

REF: CC3 / ALH17072238 / Afbnz

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100478645Claims No. 648115546054Sum Insured: _____ Excess: 600 73/11/17

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

90K.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 07/8/17 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLF672L Yr Regn: 2016 AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A1 C/C 999Colour: white A/C Insured / Std / NI / NASp. Reading: 14353 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ8X2GB13544Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/45R16R: 215/45R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 21/11/17Survey held at: PremiumDes. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop orFront N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 A/CSLF 672L - X21/11/17 @ 14:40m report to Victor via Messenger.23/11/17 @ 10:55am Victor informed C/A via Messenger.23/11/17 @ 3:22pm Informed Kee Seng C/A & ex & 600 by email.06/12/17 @ 3:19pm and report to Victor via Messenger. (Supplementary)14/12/17 @ 1:56pm Victor informed C/A on Supplementary via Messenger.24/11/18 @ 2:21pm confirmed with Mr 850 final fig \$12091.20, 7 days.(Red \$8569.80, 417.7)Date/Time, File Pass to? ☐ : Preli. Report1) 31/1/18 ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 7Resurvey No. of Trip: 1

Survey Fee

Transportation

\$ + \$5 \$

Phone

Client

Add Fee: ☐ : Site Insp \$☐ : Interview \$☐ : Tech. Invs \$☐ : Weekend \$

200

10

210

Report Format: WEB-00

Lump Sum / I.B.I: \$

12091.20

RECEIVED 31 JAN 2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022238/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLF 672L
Policy No. 2100478645	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/11/2017	Inspection Date	21/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 22 Nov 2017

Preliminary Advice

Vehicle No	: SLF672L	Accident Date	: 17/11/2017
Make	: AUDI A1	Policy No.	: 2100478645
Assignment Date	: 22/11/2017	Excess	: S\$0.00
Date of Inspection	: 21/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,964.00
Revised Amount	:S\$	8,606.00
Check Items (Estimated)	:S\$	1,301.00
Total	:S\$	9,907.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	99,000.00
COE / PARF Rebate	:S\$	50,676.00
Salvage Value	:S\$	
Margin for Repair	:S\$	39,324.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Reference No. CC3/HLG/FORM/78/A
Policy Type OD / TP / TP RES / TL / EVA

Policy Type (OD) / TP / TP RES / TL / EVA

Typist

Admin (Cathy): Case handler to make sure all information created by the assignment team are **ACCURATE**.

C Excess

[illegible]

Surveyor (*Adrian*): Case handler to make sure the surveyor completed all required information.

N	Des. of Damages
---	-----------------

A handwriting practice sheet for the letter 'y'. The left column contains ten rows of the letter 'y' written in a cursive style on lined paper. The right column is a blank grid of 10 rows and 2 columns for additional practice.

C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------

C Re-inspection Cases to Finalize within 5 Days

✓	
✓	
✓	

C Resurvey photo Uploaded

--	--

Check By:

Case Handler

Date _____

*C: Critical *N: Non-Critical

21/05/2014

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 24 January 2018 2:21 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai
Cc: SUR
Subject: RE: FINAL REVISION SLF672L - OD AIG - SURVEYED 21 NOV 17

Dear Mr Boo,

Confirm final fig \$12,091.20 before excess \$600.00 & GST and 7 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 8 January 2018 9:31 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SLF672L - OD AIG - SURVEYED 21 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$13,591.20 @ 7 days of repairs including addition repairs.

Photos for check items mailed on 4 Dec 17. Taufikh re-inspected additional damages on 4 Dec 17.

Your early approval is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Nov 2017 11:28	Clim Dtl Modified	Claimant's Name: -> DEBORAH KHOO WEN SHI. Claimant's ID: -> S90231181.	[A] CATHERINE CHONG KAI LING
2	22 Nov 2017 11:28	Clim Veh Model Changed	(204306) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[A] CATHERINE CHONG KAI LING
3	22 Nov 2017 11:28	Clim Created	Reg No: SLF672L. Policy No: 2100478645. Acct Date: 2017/11/17. Claim Type: OD. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] CATHERINE CHONG KAI LING
4	22 Nov 2017 11:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] CATHERINE CHONG KAI LING
5	22 Nov 2017 11:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] CATHERINE CHONG KAI LING
6	22 Nov 2017 11:28	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
7	22 Nov 2017 11:28	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	22 Nov 2017 11:28	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
9	22 Nov 2017 13:42	Adj Rpt Initiated		[A] SHIAU CHAN
10	22 Nov 2017 13:42	Insured Phone No Updated	[None] -> [+6591890617]	[A] SHIAU CHAN
11	22 Nov 2017 13:42	Clim Details Notified		[A] SHIAU CHAN
12	22 Nov 2017 13:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] SHIAU CHAN
13	22 Nov 2017 13:49	Adj Mandate Request	Cur.Reg:9907.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE AUTHORISE REPAIR.	[A] SHIAU CHAN
14	22 Nov 2017 17:19	Clim Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
15	23 Nov 2017 10:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/01. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
16	23 Nov 2017 10:55	Adj Mandate Set	Approved:8606.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
17	06 Dec 2017 15:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] SHIAU CHAN
18	06 Dec 2017 15:19	Adj Mandate Request	Cur.Reg:13954.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
19	07 Dec 2017 11:08	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/01. Mandate Remarks: Damage photos and supplementary list?	[I] Koh, Victor-CK
20	07 Dec 2017 11:08	Adj Mandate Set	Maintained:Damage photos and supplementary list?	[I] Koh, Victor-CK
21	08 Dec 2017 09:29	Adj Mandate Request	Cur.Reg:13954.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
22	14 Dec 2017 13:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/12/01. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
23	14 Dec 2017 13:56	Adj Mandate Set	Approved:12507.00:Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1646717	22/11/2017 13:42	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF672L		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 06 Dec 2017

Preliminary Advice

Vehicle No	: SLF672L	Accident Date	: 17/11/2017
Make	: AUDI A1	Policy No.	: 2100478645
Assignment Date	: 22/11/2017	Excess	: S\$600.00
Date of Inspection	: 21/11/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,661.00	(ESTIMATE \$14,964.00 + SUPPLEMENTARY \$5,697.00)
Revised Amount	:S\$	12,507.00	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	1,447.00	
Total	:S\$	13,954.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	50,676.00
Salvage Value	:S\$	
Margin for Repair	:S\$	39,324.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 23 November, 2017 3:22 PM
To: 'Claims Department'; Admin-D (LKKAUTO)
Cc: SUR
Subject: RE: Request Certificate Insurance for vehicle no. SLF 672L

Dear Kee Siang,

As instructed by our client **AIG Insurance**, please proceed to repair the insured vehicle **SLF 672L (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 21 November, 2017 5:37 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: 'Claims Department' <claims@premiumauto.com.sg>
Subject: RE: Request Certificate Insurance for vehicle no. SLF 672L

Dear Catherine,

Attached above CI for SLF 672 L

Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Nov 2017 11:28	Clim Dtl Modified	Claimant's Name: -> DEBORAH KHOO WEN SHI. Claimant's ID: -> S9023118I.	[A] CATHERINE CHONG KAI LING
2	22 Nov 2017 11:28	Clim Veh Model Changed	(204306) AUDI A1 999cc SB 1.0 TFSI (PI) (A).	[A] CATHERINE CHONG KAI LING
3	22 Nov 2017 11:28	Clim Created	Reg No: SLF672L. Policy No: 2100478645. Acct Date: 2017/11/17. Claim Type: OD. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] CATHERINE CHONG KAI LING
4	22 Nov 2017 11:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] CATHERINE CHONG KAI LING
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6	22 Nov 2017 11:28	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
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9	22 Nov 2017 13:42	Adj Rpt Initiated		[A] SHIAU CHAN
10	22 Nov 2017 13:42	Insured Phone No Updated	[None] -> [+6591890617]	[A] SHIAU CHAN
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12	22 Nov 2017 13:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] SHIAU CHAN
13	22 Nov 2017 13:49	Adj Mandate Request	Cur.Req:9907.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE AUTHORISE REPAIR.	[A] SHIAU CHAN
14	22 Nov 2017 17:19	Clim Registration Modified	Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
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16	23 Nov 2017 10:55	Adj Mandate Set	Approved:8606.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1646717	22/11/2017 13:42	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF672L		10.70

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	3118I

Vehicle Details

Vehicle No.	SLF672L
Vehicle to be Exported	No
Intended De-registration Date	22 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A1 SB 1.0 TFSI (PI)
Primary Colour	White
Manufacturing Year	2016
Engine No.	CHZ102481
Chassis No.	WAUZZZ8X2GB113544
Maximum Power Output	70.0 kW (93 bhp)
Open Market Value	\$21,101.00
Original Registration Date	11 Aug 2016
First Registration Date	11 Aug 2016
Transfer Count	0
Actual ARF Paid	\$6,542.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	10 Aug 2026
PARF Rebate Amount	\$4,906.00

Intended COE Rebate Details

COE Expiry Date	10 Aug 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$52,503.00
COE Rebate Amount	\$45,770.00
Total Rebate Amount	\$50,676.00

The information contained herein is correct as at 22 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/11/2017 12:43
Date Of Accident	17/11/2017 07:50
Exact Location Of Accident	GENERAL HOSPITAL MULTI STOREY CARPARK H LEVEL 2B
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF0672L
Insured/Policyholder	
Name Of Registered Owner	DEBORAH KHOO WEN SHI
NRIC No	S9023118I
Email Address	KHOOWENSHI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91890617
Alternative Phone No	OFFICE-91890617

Vehicle Particulars

Manufacturer	AUDI
Model	A1 SB 1.0 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	DEBORAH KHOO WEN SHI
NRIC No	S9023118I
Date Of Birth	27/06/1990
Occupation	INDOOR
Date Of Driving Pass	20/04/2009
Driving Experience	8 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91890617
Fax Number	
Contact Number	OFFICE-91890617
Email Address	KHOOWENSHI@GMAIL.COM

Address	2 GOLDHILL DRIVE, SINGAPORE
Postcode	308951
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE ATTEMPTING TO MANOUVER INTO THE CARPARK LOT DRAWN, I DROVE TOWARDS THE PILLAR. THE CAR INADVERTANTLY MADE CONTACT WITH THE PILLAR. I WAS ABLE TO DRIVE THE CAR INTO THE CARPARK LOT. SUBSEQUENTLY, I DID NOT DRIVE THE CAR. I CONTACT AUDI FOR ASSISTANT. THERE MORE NO INJURED PERSON .

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

18/11/17

10046

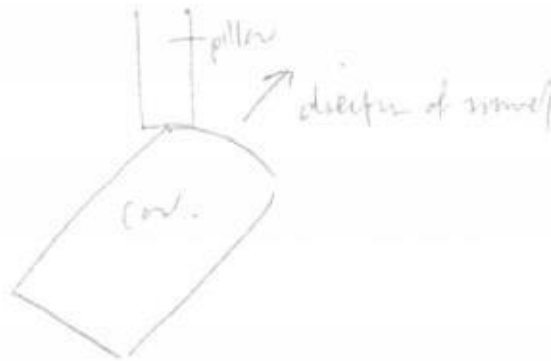
Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: KR Sany
NRIC/EPN No: 9562569



Sketch Plan #2

SKETCH PLAN



carport
lot.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While attempting to maneuver into the carport by driving
alone, I drove towards the pillar. ~~intended to back up~~
~~was stopped and~~

The car inadvertently made contact with the pillar.

I was able to ^{drive} ~~move~~ the car into the carport lot
thereafter.

Subsequently I did not drive the car. I contacted the
for assistance.

There were no injured persons.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

18/4/17
12:00hrs

Driver's Signature
(if driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name: Lina E. A. Simon
NRIC/ID No: 992022556911



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : DEBORAH KHOO WEN SHI
Period of Insurance : 11 Aug 2017 To 10 Aug 2018
Engine No. : CHZ102481
Chassis No. : WAUZZZ8X2GB113544

Vehicle No. : SLF672L
Policy No. : 2100478645-01
Endorsement No. :
Issued Date : 17 Jul 2017

ABOUT THE COVER

Make/Model : AUDI A1 SPORTBACK 1.0 TFSI S TRONIC
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("VIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

DEBORAH KHOO WEN SHI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center - Add: 55 Ubi Road 1 Singapore 408698 63662923

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 169938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SUPCAR

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number **S90231181**
Name
DEBORAH KHOO WEN SHI

Birth Date **27 Jun 1990**
Issue Date **18 Mar 2013**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ **20 Apr 2009**

NP 428A



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1148/2017/JT
Date	:	20-Nov-17

Vehicle not workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Deborah Khoo Wen Shi
Address	:	2 Goldhill Drive
		Singapore 308951
Telephone	:	HP +65 9189 0617
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SLF 672 L
Model Code	:	Audi A1 SB 1.0 TFSI S-tronic
Model / Year	:	Aug-16
Engine No	:	CHZ 102481
Chassis No	:	WAUZZZ8X2GB113544
Mileage	:	-
Date In	:	18-Nov-17
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Nov-17
Place of Accident	:	General Hospital Multi Storey carpark H Level 2B

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 672 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, LHS front fender, LHS headlight and bonnet. Align to position. Re-organize front crash management components. Reinstall all parts removed.	\$ 2,700.00 \$ 1250.00	✓
3	To remove both front door panel trim, remove and reinsert wing mirror assy for door painting.	S/N \$ 600.00	X.
4	To respray front bumper, LHS front fender, bonnet, and both front doors	\$ 3,500.00	1650 ✓
5	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 7,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 672 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Del d</i>	\$ 1,280.00	✓ 1074
2	FRONT BUMPER CENTRE GRILLE <i>Green</i>	\$ 163.00	+
3	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 136.00	✓ 108.80
4	FRONT AIR GRILLE - LHS <i>missing</i>	\$ 335.00	✓ 768
5	FRONT REINFORCEMENT BUMPER FOAM <i>Not new</i>	\$ 95.00	✗
6	FRONT REINFORCEMENT BEAM <i>Not new</i>	\$ 583.00	✗
7	FRONT FENDER - LHS <i>rip</i>	\$ 753.00	✗
8	FRONT FENDER BRACKET - LHS <i>new</i>	\$ 59.00	+
9	FRONT FENDER BRACE - LHS	\$ 46.00	+
10	HEADLIGHT - LHS <i>Cracked</i>	\$ 1,616.00	✓ 1292.80
11	HEADLIGHT MOUNTING - LHS <i>Prod.</i>	\$ 100.00	✓ 79.44
12	HEADLIGHT WASHER - LHS <i>Cracked</i>	\$ 123.00	✓ 98
13	HEADLIGHT WASHER ELBOW - LHS <i>new</i>	TBC	✗
14	BONNET <i>Dented</i>	\$ 1,860.00	✓ 1488
15	BONNET SEAL <i>new</i>	\$ 31.00	✓ 24.32
16	A.C STICKER	\$ 32.00	✓ 25.52
17	SUNDRIES <i>new</i>	\$ 400.00	✓ 33.52
TOTAL SPARE PARTS		\$ 7,612.00	
TOTAL LABOUR CHARGES		\$ 7,352.00	
GRAND TOTAL		\$ 14,964.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

20420.80

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Admin S
: 21/11/17
:
:
:
:
: We authorized, 05 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1148/2017/JT
30-Nov-17
CHANG
1
SLF 672 L
Audi A1 SB 1.0 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum / regas and to pressurise cooling system. (S/N)	\$ 1,000.00	1,000.00
2	To renew front lock carrier and align to position. Repair LHS A-pillar.	\$ 2,700.00	2,700.00 1250 + 1250 = 1500
3	To respray LHS A-pillar.	\$ 800.00	800.00 350 500
Parts			
1	FRONT WHEEL HOUSING LINER - LH <i>photo.??</i>	\$ 146.00	?? 116.80 ✓
2	WHEEL HOUSING LINER ATTACHEMENT PARTS	\$ 33.00	net - 26.32
3	FRONT LOCK CARRIER	\$ 886.00	net - 708.40
4	COOLANT	\$ 132.00	net - 105.78
GRAND TOTAL		: \$ 5,697.00	

For Premium Automobiles Pte Ltd

Signature
04/12/17

Authorised Signature



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1148/2017/JT
Date	:	20-Nov-17

Vehicle not workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian
7 days - ok - jb - 8 Jan
with additional repairs.

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Deborah Khoo Wen Shi
Address	:	2 Goldhill Drive

Telephone	:	Singapore 308951
Type of Claim	:	HP +65 9189 0617
Policy No.	:	Own Damage Claims
Vehicle No	:	
Model Code	:	SLF 672 L
Model / Year	:	Audi A1 SB 1.0 TFSI S-tronic
Engine No	:	Aug-16
Chassis No	:	CHZ 102481
Mileage	:	WAUZZZ8X2GB113544
Date In	:	-
Liability	:	18-Nov-17
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Nov-17
Place of Accident	:	General Hospital Multi Storey carpark H Level 2B

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 672 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, LHS front fender, LHS headlight and bonnet. Align to position. Re-organize front crash management components. Reinstall all parts removed.	\$ 2,700.00	\$ 2,750.00
3	To remove both front door panel trim, remove and reinsert wing mirror assy for door painting.	S/N \$ 600.00	
4	To respray front bumper, LHS front fender, bonnet, and both front doors	\$ 3,500.00	\$ 1,650.00
5	Added labour charges - see attached	\$ 4,500.00	\$ 3,250.00
6	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 11,852.00	\$ 8,202.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 672 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,280.00	\$ 1,024.00
2	FRONT BUMPER CENTRE GRILLE	\$ 163.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 136.00	\$ 108.80
4	FRONT AIR GRILLE - LHS	\$ 335.00	\$ 268.00
5	FRONT REINFORCEMENT BUMPER FOAM	\$ 95.00	
6	FRONT REINFORCEMENT BEAM	\$ 583.00	
7	FRONT FENDER - LHS	\$ 753.00	
8	FRONT FENDER BRACKET - LHS	\$ 59.00	
9	FRONT FENDER BRACE - LHS	\$ 46.00	
10	HEADLIGHT - LHS	\$ 1,616.00	\$ 1,292.80
11	HEADLIGHT MOUNTING - LHS	\$ 100.00	\$ 79.44
12	HEADLIGHT WASHER - LHS	\$ 123.00	\$ 98.00
13	HEADLIGHT WASHER ELBOW - LHS	TBC	
14	BONNET	\$ 1,860.00	\$ 1,488.00
15	BONNET SEAL	\$ 31.00	\$ 24.32
16	A.C STICKER	\$ 32.00	\$ 25.52
17	Added parts - see attached	\$ 1,197.00	\$ 956.80
18	SUNDRIES	\$ 400.00	\$ 23.52
	TOTAL SPARE PARTS	\$ 8,809.00	\$ 5,389.20
	TOTAL LABOUR CHARGES	\$ 11,852.00	\$ 8,202.00
	GRAND TOTAL	\$ 20,661.00	\$ 13,591.20

12091.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 672 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1148/2017/MAS

29 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 672 L Audi A1 SB 1.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no **SLF 672 L**, claimant,
Ms. Deborah Khoo Wen Shi, please find the related document per attached.

1. A copy of the Original invoice no. 85012086 – S\$12,295.58
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG – SLF 672 L

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017 Edit Reg		21 Nov 2017 00:00 Edit Adj Rpt	S\$12,091.20 Edit Estimates	S\$12,091.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
<div>CLAIM SUBFOLDER DETAILS [Created by adjuster]</div> <div> Insured: DEBORAH KHOO WEN SHI, ID: S9023118I, Tel: +6591890617 Vehicle Reg. No.: SLF672L Date of Loss: 17/11/2017 07:00 - :59 Claim Type: OD / 6481155460SG Policy/Cover Note No.: 2100478645 (Comprehensive) Excess: S\$600.00 Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/12/2017] Driver/Custodian: DEBORAH KHOO WEN SHI (27), NRIC: S9023118I, Tel: +6591890617 </div>																								
<div>ASSOCIATED MAIL RECEIVED View All Compose Case Mail</div> <ul style="list-style-type: none"> AIG_SG_EXPRESS (14/12/2017): Alert - Adj Mandate Approved (S\$12507.00) - SLF672L - Claim Handler: Mohd Zawaye... AIG_SG_EXPRESS (07/12/2017): Alert - Adj Mandate Maintained - SLF672L - Claim Handler: Mohd Zawaye, Norsazani AIG_SG_EXPRESS (23/11/2017): Alert - Adj Mandate Approved (S\$8606.00) - SLF672L - Claim Handler: Mohd Zawaye,... AIG_SG (22/11/2017): SLF672L / OD / 17/11/2017 / Coverage & Excess update 																								
<div> <input type="checkbox"/> ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents








































*SLF672L (6481155460SG)

OD

Nov 17 2017 7:00AM

[DEBORAH KHOO WEN SHI]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer		
Assessment Reports												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	22/11/17 13:45	Adjuster Immediate Advice										 Load HTM					
2	06/12/17 15:18	Adjuster Immediate Advice										 Load HTM					
												3 per page		<input checked="" type="checkbox"/>			
Photos/Images												Thumbnail		Print			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										 Load JPG		<input checked="" type="checkbox"/>			
1	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
2	22/11/17 13:48	Chassis Number										 Load JPG		<input checked="" type="checkbox"/>			
3	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
4	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
5	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
6	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
7	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
8	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
9	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
10	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
11	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
12	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
13	22/11/17 13:48	General View										 Load JPG		<input checked="" type="checkbox"/>			
14	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
15	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
16	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
17	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
18	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
19	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
20	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
21	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
22	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
23	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
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29	08/12/17 09:29	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
30	18/01/18 15:56	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
31	18/01/18 15:56	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
32	18/01/18 15:56	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
33	18/01/18 15:56	Reinspection Photo										 Load JPG		<input checked="" type="checkbox"/>			
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37	18/01/18 15:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	18/01/18 15:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	18/01/18 15:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	18/01/18 15:56	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder			Thumbnail	Print
1	22/11/17 13:47	LKK Auto Consultants Pte Ltd (HQ)		Load PDF	
2	22/11/17 13:47	Singapore Accident Statement		Load PDF	
3	22/11/17 13:47	Drivers Driving License		Load PDF	
4	22/11/17 13:47	WORKSHOP ESTIMATE		Load PDF	
5	22/11/17 13:47	Certificate of Insurance		Load PDF	
6	08/12/17 09:27	SUPPLEMENTARY LIST		Load PDF	
7	01/02/18 14:57	WORKSHOP INVOICE		Load PDF	
8	01/02/18 14:57	DISCHARGE VOUCHER		Load PDF	
	01/02/18 14:57	Supplementary		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022238/AQBN2

Date: 01/02/2018

REFERENCE

Insured/Claimant: DEBORAH KHOO WEN SHI
Date of Loss: 17/11/2017

Policy No: 2100478645
Nature of Claim: OD

Claim No: 6481155460SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF672L
Make & Model: AUDI A1, 999cc SB 1.0 TFSI (PI) (A)
Reg. Date: 11/08/2016 (Man. Year: 2016)
Colour: White
Engine Capacity: 999 cc
Market Value/New Car Price: S\$90,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CHZ102481
Chassis No: WAUZZZ8X2GB113544
Odometer: 14353 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R16
Front Left Side: Continental 6 mm
Front Right Side: Continental 6 mm
Rear Tyre Size: 215/45 R16
Rear Left Side: Continental 6 mm
Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,568.80	5,389.20	3,179.60	37.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,852.00	6,702.00	5,150.00	43.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,420.80	12,091.20	8,329.60	40.79
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	19,820.80	11,491.20	8,329.60	42.02
+ GST 7.00/7.00% (S\$)	1,387.46	804.38	583.08	42.02
Nett Amount (S\$)	21,208.26	12,295.58	8,912.68	42.02

INSPECTION

Date of Assignment: 21/11/2017

Date Inspected: 21/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,280.00 FS	*1,024.00 FS
2	1	*FRONT BUMPER CENTRE GRILLE	Not Necessary	163.00 FS	*- FS
3	1	*FRONT BUMPER CLOSING ELEMENT	Necessary	136.00 FS	*108.80 FS
4	1	*FRONT AIR GRILLE-LHS	Missing	335.00 FS	*268.00 FS
5	1	*FRONT REINFORCEMENT BUMPER FOAM	Not Necessary	95.00 FS	*- FS
6	1	*FRONT REINFORCEMENT BEAM	Not Necessary	583.00 FS	*- FS
7	1	*FRONT FENDER-LHS	Repair	753.00 FS	*- FS
8	1	*FRONT FENDER BRACKET-LHS	Not Necessary	59.00 FS	*- FS
9	1	*FRONT FENDER BRACE-LHS	Not Necessary	46.00 FS	*- FS
10	1	*HEADLIGHT-LHS	Cracked	1,616.00 FS	*1,292.80 FS
11	1	*HEADLIGHT MOUNTING-LHS	Damaged	100.00 FS	*79.44 FS
12	1	*HEADLIGHT WASHER-LHS	Cracked	123.00 FS	*98.00 FS
13	1	*HEADLIGHT WASHER ELBOW-LHS (NPA)	Not Necessary	0.00 FS	*- FS
14	1	*BONNET	Dented	1,860.00 FS	*1,488.00 FS
15	1	*BONNET SEAL	Necessary	31.00 FS	*24.32 FS
16	1	*A C STICKER	Necessary	32.00 FS	*25.52 FS
17	1	*SUNDRIES	Necessary	400.00 FS	*23.52 FS
18	1	*FRONT WHEEL HOUSING LINER-LH	Cracked	116.80 FS	*116.80 FS
19	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	26.32 FS	*26.32 FS
20	1	*FRONT LOCK CARRIER	Cracked	708.40 FS	*708.40 FS
21	1	*COOLANT	Necessary	105.28 FS	*105.28 FS
Total Parts (\$\$)				8,568.80	5,389.20

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,LHS HEADLIGHT AND BONNET.ALIGN TO POSITION.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,700.00	1,250.00
3	TO REMOVE BOTH FRONT DOOR PANEL TRIM,REMOVE AND REINSTALL WING MIRROR ASSY FOR DOOR PAINTING	New	600.00	-
4	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,BONNET,AND BOTH FRONT DOORS	New	3,500.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
6	TO REMOVE AND TRANSFER AIRCON CONDENSER,RADIATOR,ADDITIONAL RADIATOR,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
7	TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.REPAIR LHS A-PILLAR	New	2,700.00	1,750.00
8	TO RESPRAY LHS A-PILLAR	New	800.00	500.00
Gross Labour Cost (S\$)			11,852.00	6,702.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >