

Hsiao Tong (LKKAUTO)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Friday, 17 November, 2017 4:55 PM
To: Hsiao Tong (LKKAUTO); Jenny Toh
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Dear Hsiao Tong,

Please proceed.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 17 November, 2017 7:56 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: <Seek Mandate> Your Ref : VC010437 *Our ref : CC4/QBE17011013/Upb3q2 [ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017]

Your ref : **VC010437**
Our ref : CC4/QBE17011013/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 517R(OI) & XD 6447A(TP) ON 03/06/2017

We refer to the above matter.

Attached here with a copy of video from third party for your easy reference. The video shows that our insured driver encroached into third party's lane while he was making a right turn. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**Vfix Auto Service Pte Ltd**" at **\$22,755.35(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 44,720.10	\$ 21,400.00
2. Loss of Use (12days x \$150.00)	\$ 1,800.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/GIA search fee	\$ 5.35	\$ 5.35
Total	\$ 46,525.45	<u>\$ 22,755.35</u>

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Monday, 23 October, 2017 9:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Hsiao Tong,

VFix auto is chasing us for reply.

Please let us know your position.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 22 September, 2017 9:33 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda,

Thank you for your email.

Dear Hsiao Tong,

Fyna. Our ref: CC4/QBE17011013/Upb3q2

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Friday, 22 September, 2017 9:30 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Importance: High

Hi Shu Pei,

Third party has sent chaser for offer.

Please liaise with TP urgently for settlement.

Thank you.

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DID: +6477 1130 Fax : +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg

From: Syaheeda Nacah Binte Mohamed Othman

Sent: Tuesday, 29 August, 2017 3:10 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Hi As requested.

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DID: +6477 1130 Fax : +6533 3270

Email: syaheeda.othman@qbe.com

Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 29 August, 2017 2:43 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

We refer to the below matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 29 August, 2017 2:33 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Syaheeda Othman,

Thank you for your email.

Dear Hsiao Tong,

FYNA. Our Ref: CC4/QBE17011013/Upb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 29 August, 2017 2:31 PM

To: assignments@lkkauto.com

Subject: YR REF : XE517R & XD6447A ON 03/06/2017 - OUR REF : VC010437

Dear Sir,

We have received the letter of claim from third party.

Kindy submit Final SR to us urgently.

Thank you.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

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