days date  
here off. We would assume that you have no interest to settle the matter but we would refer for legal  
proceeding.

Thank You

Yours faithfully  
  
Gibson Soh  
JAS Auto Services





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 MARCH 2018

TAN LAY KENG  
BLK 1 DELTA AVE  
#05-35  
SINGAPORE 160001

Dear Sir/Madam,

OUR REF : CC4/AXA17022258/R1mb3  
YOUR REF : SJW 7995T  
ACCIDENT INVOLVING SJW 7995T AND SJJ 9789C ALONG WOODLAND  
CHECKPOINT TWDS JB ON 18.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s JAS AUTO SERVICES, acting on behalf of the owner of SJJ 9789C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided onto the Third Party vehicle SJJ 9789C while filtering lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

Date: 21/11/17

## **Letter of Authorisation**

### **To Whom It May Concern:**

This is to certify that I, ABDUL RAHMAN BIN ISMAIL (Owner),

NRIC/ Passport No: S15879001 (Contact No.): 8186 5763

The owner of Vehicle No.: SJJ9789C, hereby authorize

JAS AUTO SERVICES (Driver), NRIC /

Passport No.: S3255447K, to:

- (i) drive the above stated Vehicle;
- (ii) act on my behalf to sign any document related to the claims and repair of the vehicle.
- (iii) collect the vehicle upon completion of repair.

The authority given herein shall be irrevocable unless notice of revocation is given to you in writing.

Thank you.

Sincerely,



(Owner's Signature)



redefining / insurance

60135159

CLAIM REF : C0460174  
INSURED : TAN LAY KENG



DISCHARGE VOUCHER



We/I **ABDUL RAHIM BIN ISMAIL**, NRIC Nos. **51587900/I** hereby agree to accept the sum of dollars **3019618474** [Nine hundred forty only] (\$\$ 940.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SJW 7995T** as a result of an accident along **Woodlands Checkpoints** on **18<sup>th</sup> November 2017** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SJJ 9789C**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SJW 7995T** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SJW 7995T**.

Dated this 14<sup>TH</sup> day of FEB 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : 51587900I

Occupation/ Business : \_\_\_\_\_

Address : \_\_\_\_\_

Telephone No. : 8186 5763

Witness's Name : GIBSON SOH HAN CHUAN

Witness's Signature : [Signature]

Witness's NRIC No. : 5893969E

## JAS Auto Services

6D Mandai Estate #03-02 M-Space, Singapore 729938

Tel: 6453 1967 (5 lines), Fax: 6457 3091

S3255447K

M/s Abdul Rahim Bin Ismail

Tax Invoice : **4000**

Make: Toyota ISIS

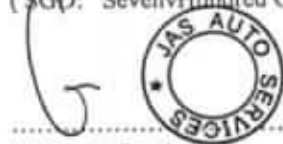
Date : **19-Nov-18**

Vehicle No : SJJ9789C

Accident on 18/11/2017

Qty	Description(s)	Amount
	To repair the above vehicle accident damaged on a Lump-Sum amount of .....	\$700.00
Total:		\$700.00

(SGD: SevenvHundred Only.)



JAS Auto Services

## GMA AUTO ENTERPRISE LLP

No. 83 Tagore Lane  
Singapore 787525  
Tel: 6453 1967 Fax: 6457 3091

## INVOICE

RENTAL AGREEMENT NO.: 1963

TO BE PAID BY HIRER		DATE & TIME IN 25-11-17 4.35pm		TOTAL DAYS 2	
		DATE & TIME OUT 23-11-17 9.30am			
HIRER ABDUL RAHIM BIN ISMAEL		VEHICLE MAKE & MODEL TOYOTA ESTIMA			
METHOD OF PAYMENT		CREDIT APPROVAL / DATE / AMOUNT		CLASS	
AUTHORISED OPERATOR		VEHICLE UNIT NO.		VEHICLE REGISTRATION NO SJT4S34B	
HOME ADDRESS BLK 701 JURONG WEST ST 71 #03-16 S(640701)		KM IN 125966		MINIMUM \$	
COMPANY		KM OUT 125034		DAYS \$180/DAY	
COMPANY ADDRESS		KM DRIVEN		EXTRA HRS \$	
LOCAL CONTACT 8186 5763		KM ALLOWED		WEEKS \$	
NRC / PASSPORT NO S15879001		DATE OF ISSUE 11-12-1984		KM CHARGED	
COUNTRY OF ISSUE		EXPIRY DATE		MINIMUM RENTAL PERIOD	
DRIVING LICENCE NO S15879001		ISSUED BY TP		SUB TOTAL	
PLACE OF BIRTH		DATE OF BIRTH 12-12-1963		RATES DO NOT INCLUDE PETROL BY TANK <input type="checkbox"/> BY KILOMETRES <input type="checkbox"/>	
DUE DATE		DECLINES LOW		SUB TOTAL	
INDICATE D - DENTS S - SCRATCHES A - ACCIDENT		LOSS DAMAGE WAIVER (LDW) Hirer is responsible for the first \$350.00 excess for the collision to first party (i.e. GMA Auto) vehicle (including windshield). And also first \$850.00 excess for collision / damage to third party's vehicle for each and every accident/damage.		REFUELLING CHARGE	
FRONT LEFT TOP REAR RIGHT		DECLINES PAI		SERVICE CHARGE	
		ACCEPTS PAI		LOW (PER DAY)	
		PERSONAL ACCIDENT INSURANCE (PAI) By INITIALS, Hirer declines or accepts PAI. If "Accepts" Hirer accepts coverage at rate shown and acknowledges to have read the SYNOPSIS of coverage limits furnished by owner at rental.		PAI (PER DAY)	
		MISCELLANEOUS			
		SUNDRIES			
		OIL REPAIRS		TOTAL	
The vehicle is rented subject to all the terms and conditions on this page and on the reverse whether printed or handwritten. Note that the Vehicle is for use in Singapore only, unless otherwise authorised by the Owner in writing and unless a valid permit is obtained.		SUB TOTAL		\$360	
X		PREPARED BY			
REMARKS		DEPOSIT COLLECTED BY		AMOUNT DUE	
		DEPOSIT		LESS DEPOSIT (IF ANY)	
		COMPUTED BY		NET DUE	
		REFUND COLLECTED BY		AMOUNT REFUND	



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017		21 Nov 2017 16:24 <a href="#">Edit Adj Rpt</a>	<b>S\$700.00</b> <a href="#">Edit Estimates</a>	<b>S\$700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>TAN LAY KENG</b> , ID: S1639384C, Tel: +6582820101								
Main Claimant:	<b>ABDUL RAHIM BIN ISMAIL</b> , ID: S15879001								
Vehicle Reg. No.:	<b>SJJ9789C</b>	Date of Loss:	18/11/2017 00:00 - :59 [109 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0460174</b>	Policy/Cover Note No.:	GA202794 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJW7995T</b>	Policy No. (Claimant):	DMP175501413						
		Excess:	S\$0.00						
Repairer:	<b>Jas Auto Services (HQ)</b> 6D Mandai Estate, #03-02 M-Space, 729938 Mandai - Tel:								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Khor Saw Theng</b> - 6880 4754]								
Claimant's Insurer:	<b>Etika Insurance Pte Ltd (HQ)</b> - Tel: 63360477								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 30/11/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (10/02/2019): Alert - Adj Mandate Approved (S\$940.00) - SJJ9789C - Claim Handler: Khor Saw The...</li> <li>AXA_SG (21/09/2018): Re: TP settlement - C0460174/GA202794</li> <li>AXA_SG (08/03/2018): Re: TP settlement - C0460174/GA202794</li> <li>AXA_SG (08/03/2018): TP settlement - C0460174/GA202794</li> <li>AXA_SG (28/11/2017): Re: Direct Settlement - Accident Involving SJW7995T (OI : AXA - C0460174) and SJ...</li> <li>AXA_SG (21/11/2017): WP / New TP Assignment - C0460174/GA202794</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJJ9789C (C0460174)  
[SJW7995T]  
TP  
ABDUL RAHIM BIN ISMAIL  
Nov 18 2017 12:00AM  
[TAN LAY KENG]  
Jas Auto Services

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>		
Letters/Correspondences														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)										Thumbnail		Print			
1	21/11/17 16:23	Inform Insured Of TP Claim-Non Reported-FINALISE & SENT 21/11/2017										1	Load TIF				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit				
Assessment Reports														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	24/11/17 17:04	Adjuster Immediate Advice										1	Load HTM				
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	20/03/19 20:05	LKK INSPECTION PHOTOS										1	Load PDF				
2	20/03/19 20:05	LKK RE-INSPECTION PHOTOS										1	Load PDF				
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)										Thumbnail		Print			
1	21/11/17 15:55	EMAIL-ABS										1	Load PDF				
2	21/11/17 15:55	SJJ9789C TP GIA REPORT_ABS										1	Load PDF				
3	21/11/17 15:55	SJW7995T TP Insurer Enquiry_ABS										1	Load PDF				
4	21/11/17 16:27	Certificate of Insurance - GA202794										1	Load PDF				
5	21/11/17 16:27	Certificate Schedule -GA202794										1	Load PDF				
6	08/03/18 15:55	Singapore Accident Statement - SJW7995T / INSD										1	Load PDF				
7	23/11/18 15:37	TP LOD										1	Load PDF				
8	20/02/19 12:42	DV										1	Load PDF				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	27/11/17 10:47	TP ESTIMATE- MARKED										1	Load PDF				
2	14/03/18 18:15	LETTER TO OI										1	Load PDF				
3	27/11/18 18:47	Immediate Advice (with mandate) dated 27.11.2018										1	Load PDF				
4	27/11/18 18:47	LKK RESURVEY PHOTO-AFTER REPAIR										1	Load PDF				
5	27/11/18 18:47	LKK SURVEY PHOTO										1	Load PDF				
6	27/11/18 18:47	PRAF and COE rebate form										1	Load PDF				
7	27/11/18 18:47	Rental Agreement										1	Load PDF				
8	22/03/19 08:04	WORKSHOP INVOICE										1	Load PDF				
9	22/03/19 08:04	AUTHORISATION TO ACT FORM										1	Load PDF				
10	22/03/19 08:04	DISCHARGE VOUCHER										1	Load PDF				
11	22/03/19 08:04	LOD										1	Load PDF				
12	22/03/19 08:04	RENTAL RECEIPT										1	Load PDF				

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJW7995T (Insd veh)	Model:	TOYOTA ISIS 1.8 (A)
	SJJ9789C (TP veh)		
Date of Accident:	18/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	1,117.55
Final Repair Cost	:	\$	700.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	240.00 2 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	940.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Jas Auto Services	:	\$ 940.00
2)		:	\$

JOANNE LEE KHANG MIN

22 Mar  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17022258/R1FB3Q2

Date: 22/03/2019

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA202794

Claimant Vehicle  
No : SJJ9789C

Insured Vehicle No :

SJW7995T

Date of Loss: 18/11/2017

Nature of Claim:

TP

Claim No:

C0460174

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJJ9789C

Make &amp; Model: TOYOTA ISIS, 1.8 (A)

Engine No: 1ZZ3124957

Reg. Date: 30/09/2008 (Man. Year: 2008)

Chassis No: ZNM100056022

Colour: Black

Odometer: 184106 km

Engine Capacity: 1794 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	527.55	515.92	11.63	2.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	590.00	400.00	190.00	32.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,117.55</b>	<b>915.92</b>	<b>201.63</b>	<b>18.04</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>700.00</b>		
<b>Nett Amount (S\$)</b>	<b>1,117.55</b>	<b>700.00</b>	<b>417.55</b>	<b>37.36</b>
<b>+ Car Rental (2.0 x S\$120.00/day) (S\$)</b>		<b>240.00</b>		
<b>Nett Liability (S\$)</b>		<b>940.00</b>		

## INSPECTION

Date of Assignment: 21/11/2017

Date Inspected: 23/11/2017 Inspected At:

Jas Auto Services (HQ)  
6D Mandai Estate, #03-02 M-Space  
Singapore 729938

Estimated Period of Repair: 2.0 days

**Adjuster:** MOHD RASUL**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 Mar 2019)
<b>Parts:</b> 144	TOYOTA ISIS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJJ9789C)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Scratched	663.40 FL	*663.40 FL
2	1		*REAR BUMPER RETAINER LH/RH (CONSISTENT)	N/S Necessary	31.00 FL	*15.50 FL
3	2		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	9.00 FL	*9.00 FL
<b>Sub Total (\$\$)</b>						<b>703.40 687.90</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>						<b>175.85 171.98</b>
<b>Total Parts (\$\$)</b>						<b>527.55 515.92</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE THE AFFECTED PARTS ,ALL RELEVANT ATTACHMENTS ,FITTINGS TO COMMENCE REPAIRS, REPLACE THE DAMAGED PARTS .REINSTALL & REALIGN ALL NECESSARY PARTS	New	300.00	200.00
2	TO PUTTY & RESPRAY PAINT ON THE RELEVANT REPAIRED AREAS	New	200.00	200.00
3	TO RUST PROOF AFFECTED AREAS WHERE NECESSARY	New	90.00	0.00
Gross Labour Cost (S\$)			590.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >