

INS. CASE OWNER

CC 4 / QBE1701

10/13

4 p 63 9/11 LAR IDAC

ASSIGNMENT

DOI: 7/6/17

Date / Time

Registered in Meriten:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II : SS

Is driver the owner?

If NO, Driver Name / Age

Driver Tel No.

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.

Policy No.

Make / Model

Place of Accident:

OLGIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

28/8/17

29/8/17

31/8/17

9/11/17

22/11/17

1/12/17

Rec'd email from QBE: PIS submit up repus.

File pass to Shu Per to close (up)

Rec'd video from TP.

DV sent

At TP had directly submit all original docs to QBE

File pass to Shu Per to close

Sent By:

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (0M)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm with:

Confirm by:

Email ☐ Call ☐

FINALIZATION

Date/Time:

days Reduction:

Email ☐ Call ☐

Repair Cost:

SS

Confirm with:

If NO or B 28, Ass. Lia:

FINAL SETTLEMENT

Date/Time:

(Agreed / Assessed) BOLA S/N No.:

Final Liability:

SS 21400.00

Repair Cost:

SS

Loss of Rental (LOR):

SS 1350.00 (\$150 x 9 days)

Loss of Use (LOU):

SS (\$ x days)

Loss of Income (LOI):

SS [] LOR + LOU [] LOR + LOI [] [Tick only one]

LOR only [] LOU only []

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS 21465.35

Global Sum SS:

22700.00

Email ☐ Call ☐

Total:

SS 22700.00

Confirm with:

FINAL PAYMENT

Date/Time:

Name 1:

Payee 1:

SS

Name 2:

Payee 2: (Strike if N.A.)

SS

Name 3:

Payee 3: (Strike if N.A.)

SS

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$300.00

cup

REF: QBE

ASSIGNMENT

From:

Date: 07062017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No

XD 6447A

at Workshop m/s

Vix Auto

of

60 Kaki Bukit Ave 6

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IOAC Accident Report

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs

7

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

have bridge

US \$ 20,000 (Red \$ 17357.29 / 4670)

Veh No:

XD 6447A

Yr Regn:

11 / 12

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

(M)

Make:

M. F. Fuso

cc

12882

Colour:

Blue

A/C

Insured / Std / NI / NA

Sp Reading

348173

T. Radio: Insured / Std / NI / NA

Eng/No:

FV51JJA10035

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 295 / 80 R 22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Double coin

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6 4/6 mm

L/Bal.

6

mm

L/Bal.

6/6 4/6 mm

D.O.A.

3/6/17

D.O.I.

7/6/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?



Preli. Report



Final Report

Date/Time: File Return to?

(2)

Report Format:

Lump Sum / I.B.I.: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Inv (\$



Weekend (\$

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315

Reg No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE17011013/Upb3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 06-06-2017



Code : QBE

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	XE 517R	Veh. Inspected	XD 6447A
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	06/06/2017

Vehicle Particulars & Condition

2.	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date	03/06/2017	Inspection Date	07/06/2017
	Survey held at	VFIX AUTO SERVICE PTE LTD 60 KAKI BUKIT AVE 6, ARK@KB, 417892 KAKI BUKIT SINGAPORE 417892		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 08.06.2017

Your ref: To Be Advised
Our ref: CC4/QBE17011013/Upb3

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

XD6447A

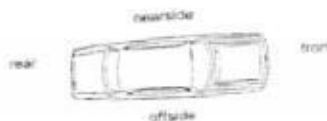
PRELIMINARY ADVICE OF VEHICLE NO.

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.06.2017 at the premises of M/s Vfix Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	37,357.49
Revised Estimate Amount	: S\$	29,424.83
"Check" Items Amount	: S\$	337.50
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

vfix

QBE INSURANCE (S'PORE) PTE LTD
1 RAFFLES QUAY
29-10 SOUTH TOWER
SINGAPORE 048583

Attention: Motor Claim Department

RE: VEHICLE NO: XD6447A MITSUBISHI EV 51

DESCRIPTIONS

- 1 1 FRONT BONNET
- 2 1 FRONT BUMPER
- 3 1 FRONT BUMPER COVER
- 4 1 FRONT BUMPER END GARNISH
- 5 1 FRONT BUMPER END AIRDUCT
- 6 1 FRONT HEADLAMP LH
- 7 1 FRONT HEADLAMP AUTO ADJUSTER
- 8 1 FRONT HEADLAMP WIRE HARNESS
- 9 1 FRONT HEADLAMP RIM LH
- 10 1 FRONT HEADLAMP BRACKET LH
- 11 1 FOG LAMP LH
- 12 1 FOG LAMP RIM LH
- 13 1 SQUARE MIRROR
- 14 1 SIDE MIRROR
- 15 1 SIDE MIRROR ARM
- 16 1 SIDE MIRROR ARM HOLDER
- 17 1 MUD GUARD
- 18 1 STEP BOARD MIDDLE
- 19 1 STEP BOARD TOP GARNISH NO.1
- 20 1 STEP BOARD GARNISH MIDDLE NO.2
- 21 1 STEP BOARD LOWER GARNISH NO.3
- 22 1 STEP BOARD LOWER
- 23 1 STEP BOARD BASE
- 24 2 STEP BOARD BRACKET LH
- 25 1 SIDE PANEL
- 26 1 SIDE PANEL RUBBER
- 27 1 SIDE PANEL LAMP
- 28 1 DOOR PILLAR
- 29 1 DOOR PILLAR GUIDE PLATE
- 30 1 FLOOR PANEL

UNIT PRICE

AMOUNT S\$

12/11	5,221.30
12/11	2,530.70
12/11	250.00
12/11	120.00
12/11	185.00
Cre	2,200.80
Cre	450.00
NA	485.00
320	315.00
sent	652.00
Cre	1,008.00
Cre	285.00
Cre	205.00
Cre	202.00
Cre	483.00
27/11	110.00
12/11	1,120.00
320	433.00
320	485.00
320	423.00
NS	443.00
320	433.00
320	421.00
650.00	1,300.00
12/11	1,098.30
7.11	75.00
320	350.00
12/11	1,622.00
12/11	150.00
12	985.00

ESTIMATE

DATE
ACCT DATE
REF NO.
POLICY NO

05/06/2017
03/06/2017
VFIX-TP20170252

Noted
LH
7/6/17
2/5/20,000
Josephine
rep-
7/17

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368

- 5495-10
- 31 1 DOOR LH
- 32 1 DOOR OUTER GLASS C/W MOULDING
- 33 1 DOOR LOCK LH
- 34 1 DOOR LAMP LH
- 35 1 DOOR HINGE UPPER LH
- 36 1 DOOR HINGE LOWER LH
- 37 1 DOOR WEATHERSTRIP
- 38 1 AIR CONDENSER UNIT ASSY 2953-32
- 39 1 AIR CONDENSER BRACKET 455-00

Completed

25%
LESS 10%

00/ser	9,808.00	✓
	1,150.00	X
	526.00	X
	352.00	X
	320.00	X
	320.00	X
	422.00	X
net	3,325.00	✓
net	852.00	✓
S	40,816.10	
S	4,081.61	
S	36,734.49	

- DESCRIPTIONS (SPECIAL NETT)
- 1 1 DOOR STICKER (NO 16)
- 2 1 DOOR COMPANY NAME STICKER
- 3 1 BONNET COMPANY NAME STICKER
- 4 1 COMPANY LOGO

AMOUNT S\$

net	80.00	SN 30
net	150.00	SN B
net	150.00	SN ✓
net	150.00	SN X
S	530.00	

260

LABOUR & MISCELLANEOUS:

AMOUNT S\$

- | | | | |
|---|--|------|----------|
| 1 | To remove damaged panel with all necessary components/attachments apply hot-works where necessary straighten front door pillar, repair/reshape dented panels replace new aparts align into positions | 1200 | 2,000.00 |
| 2 | To spray paint replaced/repared body panels inclusive of preparatory works and painting materials | 1100 | 1,400.00 |
| 3 | To transfer door components with all necessary attachments | 50 | 200.00 |
| 4 | To conduct headlamp alignments | ✓ | 30.00 |
| 5 | To remove, replace air condenser with all attachments vacuum system recharge gas. | 120 | 250.00 |
| 6 | To remove, refit dashboard with all necessary components to facilitate repair works | 300 | 450.00 |
| 7 | To remove, install front windscreen glass and water test | 120 | 200.00 |
| | | S | 4,530.00 |

GRAND TOTAL : S 37,357.49

SINGAPORE DOLLARS : THIRTY SEVEN THOUSAND THREE
HUNDRED FIFTY SEVEN & CENTS FORTY NINE ONLY

Vfix Auto Service Pte Ltd



LKK Auto Consultants hence notify
the Repairer of the following:

- To reserve, before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Any illegal modification(s) is allowed
- Supplementary work(s) must be requested and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



Noted
Lhr
7/6/17
L/S
to be kept after
rep
7/6/17

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368

NTUC Income Insurance Cooperative Ltd
1 Maritime Square
#10-01 Harbourfront Centre
Singapore 099253
Attention: Motor Claim Department

ESTIMATE

DATE : 05/06/2017
ACCT DATE : 03/06/2017
REF NO. : VFIX-TP20170252
POLICY NO :

RE : VEHICLE NO :XD6447A MITSUBISHI FV 51

DESCRIPTIONS	UNIT PRICE	AMOUNT S\$
1 1 FRONT BONNET	20/tw	5,221.30
2 1 FRONT BUMPER	D.S	2,530.70
3 1 FRONT BUMPER COVER	4.S	250.00
4 1 FRONT BUMPER END GARNISH	D.S	120.00
5 1 FRONT BUMPER END AIRDUCT	D.S	185.00
6 1 FRONT HEADLAMP LH	Cne	2,200.80
7 1 FRONT HEADLAMP AUTO ADJUSTER	Cne	450.00
8 1 FRONT HEADLAMP WIRE HARNESS	in	185.00
9 1 FRONT HEADLAMP RIM LH	B.R	315.00
10 1 FRONT HEADLAMP BRACKET LH	h	652.00
11 1 FOG LAMP LH	Cne	1,008.00
12 1 FOG LAMP RIM LH	Cne	285.00
13 1 SQUARE MIRROR	Cne	205.00
14 1 SIDE MIRROR	Bne	202.00
15 1 SIDE MIRROR ARM	h	483.00
16 1 SIDE MIRROR ARM HOLDER	Dye	110.00
17 1 MUD GUARD	20/tw	1,120.00
18 1 STEP BOARD MIDDLE	B.R	433.00
19 1 STEP BOARD TOP GARNISH NO.1	B.R	485.00
20 1 STEP BOARD GARNISH MIDDLE NO.2	B.R	423.00
21 1 STEP BOARD LOWER GARNISH NO.3	NS	443.00
22 1 STEP BOARD LOWER	B.R	433.00
23 1 STEP BOARD BASE	B.R	421.00
24 2 STEP BOARD BRACKET LH	650.00 h	1,300.00
25 1 SIDE PANEL corner	D.S	1,098.30
26 1 SIDE PANEL RUBBER	Tin	75.00
27 1 SIDE PANEL LAMP	B.R	350.00
28 1 DOOR PILLAR	h/tw	1,622.00
29 1 DOOR PILLAR GUIDE PLATE	D.S	150.00
30 1 FLOOR PANEL	n	985.00



Text size: -

Enquire Transfer Fee

Vehicle Details

Vehicle No	XD5447A
Vehicle Type	B33 - Goods (Open) Tipper/Dumper Truck
Vehicle Attachment 1	No Attachment
Vehicle Scheme	Normal
Vehicle Make	MITSUBISHI
Vehicle Model	FV51JJD4RDEA
Chassis No	FV51JJA10035
Propellant	Diesel
Engine No	6M70454395
Engine Capacity	12882 cc
Maximum Power Output	-
Maximum Laden Weight	28000 kg
Unladen Weight	11560 kg
Year Of Manufacture	2012
Original Registration Date	22 Nov 2012
Lifespan Expiry Date	21 Nov 2032
COE Category	C - Goods Vehicle & Bus
Quota Premium	\$59,111.00
COE Expiry Date	21 Nov 2022
Road Tax Expiry Date	21 Nov 2017
Inspection Due Date	21 Nov 2017
Intended Transfer Date	07 Jun 2017
CO2 Emission	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee	11.00	-	11.00
Total Amount Payable :			11.00

You may print this page for reference.

OK

Print



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Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 6 June, 2017 2:21 PM
To: assignments@lkkauto.com
Cc: Angeline Koh; Jenny Toh
Subject: FW: Accident Involving XE517R & XD6447A on 03/06/2017
Attachments: 06062017131724.pdf

Dear Sir/Madam

Our ref :V0010247

Kindly survey the TP Claim

Insured :XE517R
TP vehicle :XD6447A
Date of accident: 03/06/2017
Contact : as below

Survey "WP" basis

Kindly acknowledge receipt.

Regards

Jenny Toh
Senior Assistant Claims
QBE Emerging Markets - Singapore
QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: vfix auto [mailto:vfixauto@gmail.com]
Sent: Tuesday, 6 June, 2017 1:23 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Re: Accident Involving XE517R & XD6447A on 03/06/2017

Dear Jenny

Please find attached of the above estimate as per your requested.

Thanks
Irene

06062017 @ 2:22pm
Irene veh in.
arrange 07062017

Agnes Lim (LKKAuto)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Tuesday, 29 August, 2017 3:10 PM
To: Shu Pei (LKKAuto); Admin-D (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Cc: assignments
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437
Attachments: SAS2220527.pdf

Hi As requested.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Tel: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 29 August, 2017 2:43 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

We refer to the below matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 29 August, 2017 2:33 PM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/QBE17011013/Upp3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 29 August, 2017 2:31 PM

To: assignments@lkkauto.com

Subject: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Sir,

We have received the letter of claim from third party.

Kindy submit Final SR to us urgently.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6503 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Hsiao Tong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 29 August, 2017 2:33 PM
To: 'Syaheeda Nacah Binte Mohamed Othman'; Hsiao Tong (LKKAuto); Admin A
Cc: assignments
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/QBE17011013/Upb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Tuesday, 29 August, 2017 2:31 PM

To: assignments@lkkauto.com

Subject: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Sir,

We have received the letter of claim from third party.

Kindy submit Final SR to us urgently.

Thank you.

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DtD: +6477 1130 Fax: +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg

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Hsiao Tong (LKKAUTO)

From: vfix auto <vfixauto@gmail.com>
Sent: Thursday, 2 November, 2017 11:04 AM
To: Hsiao Tong (LKKAUTO)
Subject: ACCIDENT INVOLVING XD6447A & XE517R ON 03/06/2017
Attachments: FS LOD.pdf

Dear Hsiao Tong

Please find attached Letter of Demand as per your requested.

Thanks
Irene

Vfix Auto Services Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 | E: vfixauto@gmail.com | T: +65 64552957 | F: +65 64452368

Hsiao Tong (LKKAUTO)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Friday, 17 November, 2017 4:55 PM
To: Hsiao Tong (LKKAUTO); Jenny Toh
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Dear Hsiao Tong,

Please proceed.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 17 November, 2017 7:56 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Your ref : **VC010437**
Our ref : CC4/QBE17011013/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference. The video shows that our insured driver encroached into third party's lane while he was making a right turn. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "Vfix Auto Service Pte Ltd" at **\$22,755.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 44,720.10	\$ 21,400.00
2. Loss of Use (12days x \$150.00)	\$ 1,800.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/GIA search fee	\$ 5.35	\$ 5.35
Total	\$ 46,525.45	<u>\$ 22,755.35</u>

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Monday, 23 October, 2017 9:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Hsiao Tong,

VFix auto is chasing us for reply.

Please let us know your position.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 22 September, 2017 9:33 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda,

Thank you for your email.

Dear Hsiao Tong,

Fyna. Our ref: CC4/QBE17011013/Upb3q2

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Friday, 22 September, 2017 9:30 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Importance: High

Hi Shu Pei,

Third party has sent chaser for offer.

Please liaise with TP urgently for settlement.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Syaheeda Nacah Binte Mohamed Othman

Sent: Tuesday, 29 August, 2017 3:10 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Hi As requested.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 29 August, 2017 2:43 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

We refer to the below matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 29 August, 2017 2:33 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/QBE17011013/Upb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 29 August, 2017 2:31 PM

To: assignments@lkkauto.com

Subject: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Sir,

We have received the letter of claim from third party.

Kindy submit Final SR to us urgently.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 November, 2017 7:56 AM
To: 'Syaheeda Nacah Binte Mohamed Othman'
Cc: Admin A; Zaini (LKK Auto)
Subject: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2
[ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]
Attachments: XD 6447A vs XE 517R- TP VIDEO.avi; LKKInspection.pdf; LKKAdjustment1.pdf; LKK
Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_XD6447A.pdf

Your ref : **VC010437**
Our ref : CC4/QBE17011013/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference. The video shows that our insured driver encroached into third party's lane while he was making a right turn. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "Vfix Auto Service Pte Ltd" at **\$22,755.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 44,720.10	\$ 21,400.00
2. Loss of Use (12days x \$150.00)	\$ 1,800.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/GIA search fee	\$ 5.35	\$ 5.35
Total	\$ 46,525.45	<u>\$ 22,755.35</u>

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]
Sent: Monday, 23 October, 2017 9:46 AM

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 22 November, 2017 8:02 AM
To: 'vfix auto'
Subject: RE: ACCIDENT INVOLVING XD6447A AND XE517R ON 03 JUN 2017 *LKK Ref: CC4/QBE17011013/Upb3q2-1

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$22,700.00(all-in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 17 November, 2017 7:59 AM
To: 'vfix auto' <vfixauto@gmail.com>
Subject: RE: ACCIDENT INVOLVING XD6447A AND XE517R ON 03 JUN 2017

Without Prejudice

Hi,

We are seeking mandate approval from QBE

We will expedite the matter and get back to you.

Thank you for your patience and understanding in this matter.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong (LKKAUTO)

From: vfix auto <vfixauto@gmail.com>
Sent: Wednesday, 22 November, 2017 9:48 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING XD6447A AND XE517R ON 03 JUN 2017 *LKK Ref: CC4/Q8E17011013/Upb3q2-1

Dear Hsiao Tong

We accept your offer **\$22,700.00(all-in).**

Kindly email us the discharge voucher.

Thank you.

Best regards
Joanne

Vfix Auto Services Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 | E: vfixauto@gmail.com | T: +65 64552957 | F: +65 64452368

On Wed, Nov 22, 2017 at 8:01 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$22,700.00(all-in).**

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.



Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
Ark@KB Singapore 417892
Email: vfixauto@gmail.com
Tel: 64489268 Fax: 64452368

10 JUL 2017

Our Ref. No.: VFIX-TP20170252

MOTOR CLAIMS DEPT
QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
#29-10 SOUTH TOWER
SINGAPORE 048583

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY
ACCIDENT INVOLVING XD6447A AND XE517R ON 03 JUN 2017 ALONG TANAH MERAH COAST
ROAD / AVIATION PARK ROAD

We refer to the above-mentioned accident.

We are writing on behalf of M/S EE HUP CONSTRUCTION PTE LTD the registered owner of motor vehicle number XD6447A which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number XE517R. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	: S	21,400.00
2. Loss of Uses (12days x \$150)	: S\$	1,800.00
3. LTA SEARCH	: S\$	5.35
TOTAL AMOUNTS	: S\$	23,205.35

We enclosed a list of the supporting documents: -

- (a) Original Final Repair Bill
- (b) LTA Search Fees
- (c) GIA/Police Report Lodged By Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours faithfully,
VFIX AUTO SERVICE PTE LTD

Kelvin Poh





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE17011013/Upb3q2-1

10 NOV 2017

ORIENT NATURAL RESOURCES PTE LTD

24 SIN MING LANE
#02-94 MIDVIEW CITY
SINGAPORE 573970

Dear Sir/Madam,

ACCIDENT INVOLVING XE 517R & XD 6447A ON 03/06/2017

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

To: QBE INSURANCE (S'PORE) PTE LTD
1 RAFFLES QUAY
29-10 SOUTH TOWER
SINGAPORE 048583

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING XD 6447 A AND XE 517 R ON 03/06/17 AT
TANAH MERAH COAST RD / AVIATION PARK RD

I/We, EE HUP CONSTRUCTION PTE LTD, am/are the registered owner of
motor car no. XD 6447 A.

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE
LTD whom I/we have authorized to collect the said compensation monies.

Thank you,



[Handwritten signature]

X

Signature of Claimant &
Company Stamp if applicable

IC no.: 197902194K,

Date: 10/7/17

[Handwritten signature]

Signature of Witness

IC no.: S1527552 I

Date: 10/7/17

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim on a later date

Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : VFIX-TP20170252
Our Reference : VC010437

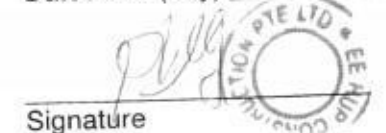
I/We, **Ee Hup Construction Pte Ltd** do hereby acknowledge the sum of Singapore Dollars: **Twenty Two Thousand Seven Hundred only (S\$22,700.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Orient Natural Resources Pte Ltd**', over damage to my/our vehicle **XD6447A** from an accident involving **XD6447A** and **XE517R** at/along **Tanah Merah Coast Road/ Aviation Park Road**, which occurred on **03/06/2017** at about **18:20hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Orient Natural Resources Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 28 of (month) November (year) 2017

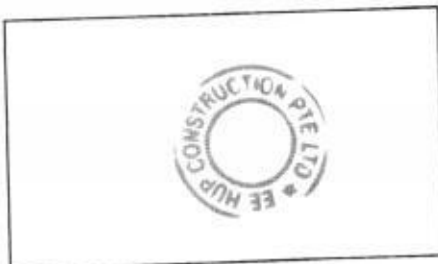
Signature


Claimant's Name

FIN/NRIC No.


S1141620 A
22A, Betty Rd

Address



Company stamp if applicable

Witness's Signature


Witness's Name

FIN/NRIC No.

60 Kaki Bukit Ave 6
BKK@KH (S) 417872

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6

Ark@KB Singapore 417892

Email: vfixauto@gmail.com

Tel: 64489268 Fax: 64452368

Co Reg - No: 201602964H

GST Reg No: 201602964H

QBE INSURANCE (S'PORE) PTE LTD

1 RAFFLES QUAY

#29-10 SOUTH TOWER

SINGAPORE 048583

FINAL REPAIR BILL

DATE : 10/07/2017

VEHICLE NO : XD6447A

MAKE/MODEL : MITSUBISHI FUSO

ACC DATE : 03/06/2017

CLAIM NO : VFIX-20170252

POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	20,000.00
7% GST	1,400.00
Total	21,400.00

SINGAPORE DOLLARS : TWENTY ONE THOUSAND & FOUR
HUNDRED ONLY

VFIX AUTO SERVICE PTE LTD



Kelvin Poh



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

XD 6447 A

Print Date/Time : 05 Jun 2017 / 11:32:16

Receipt Date/Time : 05 Jun 2017 / 11:32:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-170605-000653

Previous Receipt No. :

**S/N Item Description/
Business Transaction
Reference No.**

Amount Before GST (\$S)	GST Amount (\$S)	Amount After GST (\$S)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - XE517R

As at 03 Jun 2017/18:20:00

Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - XE517R
Enquiry Fee
20170605113110056036

5.00	0.35	5.35
------	------	------

Sub-Total	5.00	0.35	5.35
------------------	------	------	------

Total Before Rounding	5.00	0.35	5.35
------------------------------	------	------	------

Rounding Difference			0.00
----------------------------	--	--	------

Total Amount Payable			5.35
-----------------------------	--	--	------

Paid By

xxxxxxxxxxxx8539	Credit Card: Visa/MasterCard	5.35
------------------	---------------------------------	------

Total			5.35
--------------	--	--	------

Cash Change			0.00
--------------------	--	--	------

Tendered Amount			5.35
------------------------	--	--	------

Excess Refundable Amount			0.00
---------------------------------	--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 November, 2017 2:05 PM
To: 'Syaheeda Nacah Binte Mohamed Othman'; Jenny Toh
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2
[ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Hi Syaheeda,

We refer to the above matter.

Case has been settled at **\$22,700.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Friday, 17 November, 2017 4:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Dear Hsiao Tong,

Please proceed.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 17 November, 2017 7:56 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Your ref : VC010437

Our ref : CC4/QBE17011013/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference. The video shows that our insured driver encroached into third party's lane while he was making a right turn. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "Vfix Auto Service Pte Ltd" at **\$22,755.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 44,720.10	\$ 21,400.00
2. Loss of Use (12days x \$150.00)	\$ 1,800.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/GIA search fee	\$ 5.35	\$ 5.35
Total	\$ 46,525.45	\$ 22,755.35

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Monday, 23 October, 2017 9:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupeai@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Hsiao Tong,

VFix auto is chasing us for reply.

Please let us know your position.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, 22 September, 2017 9:33 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda,

Thank you for your email.

Dear Hsiao Tong,

Fyna. Our ref: CC4/QBE17011013/Upb3q2

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]
Sent: Friday, 22 September, 2017 9:30 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437
Importance: High

Hi Shu Pei,

Third party has sent chaser for offer.

Please liaise with TP urgently for settlement.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Syaheeda Nacah Binte Mohamed Othman
Sent: Tuesday, 29 August, 2017 3:10 PM
To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Hi As requested.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 29 August, 2017 2:43 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

We refer to the below matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 29 August, 2017 2:33 PM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/QBE17011013/Upb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 29 August, 2017 2:31 PM

To: assignments@lkkauto.com

Subject: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Sir,

We have received the letter of claim from third party.

Kindly submit Final SR to us urgently.

Thank you.

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DID: +6477 1130 Fax : +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg

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