

INS. CASE OWNER:

JUSTIN

LYNN

CC 3/EQ170 22222 1 K/haz

LKK:
IDAC:

ASSIGNMENT

Surveyor:

KALVIN

DOI:

20/11/17

Date / Time:

20/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GRE SS152

Name of Insured:

ONE LAUNDRY

Insured Tel No.:

HP: 9125111

Excess Sec II : S5

D.O.A: 20/11/17

Is driver the owner?

(YES ☒ NO ☐)

Nature of Accident:

Claim No.:

DM17H0 02822

Policy No.:

DMCPHQ17-000171

Make / Model:

NISSAN NUERO-2.5D PANEL

Place of Accident:

VANCOUVER
ROCHER CANAL ROAD

If NO, Driver Name / Age: CHEN SHUIPING

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

8335 5443

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SHD 3396X



INSRS:

WSP: CODE (layers)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

SHD 3396X - CC3/AYA12007293/H1ec3/1 DPA: 10/04/17

Non-Reporting ltr (1st):

- CC4/AYA1701044/mwbs DPA: 28/05/17

Non-Reporting ltr (2nd):

- CC5/FC17010523/RMA382 DPA: 23/05/17

Non-Reporting ltr (Final):

- CC6/ED17011011/413392 DPA: 13/06/17

Notification ltr (if non-pickup):

20/11/17 (v.c.)

- MINAUBD.

- ORIGINAL TV LOW IN.

Call OI: 26/11/17 2:54

After call ltr to OI: 03/02/18 - vic on

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO BY

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 06/12/17

Sent By:

Shirley H-w

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L19

SS 650.00

(2 days)

Reduction:

35

%

Email

Call

FINAL SETTLEMENT

Date/Time:

25/01/18

Confirm with:

JIM

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost: (w/loss)

SS 695.50

Loss of Rental (LOR):

SS 196.50

(2 days)

X 498.25

Loss of Use (LOU):

SS 100.00

(\$ 50 x 2 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS 535

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 400.00

Total:

SS 997.35

Global Sum SS:

990.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 990.00

Name 1:

COMPUTER LOGO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

-

Payee 3: (Strike if N.A.)

SS -

Name 3:

-

Surveyor

Kalini

REF:

ASSIGNMENT

Veh No: SHD 3896X Yr Regn: 23 Sep 2010

From: Date:

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

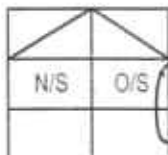
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / T / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision,

Date / Time Action / Instruction

Wd \$ 680.00
(REV: \$ 351.68 / 51.6%)

EQ
4/5

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

\$ + RS \$

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ117022222/K1ha3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 21-11-2017	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 5515Z	Veh. Inspected	SHD 3896X	
Policy No.	DMCPHQ17-000171	Coverage (\$)	0.00	
Claim No.	DM17HO02822	Excess (\$)	0.00	
Assign From		Assign Date	21/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/11/2017	Inspection Date	20/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

am: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO305090624

DMER S COMFORT TRANSPORTATION PTE LTD DMER NO 7010045 ESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65508755 (O) (P)	REGN NO: SHD3896X	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL SONATA	DATE/TIME IN 20.11.2017 07:40
	YR OF MANU 23.09.2010	TARGET DATE
	CHASSIS CODE KMHET41VMAA793833	COMPLETION DATE/TIME:

UNT CARD NO:

JOB DESCRIPTION

cident Date: 20.11.2017
ATURE: 3P 20.11.17

NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

idgement Slip

Exit Pass

o: SHD3896X JU EQ LKK

Vehicle No.: SHD3896X

Service Advisor Signature/Date Name of Service Advisor Date

igned to Service Reception upon collection

To be kept by Security Guard

39.60

10.00

400.00

160.00

360.00

40.00

760.00

200.00

0.00

10.00

0.00

0.00

39.60

0.00

0.00

960.00

0.00

0.00

760.00

0.00

0.00

200.00

39.60

7.92

31.68

10.00

760.00

801.68

801.68

0.00

0.00

0.00

0.00

801.68

160.34

641.34

}

LUMP SUM



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI17022222/K1ha3

Date: 06.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 3896X

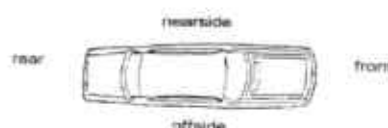
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.11.2017 at the premises of M/s Comfortdelgro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	1,001.68
Revised Estimate Amount	: S\$	801.68
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Our Job Ref No : 305090624
Date : 21/11/2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
58 Loyang Drive Singapore 508959
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD3896X

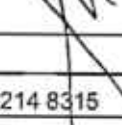
Date of Accident : 20/11/2017


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ --- GBE5515Z
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges ###
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$650.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kalvin
Date : 21/11/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHD 3896X

DATE 20/11/2017 10:37

Ju

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door Outer Handle (RH) <i>✓</i>			\$ 39.60
	<i>Rear Fender (RH) x repair</i>			
	<i>Rear Door (RH) x repair</i>			
	SUB TOTAL			\$ 39.60
	LESS 20%			\$ 7.92
	DISCOUNTED TOTAL			\$ 31.68
	Rear Door Tel No. Sticker (RH) <i>✓</i>			\$ 10.00
	Labour Charge			
	Panel Beating- Repair Rear Fender			\$ 560.00 400
	Spray Painting Charge			\$ 400.00 360
	TOTAL LABOUR			\$ 960.00
	ESTIMATE TOTAL			\$ 1,001.68
<p><i>Kalvin (LKK)</i></p> <p><i>20/11/17 1040hrs</i></p> <p><i>2 Days</i></p> <p><i>4/5</i></p> <p><i>After Repair photo</i></p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Shirley Hiew (LKK Auto)

From: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Sent: Monday, 22 January 2018 1:17 PM
To: Shirley Hiew (LKK Auto)
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017
Attachments: SHD3896X 20.11.2017.PDF; GBE5515Z 20.11.2017.pdf

Dear Shirley

Our insured has reported.
Please find attached.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 MacWall Road, #17-00, Tower Block, MND Complex, Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, January 17, 2018 2:41 PM
To: Bazlin Ahmad
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

Noted and thanks.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 17 January 2018 12:59 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Our insured has yet lodge the GIA report and we are following up with our insured.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MHD Complex Singapore 069110

did 65 6496 9381 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, January 15, 2018 1:25 PM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Friday, 29 December 2017 11:58 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17H002822) AND SHD3896X (TP : LKK REF - CC3/EQI1702222/K1ha3) on 20/11/2017

Dear Shirley

Insured has yet lodge GIA report

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

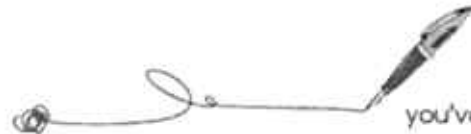
5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 831 | fax 65 6223 4190

www.eqinsurance.com.sg



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you've got a friend

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, December 29, 2017 11:22 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI1702222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Monday, 18 December, 2017 10:42 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI1702222/K1ha3) on 20/11/2017

Dear Shierley

Our insured has yet lodge GIA report

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex, Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, December 18, 2017 9:51 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI1702222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 6 December, 2017 11:36 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Our insured has yet lodged the GIA Report.
Will follow up on this.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5, Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6723 9433 ext 881 | fax 65 6723 4190

www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, December 6, 2017 11:09 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 3896X at M/S Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vic (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 25 July, 2018 10:09 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Vic,

The accident video is clear that our insured was at fault for the accident.

Please proceed with direct settlement with third-party repairer.

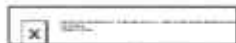
Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, July 24, 2018 4:09 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

RESEND

Dear Justin,

Please find attached copy of TP video footage.

Based on the footage, Insured vehicle was on the rightmost lane for turning right only and TP was on the next lane which can go straight or turn right. The footage shows that TP moved further down to make a right turn when the accident happened.

Vic (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Wednesday, 25 July, 2018 4:04 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Yref GBE5515z, Oref t117/SHD3896X/jw LKK REF CC3/EQI17022222/K1ha3

Dear Mr Vic

Please process settlement in sum \$990.00 for resolve our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 25 July 2018 11:17 AM
To: Jim Wong See Pah
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Yref GBE5515z, Oref t117/SHD3896X/jw LKK REF CC3/EQI17022222/K1ha3

Your Ref: T1117/SHD3896X/JW(st)
Our Ref: CC3/EQI17022222/K1ha3

WITHOUT PREJUDICE

Dear Jim,

ACCIDENT INVOLVING VEHICLES GBE 5515Z AND SHD 3896X ON 20/11/2017

We refer the subject matter and we confirmed in receipt of your LOD dated 24/11/2017.

On a without prejudice basis and purely for an amicable settlement without admission of liability to our Insured's part, we propose a global sum of **\$990.00** (all in) to settle your client's claim.

For your acceptance, please.

Kindly note that no DV is required.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]

Sent: Wednesday, 18 April, 2018 11:31 AM

To: Vic (LKKAuto)

Subject: Yref GBE5515z, Oref t117/SHD3896X/jw

Dear Mr Vic

We refer the attached mail of 06.02.2018.

Please advise the status of our property damage claim.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 06/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBE 5515Z	(Insd Veh)	Your Ref. No. : DM17HO02822
	SHD 3896X	(TP Veh)	Our Ref. No. : CC3/EQ117022222/K1ha3q2
Date of Accident	20/11/2017		

Liability	100%	
Final Repair Cost	: \$ 695.50	
Loss of Income	: \$ 100.00	2 days
Rental (If any)	: \$ 196.50	2 days
Others:	: \$ 5.35	
	: \$	
	997.35	
Final Settlement Sum	: \$ 990.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 990.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

Our Ref : T 1117 / SHD3896X /JW(st)

Your ref :

Date : 24-Nov-17

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198500045W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3896X YOUR INSURED GBE5515Z
AND OTHER ON 20.11.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3896X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GBE5515Z** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 695.50
2	2 days Loss of Rental @ \$ 98.25 per day	\$ 196.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 897.35

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per day	\$ 160.00
Total Claims:		\$ 1,057.35

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : **GBE5515Z**
- c) GIA / Police report/s of : **SHD3896X**
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ117022222/K1ha3

25 JANUARY 2018

ONE LAUNDRY
BLK 391F WOODLANDS ROAD
SINGAPORE 677969

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 5515Z AND SHD 3896X ON 20.11.2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 04/02/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar

Case Handler

DID: 62563561

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHD3896X , GBE 5515 Z
ROCHOR CANAL ROAD X SELEGIE ROAD****ON 20-Nov-17 06:50**

I / We

NEZEERAHBI D/O PALL... (Hirer) NRIC No.: **S1782881I**

and/or

(Relief) NRIC No.:

Taxi Number

SHD3896X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Nov-2017

Name of Hirer

NEZEERAHBI D/O PALLIVALAPPIL MUSTAFFA

Hirer NRIC

S1782881I

Signature :



Address

**342 TAMPINES STREET 33 #02-300
520342**

Contact No.

90258846

TAX INVOICE

8010325

RQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
SHD3896X

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
23.09.2010

CHASSIS CODE
KMHET41VMAA793833

INV. NO/DATE
91342206 22.11.2017

JOB NO.
305090624

ODOMETER READING

JOB TYPE

Description : 3P 20.11.17

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	650.00
Add GST @ 7.000 %	45.50
Total Invoice amount	695.50

Issued by : KATHERINETAN 22.11.2017 16:32:18
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR OTHER CONSEQUENCES RESULTING TO CUSTOMER'S VEHICLE AND BELONGINGS AND PARTS AND TESTS AT CUSTOMER'S RISK.

CUSTOMERS SHALL RESPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO BE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON OUTSTANDING BALANCE IN RESPECT OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT BUT AFTER 30 DAYS FROM THE DATE OF RECEIPT FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND NOTIFY THE COMPANY OF ANY DISCREPANCY OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT17110672

Date: 22 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/11/2017 @ 06:50 hrs
ALONG ROCHOR CANAL ROAD X SELEGIE ROAD
INVOLVING GBE 5515 Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3896X** (the "Taxi"). The Taxi was hired to **NEZEERAHBI D/O PALLIVALAPPIL MUSTAFFA IC NO S1782881I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBE5515Z	20 Nov 2017 / 06:50:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SND 3896X



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI17022222/K1ha3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 06-08-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 5515Z	Veh. Inspected	SHD 3896X	
Policy No.	DMCPHQ17-000171	Coverage (\$)	0.00	
Claim No.	DM17HO02822	Excess (\$)	0.00	
Assign From		Assign Date	20/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	KMHET41VMAA793833	Colour	BLUE	
Odometer	232091	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	MAXXIS	7 mm	
L/H Front Tyre	215/60 R16	MAXXIS	7 mm	
R/H Rear Tyre	215/60 R16	MAXXIS	7 mm	
L/H Rear Tyre	215/60 R16	MAXXIS	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/11/2017	Inspection Date	20/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3896X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR DOOR OUTER HANDLE (RH)	CRACKED	39.60	39.60
1	REAR FENDER (RH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR DOOR (RH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-7.92	-7.92
			31.68	31.68
	<u>SPECIAL NETT ITEMS</u>			
1	REAR DOOR TEL NO STICKER (RH) (SN)	NECESSARY	10.00	10.00
			10.00	10.00
	<u>LABOUR</u>			
	PANEL BEATING-REPAIR REAR FENDER INCLUSIVE OF THE REPAIR OF REAR FENDER (RH) AND REAR DOOR (RH).		560.00	400.00
	SPRAY PAINTING CHARGE.		400.00	360.00
			960.00	760.00
	GRAND TOTAL		1,001.68	801.68
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			650.00

Report Ref No. CC3/EQ117022222/K1ha3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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