

ASS. REC. BY:

REF:

CS3/MSG16022477/Gab

Special Instructions:

Surveyor

Mannan

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSG

Date/Time:

20-11-2017

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGS 5356H

Insured:

SLC 1832B

at Workshop m/s

SAT Motors

Tel:

9126 9987

of

24 Defu Lane 12

Policy No:

MSD / VPCP / 16-001051

Claim No:

MSC/V/16-001646

Sum Insured:

Excess:

Make of Veh:

D.O.A.

21-11-2016

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp

30-11-2016 @ after 12pm

H.O.D. Endorsement:

Date/Time:

25-11-2016 9:09am

Person Contacted:

Shaun

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate	Do Not Finalize
	SGS 5356H - X	
	SLC 1832B - X	
1-12-2016	Sent PRS email to Irene through Mannan	
	Disputed recovery - 01/12/16	
06/12/16	Submit PRS.	
29/11/17	Submit LS \$5400, 6 days (Red \$1550, 22%)	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG16022477/qb-1

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 21-11-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 1832B	Veh. Inspected	SGS 5356H
Policy No.	MSD/VPCP/16-001051	Coverage (\$)	0.00
Claim No.	MSC/V/16-001646	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	20/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	21/11/2016	Inspection Date	21/11/2017
Survey held at	SAT MOTORS 24 DEFU LANE 12 SINGAPORE 539131		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Catherine Chong (LKK Auto)

From: Keny Ong <Keny_Ong@sg.msig-asia.com>
Sent: Monday, 20 November, 2017 11:38 AM
To: Catherine Chong (LKK Auto); SUR
Subject: Your ref: CS3/MSG16022477/PQBS2FW Our ref: 516017 Paper reinspection for SGS5356H

Dear Catherine

We have appointed your firm to carry out a PRI for SGS5356H recently.

Please do a paper reinspection of SGS5356H and let us have the report soon.

The survey report and photos of SGS5356H can be found in Merimen.

Have a great day !

Keny Ong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1309 | Direct fax +65 6225 7402 | keny_ong@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2016		25 Nov 2016 08:41 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																																																												
<div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; justify-content: space-between;"> CLAIM SUBFOLDER DETAILS [Created by insurer] </div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;">Insured:</td> <td colspan="3">HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N</td> </tr> <tr> <td>Main Claimant:</td> <td colspan="3">SAT MOTORS, Co. Reg. No.: 53164690D</td> </tr> <tr> <td>Vehicle Reg. No.:</td> <td>SGS5356H</td> <td>Date of Loss:</td> <td>21/11/2016 21:00 - :59</td> </tr> <tr> <td>Claim Type:</td> <td>TP / MSC/V/16-001646</td> <td>Policy/Cover Note No.:</td> <td>MSD/VPCP/16-001051 (Comprehensive) Coverage: 22/04/2016 - 21/04/2017</td> </tr> <tr> <td>Vehicle Reg. No. (Insured):</td> <td>SLC1832B</td> <td>Policy No. (Claimant):</td> <td></td> </tr> <tr> <td></td> <td></td> <td>Excess:</td> <td>S\$1,500.00</td> </tr> <tr> <td>Repairer:</td> <td colspan="3">Sat Motors (HQ) 24 Defu Lane 12, 539131 Defu Lane - Tel:</td> </tr> <tr> <td>Handling Insurer:</td> <td colspan="3">MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]</td> </tr> <tr> <td>Adjuster:</td> <td colspan="3">LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Paul Chan Chin Ming] ... [Final Rpt due 22/11/2017]</td> </tr> <tr> <td>Driver/Custodian (Insured):</td> <td colspan="3">AW WAI MENG (), NRIC: S1371704D, Tel: +6590229832</td> </tr> </table> <div style="border-top: 1px solid black; padding-top: 5px;"> ASSOCIATED MAIL RECEIVED <div style="float: right;"> View All Compose Case Mail </div> <ul style="list-style-type: none"> • MSIG_SG (20/11/2017): Report Send Back Alerts - SGS5356H (TP) </div> <div style="border-top: 1px solid black; padding-top: 5px;"> ALL ASSOCIATED TASKS <div style="float: right;"> View All Search Tasks Create New Task Complete </div> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div> </div>					Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N			Main Claimant:	SAT MOTORS, Co. Reg. No.: 53164690D			Vehicle Reg. No.:	SGS5356H	Date of Loss:	21/11/2016 21:00 - :59	Claim Type:	TP / MSC/V/16-001646	Policy/Cover Note No.:	MSD/VPCP/16-001051 (Comprehensive) Coverage: 22/04/2016 - 21/04/2017	Vehicle Reg. No. (Insured):	SLC1832B	Policy No. (Claimant):				Excess:	S\$1,500.00	Repairer:	Sat Motors (HQ) 24 Defu Lane 12, 539131 Defu Lane - Tel:			Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]			Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Paul Chan Chin Ming] ... [Final Rpt due 22/11/2017]			Driver/Custodian (Insured):	AW WAI MENG (), NRIC: S1371704D, Tel: +6590229832			Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2016 16:44
Date Of Accident	21/11/2016 21:35
Exact Location Of Accident	JUNCTION OF SIMS WAY & GUILLEMARD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGS5356H
Insured/Policyholder	
Name Of Registered Owner	SAT MOTORS
Co Reg No	53164690D
Email Address	wee@satmotors.com
Mobile Phone No	
Alternative Phone No	Office-67481141

Vehicle Particulars

Manufacturer	TOYOTA
Model	RUSH

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? No

If No, Please state action to be taken Third Party

Vehicle Category Private Car

Insurance Company

Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type Of Coverage	Third Party
Fleet Policy	No
Policy Number	5077054048
Cover Note Number	

Driver

Name of Driver	ZULKARNAN BIN SUBARI
NRIC No	S7738169D
Date Of Birth	25/12/1977
Occupation	Outdoor
Date Of Driving Pass	25/11/2004
Driving Experience	11 Years And 11 Months
Gender	Male
Mobile Number	(Local) +65-91641585
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address

APT BLK 203A COMPASSVALE ROAD #04-07 S541203

Postcode

Was driver an employee of the Insured's Company No

If No, Relationship of the Driver with the Insured Other - HIRE & REWARD

Vehicle Registration Number of Driver's Own Vehicle

-

-

-

Insurance Company of Driver's Own Vehicle

-

-

-

General Information of the Accident

Type Of Accident Collision- Head to Rear (TP Hit Insured)

Weather Conditions Clear

Road Surface Dry

Other Information

Was any foreign vehicle involved in this accident? No

Was any body injured in the Accident? Yes

Was any other material or property damaged? Yes

I have been approached by unknown person(s) soliciting/offering accident claims assistance. No

Number of Passengers (Including Driver) 2

Details of Police Action

Was the accident reported to the police? Yes

If Yes, Please state which Police Station

Police Station Name Punggol N.p.c

Police Station Address ROAD: 21A TEBING LANE , POSTCODE: 828837 , COUNTRY: Singapore

Police Station Contact TEL NO: - FAX NO:

Was notice of intended Prosecution given? No

If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACHED.

Attachment(s)

Are accident photos available for attachment? Yes

Was there any video captured by Car Camera? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLC1832B
Vehicle Make/Model/Colour NIL
Details Of Properties NIL
Name of Driver AW WAI MENG
NRIC/Passport Number S1371704D
Contact Number 90229832
Address NIL
Postcode NIL
Insurance Company Name
Nature Of Damage NIL
No. Of Passenger (Including Driver)

Details of Witness

Name NIL
Phone Number NIL
Email Address NIL

DETAILS OF INJURED PERSON 1

Name	ZULKARNAIN BIN SUBARI
Approximate Age	
Injuries Sustain	NIL
Injured person in which vehicle?	SGS5356H
Were seat belts worn?	Yes
Was injured conveyed to hospital by ambulance?	No
Address	203A COMPASSVALE ROAD #04-07
Postcode	541203

DETAILS OF INJURED PERSON 2

Name	CHERYL LEE
Approximate Age	
Injuries Sustain	NIL
Injured person in which vehicle?	SGS5356H
Were seat belts worn?	Yes
Was injured conveyed to hospital by ambulance?	No
Address	NIL NIL
Postcode	NIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Accident Sketch Plan Pg.1

Describe Circumstances of the Accident

At about 2135hrs, I was driving along Sims way filtering to Guillemard road. I was heading to Geylang Lor 30, sending a passenger to her destination.

As I was turning left to filtering left to Guillemard road, I saw a vehicle coming from the right and therefore stop behind the line. The vehicle, a dark grey Toyota Altis, GLC1P32B, hit my car from the rear.


Insurance Co.	NTUC Income
Vehicle No.	SA555014
Date of Accident	21.11.2016
<input type="checkbox"/> Reporting Only <input type="checkbox"/> Own Damage Claim <input checked="" type="checkbox"/> Third Party Claim <input type="checkbox"/> Other Workshop	

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time


 22/11/2016 1600hrs.
 Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel

Police report



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Punggol N.P.C.
21A Teong Lane SINGAPORE 828837
Tel No: 1800-6045909



T201611242006

1 of 4

Report No: T201611242006

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/11/2016 01:09		Video Report No.		Station Diary No. 49	
Informant's Particulars					
Name of Informant: ZULKARNAIN BIN SUBARI		Address: APT BLK 203A COMPASSVALE ROAD #04-07 SINGAPORE 541203			
ID Type / ID No: NRIC NO / S7758169D		Contact No: Home/Office		Mobile: 91541585	
Nationality: SINGAPORE CITIZEN		Email:			
Sex: Male	Age: 36	Date of Birth: 25/12/1977	Type of Informant: Driver		Institution / School Name:
Race: Javanese		Language: English			
Occupation: DRIVER		Driving Licence Information: Class: 2B.3		Date of Expiry:	

General Information of the Accident

Type of Accident:	Injury: Others:	Drink Drive: No	Date/Time of Accident: 21/11/2016 21:35	Type of Location: Bend
Location: Along Road 1 SIMS WAY GUILLEMARD ROAD FILTER LANE JUNCTION OF SIMS WAY / GUILLEMARD ROAD (TOWARDS GUL LEMARD ROAD)				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Others				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of
SG55355H	Car	TOYOTA	RUSH 1.5 A	Black	Slightly Damaged	1
SLC1832B	Car	TOYOTA	COROLLA ALTIS CLASSIC 1.6 CVT	Grey	Slightly Damaged	1

Police report



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Punggol N.P.C.
21A Tebing Lane SINGAPORE 828837
Tel No: 1630-8049999



1/20161124/2005

3 of 4

Report No: T20701124/2005

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No		Use of Pedestrian Crossing: NA	
No. of Pedestrians Injured: NIL			
Driver Name	ZULKARNAIN BIN SUBARI	ID No.	S7738169D
Related Vehicle	SGS5355H (Car)	Contact No.	91641585
Hospital/Clinic	SENGKANG POLYCLINIC	Class of Driving Licence & Expiry Date	Class: 2B,3 Date of Expiry: NIL
Date Treatment	22/11/2016	Date Discharge	22/11/2016
No. of Days granted Medical Leave	03	Degree of injury	Slight
Driver Name	AW WAI MING	ID No.	S1371704D
Related Vehicle	NIL	Contact No.	90229832
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of injury	NIL

Brief Details:

On 21/11/2016 at about 2135hrs, I am driving Grab car and was travelling on my vehicle SGS5355H towards the filter lane, junction of Sims Way / Guillemard Road (towards Guillemard Road) after I picked up one passenger namely Cheryl Lee at 403 Jalan Besar to her destination to 38 Geylang Lorong 30.

When I was approaching the filter lane, I slowed down my vehicle to give way to the oncoming vehicle that was from Nicoll Highway towards Guillemard Road. I saw one vehicle from Nicoll Highway towards Guillemard Road. I then stepped on my brake to stop my vehicle at the filter lane. When I stopped at the filter lane, one vehicle SLC1632B namely Aw Wai Ming, S1371704D was behind my vehicle and he hit the back of my vehicle.

He claims that he saw my vehicle was moving out from the filter lane, hence he checked out for the blind spot on his right from Nicoll Highway and did not realise that my vehicle had stopped at the filter lane as one vehicle was approaching from Nicoll Highway towards Guillemard Road. He could not stop his vehicle on time hence hit the back of my vehicle.

Both parties exchanged particulars, photos was taken at scene. The next day on 22/11/2016 I went to Sengkang Polyclinic to make a check as I suffered pain at the back of my neck, my back body as well as my leg. No ambulance at scene. No one was being conveyed to hospital. I was given 03 days MC.

Police report



SINGAPORE
POLICE FORCE

Police Station Of Origin
Punggol N.P.C
211A Tebing Lane SINGAPORE 626837
Tel No. 1800-6049999



1/25151124/2005

3 of 4

Report No. 1/25151124/2005

CONTINUATION OF REPORT

Police report



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Punggol N.P.O.
21A Tebing Lane SINGAPORE 828837
Tel No: 1800 6049999



11201611242105

of 4

Report Fax: 182095112421055

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474865 stating the report number as reference.

Signature Of Officer Recording The Report:
F /

NUR EMILIAH BINTE HAZALI

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
24/11/2018 01:09

Officer In Charge Of Case:
TP / AEIT /
Sr Staff Sgt ANG YI TING, STEPHANIE
Contact No: 65476180

Classification Of Case:

Authentication Stamp
#118

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters
Blk 2 Rivervale Link, #09-02 Singapore 545040
Tel/Fax: 6886 1106 Mobile: 9007 5234
Email: constant_as@yahoo.com.sg
RCB No. 53138015K

Automobile Inspection Report

To: SAT Motors
24 Defu Lane 12
Singapore 539131

Date : 12/12/2016

Reference No : CAS/16-12/036

General Information

Registration No. : SGS 5356H
Accident Date : 21/11/2016

Particulars of Damaged Vehicle

Colour	: Black	Make & Model	: Toyota Rush 1.5 A
Engine Capacity	: 1495 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 263281	Engine No.	: 3SZ1664504
Chassis No.	: J200E0007546	Steering	: In Order
Registration Date	: 17/03/2007	Brake	: In Order

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	215/65R16	BRIDGESTONE	50%
L/H Front Tyre	215/65R16	BRIDGESTONE	50%
R/H Rear Tyre	215/65R16	BRIDGESTONE	50%
L/H Rear Tyre	215/65R16	BRIDGESTONE	50%

Inspection

Repairer : Auto Mega Mall Pte Ltd
24 Defu Lane 12, Singapore 539131

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$11,152.05
Revised Amount : \$6,950.00
Less Excess : -
Nett Total : \$6,950.00

Remarks

- (A) Survey was done on 30/11/2016
- (B) Re-survey was done on 01/12/2016
- (C) Re-survey after repair was done on 07/12/2016
- (D) The survey was conducted entirely on WITHOUT PREJUDICE basis.
- (E) We have NOT given any instruction to authorize the repair of the vehicle.

NOTE: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage/item in this survey, kindly notified the company within 7 (seven) days from the date hereof. Otherwise, the revised amount shall be deem to be valid.

Constant Appraiser Services

Vehicle No : SGS 5356H

Our ref : CAS/16-12/036

Adjustment On Repair Costs And Replacement Of Parts:

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)	
<u>PARTS REPLACEMENT – LIST ITEMS</u>						
1	1pc	Rear spare wheel cover inner	Broken	509.63	509.63	367
2	1pc	Rear spare wheel cover outer	Broken	1,507.15	1,507.15	
3	1pc	Rear spare wheel carrier	Bent	355.30	355.30	X NN
4	1pc	Rear tailgate	Dented	1,602.41	1,602.41	1,400
5	1pc	Rear tailgate outer handle	Serviceable	189.62	-	
6	1pc	Rear tailgate inner lock	Bent/Jammed	422.95	422.95	220
7	1pc	Rear tailgate inner trim board	Serviceable	362.80	-	
8	1pc	Rear tailgate weatherstrip	Distorted	239.96	239.96	166
9	1pc	Rear tailgate checker	Bent	162.05	162.05	X NN
10	2pcs	Rear tailgate hinge @ \$148.96	Bent	297.92	297.92	X NN
11	1pc	Rear tailgate side stopper	Bent	68.50	68.50	
12	1pc	Rear tailgate side stopper striker	Bent	42.20	42.20	
13	2pcs	Rear taillamp @ \$518.30	O/S Broken	1,036.60	518.30	
14	1pc	Rear bumper	Dented	968.64	968.64	SP1
15	2pcs	Rear bumper reflector @ \$86.55	N/S Grazed	173.10	86.55	
16	1pc	Rear bumper tow hook cover	Serviceable	48.95	-	
17	1pc	Rear bumper licence lamp	Serviceable	106.25	-	
18	1pc	Rear bumper side retainer RH	Bent/Broken	59.90	59.90	
19	1pc	Rear bumper side retainer LH	Bent/Broken	44.07	44.07	
20	1pc	Rear end panel	Dented	513.50	513.50	
21	1pc	Rear end panel inner member	Dented	489.70	489.70	X R
22	1pc	Rear end panel top garnish	Deformed	239.13	239.13	199
23	1pc	Rear exhaust silencer	Repair	834.05	-	
24	1pc	Rear exhaust mounting	Serviceable	56.35	-	
Less 25%				10,330.73 (2,582.68)	8,127.86 (2,031.96)	
Sub total				7,748.05	6,095.90	
<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS</u>						
1	1set	Rear windscreen sealant set	Necessary	80.00	60.00	
2	1set	Rear windscreen inner foam tape	Necessary	65.00	65.00	
3	1pc	Rear no plate	Bent	50.00	45.00	

Vehicle No : SGS 5356H

Our ref : CAS/16-12/036

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS (CONT'D)</u>			
4	1set	Rear bumper center clip	Necessary	19.50	19.50
5	1set	Rear bumper center clip holder	Necessary	19.50	19.50
6	4pcs	Rear spare wheel cover rubber stopper @ \$25.00	Necessary	100.00	100.00
			Sub total	8,082.05	6,404.90
		<u>LABOUR & MISC. CHARGES</u>			
1		To remove, refix rear windscreen glass	Not Necessary	180.00	140.00
2		To checkup rear electrical wiring		40.00	20.00
3		To remove, refix rear exhaust silencer		80.00	-
4		To remove, refix rear interior upholstery to assist repair		120.00	80.00
5		To respray undercoating		150.00	90.00
6		To respray painting & etc		1,300.00	1,000.00
7		Panel beating, remove & replacing		1,200.00	950.00
			Grand total	11,152.05	8,684.90
Recommended cost of lump sum repair (To its pre-accident condition)					6,950.00

60

120

60

60

900

800


6 days

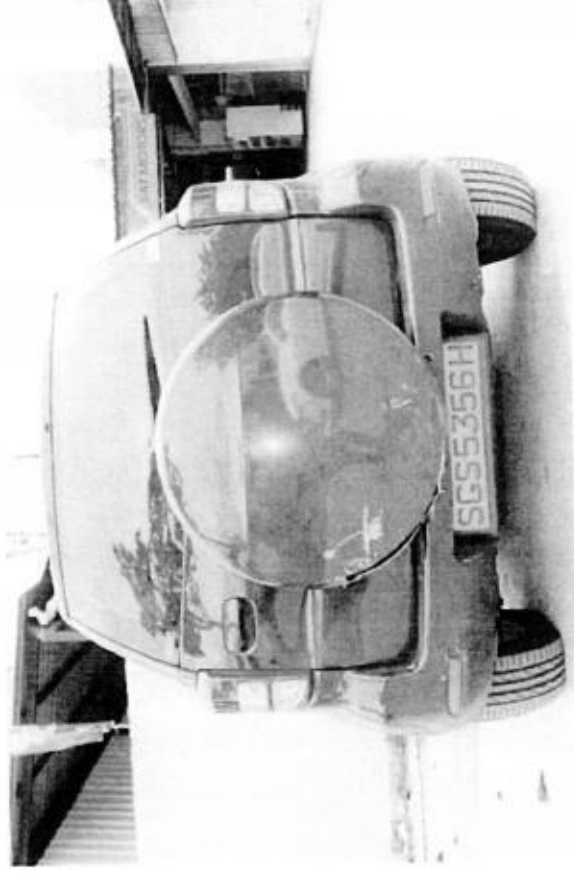
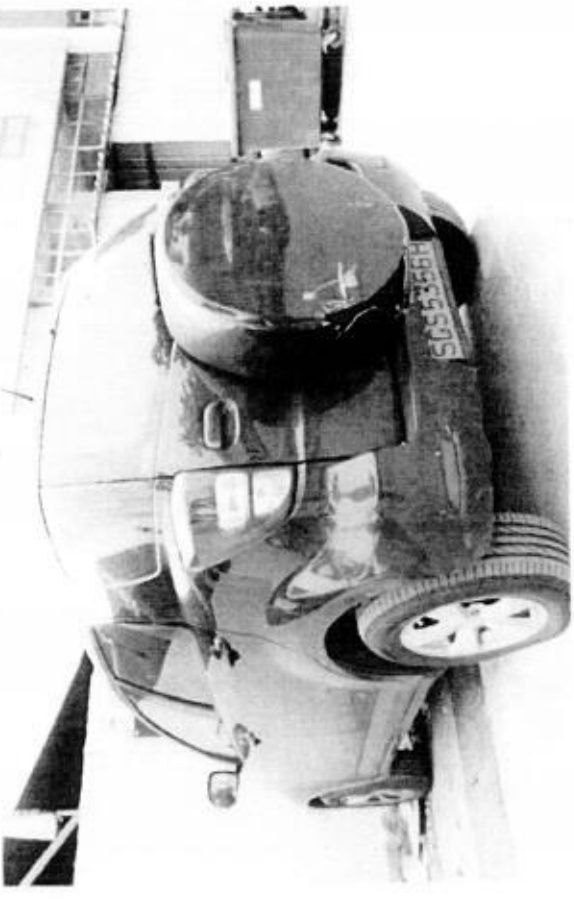
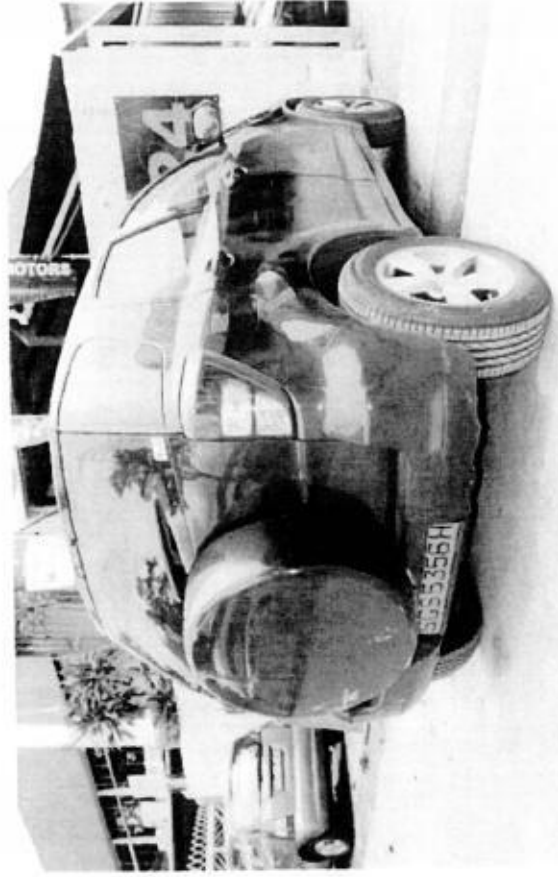
Adjustment/Recommendations

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of **\$6,950.00** on a contractual basis. Under normal circumstances, the repair period would be about 7 (Seven) working days.

Yours faithfully,
Constant Appraiser Services


Lim Yong Tian (Sebastian)
Licensed Appraiser
Adv. Dip. In Mechanical Engineering (AUS)
MSAAA


































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2016		25 Nov 2016 08:41 Edit Adj Rpt	S\$5,400.00 Edit Estimates	S\$5,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N							
Main Claimant:		SAT MOTORS, Co. Reg. No.: 53164690D							
Vehicle Reg. No.:		SGS5356H	Date of Loss:	21/11/2016 21:00 - :59					
Claim Type:		TP / MSC/V/16-001646	Policy/Cover Note No.:	MSD/VPCP/16-001051 (Comprehensive) Coverage: 22/04/2016 - 21/04/2017					
Vehicle Reg. No. (Insured):		SLC1832B	Policy No. (Claimant):						
		Excess:	S\$1,500.00						
Repairer:		Sat Motors (HQ) 24 Defu Lane 12, 539131 Defu Lane - Tel:							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Paul Chan Chin Ming] ... [Final Rpt due 22/11/2017]							
Driver/Custodian (Insured):		AW WAI MENG (), NRIC: S1371704D, Tel: +6590229832							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (20/11/2017): Report Send Back Alerts - SGS5356H (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGS5356H (MSC/V/16-001646)
[SLC1832B]
TP
SAT MOTORS
Nov 21 2016 9:00PM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
Sat Motors

Upload Documents		Upload Photos		Compose New Letter		View Use Viewer	
Assessment Reports						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail	Print
1	24/11/16 17:08	Accident Statement From: OD - Reg. No: SLC1832B, Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD				 Load HTM	
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
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2	24/11/16 17:11	SGS5356H GIA Rpt		Load PDF	
3	20/11/17 11:30	PRI		Load PDF	
4	20/11/17 15:09	Survey Report		Load PDF	
		\SGS5356H complete survey report		Load PDF	
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1	28/11/17 11:14	Invoice		Load PDF	
2	28/11/17 11:41	PHOTO		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG16022477/GQBE2-1
 Date: 28/11/2017

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/16-001051
Claimant Vehicle No :	SGS5356H	Insured Vehicle No :	SLC1832B
Date of Loss:	21/11/2016	Nature of Claim:	TP
		Claim No:	MSC/V/16-001646

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGS5356H	Engine No:	3SZ1664504
Make & Model:	TOYOTA RUSH, 1.5 (A)	Chassis No:	J200E0007546
Reg. Date:	17/03/2007 (Man. Year: 2006)	Odometer:	263281 km
Colour:	Black		
Engine Capacity:	1495 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/65 R16	Rear Tyre Size:	215/65 R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 7 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,082.05	4,823.88	3,258.17	40.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,070.00	1,960.00	1,110.00	36.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,152.05	6,783.88	4,368.17	39.17
Approved Total (Overridden) (S\$)		5,400.00		
(S\$)	11,152.05	5,400.00	5,752.05	51.58
+ GST 7.00/7.00% (S\$)	780.64	378.00	402.64	51.58
Nett Amount (S\$)	11,932.69	5,778.00	6,154.69	51.58

INSPECTION

Date of Assignment:	25/11/2016	Inspected At:	Sat Motors
Date Inspected:	30/11/2016		24 Defu Lane 12
			Singapore 539131
Estimated Period of Repair:	6.0 days		

Adjuster: Paul Chan Chin Ming

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REGISTRATION DATE UNABLE TO TRADE:DUE TO VEHICLE DE-REGISTER

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Nov 2017)
Parts:	M1-SUV	TOYOTA RUSH 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGS5356H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR SPARE WHEEL COVER INNER	Bent	509.63 FL	*367.00 FL
2	1	*REAR SPARE WHEEL COVER OUTER	Broken	1,507.15 FL	*1,507.15 FL
3	1	*REAR SPARE WHEEL CARRIER	Not Necessary	355.30 FL	*- FL
4	1	*REAR TAILGATE	Dented	1,602.41 FL	*1,400.00 FL
5	1	*REAR TAILGATE OUTER HANDLE	Serviceable	189.62 FL	*- FL
6	1	*REAR TAILGATE INNER LOCK	Bent / Jammed	422.95 FL	*220.00 FL
7	1	*REAR TAILGATE INNER TRIM BOARD	Serviceable	362.80 FL	*- FL
8	1	*REAR TAILGATE WEATHERSTRIP	Distorted	239.96 FL	*166.00 FL
9	1	*REAR TAILGATE CHECKER	Not Necessary	162.05 FL	*- FL
10	2	*REAR TAILGATE HINGE	Not Necessary	297.92 FL	*- FL
11	1	*REAR TAILGATE SIDE STOPPER	Bent	68.50 FL	*68.50 FL
12	1	*REAR TAILGATE SIDE STOPPER STRIKER	Bent	42.20 FL	*42.20 FL
13	1	*REAR TAILLAMP	O/S Broken	1,036.60 FL	*518.30 FL
14	1	*REAR BUMPER	Dented	968.64 FL	*881.00 FL
15	1	*REAR BUMPER REFLECTOR	N/S Grazed	173.10 FL	*86.55 FL
16	1	*REAR BUMPER TOW HOOK COVER	Serviceable	48.95 FL	*- FL
17	1	*REAR BUMPER LICENCE LAMP	Serviceable	106.25 FL	*- FL
18	1	*REAR BUMPER SIDE RETAINER RH	Bent / Broken	59.90 FL	*59.90 FL
19	1	*REAR BUMPER SIDE RETAINER LH	Bent / Broken	44.07 FL	*44.07 FL
20	1	*REAR END PANEL	Dented	513.50 FL	*513.50 FL
21	1	*REAR END PANEL INNER MEMBER	Repair	489.70 FL	*- FL
22	1	*REAR END PANEL TOP GARNISH	Deformed	239.13 FL	*199.00 FL
23	1	*REAR EXHAUST SILENCER	Repair	834.05 FL	*- FL
24	1	*REAR EXHAUST MOUNTING	Serviceable	56.35 FL	*- FL
25	1	*SET REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*60.00 FS
26	1	*SET REAR WINDSCREEN INNER FOAM TAPE	Necessary	65.00 FS	*65.00 FS
27	1	*REAR NO PLATE	Bent	50.00 FS	*45.00 FS
28	1	*SET REAR BUMPER CENTER CLIP	Necessary	19.50 FS	*19.50 FS
29	1	*SET REAR BUMPER CENTER CLIP HOLDER	Necessary	19.50 FS	*19.50 FS
30	4	*REAR SPARE WHEEL COVER RUBBER STOPPER	Necessary	100.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,664.73	6,342.17
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,582.68	1,518.29
Total Parts (\$\$)	8,082.05	4,823.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REFIX REAR WINDSCREEN GLASS	New	180.00	120.00
2	TO CHECKUP REAR ELECTRICAL WIRING	New	40.00	20.00
3	TO REMOVE, REFIX REAR EXHAUST SILENCER	New	80.00	0.00
4	TO REMOVE, REFIX REAR INTERIOR UPHOLSTERY TO ASSIST REPAIR	New	120.00	60.00
5	TO RESPRAY UNDERCOATING	New	150.00	60.00
6	TO RESPRAY PAINTING & ETC	New	1,300.00	900.00
7	PANEL BEATING, REMOVE & REPLACING	New	1,200.00	800.00
Gross Labour Cost (S\$)			3,070.00	1,960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >