

Veron Chen (LKKAuto)

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**From:** Irene Tan <irene\_tan@sg.msg-asia.com>  
**Sent:** Friday, 15 December, 2017 4:06 PM  
**To:** KKLau; Bryan Ang (LKKAuto)  
**Cc:** Jason Sim; Veron Chen (LKKAuto); Shiao Chan (LKKAuto); Admin-D (LKKAuto)  
**Subject:** Mr Wilson Teo's survey on GZ2179K; Our claim no.: 531386/IT

**Importance:** High

**FOR YOUR IMMEDIATE ACTION, PLEASE**

Dear Mr Lau & Bryan,

We refer to your survey report dated 11.12.17 on the subject vehicle.

Our insured driver reported that the front car plate no. and the front bumper/front bumper reinforcement were originally damaged as confirmed by the 3<sup>rd</sup> party's driver. Please see insured driver's statement below under caption no. 1. Therefore, both were not damaged by our insured and not consistent with the subject accident on 28.9.17.

But the above inconsistently damaged part items have been recommended by your surveyor to be replaced and repaired as seen on items nos. 6, 7 and 9 which we have re-produced an extract from your survey report as below under caption no. 2.

We have also attached some accident scene pictures on both vehicles under caption no. 3. You can see more pictures attaching with the GIA reports of both parties.

Please clarify and let us have your view/comment **asap or within the next 7 days by Friday, 22.12.17.**

1) Our insured driver's statement

Describe Circumstances of the Accident

在9月28日,后港11街,大牌159楼下,大概上午11点10分左右我停车下  
 货,下完货坐回到车里,准备倒车调头,结果听到撞到东西的声音,下车  
 查看,是后面停了一辆面包车,撞到他的车了,因为我在停车的时候是没  
 有车的,倒车镜又看不到有车,是无意的,我下货又不久,他的车停到我  
 的货车很坏,我有拍照片,可以看到,我只是有撞到他的车前方标致固  
 固,车牌和保险杠不关我的事,它原本就这样的,是他的司机讲的。  
 Car Plate no. 我的车牌号码是 YN1975K  
 Front Bumper/Front Bumper Reinforcement  
 对方的车牌号码是 GZ2179K

2) Your survey report on 3<sup>rd</sup> party's vehicle no.: GZ2179K

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	
1	1		*FRONT PANEL	Dented	715.00	F
2	1		*FRONT PANEL LOGO	Necessary	48.00	F
3	1		*FRONT PANEL PROTECTOR	Damaged	85.00	F
4	1		*FRONT HEADLAMP	Not Necessary	165.00	F
5	2		*FRONT HEADLAMP RIM C/W SIDE LAMPS	Scratched	210.00	F
6	1		*FRONT BUMPER	Dented / Scratched	641.00	F
7	1		*FRONT BUMPER REINFORCEMENT	Repair	185.00	F
8	1		*FRONT WINDSCREEN RUBBER	Necessary	196.00	F
9	1		*FRONT NUMBER PLATE	Dented	45.00	FS

F=Franchise part, S=SpdNett, N=NettItemDisc.

<b>Sub Total (S\$)</b>	<b>2,290.00</b>	<b>1,</b>
<b>- Nett Item Discount on N Items 0.00/10.00% (S\$)</b>	<b>0.00</b>	
<b>Total Parts (S\$)</b>	<b>2,290.00</b>	<b>1,</b>

LKK Auto Consultants Pte Ltd/GZ2179K/11/12/2017 08:42. Not valid without Reference section.

3) Accident scene pictures on both vehicles

Accident Photo



Accident Photo



Accident Photo



Best Regards

Irene Tan

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