

INS. CASE OWNER: Bernard

CC3 / AIG17022232 / A h239

LKK:
IDAC:

Surveyor:

MOULIAN

DOI:

ASSIGNMENT29/11/17

Date / Time:

21/11/17

Registered in Merimen:

21/11/17

Pre-assign / CCU / FTE

Insured Vehicle No. : SLF 88495Claim No. : 452873788356Name of Insured : PANG MIN KANGPolicy No. : 2100484509

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :SS _____ D.O.A : 19/11/17

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____

(V/L: YES / NO)

Insured Liability : _____ % Final ? Yes / No

SLB 2000XINSRS:
WSP: PREMIUM
Tel :
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
	<u>SLB 2000X - CV/DAS 14023012/R1K12</u>	Non-Reporting ltr (1st):	
	<u>SLF 88495 - X</u>	Non-Reporting ltr (2nd):	
<u>23/11/17 (VIC)</u>	<u>* OI NR - SEND FIRST LETTER TO OI.</u>	Non-Reporting ltr (Final):	
	<u>DO OI GIA REPORT IN YET</u>	Notification ltr (if non-pickup):	
<u>01/12/17 @ 12:35PM</u>	<u>OPONS TO OI (MANAGEMENT). OI WAS THE</u>	Call OI:	<u>19/11/17 - VIC</u>
	<u>GOW. NO REPORT MADE YET. WHY HAVING</u>	After call ltr to OI:	
	<u>TO LOGIC GIA REP.</u>	Documentation Check List: Handler Typist	
<u>18/12/17</u>	<u>- OI GIA REPORT IN.</u>	Notification ltr (if non-pickup)	
<u>19/12/17 @ 3:15PM</u>	<u>- GOW TO OI. HE COMMENTED ACCEPT</u>	After call ltr to OI:	
	<u>DEATH & RATE-BASED TP. INFORMATION TP</u>	Authorisation To Act:	
	<u>CLAIM, ACCORD TO GETTING & RATES</u>	Release Voucher:	
	<u>AND LOGIC. SEND LETTER TO OI.</u>	Final Repair Bill:	
	<u>BUILD LIBERTY CLATE. LOU/2: 480/410</u>	Car Rental Invoice:	
	<u>PINKUDD.</u>	Towing Invoice:	
<u>01/02/18</u>	<u>- ORIGINAL TP LOD IN.</u>	LTA / GIA:	
<u>02/02/18</u>	<u>- SEND 1ST OFFER TO TP. LOU VPP.</u>	Medical Bill:	
	<u>- TP ACCEPTED OFFER.</u>	PIR:	
	<u>- IN POCG IN ORDER.</u>	Mandate/Reject Instruction:	
	<u>- TO CLOSE.</u>	LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P S\$ 4,533.00 (4 days) Reduction: 57 % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27Repair Cost: (W/LR) S\$ 4,850.40 IF NO or B 28, Ass. Lia: (OLD RATE-BASED TP)

Loss of Rental (LOR): S\$ - (days)

Loss of Use (LOU): S\$ 320.00 x 4 days

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]GIA/LTA Search S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 5,172.40 Global Sum S\$: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Payee 1: S\$ 4,852.40 Name 1: PREMIUM AUTOMOBILES PTE LTDPayee 2: (Strike if N.A.) S\$ 320.00 Name 2: TAN LIM OEE

Payee 3: (Strike if N.A.) S\$ - Name 3: -

17th

23-1-2017

SKB2000X

2012 July

Estimated Cost

NO TO WS TR RES CD RES EVA INV M

Vehicle Make/Model

SKB 2000X

Vehicle Colour

Premium

Year

55 Ubi Rd 1

Insured

Policy No

Damage No

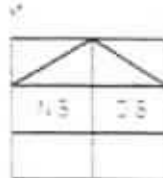
Sum Insured

Excess

Client Record

Make of car

11qm



Policy Condition

Remark: The veh had commenced its repair at the time of inspection

Set of Market Value

CAC Accident Report Consistent? Yes or No

GA PP Seen Consistent? Yes or No

Est. Repair 04 1/2 days Res Yes or No

Est. Sum Insured 55 Ubi Yes or No

CA REV / REP / 24 HRS

Date Person Contacted

Vehicle IN / OUT

Vehicle Make/Model Colour Year

Vehicle Make/Model

Make Audi A4

1984

Colour White

Registration 73511

Engine

CNO

WAU2228K4DA071898

Gen Cond Good / Fair / Poor / Burnt

Greeng Inorder / Jammed / Leaked / Burnt

Chassis Inorder / Jammed / Leaked / Burnt

Mod N/A / S Rim / STD 4 Rim

Tire Size

245/30R20

R

245/30R20

BS DUN EXNOVA GY FS LIZ MIC/OHTSU PR / SUV

TOYO OKD

Front

Rear

RBS

06

RBS

06

LBS

06

LBS

06

DDA

DD

23/11/17

Survey Record

Premium

Des of Damages Fr (Res) OS NS UC Roof/ceiling

The UC Chassis/frame Body Structure affected due to collision

Date Time Action Instruction

TPA (G)

P/P \$4,633.08

CRMD: \$5,960.92 (54.1%)

Cost Time For Report

☐

Prel. Report

☐

Final Report

Days Of Repair

Resurvey No. of Trip

Cost of Rep

Cost Time For Report

1

Add Fee:

☐

One Trip

☐

Two Trip

☐

Three Trip

☐

Other

Report Forward

Sum Insured

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/1152/2017/GW
Date	:	20-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Lian See
Address	:	389 Kew Crescent

Singapore 466284

Telephone	:	94579549
Type of Claim	:	Third party claim
Policy No.	:	5095791937
Vehicle No	:	SKB 2000 X
Model Code	:	Audi A4 2.0 TFSI qu
Model / Year	:	Jul-12
Engine No	:	CDN 277395
Chassis No	:	WAUZZZ8K4DA071898
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Nov-17
Place of Accident	:	Slip RD of Queensway onto Alexandra road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 2000 X

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N	280.00	✓
2	To remove and transfer rear lids convenience lock system and wire harness for tail lights.	S/N	280.00	X
3	To dismantle and renew rear bumper and rear lid. Align to position. Re-organise rear crash management components. Reinstall all parts removed.		1,500.00	500
4	To respray rear bumper and rear lid		1,700.00	1100
5	To carry out diagnostic check	S/N	192.00	✓
TOTAL LABOUR CHARGES		:	<u><u>3,952.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 2000 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Defect</i>	\$ 2,168.00 ✓	1734.40
2	REAR BUMPER SPOILER <i>Defect</i>	\$ 666.00 ✓	532.80
3	SPOILER TRIM <i>Not New</i>	\$ 210.00 ✗	
4	REAR BUMPER SENSOR <i>Not New</i>	TBC ✗	
5	REAR BUMPER CARRIER <i>Not New</i>	\$ 541.00 ✗	
6	REAR LID <i>By 5</i>	\$ 2,351.00 ✗	
7	PACKING ADHESIVE <i>New</i>	\$ 14.00 ✓	11.12
8	"AUDI" EMBLEM <i>3 New</i>	\$ 105.00 ✓	84.00
9	"QUATTRO" EMBLEM	\$ 81.00 ✓	64.72
10	"A4" EMBLEM <i>New</i>	\$ 81.00 ✗	
11	REAR NO. PLATE <i>Not New</i>	S/N \$ 25.00 ✓	
12	SUNRIES <i>New</i>	\$ 300.00 ³ 9.04	
TOTAL SPARE PARTS		\$ 6,542.00	
TOTAL LABOUR CHARGES		\$ 3,952.00	
GRAND TOTAL		\$ 10,494.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before any painting
- To display damaged parts for resurvey
- Parts prices are subject to resurvey
- Third party surveys on a "no prejudice" basis
- No illegal modification allowed
- Supplementary damages may be involved and is subject to final settlement from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adam Ly
Surveyed Date : 23/11/17
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorized, as per

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1152/2017/GW
Date : 20-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days of repairs - ok - jb - 17 Jan

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Lian See
Address : 389 Kew Crescent

Singapore 466284

Telephone : 94579549
Type of Claim : Third party claim
Policy No. : 5095791937
Vehicle No : **SKB 2000 X**
Model Code : Audi A4 2.0 TFSI qu
Model / Year : Jul-12
Engine No : CDN 277395
Chassis No : WAUZZZ8K4DA071898
Mileage :
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Nov-17
Place of Accident : Slip RD of Queensway onto Alexandra road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 2000 X

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damages.	S/N	280.00	\$ 280.00
2	To remove and transfer rear lids convenience lock system and wire harness for tail lights.	S/N	280.00	
3	To dismantle and renew rear bumper and rear lid. Align to position. Re-organise rear crash management components. Reinstall all parts removed.		1,500.00	\$ 500.00
4	To respray rear bumper and rear lid		1,700.00	\$ 1,100.00
5	To carry out diagnostic check	S/N	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>3,952.00</u>	<u>\$ 2,072.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 2000 X

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 2,168.00	\$ 1,734.40
2	REAR BUMPER SPOILER	\$ 666.00	\$ 532.80
3	SPOILER TRIM	\$ 210.00	
4	REAR BUMPER SENSOR	TBC	
5	REAR BUMPER CARRIER	\$ 541.00	
6	REAR LID	\$ 2,351.00	
7	PACKING ADHESIVE	\$ 14.00	\$ 11.12
8	"AUDI" EMBLEM	\$ 105.00	\$ 84.00
9	"QUATTRO" EMBLEM	\$ 81.00	\$ 64.72
10	"A4" EMBLEM	\$ 81.00	
11	REAR NO. PLATE	S/N \$ 25.00	\$ 25.00
12	SUNRIES	\$ 300.00	\$ 9.04
TOTAL SPARE PARTS		\$ 6,542.00	\$ 2,461.08
TOTAL LABOUR CHARGES		\$ 3,952.00	\$ 2,072.00
GRAND TOTAL		\$ 10,494.00	\$ 4,533.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAuto)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 2 February, 2018 12:11 PM
To: Vic (LKKAuto); 'Claims Department'
Cc: Asher Sng (LKKAuto); Admin A
Subject: RE: LOD - ACCIDENT BETWEEN SKB 2000 X AND YOUR INSURED SLF 8849 S ON 19/11/2017 LKK REF CC3/AIG17022232/Aha3

Dear Vic,

We accept your offer of total amount: **\$5,172.40**
Please proceed.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 19990227194)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 1 February 2018 10:17 AM
To: Mastura <mastura@premiumauto.com.sg>; 'Claims Department' <claims@premiumauto.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - ACCIDENT BETWEEN SKB 2000 X AND YOUR INSURED SLF 8849 S ON 19/11/2017 LKK REF CC3/AIG17022232/Aha3

Without Prejudice

Dear Mastura,

We refer to further to your our email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$ 4,850.40
Loss of Use (\$80 x 4 days)	\$ 320.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 5,172.40

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Thursday, 1 February, 2018 10:00 AM

To: Mastura; 'Claims Department'

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: LOD - ACCIDENT BETWEEN SKB 2000 X AND YOUR INSURED SLF 8849 S ON 19/11/2017 LKK REF CC3/AIG17022232/Aha3

Without Prejudice

Dear Mastura,

Received with thanks.

BREAKDOWN OF PAYMENT



Vehicle No: SKB2000X

Accident on 19/11/2017 at Slip RD of Queensway onto Alexandra road

Involving vehicle/s SLF8849S

1) Repair cost \$ 4,850.40 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 400.00 Payable to: Tan Lian See

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1619552I



Name

TAN LIAN SEE

陳 嬋 鋁

Race

CHINESE

Date of birth

23-02-1963

Country/Place of birth

SINGAPORE

Sex

F

S1619552I

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9340855A



Name

TAN YI SHENG, IGEN

陳 義 升

Race

CHINESE

Date of birth

28-10-1993

Country/Place of birth

SINGAPORE

Sex

M

S9340855A

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S9340855A

Name:

TAN YI SHENG, IGEN

Birth Date: 28 Oct 1993

Issue Date: 26 Jun 2015



002443963D

SG
50

5672362



NRIC No. S1619552I



Date of issue

17-11-2016

Address

19A JANSEN ROAD
SINGAPORE 548410

5618493



NRIC No. S9340855A



Date of issue

04-07-2016

Address

19A JANSEN ROAD
SINGAPORE 548410

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg 17 May 2012
< 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals <= 2500kg

NP 426A



Licence No: S9340855A

Premium Automobiles



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG17022232/ha3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1152/2017/MAS

30 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKB 2000 X, Audi A4 2.0 TFSI QU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKB 2000 X**, claimant, **Ms. Tan Lian See**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012081 – S\$4,850.40
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of GIA search fee – S\$2.00
6. Loss of Use – S\$300.00 (S\$100.00 x 4 days)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKB 2000 X



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 DECEMBER 2017

**PANG MIN KANG
370H ALEXANDRA ROAD
#15-02
SINGAPORE 159961**

Dear Sir/Madam,

OUR REF : CC3/AIG17022232/ha3

YOUR REF : SLF 8849S

**ACCIDENT INVOLVING SLF 8849S AND SKB 2000X ALONG SLIP ROAD OF
QUEENSWAY TOWARDS ALEXANDRA ROAD ON 19.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKB 2000X against your motor insurance policy.

Based on the accident report and accident scenario and all available information at hand, it was reported that your vehicle had rear-ended to the Third-Party vehicle SKB 2000X. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Tan Lian See (the third party claimant) of 389 Kew Crescent
Singapore 466284 (address), owner of SKB2000X (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKB2000X that was damaged pursuant to the accident which occurred on 19/11/2017
(date) along Slip RD of Queensway onto Alexandra road (location) involving vehicle no/s
SLF8849S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 30 (day) of DEC (month) 2017 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,850.40 (Repair Cost), S\$120.00 (Loss of ~~rental~~ use), S\$2.00 (Disbursement), for vehicle no. SKB2000X that was damaged pursuant to the accident which occurred on 19/11/2017 (date) along Slip RD of Queensway onto Alexandra road (location) involving vehicle no/s SLF8849S. This is pursuant to the inspection conducted on 23/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Lian See ("the third party claimant") of vehicle no. SKB2000X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKB2000X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 02 (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6836 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6188 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408825
Telephone: 6385 3333

Customer Service
Service Appointment
24-hour Breakdown Service
E-Mail: customer.care@premiumauto.com.sg
6186 2323
6828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 13:35

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012081 Date : 24/01/2018 Order : SKB2000X Term : 30	Account: A0006 (T @) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKB2000X (V 18814) Regn Date: 19/07/2012 Mileage: 75545 WIP No.: 45796

Model: A4 2.0 TFSI QU 8K206Y (MY13) Chassis: WAUZZZ8K4DA071898 Engine: CON 277395 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES.	280.00	1.00	280.00
S	SUBLET	N: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
S	BODYWORK	N: TO DISMANTLE AND RENEW REAR BUMPER. ALIGN TO POSITION. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	N: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ABK0807521J 1RR	SPOILER	1.00	532.00	532.00
X	ABK5807067C GRU	BUMPER	1.00	2168.00	2,168.00
X	AN 10528301	BATTERY	1.00	11.30	11.30
X	ABH0853737 2ZT	INSCRIPTION 'QUATTRO	1.00	64.72	64.72
X	ABT0853742D 2ZT	AUDI SIGN	1.00	84.00	84.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3723

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 3723

Ubi Service Centre
55 Ubi Road 1
Singapore 408093
Telephone: 6386 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2223
9628 1233

Page 2 13:35

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012001 Date : 24/01/2018 Order : SKB2000X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKB2000X (V 18814) Regn Date: 19/07/2012 Mileage: 75545 WIP No.: 45796

Model: A4 2.0 TFSI DU BK206Y (MY13) Chassis: WAUZZZ8K4DA071898 Engine: CON 277395 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
X	ABD0853419F	PACKING Less 020%	1.00	13.90	11.12

Parts 2,436.00
Labour 0.00
Sublet 2,097.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,533.00

7% GST 317.32

Grand Total 4,850.40



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-173633

Date of Request: 20/11/2017

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 20/11/2017
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SLF8849S
Accident Date 19/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLF8849S	AIG Asia Pacific Insurance Pte. Ltd.	14/09/2017-13/09/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-173633

Date of Request: 20/11/2017

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 20/11/2017
Enquiry By Norazima Binte Khairuddin
TP Vehicle No. SLF8849S
Accident Date 19/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017 Edit Reg		23 Nov 2017 00:00 Edit Adj Rpt	S\$4,533.08 Edit Estimates	S\$4,533.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Pang Min Kang, ID: S01422793		
Main Claimant:	TAN LIAN SEE, ID: S16195521		
Vehicle Reg. No.:	SKB2000X	Date of Loss:	19/11/2017 12:00 - :59
Claim Type:	TP / 4528737883SG	Policy/Cover Note No.:	2100484909 (Comprehensive)
Vehicle Reg. No. (Insured):	SLF8849S	Policy No. (Claimant):	5095791937
		Excess:	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/11/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (22/11/2017): No OI GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB2000X (4528737883SG)
[SLF8849S]
TP
TAN LIAN SEE
Nov 19 2017 12:30PM
[Pang Min Kang]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser ▼	
Letters/Correspondences						1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit			
Assessment Reports						1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	18/12/17 14:33	Accident Statement <small>From: OD - Reg. No: SLF8849S, Claimant: PANG MIN KANG</small>	1	Load HTM			
Photos/Images						3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
2	19/01/18 11:03	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>		
3	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
4	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
5	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
6	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
7	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
8	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
9	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
10	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
11	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
12	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
13	19/01/18 11:03	General View	1	Load JPG	<input checked="" type="checkbox"/>		
Documentation						1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	22/11/17 08:50	TP GIA REPORT	1	Load PDF			
2	23/11/17 10:21	SLF 8849S - NON REPORTING LETTER	1	Load PDF			
3	24/11/17 14:02	TP ESTIMATE- MARKED	1	Load PDF			
4	19/12/17 17:31	LETTER TO OI	1	Load PDF			
5	08/02/18 08:24	WORKSHOP INVOICE	1	Load PDF			
6	08/02/18 08:24	AUTHORISATION TO ACT FORM	1	Load PDF			
7	08/02/18 08:24	Release Voucher	1	Load PDF			
8	08/02/18 08:24	GIA SEARCH	1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLF8849S (Insd veh)	Model:	AUDI A4 2.0 (A)
	SKB2000X (TP veh)		
Date of Accident:	19/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	11,228.58	
Final Repair Cost	:	\$	4,850.40	
Loss of Use	:	\$	320.00	4.00 days at \$80.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	5,172.40	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 4,852.40
2)	Tan Lian See	:	\$ 320.00
3)		:	\$

JOANNE LEE KHANG MIN

08 Feb
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022232/AHA3Q2

Date: 08/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100484909
 Claimant Vehicle No: SKB2000X Insured Vehicle No: SLF8849S
 Date of Loss: 19/11/2017 Nature of Claim: TP Claim No: 4528737883SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKB2000X
 Make & Model: AUDI A4, 2.0 (A) Engine No: CDN277395
 Reg. Date: 19/07/2012 (Man. Year: 2012) Chassis No: WAUZZZ8K4DA071898
 Colour: White Odometer: 73511 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/30 R20 Rear Tyre Size: 245/30 R20
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,542.00	2,461.08	4,080.92	62.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,952.00	2,072.00	1,880.00	47.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,494.00	4,533.08	5,960.92	56.80
+ GST 7.00/7.00% (S\$)	734.58	317.32	417.26	56.80
Nett Amount (S\$)	11,228.58	4,850.40	6,378.18	56.80
+ Loss of Use (4.0 x S\$80.00/day) (S\$)		320.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,172.40		

INSPECTION

Date of Assignment: 23/11/2017
 Date Inspected: 23/11/2017 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,168.00 FS	*1,734.40 FS
2	1		*REAR BUMPER SPOILER	Deformed	666.00 FS	*532.80 FS
3	1		*SPOILER TRIM	Not Necessary	210.00 FS	*- FS
4	1		*REAR BUMPER SENSOR (NPA)	Not Necessary	0.00 FS	*- FS
5	1		*REAR BUMPER CARRIER	Not Necessary	541.00 FS	*- FS
6	1		*REAR LID	Repair	2,351.00 FS	*- FS
7	1		*PACKING ADHESIVE	Necessary	14.00 FS	*11.12 FS
8	1		*AUDI EMBLEM	Necessary	105.00 FS	*84.00 FS
9	1		*QUATTRO EMBLEM	Necessary	81.00 FS	*64.72 FS
10	1		*A4 EMBLEM	Not Necessary	81.00 FS	*- FS
11	1		*REAR NO.PLATE	Necessary	25.00 FS	*25.00 FS
12	1		*SUNDRIES	Necessary	300.00 FS	*9.04 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,542.00	2,461.08
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	0.00
3	TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID .ALIGN TO POSITION .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,500.00	500.00
4	TO RESPRAY REAR BUMPER AND REAR LID	New	1,700.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,952.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >