

22/03/2002

ASS. REC. BY:

REF:

CS/FCU7022206 / b

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

CWS Eileen Lee

of

FCU

Date/Time:

21.11.2017 2:49pm

Estimated Cost:

Bill to:

OD / FB / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKZ 2025Z

Insured:

SH 9588U

at Workshop m/s

Cycle & Carriage

Tel:

9181 7717

of

188 Pandan Loop

Policy No:

Claim No:

017010617 MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

22.11.2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

1081

WSP

~~19.12.2018 @ after 10am~~

H.O.D. Endorsement:

Date/Time:

21.11.2017 2:42pm

Person Contacted:

Eric

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKZ 2025Z - X

SH 9588U - CC3 / LCR 17005119 / H1wb3g2

DOT: 100317

19.12.2018

Received email from Eric (and) appointment survey, owner unable send in.

20.06.2018 @ 150pm - Eric still pending appointment for survey

01.12.2018 @ 237pm

- Email to FCU temporary close this file. Celine 21/12/18

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 1 October, 2018 2:37 PM
To: 'Claim Workflow System'
Cc: 'EileenLee@first-insurance.com.sg'; 'ASSIGNMENTS@LKKAUTO.COM'
Subject: RE: SURVEYOR APPOINTED; OUR REF : D17010617MFSH ; YOUR REF: SKZ2025Z

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]
Sent: Monday, 8 January, 2018 12:51 PM
To: eric.lee@cyclecarriage.com.sg
Cc: EileenLee@first-insurance.com.sg; ASSIGNMENTS@LKKAUTO.COM; cwsmotorclaims@first-insurance.com.sg
Subject: RE: SURVEYOR APPOINTED; OUR REF : D17010617MFSH ; YOUR REF: SKZ2025Z

Without Prejudice

Dear Sir/Madam,

We wish to state that we are willing to proceed with Direct Settlement.

Kindly liaise with LKK AUTO CONSULTANTS PTE LTD accordingly.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
First Capital Insurance Limited

From: Eric Lee Ming Hui [mailto:eric.lee@cyclecarriage.com.sg]
Sent: 08 January 2018 07:26 AM

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	14-11-2017	Our Ref No. D17010617MFSH
Accident Date	12-11-2017	Claim Type. Third Party
Insured Vehicle	SH9588U	Third Party Vehicle. SKZ2025Z
Survey Location	PANDAN LOOP SERVICE CENTER 188 PANDAN LOOP	
Contact Person.	ERIC LEE MING HUI	
Contact No.	67714336/ 91817717	Fax No. 68721272
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT




Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CYCLE & CARRIAGE INDUSTRIES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE



Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/230231)  PRI Documents  Close 




PRI Header Details

Claim No	D17010617MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & CYC INDUS
Workshop Name	CYCLE & CARRIAGE INDUSTRIES PTE LTD (Contact Person : ERIC LEE MING HUI)	Survey Location & Contact Details	PANDAN LOOP SERVICE CENTER 188 PANDAN Mobile: 91817717 , Phone: 67714336 , Fax: EmailId: ERIC.LEE@CYCLECARRIAGE.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: LIABILITY UNCLEAR		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SH9588U	TP Vehicle No	SKZ20
PRI Recieved Date	20-11-2017 10:21:29 PM	Surveyor Appointed Date	21-11-2017 02:19:27 PM	Surveyor Accept Date	21-11-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	21-11-2017	Upload Survey Report *:	
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Vehicle Particulars

Make	<div>Please Select Make </div>	Model	<div>Please Select Model </div>	Year	<div>Select </div>
Chasis No	<div></div>	Engine No	<div></div>	Mileage	<div></div>
Color	<div></div>	Cubic Capacity	<div></div>		

Multiple Documents Upload

Upload Multiple Documents

File Name	Action
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Surveyor Job Remarks