

INS CASE OWNER: Bernie

CC6 / AIG17022213 / Aua39

LKK:

IDAC:

Survivor:

ADRIAN

DOI:

17/11/17

Date / Time:

17/11/17

Registered in Merimen:

2/11/17

Pre-assign / CCU / FTE

Insured Vehicle No.: SX 81XClaim No.: 067933914956Name of Insured: CHEN KENG KUOK WILLIAMPolicy No.: 2100336434

Insured Tel No.: _____ HP: _____

Make / Model: MAZDA 5Excess Sec II :SS _____ D.O.A.: 16/11/17Place of Accident: UPPER CHANGI ROAD EASTIs driver the owner? (YES) / NO) Nature of Accident: _____

If NO, Driver Name / Age: _____

OI GIA REPORT: (YES) / NO ; TP GIA REPORT: (YES) / NODriver Tel No.: 9766 6518 (V/L (YES) / NO)

Insured Liability: % Final ? Yes / No

SLM 93865INSRS:
WSP: Hua meng
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

| Date / Time | | STAGE | DATE / PIC |
|-------------|---|-----------------------------------|-------------------------------------|
| | <u>SLM 93865 - CC3/MSG17010114/Arba 2 Don:whisk</u> | Non-Reporting ltr (1st): | |
| | <u>SX 81X - X</u> | Non-Reporting ltr (2nd): | |
| | | Non-Reporting ltr (Final): | |
| | | Notification ltr (if non-pickup): | |
| | | Call OI: | <u>> THRY By Email</u> |
| | | After call ltr to OI: | <u>27/11/17</u> |
| | | Documentation Check List: Handler | Typist |
| | | Notification ltr (if non-pickup) | <input type="checkbox"/> |
| | | After call ltr to OI: | <input checked="" type="checkbox"/> |
| | | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | | Release Voucher: | <input checked="" type="checkbox"/> |
| | | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | | Car Rental Invoice: | <input checked="" type="checkbox"/> |
| | | Towing Invoice: | <input type="checkbox"/> |
| | | LTA / GIA: | <input checked="" type="checkbox"/> |
| | | Medical Bill: | <input type="checkbox"/> |
| | | PIR: | <input type="checkbox"/> |
| | | Mandate/Reject Instruction: | <input type="checkbox"/> |
| | | LOD | <input type="checkbox"/> |
| | | Payment Breakdown Form: | <input type="checkbox"/> |
| | | Post-Repair Photos: | <input type="checkbox"/> |
| | | Others: | <input type="checkbox"/> |

RECEIVED 03 APR 2018

| | | | |
|-----------------------------------|-----------------------------------|------------------------------------|--|
| PRELIMINARY ADVICE | | Date/Time: | Sent By: |
| FINALIZATION | | Date/Time: | Confirm with: |
| Repair Cost: | \$S | (days) | Reduction: % |
| FINAL SETTLEMENT | | Date/Time: | Confirm with: |
| Final Liability: | % | (Agreed / Assessed) | BOLA S/N No.: <u>27</u> |
| Repair Cost: | \$S | <u>3000.00</u> | |
| Loss of Rental (LOR): | \$S | <u>500.00</u> | (5 days) <u>X400</u> |
| Loss of Use (LOU): | \$S | (\$ x days) | |
| Loss of Income (LOI): | \$S | (\$ x days) | |
| LOR only <input type="checkbox"/> | LOU only <input type="checkbox"/> | LOR + LOU <input type="checkbox"/> | LOR + LOI <input type="checkbox"/> [Tick only one] |
| GIA/LTA Search: | \$S | <u>5.35</u> | |
| Medical: | \$S | | |
| Disbursement: | \$S | (e.g. Tow/ Independent) | |
| Legal Cost: | \$S | | |
| Total: | \$S | <u>3505.35</u> | Global Sum \$S: |
| FINAL PAYMENT | | Date/Time: | Confirm with: |
| Payee 1: | \$S | <u>3505.35</u> | Name 1: <u>HUA MENG SPRAY PAINTING WORKSHOP</u> |
| Payee 2: (Strike if N/A) | \$S | | Name 2: |
| Payee 3: (Strike if N/A) | \$S | | Name 3: |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17022213/Aua3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 21-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|---------|----------------|------------|
| Insured Veh. | SJX 81X | Veh. Inspected | SLM 9386S |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 21/11/2017 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| | |
|--|--|
| | |
|--|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 16/11/2017 | Inspection Date | 17/11/2017 |
| Survey held at | HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

NRE1610019727

CHUA MENG HWEI SERENE
BLK 53 NEW UPPER CHANGI ROAD
#04-1472
S 461053

TR Alb
Thur Tan

Date : 29.12.2017
Vehicle no : SLM 9386 S
Make/Model : TOYOTA AXIO
Accident date : 16.11.2017

| No | Description | Qty | Amount (\$\$) |
|---------------------------|---|-----|-----------------|
| List Items | | | |
| 1 | Rear boot lid Buckled | 1 | \$ 753.3 ✓ |
| 2 | Rear boot lid hinges @ \$106.50 | 2 | \$ 213 X |
| 3 | Rear boot lid upper lock | 1 | \$ 103.7 X |
| 4 | Rear boot lid lower catch | 1 | \$ 43.2 X |
| 5 | Rear boot lid cable | 1 | \$ 67.5 X |
| 6 | Rear boot lid centre logo | 1 | \$ 57.4 ✓ |
| 7 | Rear boot lid handle | 1 | \$ 281.7 X |
| 8 | Rear boot lid AXIO emblem | 1 | \$ 48.6 - |
| 9 | Rear boot lid COROLLA emblem | 1 | \$ 43.1 - |
| 10 | Rear boot lid insulation | 1 | \$ 494.2 ✓ |
| 11 | Rear end panel | 1 | \$ 662.3 X |
| 12 | Rear end panel inner top garnish | 1 | \$ 240.8 ✓ |
| 13 | Rear lamp @ \$481.70 | 2 | \$ 963.4 + 2170 |
| 14 | Rear lamp housing @ \$255.40 | 2 | \$ 510.8 X |
| 15 | Rear bumper | 1 | \$ 477.2 ✓ |
| 16 | Rear bumper side holder @ \$99.80 | 2 | \$ 199.6 95. |
| 17 | Rear bumper lower reflector @ \$59.50 | 2 | \$ 119 - 59.50. |
| 18 | Rear LH fender inner trim | 1 | \$ 346.6 X |
| | | | \$ 5625.4 |
| Less 25% Disc | | | \$ 1406.35 |
| Total | | | \$ 4219.05 |
| Special Nett Items | | | |
| 1 | Rear bumper reverse sensor | 1 | \$ 380 - 220 |
| 2 | Rear camera | 1 | \$ 800 X |
| Total | | | \$ 1180 |
| Labour Cost | | | |
| 1 | Remove & reinstall rear camera | | \$ 100 - 50 |
| 2 | Remove & reinstall reverse sensor | | \$ 150 - 50 |
| 3 | Remove & reinstall boot lid inner garnish | | \$ 200 - 60 |
| 4 | Remove, replace & repair consistent to the accident | | \$ 1600 - 600 |
| 5 | Respray painting | | \$ 1400 - 700 |
| 6 | Tuff kote | | \$ 150 X |
| Total | | | \$ 3600 |
| Grand Total | | | \$ 8999.05 |



華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref :

Our Ref :

Date: 02-08-2018

Attn: Motor Claims Dept

**ACCIDENT ON 16.11.2017 INVOLVING VEHICLE SLM 9386 S & SJX 81 X ALONG
UPPER CHANGI ROAD EAST**

With regards to the above, we are writing on behalf of the registered owner of vehicle SLM 9386 S which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SJX 81 X. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

| | | |
|---------------------------------------|-----------|-----------------|
| 1) Repair cost | \$ | 3,000.00 |
| 2) Loss of rental-SLM 9386 S X 06days | \$ | 600.00 |
| 3) LTA serach | \$ | 5.35 |
| Total | \$ | 3,605.35 |

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SLM 9386 S

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP.

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 27 November 2017 2:40 PM
To: chenk71@gmail.com
Subject: ACCIDENT INVOLVING SJX 81X & SLM 9386S ON 16/11/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG17022213/Aa3

27 NOVEMBER 2017

CHEN KENG KUOK WILLIAM

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 81X & SLM 9386S ON 16/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, China Meng Hwei Serene ("the third party claimant") of
Blk 53 New Upper Changi Road #04-1472, S146/082 (address),
owner of SLM93865 (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLM93865 that was damaged pursuant
to the accident which occurred on 16-11-2017 (date) along Upper Changi Road
East (location) involving vehicle no/s SJX 81X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 17 (day) of 11 (month) 2017 (year)



Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTORAY@KAKI SUKIT
1 KAKI SUKIT - 11 (11-14 SINGAPORE 417883
TEL: 6747 8110 6747 8111 FAX: 6743 4897

Signed by "the workshop"
(with company stamp)

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, HUA MENG SPRAY PAINTING WORKSHOP ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3,000.00 (Repair Cost), S\$ 500.00 (Loss of Rental/Use), S\$ 5.35 (Disbursement) for vehicle no. SLM 9386S that was damaged pursuant to the accident which occurred on 16/11/2017 (date) along UPPER CHANGI ROAD EAST (location) involving vehicle no/s SJX 81X. This is pursuant to the inspection conducted on 17/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA MENG HWEI SERENE ("the third party claimant") of vehicle no. SLM 9386S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLM 9386S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of April (month) 2018 (year)



LWP

Signed by appointed surveyor

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8264 6747 5518 FAX: 6743 4891

[Signature]
Signed by "the workshop" (with chop)



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 25467B/00M



Your Ref : SJX81X

Our Ref : SLM 9386 S

Date: 2/4/2018

VEHICLE NO :SLM 9386 S
MAKE / MODEL :TOYOTA AXIO
NAME :CHUA MENG HWEI SERENE
ADDRESS :BLK 53 NEW UPPER CHANGI ROAD
#04-1472
S 461053

FINAL REPAIR BILL FOR VEHICLE NO: SLM 9386 S

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 3,000.00

SINGAPORE DOLLARS:THREE THOUSAND ONLY



INVOICE

KS LEASING
SingaporeBILL TO
CHUA MENG HWEI SERENEInvoice Number: 03611101
Invoice Date: November 30, 2017
Payment Due: November 30, 2017
Amount Due (SGD): \$0.00

| Rental | Days | Rate | Amount |
|---------------------|------|----------|----------|
| CAR DAILY RENTAL | 5 | \$120.00 | \$600.00 |

| | |
|--|----------|
| Total: | \$600.00 |
| Payment on November 30, 2017 using cash: | \$600.00 |
| Amount Due (SGD) : | \$0.00 |



ROB No: 53367173J
Contact: 9387 4964
Email: kelynsimbs@gmail.com

S/NO: 03611101

DATE: 16.11.2017

RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: Chua Meng Hwei Serene
Address: 81K53 new upper changi
Road #04-1472-51461053

NRIC/Passport No: 53374537B Country: SG

Occupation: _____

Date of Birth: 25.08.1975 Age: _____

Driving Licence No: _____ Date Passed: _____

Tel (Mobile): _____ (Residence): 84846881

DRIVER'S PARTICULARS

Name: _____

Address: _____

NRIC/Passport No: _____ Country: _____

Occupation: _____

Date of Birth: _____ Age: _____

Driving Licence No: _____ Date Passed: _____

Tel (Mobile): _____ (Residence): _____

| | | | | | | | | | | | |
|---|---|-----|-----|------|------|--|---|-----|-----|-----|------|
| Make/Model: <u>Toyota Axio</u> | Vehicle No: <u>SJH 361Y</u> | | | | | | | | | | |
| Date & Time Out: <u>16.11.2017 @ 2145hrs</u> | Date & Time In: <u>21.11.2017 @ 1740hrs</u> | | | | | | | | | | |
| <table border="1"><tr><td>0</td><td>1/4</td><td>1/2</td><td>3/4</td><td>Full</td></tr></table> Mileage Out: _____ | 0 | 1/4 | 1/2 | 3/4 | Full | <table border="1"><tr><td>0</td><td>1/4</td><td>1/2</td><td>3/4</td><td>Full</td></tr></table> Mileage In: _____ | 0 | 1/4 | 1/2 | 3/4 | Full |
| 0 | 1/4 | 1/2 | 3/4 | Full | | | | | | | |
| 0 | 1/4 | 1/2 | 3/4 | Full | | | | | | | |
| DAILY RENTAL CHARGES: \$ _____ | DEPOSIT: \$ _____ | | | | | | | | | | |
| TOTAL DAYS USAGES: _____ | TOTAL RENTAL: \$ <u>600.00</u> | | | | | | | | | | |

Remarks: _____

Terms & Conditions:

- 1 No Insurance Coverage if the driver is below 24 years old or less than 2 years driving licence.
- 2 This vehicle is licensed to carry 04 passengers only.
- 3 Hirer is liable to pay first \$ _____ as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- 4 For usage to Malaysia subject to higher excess all claim of S\$5000/- and different rental rate.
- 5 Please notify our office should there be any accident involving this hired vehicle within 24 hrs.
- 6 No refund will be given for vehicle which returns early.
- 7 No refund will be given for petrol left in the vehicle.
- 8 Hirer is liable to pay all parking fines and traffic summonses should there be any during renting period.
- 9 Vehicle to be returned during office hour only.

Hirer's Signature _____

Driver Signature _____

KS Leasing _____

* I/We have read and understood the Terms & Conditions above and hereby agreed to abide.

Copyright © 2017 KS LEASING



Enquire Vehicle & Owner Information (Vehicle No. SJX81X As At 16 Nov 2017 / 00:00:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: HUAMENGSLM93865

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S7104157C
Owner Name: CHEN KENG KUOK WILLIAM
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 630
Registered Street Name: UPPER THOMSON ROAD
Registered Unit No.: # 03 - 71
Registered Building Name: -
Registered Postal Code: 787132

Current Vehicle Details

Vehicle No.: SJX81X
Make Description/Model: MAZDA / MAZDA5 2.0L SP SEAT ABS D/AB 2WD 5DR SR
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|---|--|--|------------|---|
| Main | 21 Nov 2017 Edit Reg | | 17 Nov 2017 00:00 Edit Adj Rpt | S\$3,000.00 Edit Estimates | S\$3,000.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | Chen Keng Kuok William , ID: S7104157C | | | | | | | | |
| Main Claimant: | CHUA MENG HWEI SERENE , ID: S7524557B | | | | | | | | |
| Vehicle Reg. No.: | SLM9386S | Date of Loss: | 16/11/2017 18:00 - :59 [6 Months and 29 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 0679339149SG | Policy/Cover Note No.: | 2100336434 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SJX81X | Policy No. (Claimant): | 5090170116 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Hua Meng Spray Painting Workshop (HQ) No 1 Kaki Bukit Avenue 6, #01-61 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67478064, 67465519 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com | | | | | | | | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/11/2017] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| • AIG_SG (22/11/2017): No Policy Found | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SLM9386S (0679339149SG)
[SJX81X]

TP
















































CHUA MENG HWEI SERENE

Nov 16 2017 6:00PM

[Chen Keng Kuok William]

Hua Meng Spray Painting Workshop

| | | | | |
|---|-----------------|---|---|--|
| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
| Letters/Correspondences | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | Edit |
| Assessment Reports | | | | |
| | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 24/11/17 12:21 | Accident Statement <small>From: SC - Reg. No: SJX81X, Claimant: CHEN KENG KUOK WILLIAM</small> | | Load HTM |
| Photos/Images | | | | |
| | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 2 | 21/03/18 16:39 | Chassis Number | | Load JPG <input checked="" type="checkbox"/> |
| 3 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 4 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 5 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 6 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 7 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 8 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 9 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 10 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 11 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 12 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 13 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 14 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 15 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 16 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 17 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 18 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 19 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 20 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 21 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 22 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 23 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 24 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 25 | 21/03/18 16:39 | General View | | Load JPG <input checked="" type="checkbox"/> |
| 26 | 21/03/18 16:39 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 27 | 21/03/18 16:39 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 28 | 21/03/18 16:39 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 29 | 21/03/18 16:39 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |
| 30 | 21/03/18 16:39 | Reinspection Photo | | Load JPG <input checked="" type="checkbox"/> |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|-----------------------------------|--|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 31 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 32 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 33 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 34 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 35 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 46 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 47 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 54 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 55 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 56 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 57 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 58 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 59 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 60 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 61 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 62 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 63 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 64 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 65 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 66 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 67 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 68 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 69 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 70 | 21/03/18 16:39 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 21/11/17 16:52 | TP GIA REPORT |  Load PDF | |
| 2 | 23/11/17 10:37 | LTA SEARCH |  Load PDF | |
| 3 | 09/04/18 09:19 | WORKSHOP INVOICE |  Load PDF | |
| 4 | 09/04/18 09:19 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 5 | 09/04/18 09:19 | Release Voucher |  Load PDF | |
| 6 | 09/04/18 09:19 | RENTAL RECEIPT |  Load PDF | |
| 7 | 09/04/18 09:19 | LETTER TO OI |  Load PDF | |

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

| | | | |
|-------------------|-------------------|--------|----------------------|
| Vehicle No: | SJX81X (Insd veh) | Model: | TOYOTA COROLLA 1.5 X |
| | SLM9386S (TP veh) | | AXIO (A) |
| Date of Accident: | 16/11/2017 | | |

| | | | |
|-----------------------|---|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : | \$ | 8,999.05 |
| Final Repair Cost | : | \$ | 3,000.00 |
| Loss of Use | : | \$ | _____ days at \$0.00 per day |
| Rental (if any) | : | \$ | 500.00 5 days |
| LTA / GIA Search Fee | : | \$ | 5.35 |
| Others: | : | \$ | 0.00 |
| | : | \$ | |
| Final Settlement Sum | : | \$ | 3,505.35 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|----------------------------------|---|-------------|
| 1) | Hua Meng Spray Painting Workshop | : | \$ 3,505.35 |
| 2) | | : | \$ |
| 3) | | : | \$ |
| 4) | | : | \$ |

JOANNE LEE KHANG MIN

09 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17022213/AUA3Q2

Date: 09/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100336434
 Claimant Vehicle No: SLM9386S Insured Vehicle No: SJX81X
 Date of Loss: 16/11/2017 Nature of Claim: TP Claim No: 0679339149SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM9386S
 Make & Model: TOYOTA COROLLA, 1.5 X AXIO (A) Engine No: 2NR8648140
 Reg. Date: 18/04/2017 (Man. Year: 2016) Chassis No: NRE1610019727
 Colour: Silver Odometer: 10393 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/65 R15 Rear Tyre Size: 175/65 R15
 Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
 Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 5,399.05 | 2,283.10 | 3,115.95 | 57.71 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 3,600.00 | 1,460.00 | 2,140.00 | 59.44 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 8,999.05 | 3,743.10 | 5,255.95 | 58.41 |
| Approved Total (Overridden) (S\$) | | 3,000.00 | | |
| Nett Amount (S\$) | 8,999.05 | 3,000.00 | 5,999.05 | 66.66 |
| + Car Rental (5.0 x S\$100.00/day) (S\$) | | 500.00 | | |
| + Doc/Search Fee (S\$) | | 5.35 | | |
| Nett Liability (S\$) | | 3,505.35 | | |

INSPECTION

Date of Assignment: 17/11/2017
 Date Inspected: 17/11/2017 Inspected At: Hua Meng Spray Painting Workshop (HQ)
 No 1 Kaki Bukit Avenue 6, #01-61
 Autobay@Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING**Manager:** THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|-----------------------------------|---------------|------------|------------|
| 1 | 1 | | *REAR BOOT LID | Buckled | 753.30 FL | *753.30 FL |
| 2 | 2 | | *REAR BOOT LID HINGES | Not Necessary | 213.00 FL | *- FL |
| 3 | 1 | | *REAR BOOT LID UPPER LOCK | Not Necessary | 103.70 FL | *- FL |
| 4 | 1 | | *REAR BOOT LID LOWER CATCH | Not Necessary | 43.20 FL | *- FL |
| 5 | 1 | | *REAR BOOT LID CABLE | Not Necessary | 67.50 FL | *- FL |
| 6 | 1 | | *REAR BOOT LID CENTRE LOGO | Necessary | 57.40 FL | *57.40 FL |
| 7 | 1 | | *REAR BOOT LID HANDLE | Not Necessary | 281.70 FL | *- FL |
| 8 | 1 | | *REAR BOOT LID AXIO EMBLEM | Necessary | 48.60 FL | *48.60 FL |
| 9 | 1 | | *REAR BOOT LID COROLLA EMBLEM | Necessary | 43.10 FL | *43.10 FL |
| 10 | 1 | | *REAR BOOT LID INSULATION | Necessary | 494.20 FL | *494.20 FL |
| 11 | 1 | | *REAR END PANEL | Repair | 662.30 FL | *- FL |
| 12 | 1 | | *REAR END PANEL INNER TOP GARNISH | Deformed | 240.80 FL | *240.80 FL |
| 13 | 1 | | *REAR LAMP | N/S Cracked | 963.40 FL | *481.70 FL |
| 14 | 2 | | *REAR LAMP HOUSING | Repair | 510.80 FL | *- FL |
| 15 | 1 | | *REAR BUMPER | Deformed | 477.20 FL | *477.20 FL |
| 16 | 1 | | *REAR BUMPER SIDE HOLDER | N/S Damaged | 199.60 FL | *95.00 FL |
| 17 | 1 | | *REAR BUMPER LOWER REFLECTOR | N/S Cracked | 119.00 FL | *59.50 FL |
| 18 | 1 | | *REAR LH FENDER INNER TRIM | Not Necessary | 346.60 FL | *- FL |
| 19 | 1 | | *REAR BUMPER REVERSE SENSOR | Damaged | 380.00 FS | *220.00 FS |
| 20 | 1 | | *REAR CAMERA | Not Necessary | 800.00 FS | *- FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|-----------------|-----------------|
| Sub Total (\$\$) | 6,805.40 | 2,970.80 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 1,406.35 | 687.70 |
| Total Parts (\$\$) | 5,399.05 | 2,283.10 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | REMOVE & REINSTALL REAR CAMERA | New | 100.00 | 50.00 |
| 2 | REMOVE & REINSTALL REVERSE SENSOR | New | 150.00 | 50.00 |
| 3 | REMOVE & REINSTALL BOOT LID INNER GARNISH | New | 200.00 | 60.00 |
| 4 | REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT | New | 1,600.00 | 600.00 |
| 5 | RESPRAY PAINTING | New | 1,400.00 | 700.00 |
| 6 | TUFF KOTE | New | 150.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 3,600.00 | 1,460.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >