

INS. CASE OWNER:

Angie

CC 3 / LCR17022220

1 K12A39

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

20/11/17

Date / Time:

20/11/17

Registered in Merimen:

21/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 766M

Name of Insured:

LCR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

17/11/17

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

2539/83377 SG

Policy No.:

099995110

Make / Model:

Honda Vezel

Place of Accident:

Borneo Street

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

CHB 3545U



INSRS:

WSP: COGE (Loyang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

23/11/17 (Zayer)

CHB 3545U - X ; SLM 766M - X  
\* OF NR - SEND FIRST EMAIL TO LCR.

19-1-18

RECEIVED FROM ZAY.

9-2-18

LETTER TO LCRF - REPORT.  
EMAILED COGE FOR CCIV.\* OLD FROM LEFTMOST LANE  
TURNED TO CENTRE LANE.

RECEIVED 20 MAR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

-9-2-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup): 13-3-18

Call OI:

JOY 19-3-18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

☒

After call ltr to OI:

☒

Authorisation To Act:

☒

Release Voucher:

☒

Final Repair Bill:

☒

Car Rental Invoice:

☒

Towing Invoice

☒

LTA / GIA:

☒

Medical Bill:

☒

PIR:

☒

Mandate/Reject Instruction:

☒

LOD

☒

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

S\$

1,712.22

Loss of Rental (LOR):

S\$

258.56

(

2 days)

X 129.28

Loss of Use (LOU):

S\$

—

(

5 x days)

Loss of Income (LOI):

S\$

100

(

50 x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

—

Disbursement:

S\$

—

Legal Cost

S\$

—

Total:

S\$

2,075.91

Global Sum S\$:

2,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,000.00

Name 1:

COMFORTDEL6RO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT  
20/3/18






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR17022220/K1za3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-11-2017		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLM 766M	Veh. Inspected	SHB 3545U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/11/2017	Inspection Date	20/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## COMFORTDELGRO ENGINEERING

Our Job Ref No : 305090688

Date : 22.11.2017

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB3545U

Date of Accident : 17.11.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLM766M

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

**Total for Part-By-Part Repair Cost**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

**Final Lumpsum Repair cost** \$1,600.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : K a / u h

Name : K a / u h

Date : 22/11/17

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHB3545U  
 MAKE : HYUNDAI  
 MODEL : i40

AIG

DOA: 17.11.17

Date: 20.11.2017

Qty	Type	Unit Price	Amount
1	Left Rear Door — <i>dent</i>		\$ 1,403.00
1	Rocker Cover Garnish – LH <i>x repair</i>		\$ 483.60
1	Rear Wheel Cover – LH — <i>fractal</i>		\$ 150.70
SUB TOTAL			\$ 2,037.30
LESS 20%			407.46
DISCOUNTED TOTAL			\$ 1,629.84
1	Rear Door Tel No Sticker — <i>all</i>		\$ 10.00 <b>Nett</b>
			\$ 10.00
1	Labour Charge		\$ <del>400.00</del> 200
1	Panel Beating		\$ <del>600.00</del> 540
1	Spray Painting Charge		\$ <del>50.00</del> x 11
1	Wiring Charge		\$ <del>50.00</del> 20
1	Tuff Kote		
TOTAL LABOUR			\$ 1,100.00
ESTIMATE TOTAL			\$ 2,739.84

LKK Auto Repair  
 the Repaired Vehicle

- To return the vehicle to the original condition
- To display damaged parts for insurance company
- Parts price (if subject to 130% extra cost)
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary items may be required and is subject to final approval by insurance company

Acknowledged by Reparer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Kalvin LCKK

Page 1 of 1

*20/11/17 14:30 hrs.*  
*3 Days*  
*4/5*  
*After Repair photo.*

A member of COMFORTDELGRO

Date/Time: 20.11.2017 11:28 Page : 1

Team: ARC Repair TP(CFSO)1 JOB CARD Sales Order: JC No 305090688

CUSTOMER /MS CITYCAB PTE LTD STOMER NO 7010070 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188 (R) (P) (O)	REGN NO SHB3545U	MILEAGE
	MAKE HYUNDAI	FUEL E 1/2 F
	MODEL I-40	DATE/TIME IN 20.11.2017 09:50
	YR OF MANU 17.07.2014	TARGET DATE
	CHASSIS CODE KMHLB41UMEU058002	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 17.11.2017  
NATURE: 3P 17.11.2017

S/NO	LABOR CODE	DESCRIPTION
		ALG - taxi left rear damage
		LKK/Kelvin -

CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHB3545U LARRY		Vehicle No.: SHB3545U	
Signature/Date		Date	
Name of Service Advisor		To be kept by Security Guard	

returned to Service Reception upon collection

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHB3545U  
 MAKE : HYUNDAI  
 MODEL : i40

Date: 20.11.2017

Qty	Type	Unit Price	Amount
1	Left Rear Door ✓		\$ 1,403.00
1	Rocker Cover Garnish – LH ✕ Repair		\$ 483.60
1	Rear Wheel Cover – LH ✓		\$ 150.70
SUB TOTAL			\$ 2,037.30
LESS 20%			407.46
DISCOUNTED TOTAL			\$ 1,629.84
1	Rear Door Tel No Sticker ✓		\$ 10.00
			Nett
			\$ 10.00
1	Labour Charge		
1	Panel Beating		\$ 400.00 200
1	Spray Painting Charge		\$ 600.00 540
1	Wiring Charge		\$ 50.00 ✕
1	Tuff Kote		\$ 50.00 20
TOTAL LABOUR			\$ 1,100.00
ESTIMATE TOTAL			\$ 2,739.84

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Kalvin (LKK)  
 20/11/17 1430 hrs.  
 3 Days  
 L/S  
 After Repair photo.

Page 1 of 1

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey damaged area & any costings
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 19 March 2018 10:19 AM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** Admin A; Vivian Lau (LKKAuto)  
**Subject:** ACCIDENT INVOLVING LCR SLM 766M AND SHB 3545U ON 17.11.2017 (23:00 HOURS) ALONG BON TAT STREET

19 March 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

AIG : 2539183377SG  
LKK : CC3/LCR17022220/K1ja3

Dear Sir/Madam,

**ACCIDENT INVOLVING LCR SLM 766M AND SHB 3545U ON 17.11.2017 (23:00 HOURS) ALONG BON TAT STREET**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 3545U against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : CC17110673/ SHB3545U /CL(st)

Date : 8-Dec-17

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB3545U YOUR INSURED  
SLM 766M AND OTHER ON 17.11.17**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHB3545U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLM 766M we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,712.00
2	<u>2</u> days Loss of Rental @ <u>\$ 129.28</u> per day	\$	258.56
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	5.35
6	Towing / Medical / Transporation Fees	\$	-
<b>Sub Total :</b>		\$	<b>1,975.91</b>

#### HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	160.00
<b>Total Claims :</b>		\$	<b>2,135.91</b>

We enclosed herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs : 13 pcs.
- LTA search slip/s of : SLM 766M
- GIA / Police report/s of : SHB3545U
- Letter of authority from owner / hirer / operator
 

( ) Witness statement/s	( ) Certificate of Insur ( x ) Rental Rate letter
( ) Photograph/s of Accident Scene	( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Cecilia Lee*

Executive  
CDGE Claims Department  
Tel : 6214 8354 Fax: 6214 1843 Email : [cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

[www.cdge.com.sg](http://www.cdge.com.sg)

Company Registration No: 196205489

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

SHB 3545 u

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO								FROM	TO
1555	16/11/17		JAM	51	6	11	186	1605	0050
0349	16/11/17		CLARE	51	6	28	174	0820	1435
1520	17/11/17		JAM	51	6	50	214	1605	0155
0230	17/11/17		CLARE	51	6	41	141	0730	1310
1420	18/11/17		JAM	51	6	52	211	1610	0350
0230	18/11/17		CLARE	51	7	17	226	0400	1505
	19/11/17		WAM	57	7	58	405	1510	0302
0135	19/11/17		JAM	51	7	9	330	0305	1445
1500	20/11/17		WAM	51	8	36	445	1450	0230
0019	20/11/17		ACCIDENT	51	8	48	140	0950	-
1500	21/11/17		PERAK				107	-	1645

**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Tuesday, 13 March 2018 1:55 PM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** Vivian Lau (LKKAUTO); Admin A  
**Subject:** ACCIDENT INVOLVING LCRF SLM 766M AND SHB 3545U ON 17.11.2017 (23:00 HOURS) ALONG BOON TAT STREET

13 March 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

AIG : 2539183377SG  
LKK : CC3/LCR17022220/K1ja3

Dear Sir/Madam,

**ACCIDENT INVOLVING LCRF SLM 766M AND SHB 3545U ON 17.11.2017 (23:00 HOURS)  
ALONG BOON TAT STREET**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 3545U against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

I 40 SHB3545U , SLM766M

ON 17-Nov-17 22:15

BOON TAT ST TWDS MARINA VIEW. X JUNCTION CECIL ST.

I / We

SEOW HWEE KHIM (XIA...

(Hirer) NRIC No.:

S7512278J

and/or

TAY KOK MENG

(Relief) NRIC No.:

S1794082A

Taxi Number

SHB3545U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Nov-2017

Name of Hirer

SEOW HWEE KHIM (XIAO HUIQIN)

Hirer NRIC

S7512278J

Signature :



Address

514 CHOA CHU KANG STREET 51 #07...  
680514

Contact No.

96872476

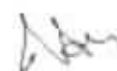
Name of Relief

TAY KOK MENG

Relief NRIC

S1794082A

Signature :



Address

514 CHOA CHU KANG STREET 51 05-52  
680514

Contact No.

88280044

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,000.00** (Global Sum) for vehicle no. **SHB 3545U** that was damaged pursuant to the accident which occurred on **17/11/2017** (date) along **BOON TAT STREET** (location) involving vehicle no/s **SLM 766M**. This is pursuant to the inspection conducted on **20/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no **SHB 3545U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 3545U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of **20 MAR 2018** (month) **2018** (year)

 **AWK**  
\_\_\_\_\_  
Signed by appointed surveyor

**CLAIMS DEPARTMENT**  
**COMFORTDELGRO ENGINEERING PTE LTD**  
**205 BRADDELL ROAD**  
**SINGAPORE 579701**  
\_\_\_\_\_  
Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB3545U

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
17.07.2014

CHASSIS CODE  
KMHLE41UMEU058002

INV. NO/DATE  
91343357 29.11.2017

JOB NO.  
305090688

ODOMETER READING

JOB TYPE

Description : 3P 17.11.2017

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,600.00
Add GST @ 7.000 %	112.00
<b>Total Invoice amount</b>	<b>1,712.00</b>

Issued by : CHEWHEELING 29.11.2017 10:04:04  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC17110673



Date: 23 November 2017

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/11/2017 @ 22:15 hrs  
ALONG BOON TAT ST TWDS MARINA VIEW X JUNCTION  
CECIL ST.  
INVOLVING SLM766M

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3545U** (the "Taxi"). The Taxi was hired to **SEOW HWEE KHIM (XIAO HUIQIN) IC NO S7512278J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

6433545 D

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLM766M	17 Nov 2017 / 22:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)



# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017 <a href="#">Edit Reg</a>		20 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>LION CITY RENTALS PTE LTD</b> , Co. Reg. No.: 201504621K								
Main Claimant:	<b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	<b>SHB3545U</b>	Date of Loss:	17/11/2017 22:00 - :59						
Claim Type:	<b>TP / 2539183377SG</b>	Policy/Cover Note No.:	0999995110						
Vehicle Reg. No. (Insured):	<b>SLM766M</b>	Policy No. (Claimant):	D-15072702MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Gan, Angle-GL</b> ] Angiegeokling.Gan@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 30/11/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (11/01/2018): <b>No OI GIA Report</b></li> <li>AIG_SG (22/11/2017): <b>No OI GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHB3545U (2539183377SG)**  
**[SLM766M]**  
**TP**  
**CITYCAB PTE LTD**  
**Nov 17 2017 10:00PM**  
**[LION CITY RENTALS PTE LTD]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		<b>View</b> View in Browser <input type="button" value="v"/>	
<b>Letters/Correspondences</b>										1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1 Edit			
<b>Photos/Images</b>										3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
2	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
3	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
4	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
5	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
6	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
7	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
8	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
9	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
10	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
11	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
12	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
13	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
14	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
15	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
16	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
17	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
18	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
19	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
20	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
21	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
22	21/11/17 18:45	General View						1	Load JPG	<input checked="" type="checkbox"/>	
23	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
24	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
25	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
26	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
27	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
28	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
29	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
30	22/11/17 17:00	Reinspection Photo						1	Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/17 17:42	TP GIA REPORT	1	Load PDF	
2	21/11/17 17:42	TP ESTIMATE- MARKED	1	Load PDF	
3	19/03/18 10:30	LETTER TO LCRF	1	Load PDF	
4	20/03/18 17:10	OI GIA REPORT	1	Load PDF	
5	23/03/18 10:00	WORKSHOP INVOICE	1	Load PDF	
6	23/03/18 10:00	AUTHORISATION TO ACT FORM	1	Load PDF	
7	23/03/18 10:00	Release Voucher	1	Load PDF	
8	23/03/18 10:00	RENTAL RECEIPT	1	Load PDF	
9	23/03/18 10:00	LTA SEARCH	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM766M (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT
	SHB3545U (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	17/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		<b>2,931.63</b>
Final Repair Cost	:	\$		2,000.00
Loss of Use	:	\$		2.00 days at \$50.00 per day
Rental (if any)	:	\$		2 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		2,000.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: ~~Yes~~/ No    BOLA Scenario No: \_\_\_\_\_

\_\_\_\_\_NIL\_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	2,000.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

23 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17022220/K1JA3Q2

Date: 23/03/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995110  
 Claimant Vehicle No: SHB3545U Insured Vehicle No: SLM766M  
 Date of Loss: 17/11/2017 Nature of Claim: TP Claim No: 2539183377SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB3545U  
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDEU409569  
 Reg. Date: 17/07/2014 (Man. Year: 2014) Chassis No: KMHLB41UMEU058002  
 Colour: Yellow Odometer: 518488 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16  
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm  
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,639.84	1,252.96	386.88	23.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,100.00	760.00	340.00	30.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,739.84</b>	<b>2,012.96</b>	<b>726.88</b>	<b>26.53</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,600.00</b>		
(S\$)	2,739.84	1,600.00	1,139.84	41.60
+ GST 7.00/7.00% (S\$)	191.79	112.00	79.79	41.60
<b>Nett Amount (S\$)</b>	<b>2,931.63</b>	<b>1,712.00</b>	<b>1,219.63</b>	<b>41.60</b>
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$129.28/day) (S\$)		258.56		
+ Doc/Search Fee (S\$)		5.35		
<b>Nett Liability (S\$)</b>		<b>2,075.91</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,000.00</b>		

### INSPECTION

Date of Assignment: 20/11/2017

Date Inspected: 20/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LEFT REAR DOOR	Dented	1,403.00 FL	*1,403.00 FL
2	1		*ROCKER COVER GARNISH -LH	Repair	483.60 FL	*- FL
3	1		*REAR WHEEL COVER LH	Grazed	150.70 FL	*150.70 FL
4	1		*REAR DOOR TEL NO.STICKER	Necessary	10.00 FS	*10.00 FS
					<b>Sub Total (S\$)</b>	<b>2,047.30</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>407.46</b>
					<b>Total Parts (S\$)</b>	<b>1,639.84</b>
						<b>1,252.96</b>

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	400.00	200.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
Gross Labour Cost (\$\$)			1,100.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >