

INS CASE OWNER:

LYNN

CC 41 EQ1170 22228 1 K293SV

## ASSIGNMENT

Surveyor:

KENNETH

DOI:

21/11/17

Date / Time:

21/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SGF 4A

Name of Insured : ADRIAN NG KIM SENG

Insured Tel No. : HP:

Excess Sec II : SS D.O.A. : 14/11/17

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : RICHMOND NG SHI WEI

Driver Tel No. : 9101 5701

(V/L YES / NO)

Claim No. :

Policy No. : DMPPHQ17 - 001522

Make / Model : HONDA STREAM -1.8X (A)

Place of Accident : ALONG ALEXANDRA RD TOWARDS  
AYE

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability : % Final ? Yes / No

GBF 7596X

SGF 4A

SBR 205H

OI

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP: BH Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

(24/11/17) Zayer

19-1-18

15-3-18

e 5:58

SBR 205H - X ; SGF 4A - X

FILE RECEIVED FROM ZAYER

OI CONFIRMED ACC DETAILS.  
AGREED & AWARE NCD ISSUE.ALL ORIGINALS RECEIVED  
BY EQ1.

\* ATA by driver. GIA attached LOA from TP.

RECEIVED 16 MAR 2018

## STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

## PRELIMINARY ADVICE

Date/Time: 24/11/17

Sent By:

Shirley Hiew

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

2,300.50

Loss of Rental (LOR):

S\$

X

(

days)

Loss of Use (LOU):

S\$

500 x 5

(

days)

Loss of Income (LOI):

S\$

X

(\$

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.50

Medical:

S\$

X

Disbursement:

S\$

X

(e.g. Tow/ Independent)

Legal Cost

S\$

X

Total:

S\$

2,802.50

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,802.50

Name 1:

BH AUTO SERVICES PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

COPY SENT  
16/3/18



ASS. REC. BY:

Kenneth**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s B11

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 20%

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SBR 20514 Yr Regn: 09, 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or MPVMake: Honda Stream c.c. 1799Colour: M. D. Blue A/C: Insured / Std / NI / NASp. Reading: 145557 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 71M R N 8860 RS 200499Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 14/11/17 D.O.I. 21/11/17Survey held at ✓Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

22/11 File pass to CustomerL/S \$2,150.00R (\$4,221.55/667.)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ117022228/Kza3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 21-11-2017	
		Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SGF 4A	Veh. Inspected	SBR 205H
Policy No.	DMPPHQ-001522	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	14/11/2017	Inspection Date	21/11/2017
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC4/EQI17022228/Kza3

Date: 24.11.2017

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SBR 205H**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.11.2017 at the premises of M/s BH Auto Services Pte Ltd (Sin Ming) and have the following to report:-

Workshop Estimate Amount	: S\$	5,954.72
Revised Estimate Amount	: S\$	2,202.00
"Check" Items Amount	: S\$	2,376.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser



# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636  
Tel: 6559 8944 / Fax: 6269 2404

EQ Insurance Company Ltd  
22 Gemmill Lane  
Singapore 069257  
Tel: 6223 9433 Fax: 6223 4190

Dear Sir/Madam,

Accident Repair On : SBR205H  
Model : Honda Stream 1.8L A  
Policy No : MPC17A00453501  
Chassis No : MR053HY4204203218  
Year Of Make : 2008  
Date / Time Of Accident : 14/11/2017 at 0830Hrs  
Location : ALEXANDER ROAD

Date: 17/11/2017  
Page : 1 of 2

*Not Authorized  
11/11/2017 @ 2:50  
Meromy After Party*

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

## Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
		SS		SS
1 Rear Bumper	1	588.90	Cut	588.90
2 Rear Bumper Side Retainer LH	1	19.40	Necessary	19.40
3 Rear Bumper Side Retainer RH	1	19.40	Necessary	19.40
4 Rear Bumper Clips	10	3.90	Necessary	39.00
6 Tailgate	1	903.00	Dented	903.00
7 Tailgate Hinge LH	1	46.20	Bented	46.20
8 Tailgate Hinge RH	1	46.20	Bented	46.20
9 Tailgate Lock Assy	1	109.40	Dented	109.40
10 Tailgate Lock Striker	1	27.80	Bented	27.80
11 Tailgate Weatherstrip	1	121.60	Cut	121.60
12 Tailgate Emblem	1	21.90	Necessary	21.90
13 Tailgate Lettering 'Stream'	1	31.60	Necessary	31.60
14 Tailgate Number Plate Upper Garnish	1	162.80	Cracked	162.80
15 Rear Windscreen Moulding Set	1	65.00	Necessary	65.00
16 Rear Windscreen Wiper Regulator	1	255.30	Dented	255.30
17 Rear End Panel	1	306.70	Dented	306.70
18 Rear End Panel Top Garnish	1	116.70	Kinked	116.70
		Sub-Total:		2,880.90
		Less : 20% discount		576.18
		Total Parts :		2,304.72

1627.50

## Special Nett Items

1 Anti-rust coating	1	80.00		80.00
2 Body filler sealant	2	80.00		160.00
3 Rear bumper sensor	1	250.00		250.00
4 Windscreen sealant	1	120.00		120.00
5 Rear number plate with casing	1	100.00		100.00
		Total Nett Items:		710.00

40.00



Labour Charges For Rear Portion

1	Provide skill labour to remove all damaged & necessary parts, to panel beat, cut & weld if necessary, to realign all panels and reinstall all replacement parts.	(BSP) 1,250.00 <sup>500</sup>
2	Provide skill labour & material to putty all replaced & repaired parts, to respray using 2K paint with oven spray booth facilities	1,000.00 <sup>600</sup>
3	Provide skill labour to disconnect & check electrical wiring, harness, wire sockets, etc. test & rectify for proper functioning	80.00 <sup>201</sup>
4	Provide skill labour to remove and refit rear windscreen	250.00 <sup>1201</sup>
5	Provide skill labour to dismantle and transfer tailgate fitting and facilitate repair	100.00 <sup>601</sup>
6	Provide skill labour to remove & refit cushions, seats, backrest, inner trim, garnish, roof lining and upholstery to facilitate repairs	~ 200.00 <sup>X</sup>
7	Provide skill labour to remove and replace bumper sensors	60.00 <sup>✓</sup>

Total Labour:	2,940.00
Total Parts:	2,304.72
Total Nett Items:	710.00
	5,954.72
GST 7%	416.83
Grand Total:	6,371.55

Estimate Repair Duration (include 1 day for re-survey & 1 day for parts ordering) 10 days

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

Estimator : Wen zheng

Survey attended by:

Name : Henan

Company : CKK

Date : 21/11/17

Time : 10:20am

Contact No : 9691 0663

Email : \_\_\_\_\_

Parts - 1624.50 - 20% = 1302.00

Labour - 1510  
MISC - 400.00

Total: 2852 - 20%  
= 2281.60



# BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636

Tel: 6559 8944 / Fax: 6269 2404

## EQ Insurance Company Ltd

22 Gemmill Lane

Singapore 069257

Tel: 6223 9433 Fax: 6223 4190

Dear Sir/Madam,

**Accident Repair On : SBR205H**

**Model : Honda Stream 1.8L A**

**Policy No : MPC17A00453501**

**Chassis No : MR053HY4204203218**

**Year Of Make : 2008**

**Date / Time Of Accident : 14/11/2017 at 0830Hrs**

**Location : ALEXANDER ROAD**

**Date: 17/11/2017**

Page : 1 of 2

*Not Notified  
6/11/17 @ ?  
Recovery After Policy*

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

### Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
		S\$		S\$
1 Rear Bumper	1	588.90	Cut <i>By</i>	588.90 ✓
2 Rear Bumper Side Retainer LH	1	19.40	Necessary <i>By</i>	19.40 X
3 Rear Bumper Side Retainer RH	1	19.40	Necessary <i>By</i>	19.40 X
4 Rear Bumper Clips	10	3.90	Necessary <i>By</i>	39.00 ✓
6 Tailgate	1	903.00	Dented <i>By</i>	903.00 ✓
7 Tailgate Hinge LH	1	46.20	Bented <i>By</i>	46.20 ✓
8 Tailgate Hinge RH	1	46.20	Bented <i>By</i>	46.20 ✓
9 Tailgate Lock Assy	1	109.40	Dented <i>By</i>	109.40 X
10 Tailgate Lock Striker	1	27.80	Bented <i>By</i>	27.80 X
11 Tailgate Weatherstrip	1	121.60	Cut	121.60 ?
12 Tailgate Emblem	1	21.90	Necessary <i>By</i>	21.90 X
13 Tailgate Lettering 'Stream'	1	31.60	Necessary <i>By</i>	31.60 ✓
14 Tailgate Number Plate Upper Garnish	1	162.80	Cracked <i>By</i>	162.80 X
15 Rear Windscreen Moulding Set	1	65.00	Necessary <i>By</i>	65.00 ✓
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18 Rear End Panel Top Garnish	1	116.70	Kinked	116.70 ?
Sub-Total:				2,880.90
Less : 20% discount				576.18
<b>Total Parts :</b>				<b>2,304.72</b>

### Special Nett Items

1	Anti-rust coating	1	80.00	80.00	?
2	Body filler sealant	2	80.00	160.00	?
3	Rear bumper sensor	1	250.00	250.00	?
4	Windscreen sealant	1	120.00	120.00	By
5	Rear number plate with casing	1	100.00	100.00	X
Total Nett Items:				710.00	



**Labour Charges For Rear Portion**

1	Provide skill labour to remove all damaged & necessary parts, to panel beat, cut & weld if necessary, to realign all panels and reinstall all replacement parts.	1,250.00	7
2	Provide skill labour & material to putty all replaced & repaired parts, to respray using 2K paint with oven spray booth facilities	1,000.00	600
3	Provide skill labour to disconnect & check electrical wiring, harness, wyre sockets, etc. test & rectify for proper functioning	80.00	201
4	Provide skill labour to remove and refit rear windscreen	250.00	120
5	Provide skill labour to dismantle and transfer tailgate fitting and facilitate repair	100.00	60
6	Provide skill labour to remove & refit cushions, seats, backrest, inner trim, garnish, rooflining and upholstery to facilitate repairs	200.00	?
7	Provide skill labour to remove and replace bumper sensors	60.00	✓

Total Labour:	2,940.00
Total Parts:	2,304.72
Total Nett Items:	710.00
	5,954.72
GST 7%	416.83
Grand Total:	6,371.55

**Estimate Repair Duration (include 1 day for re-survey & 1 day for parts ordering)** 10 days

5 days

**Remark:** Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

Survey attended by:

Name : Kenneth

Company : LKK

Date : 21/11/17

Time : 10.20am

Contact No : 9691 0663

Email : \_\_\_\_\_

Estimator : Wen zheng

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



## Catherine Chong (LKK Auto)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 21 November, 2017 9:29 AM  
**To:** assignments  
**Subject:** FW: pre repair inspection (TP VEHICLE - SBR205H / EQ INSD VEHICLE - SGF4A)  
**Attachments:** GBF7596X 14.11.2017.pdf; SBR205H 14.11.2017.pdf; SGF4A.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

21-11-2017 @ 10:04am  
Jacelyn. ven in.  
Kameli

---

**From:** Bazlin Ahmad [mailto:[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)]  
**Sent:** Tuesday, 21 November, 2017 9:27 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: pre repair inspection (TP VEHICLE - SBR205H / EQ INSD VEHICLE - SGF4A)

Dear LKK

Please find below email and attached GIA.

Thank You.

Regards,

**Bazlin Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

---

**From:** BHAS - Jacelyn Loh [mailto:[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)]  
**Sent:** Monday, November 20, 2017 2:48 PM  
**To:** Bazlin Ahmad; BHAS - Janice Koh; BHAS - Kelvin Lim; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau  
**Cc:** Elaine Cheong; Janet Tan  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SBR205H / EQ INSD VEHICLE - SGF4A)



To: the officer in charge

Dear sir, mdm,

Please ignore down email. Sorry for inconvenient

We choose below surveyor: **LKK Auto / DATE: 21/11/2017 DATE:10AM TO 11AM**

Ps- vehicle currently **NOT IN** our workshop

Thank You & Best Regards,  
Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singaopre:575636  
(T) +65-6559 2098 /8944 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Jacelyn Loh  
**Sent:** Monday, 20 November 2017 2:37 PM  
**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Kelvin Lim <[kelvin.lim@bhauto.com.sg](mailto:kelvin.lim@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>  
**Cc:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SBR205H / EQ INSD VEHICLE - SGF4A)

To: the officer in charge

Dear sir, mdm,

We choose below surveyor: **LKK Auto / DATE: 21/11/2017 DATE:10AM TO 11AM**

Ps- vehicle currently **IN** our workshop

Thank You & Best Regards,  
Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singaopre:575636  
(T) +65-6559 2098 /8944 (F) +65-6515 3144 / +65-6269 2404  
Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]  
**Sent:** Monday, 20 November 2017 11:20 AM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Kelvin Lim <[kelvin.lim@bhauto.com.sg](mailto:kelvin.lim@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>  
**Cc:** Elaine Cheong <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SBR205H / EQ INSD VEHICLE - SGF4A)



Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155  Contact person : Joey/Joseh	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b>  Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon Kho
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b>	



Tel: 63450068

Fax: 63445328

Contact Person: Edna Lee

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

**Bazlin Ahmad**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqnsurance.com.sg](http://www.eqnsurance.com.sg)

 A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of*

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Monday, November 20, 2017 11:00 AM

**To:** Elaine Cheong; Janet Tan

**Cc:** BHAS - Janice Koh; BHAS - Kelvin Lim; BHAS - Moo Wen Zheng; BHAS - Bernard Kee; BHAS - Anthony Lau

**Subject:** RE: pre repair inspection (OUR VEHICLE - SBR205H / YOUR VEHICLE - SGF4A)

## URGENT REMINDER

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day.



Thank You & Best Regards,  
Jacelyn Loh

## BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 2098 / 8944 (F) +65-6515 3144 / +65-6269 2404  
Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Thursday, 16 November 2017 11:58 AM

To: 'elaine.cheong@eqinsurance.com.sg' <[elaine.cheong@eqinsurance.com.sg](mailto:elaine.cheong@eqinsurance.com.sg)>; 'janet.tan@eqinsurance.com.sg' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Cc: BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Kelvin Lim <[kelvin.lim@bhauto.com.sg](mailto:kelvin.lim@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

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Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 2098 / 8944 (F) +65-6515 3144  
Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/03/2018

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SGF 4A (Insd Veh)	Your Ref. No. : DMPPHQ-001522
	SBR 205H (TP Veh)	Our Ref. No. : CC4/EQ17022228/Kja3s2
Date of Accident	14/11/2017	

Liability	100%	
Final Repair Cost	: \$ 2,300.50	(W/GST)
Loss of Use	: \$ 500.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	2,802.50	
Final Settlement Sum	: \$ 2,802.50	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	BH AUTO SERVICES PTE LTD	: \$ 2,802.50
		: \$

NUR SHAQILAH  
LKK Auto Consultants Pte Ltd





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ17022228/Kja3s2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEX SINGAPORE 069110

Date : 20-03-2018



Code : EQ1

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGF 4A	Veh. Inspected	SBR 205H
Policy No.	DMPPHQ-001522	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	LYNN	Assign Date	21/11/2017

### 2. Vehicle Particulars & Condition

Make & Model	HONDA STREAM (A)	c.c	1799
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	JHMRN68609S200499	Colour	METALLIC DARK BLUE
Odometer	145557	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65R15	BRIDGESTONE	7 mm
L/H Front Tyre	205/65R15	BRIDGESTONE	7 mm
R/H Rear Tyre	205/65R15	BRIDGESTONE	7 mm
L/H Rear Tyre	205/65R15	BRIDGESTONE	7 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	14/11/2017	Inspection Date	21/11/2017
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBR 205H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	BUCKLED	588.90	588.90
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	19.40	-
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	19.40	-
10	REAR BUMPER CLIPS @ \$3.90	NECESSARY	39.00	39.00
1	TAILGATE	BENT	903.00	903.00
1	TAILGATE HINGE LH	TO REPAIR SEE LABOUR	46.20	-
1	TAILGATE HINGE RH	TO REPAIR SEE LABOUR	46.20	-
1	TAILGATE LOCK ASSY	TO REPAIR SEE LABOUR	109.40	-
1	TAILGATE LOCK STRIKER	TO REPAIR SEE LABOUR	27.80	-
1	TAILGATE WEATHERSTRIP	SERVICEABLE	121.60	-
1	TAILGATE EMBLEM	NOT NECESSARY	21.90	-
1	TAILGATE LETTERING 'STREAM'	NECESSARY	31.60	31.60
1	TAILGATE NUMBER PLATE UPPER GARNISH	SERVICEABLE	162.80	-
1	SET REAR WINDSCREEN MOULDING	NECESSARY	65.00	65.00
1	REAR WINDSCREEN WIPER REGULATOR	SERVICEABLE	255.30	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	306.70	-
1	REAR END PANEL TOP GARNISH	SERVICEABLE	116.70	-
	LESS 20% DISCOUNT		-576.18	-325.50
			2,304.72	1,302.00
<b>SPECIAL NETT ITEMS</b>				
2	BODY FILLER SEALANT @ \$80.00 (SN)	SERVICEABLE	160.00	-
1	REAR BUMPER SENSOR (SN)	SERVICEABLE	250.00	-
1	WINDSCREEN SEALANT (SN)	NECESSARY	120.00	40.00
1	REAR NUMBER PLATE WITH CASING (SN)	SERVICEABLE	100.00	-
			630.00	40.00
<b>LABOUR</b>				
	ANTI-RUST COATING	NOT NECESSARY	80.00	-

Report Ref No. CC4/EQ17022228/Kja3s2





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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED & NECESSARY PARTS, TO PANEL BEAT, CUT & WELD IF NECESSARY, TO REALIGN ALL PANELS AND REINSTALL ALL REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF TAILGATE HINGE LH, TAILGATE HINGE RH, TAILGATE LOCK ASSY, TAILGATE LOCK STRIKER AND REAR END PANEL.		1,250.00	500.00
	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL REPLACED & REPAIRED PARTS, TO RESPRAY USING 2K PAINT WITH OVEN SPRAY BOOTH FACILITATES.		1,000.00	600.00
	PROVIDE SKILL LABOUR TO DISCONNECT & CHECK ELECTRICAL WIRING, HARNESS, WYRE SOCKETS, ETC. TEST & RECTIFY FOR PROPER FUNCTIONING.		80.00	20.00
	PROVIDE SKILL LABOUR TO REMOVE AND REFIT REAR WINDSCREEN.		250.00	120.00
	PROVIDE SKILL LABOUR TO DISMANTLE AND TRANSFER TAILGATE FITTING AND FACILITATE REPAIR.		100.00	60.00
	PROVIDE SKILL LABOUR TO REMOVE & REFIT CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOFLINING AND UPHOLSTERY TO FACILITATE REPAIRS.	NOT NECESSARY	200.00	-
	PROVIDE SKILL LABOUR TO REMOVE AND REPLACE BUMPER SENSORS.		60.00	60.00
			3,020.00	1,360.00
<b>GRAND TOTAL</b>			<b>5,954.72</b>	<b>2,702.00</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,150.00</b>

Report Ref No. CC4/EQ117022228/Kja3s2

KONG SENG CHEONG

Licensed Appraiser

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