

Vic (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 25 July, 2018 10:09 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Vic,

The accident video is clear that our insured was at fault for the accident.

Please proceed with direct settlement with third-party repairer.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, July 24, 2018 4:09 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

RESEND

Dear Justin,

Please find attached copy of TP video footage.

Based on the footage, Insured vehicle was on the rightmost lane for turning right only and TP was on the next lane which can go straight or turn right. The footage shows that TP moved further down to make a right turn when the accident happened.

We had spoken to the Insured Driver where he confirmed that no evidence available to support his version of the accident.

We are of the view that Insured Driver is more liable of the accident.

For your comment or instructions if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Shirley Hiew (LKK Auto)

Sent: Monday, 22 January, 2018 1:33 PM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Monday, 22 January 2018 1:17 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Our insured has reported.

Please find attached.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, January 17, 2018 2:41 PM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

Noted and thanks.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 17 January 2018 12:59 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Our insured has yet lodge the GIA report and we are following up with our insured.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, January 15, 2018 1:25 PM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Friday, 29 December 2017 11:58 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - DM17HO02822) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Insured has yet lodge GIA report

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, December 29, 2017 11:22 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Monday, 18 December, 2017 10:42 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shierley

Our insured has yet lodge GIA report

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, December 18, 2017 9:51 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Lynn,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 6 December, 2017 11:36 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

Dear Shirley

Our insured has yet lodged the GIA Report.
Will follow up on this.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, December 6, 2017 11:09 AM

To: Bazlin Ahmad

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBE5515Z (OI : EQI - TBA) AND SHD3896X (TP : LKK REF - CC3/EQI17022222/K1ha3) on 20/11/2017

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 3896X at M/S Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)