

INS CASE OWNER:

Beyogen

CC 61 LCR170222421 Upa3

LKK:

IDAC:

Surveyor:

MARCUS

DOI:

22/11/17

Date / Time:

22/11/17

Registered in Merimen:

22/11/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SLK 2740J

Name of Insured : LCR

Insured Tel No. : HP:

Excess Sec II :SS D.O.A: 11/11/17

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : Tan Tan Chye Andrew

Driver Tel No. : (V) YES / NO

Claim No. : 911730583959

Policy No. : 0999995160

Make / Model :

Place of Accident :

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability : % Final ? Yes / No

SLT 1274Y

INSRS:  
WSP: Pegasus  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/Time

27/11/17 (HT)

SLT 1274Y - X ; SLK 2740J - X  
\* OI NR - SEND FIRST EMAIL TO LCR.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

27/11/17

Sent AIR letter to OI

29/11/17

OI GIA in Merimen

2/12/17 - Liability unclear. Conflicting report.

3/12/17

TP: no evidence

21/5/18

Prepass to Marcus to finalise

26-11-18 To maintain our offer of 5% (see comments)

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

60% (Agreed / Assessed) BOLA S/N No. : NIL

Repair Cost:

S\$

256.80

Loss of Rental (LOR):

S\$

95.95

( 2 days)

x \$99.95

Loss of Use (LOU):

S\$

-

( 5 - x - days)

Loss of Income (LOI):

S\$

60.00

( 5 - x - days)

x \$20.00

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

(Tick only one)

GIA/LTA Search

S\$

5.35

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

418.09

Global Sum S\$:

418.09

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

418.09

Payee 2 (Specify if N/A):

S\$

-

Payee 3 (Specify if N/A):

S\$

-

Payee 4:

Pegasus Engineering &amp; Trading Pte Ltd

Surveyor Marcus

REF:

ATW/

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: SLT12744  
 at Workshop n/s Pegasus  
 of \_\_\_\_\_  
 Insured: SLK2740J  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GLA / PR Seen: 2 Consistent? : Yes or No  
 Est. Repairs: 2 days Res: Yes or No  
 Lum Sum: 151 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLT12744 Yr Regn: 1017  
 Type: M.Gar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Toyota Prius Hybrid 1798  
 Colour: white A/C Insured / Std / NI / NA  
 Sp. Reading: 7023 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 1TDB3FU103572210  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 195/65R15  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front \_\_\_\_\_ Rear 6  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 11/11/17 D.O.I. 22/11/17

Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
MS Rear  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
22/11/17 continued P.rol by \$400 with willian.

(Reel of 4w/54)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1) Date/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip:

2) \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

Survey Fee:

Transportation:

1) \$ + RS. 31

2) Photos

3) Other

Report Format :

Lump Sum / I.B.I: (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

TOTAL




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/LCR17022242/Upa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 22-11-2017	
		Code : AIG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLK 2740J	Veh. Inspected	SLT 1274Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	11/11/2017	Inspection Date	22/11/2017
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 174 WESTWOOD CRESCENT, WESTVILLE SINGAPORE 648541		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

## Quotation

**From :**  
PEGASUS ENGINEERING & TRADING PTE LTD  
C/O 51 DEFU LANE 10  
SINGAPORE 539216  
  
Officer in Charge : CRUZ ROEL OLERO  
Tel :  
Email :

**Customer :**  
GRAB RENTALS PTE LTD  
18 SIN MING LANE  
#01-08 MIDVIEW CITY  
SINGAPORE 573960  
  
Attn : *reg: Lkk Marcus*  
Tel : *22.11.2017 0935hrs*  
Fax :

Quotation No : QO17/11-1076	Quotation Date : 13/11/2017	Terms : 30 DAYS
Vehicle No : SLT1274Y	Chassis No : JTDKB3FU103572210	Third Party Insurer :
Model : PRIUS		Date of Accident :
Remarks : TP INSURER: AIG, INSURED VEHICLE NO: SLK2740J, DATE OF ACCIDENT: 11.11.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	TO PUTTY AND SPRAY OF N/S REAR FENDER AND REAR BUMPER ASSY <i>hyper side</i>	1	600.0000	<i>300</i> 600.00
2	TO MAKE GOOD REPAIR TO N/S REAR BUMPER ASSY	1	200.0000	<i>100</i> 200.00

*Not Repair  
nkr  
to hyper. After up-  
2 day.  
22/11/17*

Auto Consultants hence notify the Repairer the following:

- To ensure proper repair spray painting
- To ensure (damaged parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- If supplementary damage must be resurveyed and is subject to prior approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*p/p \$ 400*

Sub Total	800.00
GST(7.00%)	56.00
Total (SGD)	856.00

Please conduct the survey at  
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Company
Owner ID	7200G
<b>Vehicle Details</b>	
Vehicle No.	SLT1274Y
Vehicle to be Exported	Yes
Intended De-registration Date	13 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS HYBRID 1.8 CVT
Primary Colour	White
Manufacturing Year	2017
Engine No.	2ZRS094405
Chassis No.	JTDKB3FU103572210
Maximum Power Output	90.0 kW (120 bhp)
Open Market Value	\$31,008.00
Original Registration Date	19 Oct 2017
First Registration Date	19 Oct 2017
Transfer Count	0
Actual ARF Paid	\$5,412.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	18 Oct 2027
PARF Rebate Amount	\$4,059.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	18 Oct 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$49,000.00
COE Rebate Amount	\$39,200.00
<b>Total Rebate Amount</b>	<b>\$43,259.00</b>

The information contained herein is correct as at 13 Nov 2017

OK

## View Received Message

This mail is associated with :

**\*SLT1274Y (9117305839SG)  
[SLK27403]**

TP

-

Nov 11 2017 12:00AM  
[Lion City Rentals Pte Ltd]  
Pegasus Engineering & Trading Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **23/11/2017 10:21 AM**.  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : Lion City Rentals Pte Ltd

Address :  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Thank you.

Regards,  
Sheng Yang

### DOCUMENTS SUMMARY

There are no documents.

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 27 November, 2017 2:32 PM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** Boyogan, Joane (Joane.Boyogan@aig.com)  
**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLK 2740J(LCRF) & SLT 1274Y ON 11/11/2017(19:50hrs) ALONG/ AT CLAYMORE HILL

Your Ref: **SLK 2740J**

Our Ref: CC6/LCR17022242/Upa3

27 NOV 2017

**Lion City Rentals Pte Ltd**

Dear Sirs,

**ACCIDENT INVOLVING SLK 2740J(LCRF) & SLT 1274Y ON 11/11/2017(19:50hrs) ALONG/ AT CLAYMORE HILL**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 21 December, 2017 2:13 PM  
**To:** 'claims@pegasusengrg.com.sg'  
**Subject:** <Request for Evidence> ACCIDENT INVOLVING SLK 2740J(LCR) & SLT 1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3  
**Attachments:** STATEMENT OF SLK 2740J.pdf

Your Ref: **SLT 1274Y** Without Prejudice  
Our Ref: CC6/LCR17022242/Upa3

Dear Sirs,

### **ACCIDENT INVOLVING SLK 2740J(LCR) & SLT 1274Y ON 11/11/2017**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client swerved into his lane and grazed onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** Pegasus Engineering <claims@pegasusengrg.com.sg>  
**Sent:** Friday, 22 December 2017 10:24 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: <Request for Evidence> ACCIDENT INVOLVING SLK 2740J(LCR) & SLT 1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Hsiao Tong,

We do not have evidence. We urge to settle base on head to rear scenario.

Please reply.

Thanks & Regards,

Sharon Ow  
Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Thu, Dec 21, 2017 at 2:13 PM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SLT 1274Y** Without Prejudice

Our Ref: CC6/LCR17022242/Upa3

Dear Sirs,

### ACCIDENT INVOLVING SLK 2740J(LCR) & SLT 1274Y ON 11/11/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client swerved into his lane and grazed onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15PC0029B GST REG. NO.: M90370081T  
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER  
SINGAPORE 039190  
TEL: +65 6804 9000  
FAX: +65 6235 2616

**MOTOR COVER NOTE: MTGRAB20172869**

The insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby **HELD COVERED** under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte. Ltd.
Insured Nric/Passport No/ Roc	: 201617200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Toyota Prius
Vehicle Registration No.	
Year Of Manufacture	: 2017
Engine No.	: 2ZRS094405
Chassis No.	: JTDKB3FU103572210
Engine Capacity/ Tonnage/ Seater	: 1798 cc
Hire Purchase	: Malayan Banking Berhad
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 19/10/2017 to 18/10/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company  
Authorised Signatory

Date of Issue : 05/10/2017

Intermediary : Citrine Systems (S) Pte Ltd (Grab Leasing)

MTR/COVERNOTE/V02/16

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 2 June 2018 11:45 AM  
**To:** 'Pegasus Engineering'  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Hi,

We refer to the above matter.

Based on both parties report, we are of the view that it is a conflicting version case.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 428.00
2. Loss of Rental (2days x \$79.95)	<u>\$ 159.90</u>
	\$ 587.90
	@50% \$ 293.95
3. LTA/ GIA Search Fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$ 299.30</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]  
**Sent:** Tuesday, 22 May 2018 9:51 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

## Hsiao Tong (LKKAuto)

**From:** claims@pegasusengrg.com.sg  
**Sent:** Tuesday, 10 July 2018 12:28 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Dear Hsiao Tong,

Our client are unable to accept the proposal of 50%. Reason being our vehicle was already along Claymore Hill and it was your insured's driver who was turning in moving to the right to join the queue.

Please let us have your offer in full within in 7 days.

Best regards,  
Pegasus (SO)

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 5 June 2018 8:33 AM  
**To:** claims@pegasusengrg.com.sg  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Hi,

As requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg) [mailto:claims@pegasusengrg.com.sg]

**Sent:** Saturday, 2 June 2018 1:23 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 17 May 2019 12:31 PM  
**To:** Boyogan, Joane (Joane.Boyogan@aig.com)  
**Subject:** Your ref: 9117305839SG \*Our Ref: CC6/LCR17022242/Upa3 [ACCIDENT INVOLVING SLK 2740J(OI-LCR) & SLT 1274Y(TP) ON 11/11/2017]

Your ref: **9117305839SG**  
Our Ref: CC6/LCR17022242/Upa3

Dear Sirs,

### ACCIDENT INVOLVING SLK 2740J(OI-LCR) & SLT 1274Y(TP) ON 11/11/2017

We refer to the above matter.

Third party driver reported that he was driving along Claymore Hill. Traffic was slow moving. Suddenly OID who was traveling behind his car came and hit the rear of third party vehicle.

OID reported that he was turning left from Draycott Dr into Claymore Hill. Suddenly third party swerved into his lane and third party rear left side grazed onto OID right front bumper.

Both parties had given a conflict of version and there was no concrete evidence (video footage/ scene photos) to support either version. We have offered up to a global sum of \$400.00 (~60% basis) towards third party. However third party insisted for \$600.00(all-in) as their client adamant that he is not liable.

The summary of claim is as follows : -

	Our offer	Third Party Proposal
1. Cost of Repair (w/GST)	\$ 428.00	G/S \$600.00
2. Loss of Rental (2days x \$79.95)	\$ 159.90	
3. Loss of Income** (2days x \$50.00)	\$ 100.00	
	\$ 687.90	
@60%	\$ 412.74	
4. LTA/ GIA search fee	\$ 5.35	
Total	\$ 418.09	
Global Sum	\$ 400.00	

\*\*Third party driver is a Grab Driver.

In view of the above, we seek your instruction in order for us to proceed further.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

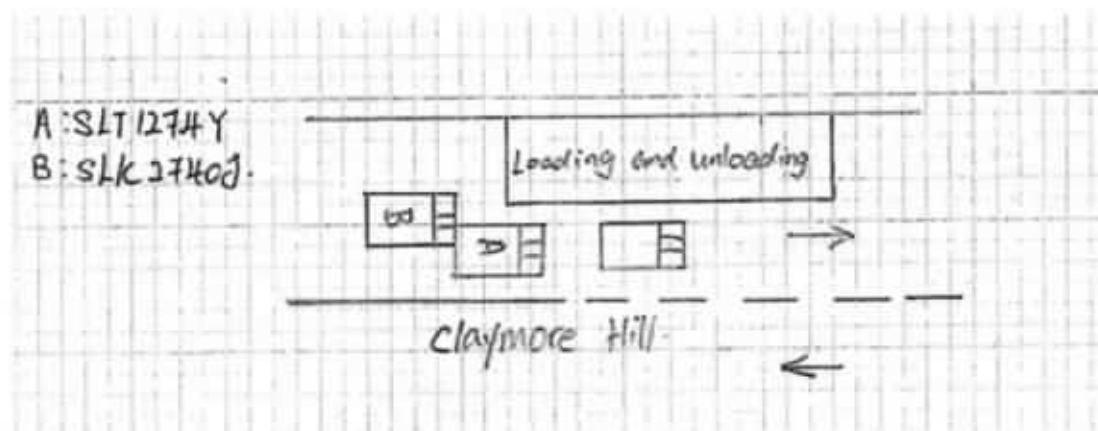
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Tuesday, 21 May 2019 2:11 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your ref: 9117305839SG \*Our Ref: CC6/LCR17022242/Upa3 [ACCIDENT INVOLVING SLK 2740J(OI-LCR) & SLT 1274Y(TP) ON 11/11/2017]

Dear Hsiao Tong,

Have reviewed the damage on 3P vehicle and it's more onto its left hand side (rather than the its rear portion) which is not consistent with the 3P's sketch plan as appended below. Do we have any scene photos from third party showing it was head to rear? If none, then please maintain your offer of \$400/- (all-in).



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

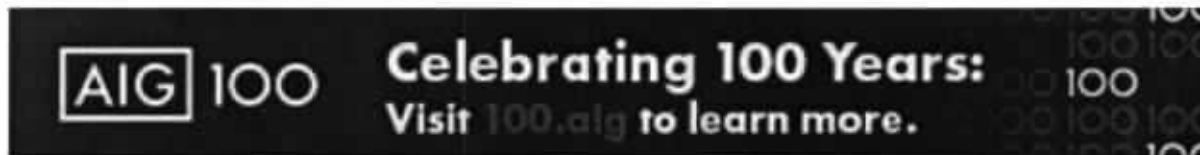
Thank you

Regards,

Joane Boyogan  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.sg](http://www.aig.sg)



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.  
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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Friday, May 17, 2019 12:31 PM

**To:** Boyogan, Joane

**Subject:** [EXTERNAL] Your ref: 9117305839SG \*Our Ref: CC6/LCR17022242/Upa3 [ACCIDENT INVOLVING SLK 2740J(OI-LCR) & SLT 1274Y(TP) ON 11/11/2017]

This message is from an external sender; be cautious with links and attachments.

Your ref: **9117305839SG**

Our Ref: CC6/LCR17022242/Upa3

Dear Sirs,

**ACCIDENT INVOLVING SLK 2740J(OI-LCR) & SLT 1274Y(TP) ON 11/11/2017**

We refer to the above matter.

Third party driver reported that he was driving along Claymore Hill, Traffic was slow moving. Suddenly OID who was traveling behind his car came and hit the rear of third party vehicle.

OID reported that he was turning left from Draycott Dr into Claymore Hill. Suddenly third party swerved into his lane and third party rear left side grazed onto OID right front bumper.

Both parties had given a conflict of version and there was no concrete evidence (video footage/ scene photos) to support either version. We have offered up to a global sum of \$400.00 (~60% basis) towards third party. However third party insisted for \$600.00 (all-in) as their client adamant that he is not liable.

The summary of claim is as follows :-

	Our offer	Third Party Proposal
1. Cost of Repair (w/GST)	\$ 428.00	G/S \$600.00
2. Loss of Rental (2days x \$79.95)	\$ 159.90	
3. Loss of Income** (2days x \$50.00)	\$ 100.00	
	\$ 687.90	
@60%	\$ 412.74	
4. LTA/ GIA search fee	\$ 5.35	
Total	\$ 418.09	
<b>Global Sum</b>	<b>\$ 400.00</b>	

\*\*Third party driver is a Grab Driver.

In view of the above, we seek your instruction in order for us to proceed further.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Hsiao Tong (LKKAuto)

---

**From:** Pegasus Engineering <claims@pegasusengrg.com.sg>  
**Sent:** Monday, 4 November 2019 11:12 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Hsiao Tong

Our client confirm acceptance.

Please send DV.

Thanks & Regards,  
Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Sat, Nov 2, 2019 at 10:23 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to our email dated 05/06/2019.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 5 June 2019 12:30 PM

**To:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

**Without Prejudice**

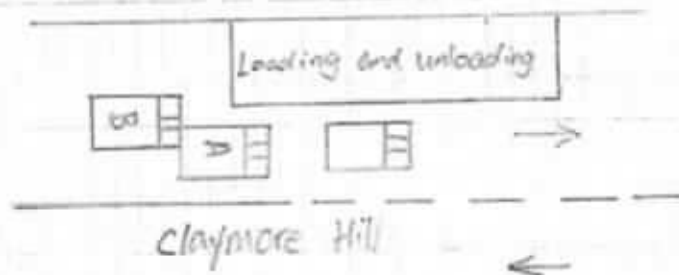
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

Had reviewed the damage on your client's vehicle and it's more onto its left hand side (rather than the its rear portion) which is not consistent with the your client's sketch plan as appended below. Kindly advise if there is any accident scene photos. If no, we have our principal instruction to maintain our offer at a global sum of \$400.00(all-in). Thanks.

A: SLT1274Y  
B: SLK 2740J.



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 17 May 2019 12:32 PM

**To:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Sirs/Mdm,

We are seeking further instruction from our principal and will get back to you asap.

Kindly hold hands.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Tuesday, 14 May 2019 8:31 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Hsiao Tong,

Please reply your our counter proposal email on 30.04.2019 in order to enable us to advise our client.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Apr 30, 2019 at 8:07 AM Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Without Prejudice

Dear Hsiao Tong,

Refer to our email 11/03/2019 explained.

We hope that you could review the facts pointed out and revise your offer to \$600.00. Our client is very adamant and would like to seek for legal advise if unable to reach amicable settlement.

In view of the minimal claim amount, we would suggest you to reconsider our counter proposal to avoid unnecessary cost.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Thu, Apr 25, 2019 at 10:53 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are prepared to improve our offer at a global sum of \$400.00(all-in).

Kindly consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Tuesday, 2 April 2019 9:18 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Hsiao Tong,

Our client is adamant and would like to appeal global settlement at \$600.00.

Please reconsider.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
1 Defu Lane 6  
Singapore 539365

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Sun, Mar 31, 2019 at 1:30 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,



We refer to your below email.

We are prepared to improve our offer at a global sum of \$350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg) <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Monday, 11 March 2019 10:50 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Dear Hsiao Tong,

Our driver is adamant of the facts that he provide us.

Based on your insured's report, if he was on the left making left turn and our vehicle was opposition direction of him. It is impossible of our vehicle to be ahead of him. There is no merger lane for this road and only one car can drive thru as there are always vehicles parking along the left of American Club.

We are of view that both party mentioned traffic was slow, thus, there could be a high possible that your insured's driver not paying attention to his right and thus hit against our vehicle's rear right portion. This also mean that our driver is right ahead of your vehicle. Secondly, your insured's driver is the party that swerved out to the right as we mentioned that there were always vehicles parking on the left.

However, let not prolong the case and let the client proceed further.

For the sake of amicable settlement, we are proposing a global settlement of \$600.00.

Please let us hear from you today.

Rdgs,

Sharon (p)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 10 March 2019 9:40 AM

**To:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 8 December 2018 1:39 PM  
**To:** '[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)' <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

Both vehicles were turning into Claymore Hill, your vehicle turning right from opposite direction whereas our vehicle turning left from Draycott Drive. Claymore Hill is a single lane at the junction, your client should exercise due care before making a right turn from opposite direction.

In view of conflicting version and for an amicable settlement, we propose 50/50 which is fair and reasonable.

Kindly re-consider our offer.

If you have evidence to support your client's version, kindly forward to us for our further review.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg) <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>

**Sent:** Tuesday, 10 July 2018 12:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Dear Hsiao Tong,

Our client are unable to accept the proposal of 50%. Reason being our vehicle was already along Claymore Hill and it was your insured's driver who was turning in moving to the right to join the queue.

Please let us have your offer in full within in 7 days.

Best regards,

Pegasus (SO)

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 5 June 2018 8:33 AM  
**To:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Hi,

As requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg) [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]  
**Sent:** Saturday, 2 June 2018 1:23 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Could we have a copy of your insured's version.

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Saturday, 2 June 2018 11:45 AM  
**To:** Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)>  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Hi,

We refer to the above matter.

Based on both parties report, we are of the view that it is a conflicting version case.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 428.00
2. Loss of Rental (2days x \$79.95)	<u>\$ 159.90</u>
	\$ 587.90
	@50% \$ 293.95
3. LTA/ GIA Search Fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$ 299.30</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

**Sent:** Tuesday, 22 May 2018 9:51 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: LOD - ACCIDENT INVOLVING SLK 2740J(LCR) & SLT1274Y ON 11/11/2017 \*Our Ref: CC6/LCR17022242/Upa3

Without Prejudice

Dear Hsiao Tong

We refer to the above matter.

We have not received your offer so far.

As such, please let us have your offer within the next 3 days.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Feb 6, 2018 at 7:55 AM, Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Without Prejudice

Dear Hsiao Tong,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216



Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Fri, Dec 22, 2017 at 10:23 AM, Pegasus Engineering <[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)> wrote:

Without Prejudice

Dear Hsiao Tong,

We do not have evidence. We urge to settle base on head to rear scenario.

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Thu, Dec 21, 2017 at 2:13 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SLT 1274Y** Without Prejudice

Our Ref: CC6/LCR17022242/Upd3

Dear Sirs,

**ACCIDENT INVOLVING SLK 2740J(LCR) & SLT 1274Y ON 11/11/2017**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client swerved into his lane and grazed onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017 <a href="#">Edit Reg</a>		22 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$400.00</b> <a href="#">Edit Estimates</a>	<b>S\$400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLT1274Y	Date of Loss:	11/11/2017 00:00 - :59 [23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9117305839SG	Policy/Cover Note No.:	0999995160						
Vehicle Reg. No. (Insured):	SLK2740J	Policy No. (Claimant):	MTGRAB20172869						
		Excess:							
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] joane.boyogan@aig.com								
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 01/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (23/11/2017): Request To Upload TP GIA Report</li> <li>AIG_SG (23/11/2017): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLT1274Y (9117305839SG)  
[SLK2740J]

TP

GRAB RENTALS PTE LTD

Nov 11 2017 12:00AM

[LCRF PTE LTD]

Pegasus Engineering & Trading Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span>View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown								Edit	
<b>Photos/Images</b>										3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
2	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
3	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
4	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
5	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
6	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
7	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
8	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
9	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
10	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
11	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
12	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
13	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
14	22/11/17 17:35	General View								Load JPG <input checked="" type="checkbox"/>	
15	22/11/17 17:35	Odometer Reading								Load JPG <input checked="" type="checkbox"/>	
16	22/11/17 17:35	Chassis Number								Load JPG <input checked="" type="checkbox"/>	
17	23/05/18 07:50	Reinspection Photo								Load JPG <input checked="" type="checkbox"/>	
18	23/05/18 07:50	Reinspection Photo								Load JPG <input checked="" type="checkbox"/>	
19	23/05/18 07:50	Reinspection Photo								Load JPG <input checked="" type="checkbox"/>	
20	23/05/18 07:50	Reinspection Photo								Load JPG <input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	08/05/18 08:41	TP GIA REPORT								Load PDF <input type="checkbox"/>	
2	08/05/18 08:41	TP ESTIMATE-MARKED								Load PDF <input type="checkbox"/>	
3	02/12/19 08:42	WORKSHOP INVOICE								Load PDF <input type="checkbox"/>	
4	02/12/19 08:42	AUTHORISATION TO ACT FORM								Load PDF <input type="checkbox"/>	
5	02/12/19 08:42	Release Voucher								Load PDF <input type="checkbox"/>	
6	02/12/19 08:42	RENTAL RATES								Load PDF <input type="checkbox"/>	
7	02/12/19 08:42	LTA SEARCH								Load PDF <input type="checkbox"/>	
8	02/12/19 08:42	LOD								Load PDF <input type="checkbox"/>	
9	02/12/19 08:42	LETTER TO OI								Load PDF <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	29/11/17 14:27	E-filed GIA report OID GIA Report								Load PDF <input type="checkbox"/>	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK2740J (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLT1274Y (TP veh)		CVT (A)
Date of Accident:	11/11/2017		

Global Sum Settlement	: <input checked="" type="checkbox"/> [ X ]	Yes	: <input type="checkbox"/> [ ]	No	
Repair Estimate	: \$		: \$		856.00
Final Repair Cost	: \$		: \$		400.00
Loss of Use	: \$		: \$		2.00 days at \$50.00 per day
Rental (if any)	: \$		: \$		2 days
LTA / GIA Search Fee	: \$		: \$		
Others:	: \$		: \$		
	: \$		: \$		
Final Settlement Sum (Global Sum)	: \$		: \$		400.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> [ ] YES <input checked="" type="checkbox"/> [ X ] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability <u>60</u> (%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	: \$	400.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

02 Dec  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR17022242/UPA3Q2

Date: 02/12/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995160  
**Claimant**  
**Vehicle No :** SLT1274Y **Insured Vehicle No :** SLK2740J  
**Date of Loss:** 11/11/2017 **Nature of Claim:** TP **Claim No:** 9117305839SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SLT1274Y  
**Make & Model:** TOYOTA PRIUS HYBRID, 1.8 CVT (A) **Engine No:** 2ZRS094405  
**Reg. Date:** 19/10/2017 (Man. Year: 2017) **Chassis No:** JTDKB3FU103572210  
**Colour:** White **Odometer:** 7023 km  
**Engine Capacity:** 1798 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

### CONDITION OF TYRES

**Front Tyre Size:** 195/65 R15 **Rear Tyre Size:** 195/65 R15  
**Front Left Side:** Yokohama 6 mm **Rear Left Side:** Yokohama 6 mm  
**Front Right Side:** Yokohama 6 mm **Rear Right Side:** Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	400.00	400.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>800.00</b>	<b>400.00</b>	<b>400.00</b>	<b>50.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>56.00</b>	<b>28.00</b>	<b>28.00</b>	<b>50.00</b>
<b>Nett Amount (S\$)</b>	<b>856.00</b>	<b>428.00</b>	<b>428.00</b>	<b>50.00</b>
<b>+ Loss of Use (2.0 x S\$50.00/day) (S\$)</b>		100.00		
<b>+ Car Rental (2.0 x S\$79.95/day) (S\$)</b>		159.90		
<b>(S\$)</b>		687.90		
<b>Liabie Amount (60.00%) (S\$)</b>		<b>412.74</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>418.09</b>		
<b>Global Sum Settlement (S\$)</b>		<b>400.00</b>		

### INSPECTION

Date of Assignment: 22/11/2017

Date Inspected: 22/11/2017 Inspected At:

Pegasus Engineering & Trading Pte  
 Ltd (HQ)  
 51 DEFU LANE 10  
 Singapore 539216

Estimated Period of Repair: 2.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY AND SPRAY OF REAR BUMPER ASSY BUMPER SIDE	New	600.00	300.00
2	TO MAKE GOOD REPAIR TO N/S REAR BUMPER ASSY	New	200.00	100.00
Gross Labour Cost (\$\$)			800.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >