

INS. CASE OWNER:

Charan

CC 6/DAI1702

19/8, April

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

16/1/18

Date / Time:

20/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

586 81228

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

16/1/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

586 62872

URGENT



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ho  
Beng

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP

#300.00

-100.00

COPY SENT  
20/8/18

up

Reamable  
100.00

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 08 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No. SLG6387R Yr Regn: 2013Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 C.C. 1984Colour: Black A/C: Insured / Std / NI / NASp. Reading: 66289 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU222EK6DA210851

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/30R19R: 255/30R19BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 20/11/17Survey held at Hb BengDes. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Data / Time Action / Instruction

TP Direct Asia.

US \$7500 (Red \$ 24127.93 / 76%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation

) \$ + \$ ( \$ )

Phone

Others

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Add Fee:

☐

Site Insp (S)

☐

Interview (S)

☐

Tech. Invs (S)

☐

Weekend (S)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC6/DAI17022198/Abp3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 21-11-2017	
			Code : DAI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJG 8122Z		Veh. Inspected	SLG 6387R
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	21/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	16/11/2017		Inspection Date	24/11/2017
Survey held at	HO BENG TRADING BLK 3020A, UBI ROAD 1 #01-33 SINGAPORE 408714			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 17/11/2017 16:40  
Date Of Accident 16/11/2017 18:30  
Exact Location Of Accident PULASAN ROAD  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLG6387R  
**Insured/Policyholder**  
Name Of Registered Owner ROY WAKIM  
NRIC No S7366482I  
Email Address RWAKIM73@GMAIL.COM  
Mobile Phone No (LOCAL) +65-92992512  
Alternative Phone No OTHERS-92992512  
**Vehicle Particulars**  
Manufacturer AUDI  
Model A4-2.0 TFSI QU S-TRONIC (A)  
Exact Purpose for which vehicle was being used at time of accident  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE CAR  
**Insurance Company**  
Name of Insurance Company AXA INSURANCE PTE LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number GA153944/1  
Cover Note Number  
**Driver**  
Name of Driver ROY WAKIM  
NRIC No S7366482I  
Date Of Birth 12/03/1973  
Occupation INDOOR  
Date Of Driving Pass 07/08/2009  
Driving Experience 8 YEARS AND 3 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-92992512  
Fax Number  
Contact Number OTHERS-92992512  
Email Address RWAKIM73@GMAIL.COM

Address 16 PULASAN ROAD # 03-03  
SINGAPORE  
Postcode 424382  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured OWNER  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance NO  
Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

TP REVERSE HIT INSURED REFER TO ATTACH STATEMENT RECORDED BY JIA MIN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 67415336

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Remarks/ Reasons: VIDEO WITH OWNER WORKSHOP  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJG8122Z  
Vehicle Make/Model/Colour  
Details Of Properties  
Name of Driver LIU KOOI LIN, EVELYN  
NRIC/Passport Number S7215145C  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address

### SKETCH PLAN

## Sketch Plan #2

SKETCH PLAN

Vehicle No

A - 2017 Ford Focus

B - 2017 Ford Focus



Legend



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving to my home suddenly I felt my car get hit on the left hand side. I was in car moving the car.

### DECLARATION

I hereby declare the foregoing particulars are true and correct details. I declare on oath that your driver's age is 14 and above. Whereby the claim against your policy must be made within the time limit specified from the date of occurrence. Kindly check your policy for more details.

Reporting Officer's Signature  
Name: [Signature]  
Date & Time: [Signature]

Driver's Signature  
Name: [Signature]  
Date & Time: [Signature]

Reporting Officer's Signature  
Name: [Signature]  
Date & Time: [Signature]

# SIN HO AUTO

Sheet1

Block 3020A Ubi Road 1 #01-33 Singapore 408714

Tel : ( 65) 69664526 HP: 92712214 Fax: (65) 69664526

Email : [chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

6482I

31/07/13

ROY WAKIM

BLOCK 3020A UBI ROAD 1

# 01-33

Singapore 408714

20<sup>th</sup> NOV 2017

TP Direct Asia

Xiao Tong

Accident date: 16<sup>th</sup> NOV 2017

Estimated repair cost for vehicle no: SLG6387R AUDI A4 ' 2.0 tfsi '13

S/n	Qty	Items	U/price	Amount
1	1	Front L/H door <i>Detec</i>		\$1,765.00 ✓
2	1	Front L/H door inner lock		\$498.00 ✓
3	1	front L/H door outer handle		\$188.00 ✓
4	1	front L/H door outer handle sensor		\$215.00 ✓
5	1	front L/H door inner top rubber		\$165.00 ✓
6	1	Front L/H door top moulding		\$322.00 ✓
7	1	Front L/H door inner trim board		\$1,445.00 ✓
8	1	Front L/H door inner rubber		\$172.00 ✓
9	1	Lh rear door gear motor assy <i>Damaged</i>		\$465.00 ✓
10	1	Rear door-LH <i>Distorted</i>		\$1,735.00 ✓
11	1	Rear door top hinges-LH		\$126.00 ✓
12	1	Rear door lower hinges-LH		\$116.00 ✓
13	1	Rear door inner lock-LH <i>Damaged</i>		\$488.00 ✓
14	1	Rear door inner trim board-LH <i>Caused</i>		\$1,330.00 ✓
15	1	Rear door inner rubber-LH		\$162.00 ✓
16	1	Rear door top moulding-LH		\$268.00 ✓
17	1	rear door outer handle cover -LH		\$188.00 ✓
18	1	rear L/H locker panel		\$1,755.00 ✓
19	1	rear L/H locker panel inner rubber		\$264.00 ✓
20	1	rear L/H locker panel inner cover		\$255.00 ✓
21	1	rear LH door inner lock switch		\$275.00 ✓
22	1	rear LH door inner top rubber		\$458.00 ✓
23	1	rear LH door inner trim board top cover		\$198.00 ✓
24	1	rear L/H center pillar		\$1,645.00 ✓
25	1	rear L/H center pillar inner cover		\$218.00 ✓
26	1	Rear Bumper		\$1,837.90 ✓
27	1	Rear Bumper Side Bracket		\$85.00 ✓



Sheet1

28	2	Rear Bumper reverse sensor		\$224.70	\$449.40	x
29	8	Rear bumper clips		\$6.50	\$52.00	x
30	1	rear LH tail lamp			\$688.00	x
31	1	Rear fender L/H			\$1,742.85	x
32	1	rear fender L/H cowlding			\$184.43	x
33	1	Rear fender inner panel-LH			\$675.87	x
34	1	Rear lower arm-LH			\$882.36	x
35	1	Rear Knuckle arm-LH			\$1,006.72	x
36	1	Rear Knuckle arm bearing-LH			\$487.35	x
37	1	Rear shock absorber -LH			\$1,450.50	x
38	1	Rear upper arm-LH			\$568.15	x
39	1	Rear crossmember			\$0.00	x
40	1	Rear Rim-LH			\$1,091.40	280(SN)
41	1	rear tyre -LH			\$750.00	x

Subtotal :- \$26,667.93

Labour charges

To Remove & refix LH front & rear door, gear motor& pillar .	\$480.00	200
To Remove & Refix reverse sensor	\$100.00	x
To Remove & Refix petrol tank	\$180.00	x
To remove & re-fix cushion	\$200.00	60
To Remove & refix rear L/H undercarriage	\$350.00	200
To check wheel alignment computer	\$120.00	80
To Check Wiring System	\$80.00	30
Tuff Kote	\$150.00	40
Towing charges	\$100.00	x
Panel beating	\$1,600.00	800
Spray painting	\$1,600.00	800

Subtotal :- \$4,960.00

Total:- \$31,627.93

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

total: 9364.15  
L/S: 7.5k.  
OK Ding.

7.5k  
OK Ding

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	6482I

### Vehicle Details

Vehicle No.:	SLG6387R
Vehicle to be Exported:	Yes
Intended De-registration Date:	10 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 2.0 TFSI QU (NAVIGATION)
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	CDN328382
Chassis No.:	WAUZZZ8K6DA210851
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$42,583.00
Original Registration Date:	31 Jul 2013
First Registration Date:	31 Jul 2013
Transfer Count:	3
Actual ARF Paid:	\$46,617.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2023

**A-Assurance**  
Assurance in Insurance

**Car Insurance Expiring?**  
We get you the cheapest insurance renewal

[Click to get quote](#)



**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

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\$5.9K Depreciation Only! \$12.3k For 1/2009 Impreza!



Low Mile At 95K KM, 2 Owner.  
Excellent Cond. No Repairs  
Needed. Regular Service  
Direct Owner. [View Ad](#)

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HOHONG YONG CREDIT ENTERPRISES PTE LTD GROUP OF COMPANIES  
With over 200 units of vehicles to choose from, ranging from all European to Japanese Makes.

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8 vehicles

Audi A4

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	<b>Audi A4</b>	<b>Any</b>	<b>Any</b>	<b>2013</b>	<b>Any</b>	<b>Any</b>	<b>Any</b>	<b>Available</b>
	<b>Audi A4 1.8A TFSI MU Attraction Plus</b>	<b>\$95,000</b>	<b>\$16,110 /yr</b>	<b>22-Feb-2013</b>	<b>1,798 cc</b>	<b>47,000 km</b>	<b>Luxury</b>	<b>Available</b>
Glacier White Exterior With Black Interior, Memory Electric Seat With Lumbar Support, LTA Approve Tinting, Just Service At 42200Km. Under Use Airline Crew Car. 100% Accident Free. Please SMS/Whatsapp ...								
Posted: 28-Nov-2017 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi								
	<b>Audi A4 1.8A TFSI MU</b>	<b>\$88,800</b>	<b>\$14,850 /yr</b>	<b>28-Feb-2013</b>	<b>1,798 cc</b>	<b>-</b>	<b>Luxury</b>	<b>Available</b>
New Face Lift! Guaranteed Lowest Price And Best Condition In Market. Highest Trade In With Lowest In House Interest Easy Loan, Free Servicing And Polishing! \$3k Deposit, Low Down Payment.								
Posted: 13-Jan-2018 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi								
	<b>Audi A4 1.8A TFSI MU Attraction Plus</b>	<b>\$95,999</b>	<b>\$15,000 /yr</b>	<b>16-May-2013</b>	<b>1,798 cc</b>	<b>53,000 km</b>	<b>Luxury</b>	<b>Available</b>
New Arrival! Fully Agent Maintain! Attraction Plus With Factory GPS! One Owner, Low Mileage, Premium 110 Points Check, Flexible Finance Package Can Be Arranged. Please Call Now For Viewing Appointment...								
Premium Automobiles								
Posted: 17-Jan-2018 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi								
	<b>Audi A4 2.0A TFSI Quattro S-Tronic S-Line</b>	<b>\$100,888</b>	<b>\$14,490 /yr</b>	<b>31-May-2013</b>	<b>1,984 cc</b>	<b>69,000 km</b>	<b>Luxury</b>	<b>Available</b>
1 Owner Only, S-Line Model, Come With Nice Number Plate 9797, Low Mileage Done! Superb Condition, Come With 1 Year Warranty & 2 Free Servicing. Call Us Now For Test Drive/ Viewing!								
Posted: 03-Jan-2018 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi								

Car Buying

Car Selling

Car Aftermarket

Buying a pre-owned car, but  
Unsure of its Condition?  
Get STA Car Evaluation

Car Ownership

On The Move

Lifestyle



**Audi A4 1.8A TFSI MU Attraction Plus**

**\$95,000**

**\$14,410 /yr**

**28-Jun-2013**

**1,798 cc**

**54,050 km**

**Luxury**

**Available**

Reasonable Low Mileage! Drive Away With DownPay Merely 10%, \$1523 For 64Month, Well Maintained By Careful Owner, Zero Mishap, No Repair Requires, Selling Due To Relocating, Smoke And Pets Free, 100% ...

Car Buyers Automotive Pte Ltd

Posted: 20-Jan-2018 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi



**Audi A4 1.8A TFSI MU**

**\$85,000**

**\$12,650 /yr**

**29-Jun-2013**

**1,798 cc**

**44,500 km**

**Luxury**

**Available**

Only Travels 9,800Km Yearly! Highest Spec Model From Audi Singapore. Well Equipped With Options. Lowest Mileage In The Market. Competitively Priced Facelifted Model! Zero Mishap, Evaluation Welcome. F...

Posted: 31-Dec-2017 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi



**Audi A4 1.8A TFSI MU Attraction Plus**

**\$88,800**

**\$13,060 /yr**

**30-Jul-2013**

**1,798 cc**

**73,000 km**

**Luxury**

**Available**

High Spec Attraction Plus Model From Audi Singapore. Well Equipped With Options. Lowest Mileage On The Market. Competitively Priced Facelifted Model! 100% Mishap Free, Evaluation Welcome. Flawless Pal...

Posted: 29-Nov-2017 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi


**Audi A4 1.8A TFSI MU  
Attraction Plus**
**\$92,700****\$13,650 /yr****28-Aug-2013****1,798 cc****92,000 km****Luxury****Available**

Facelifted Model. High Specs Attraction Plus Model. 01 Owner. Maintained By Premium Auto. 100% Accident Free. Meticulously Maintained On Both Interior And Exterior By Previous Owner. Quiet Engine And ...

**PREMIUM AD**

Posted: 25-Nov-2017 Tags: 2013 Audi A4, Audi A4, Audi, A4, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

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## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	64821
Vehicle Details	
Vehicle No.:	SLG6387R
Vehicle to be Exported:	Yes
Intended De-registration Date:	22 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 2.0 TFSI QU (NAVIGATION)
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	CDN328382
Chassis No.:	WAUZZZ8K6DA210851
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$42,583.00
Original Registration Date:	31 Jul 2013
First Registration Date:	31 Jul 2013
Transfer Count:	3
Actual ARF Paid:	\$46,617.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2023
PARF Rebate Amount:	\$34,962.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$75,000.00
COE Rebate Amount:	\$41,411.00
<b>Total Rebate Amount:</b>	<b>\$76,373.00</b>

The information contained herein is correct as at 22 Jan 2018

## Shu Pei (LKKAUTO)

---

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 29 January 2018 10:20 AM  
**To:** Shu Pei (LKKAUTO); Juliana Wee  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Ab3) on 16.11.2017

Dear Shu Pei,

Liability is against our insured for this accident.  
Please do not proceed with direct settlement if repair cost exceeds S\$5,200.00.  
Please provide us with your survey report and the and damage photos.

Regards  
Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



### CONFIDENTIALITY NOTICE

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---

**From:** Shu Pei (LKKAUTO) [mailto:shupel@lkkauto.com]  
**Sent:** Friday, 26 January, 2018 3:15 PM  
**To:** Charandeep Singh; Juliana Wee  
**Cc:** Claim; Motor Claims; Hsiao Tong (LKKAUTO)  
**Subject:** [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Ab3) on 16.11.2017

### WITHOUT PREJUDICE      REMINDER

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 17 January 2018 5:11 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 10 January 2018 2:03 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          URGENT**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 12 December 2017 4:49 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 29 November, 2017 5:48 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.



Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 24 November, 2017 2:20 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLG 6387R at M/s Ho Beng Trading and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 January 2018 2:28 PM  
**To:** 'Charandeep Singh'  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017  
**Attachments:** TP\_ESTIMATE-\_MARKED.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf

Hi Charan,

We refer to your below email.

Kindly refer to the attached third party estimate with surveyor marking and our survey photos for your perusal.

Our recommended repair cost is Lump Sum \$7,500.00 with 8 repair days.

We are preparing survey report and send to you asap.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]  
**Sent:** Monday, 29 January 2018 10:20 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Shu Pei,

Liability is against our insured for this accident.

Please do not proceed with direct settlement if repair cost exceeds S\$5,200.00.

Please provide us with your survey report and the and damage photos.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 March 2018 8:16 AM  
**To:** Charandeep Singh (charandeep.singh@directasia.com)  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017  
**Attachments:** LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LKKInspection.pdf; LKKAdjustment1.pdf

Hi Charan,

Further to our below email.

We attached here with a copy of survey report and photos for your perusal.

Kindly advise if we may proceed direct settlement with third party repairer or else advise further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 January 2018 2:28 PM  
**To:** 'Charandeep Singh' <charandeep.singh@directasia.com>  
**Cc:** Juliana Wee <juliana.wee@directasia.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

Kindly refer to the attached third party estimate with surveyor marking and our survey photos for your perusal.

Our recommended repair cost is Lump Sum \$7,500.00 with 8 repair days.

We are preparing survey report and send to you asap.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 29 January 2018 10:20 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Abp3) on 16.11.2017

Dear Shu Pei,

Liability is against our insured for this accident.

Please do not proceed with direct settlement if repair cost exceeds S\$5,200.00.

Please provide us with your survey report and the and damage photos.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 82 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Friday, 26 January, 2018 3:15 PM

**To:** Charandeep Singh; Juliana Wee

**Cc:** Claim; Motor Claims; Hsiao Tong (LKKAuto)

**Subject:** [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Abp3) on 16.11.2017

**WITHOUT PREJUDICE**

**REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 17 January 2018 5:11 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE      REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 10 January 2018 2:03 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE      URGENT**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 12 December 2017 4:49 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; motorclaims@directasia.com; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 29 November, 2017 5:48 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 24 November, 2017 2:20 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLG 6387R at M/s Ho Beng Trading and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

## Hsiao Tong (LKKAuto)

---

**To:** Charandeep Singh  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

The high cost of repair can be attributed to the part price of damage items (FRONT L/H DOOR, REAR DOOR-LH & REAR DOOR INNER TRIM BOARD-LH)

Third party vehicle is a Audi A4 model, surveyor had checked the part price accordingly.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]

**Sent:** Monday, 5 March 2018 11:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

Damage appears to be minor, however cost of repair at S\$7,500.00 with 8 days repair is not possible.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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## Hsiao Tong (LKKAUTO)

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Monday, 5 March 2018 11:15 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

Damage appears to be minor, however cost of repair at \$57,500.00 with 8 days repair is not possible.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
www.directasia.com



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part prices as such.

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 5 March, 2018 8:17 AM  
**To:** Charandeep Singh  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

Further to our below email.

We attached here with a copy of survey report and photos for your perusal.

Kindly advise if we may proceed direct settlement with third party repairer or else advise further instruction.

Was visible at first survey.

The dismantling was not done <sup>in front</sup> of the surveyor during the first survey.

part prices as such.

## Hsiao Tong (LKKAUTO)

---

**From:** Charandeep Singh <charandeep.singh@directasia.com>  
**Sent:** Tuesday, 10 July 2018 12:40 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

As mentioned to you in my email dated 5<sup>th</sup> March 2018.  
No Direct settlement as parts were not dismantle during the first survey.  
Moreover why is third party claiming for rental twice?

1) What DAI intention?  
2) How to tell TP?

Regards  
Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
20 Anson Road, #08-01  
Singapore 079912

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 25 June 2018 9:28 AM  
**To:** 'Charandeep Singh' <charandeep.singh@directasia.com>  
**Cc:** 'Juliana Wee' <juliana.wee@directasia.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

Further to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 31 May 2018 8:27 AM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

The COR at \$7,500.00 due to the part prices. Surveyor had checked and confirm the part prices as such. Parts allowed were mainly on the exterior which was visible at first survey. The dismantling was not done in front of the surveyor during the first survey.

Third party is claiming as follows: -

1. Cost of Repair	\$ 7,500.00
2. Loss of Rental (3days x \$140.00)	\$ 420.00
3. Loss of Rental (9days x \$250.00)	\$ 2,250.00
4. LTA/GIA search fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$10,175.35</u></b>

We enclosed here with all the relevant documents submitted by third party for your perusal.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 5 March 2018 11:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

Damage appears to be minor, however cost of repair at S\$7,500.00 with 8 days repair is not possible.  
No direct settlement for this case.  
Please advise if parts were dismantled in front of the surveyor during survey?

Regards

Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 8:17 AM

**To:** Charandeep Singh

**Cc:** Juliana Wee; Admin A

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

Further to our below email.

We attached here with a copy of survey report and photos for your perusal.

Kindly advise if we may proceed direct settlement with third party repairer or else advise further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 January 2018 2:28 PM  
**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>  
**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

Kindly refer to the attached third party estimate with surveyor marking and our survey photos for your perusal.

Our recommended repair cost is Lump Sum \$7,500.00 with 8 repair days.

We are preparing survey report and send to you asap.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]  
**Sent:** Monday, 29 January 2018 10:20 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Shu Pei,

Liability is against our insured for this accident.

Please do not proceed with direct settlement if repair cost exceeds S\$5,200.00.

Please provide us with your survey report and the and damage photos.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]  
**Sent:** Friday, 26 January, 2018 3:15 PM  
**To:** Charandeep Singh; Juliana Wee  
**Cc:** Claim; Motor Claims; Hsiao Tong (LKKAuto)  
**Subject:** [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 17 January 2018 5:11 PM  
**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>  
**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.



Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 10 January 2018 2:03 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE      URGENT**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 12 December 2017 4:49 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 29 November, 2017 5:48 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 24 November, 2017 2:20 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLG 6387R at M/s Ho Beng Trading and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 31 May 2018 8:27 AM  
**To:** 'Charandeep Singh'  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017  
**Attachments:** LOA.pdf; LTA.pdf; RENTAL RECEIPT 1.pdf; RENTAL RECEIPT 2.pdf

Hi Charan,

We refer to your below email.

The COR at \$7,500.00 due to the part prices. Surveyor had checked and confirm the part prices as such. Parts allowed were mainly on the exterior which was visible at first survey. The dismantling was not done in front of the surveyor during the first survey.

Third party is claiming as follows: -

1. Cost of Repair	\$ 7,500.00
2. Loss of Rental (3days x \$140.00)	\$ 420.00
3. Loss of Rental (9days x \$250.00)	\$ 2,250.00
4. LTA/GIA search fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$10,175.35</u></b>

We enclosed here with all the relevant documents submitted by third party for your perusal.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [mailto:[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)]  
**Sent:** Monday, 5 March 2018 11:15 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

Damage appears to be minor, however cost of repair at S\$7,500.00 with 8 days repair is not possible.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

## Hsiao Tong (LKKAuto)

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Monday, 29 January 2018 4:55 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: SLG6387R AFTRR PAINT \*\*\*LKK REF:CC6/DAI17022198/Apb3  
**Attachments:** DOCUMENTS.pdf; rental agreement 1.jpg; rental agreement 2.jpg

Dear Hsiao Tong ,

Enclosed is our documents.

As request following :

1. RC \$7500 ( AS AGREED )
2. LOR \$420 ( \$140 X3 DAYS )
3. LOR \$2250 ( \$250 X 9 DAYS ) -AS RECOMMEND 7 DAYS - Our client's reported on 17/11/2017 @1640hrs (17th - 19th November is Friday -Sunday ) + 3 days waiting PRS + 1 DAY WEEKEND - TOTAL 11 DAYS , WE CLAIM 12 DAYS .
4. LTA \$5.35

@ 100%

TOTAL \$ 10170/-.

Please let us have your settlement & offer soon . Thanks

Regards,  
Chris Chan Pick Yuen  
SIN HO AUTO  
HP: 92712214

---

**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Wednesday, January 10, 2018 1:22 PM  
**To:** Shu Pei (LKKAuto)  
**Cc:** assignments@lkkauto.com; chewht@lkkauto.com  
**Subject:** Re: SLG6387R AFTRR PAINT \*\*\*LKK REF:CC6/DAI17022198/Apb3

Dear All ,

Please amend the claim to SIN HO AUTO ( NOT HO BENG TRADING )

Enclosed is our estimate , GIA report & estimate .

Please print the estimate & pass to Mr Adrian .

Please advise liability & your insured report ? Thanks

Regards,  
Chris Chan Pick Yuen

---

**From:** Shu Pei (LKKAUTO) <shupe@lkkauto.com>  
**Sent:** Wednesday, November 29, 2017 5:54 PM  
**To:** chan pick yuen  
**Cc:** Admin A; Hsiao Tong (LKKAUTO); Zaini (LKK Auto)  
**Subject:** FW: SLG6387R AFTRR PAINT \*\*\*LKK REF:CC6/DAI17022198/Apb3

Dear Chris,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Adrian / Hsiao Tong,*

*For your information and necessary action please.*

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** chan pick yuen [mailto:chris\_chanbebe@hotmail.com]  
**Sent:** Wednesday, 29 November, 2017 5:42 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** Fw: SLG6387R AFTRR PAINT

AFTER PAINT PHOTO

Regards,

Chris Chan Pick Yuen

HO BENG TRADING

## LETTER OF AUTHORISATION

SIN HO AUTO  
BLOCK 3020A UBI ROAD 1  
# 01-33 Singapore 408714

Dear Sir,

Accident on

16/11/17 @ 1830hrs

Involving Vehicle Nos

SLG 6387R & SJG 81222

Along

Pullasan Road

I/We, the registered owner /driver of vehicle registration no: SLG 6387R,  
have involved in the above accident.

I/We hereby authorize M/S SIN HO AUTO to commence repairs of the said vehicle  
forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our  
solicitors \_\_\_\_\_ to act on my/our behalf in respect of the above  
matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay  
the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and  
client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in  
relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.  
Thank you.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name:

Roy Vakin

NRIC No:

S7366 4822

Date:

# SIN HO AUTO<sup>2017</sup>

Block 3020A Ubi Road 1 # 01-33 Singapore 408714

Tel : ( 65) 69664526 HP: 92712214 Fax: (65) 69664526

Email :[chris\\_chanbebe@hotmail.com](mailto:chris_chanbebe@hotmail.com)

## INVOICE

ROY WAKIM

Blk 3020A #01-33

Ubi Road 1

Singapore 408714

Date: 29<sup>th</sup> January 18

Accident date: 16<sup>th</sup> NOV 2017

Final Bill For Vehicle No: SLG6387R AUDI A4 2.0

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$7,500.00
Total	\$7,500.00

S/DLRS: SEVEN THOUSAN FIVE HUNDRED ONLY



# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 2019

Invoice No: WPLIN1600

Hirer's Vehicle No: SLG632

UEN: 201505115E

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Name & Address of Employer:

Occupation:

Driving Exp:

Singapore Driving Licence No:

Issue Date:

Date of Birth:

Tel: (O)

(R)

H/P:

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation:

Driving Exp:

Singapore Driving Licence No:

Issue Date:

Date of Birth:

Tel: (O)

(R)

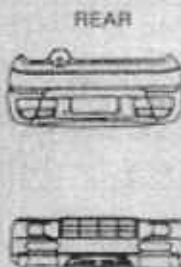
H/P:

### VEHICLE CHECK LIST

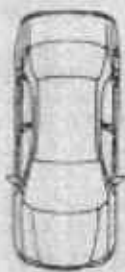
INDICATE:  
D - DENTS  
A - ACCIDENTS  
S - SCRATCHES



RIGHT



FRONT



TOP



LEFT

### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No:

Replace Veh No:

Mileage Out:

Mileage Out:

Make & Model:

Auto / Manual

Out: Date

Time:

HIRE / PERIOD EXPIRY

Time:

NON-WAIVER EXCESS-\$ 2000k

### CHARGES

Daily 3 @S 140 per day

Weekly @S per week

Monthly @S per month

Hours @S per hour

Extension @S

Delivery/Collection Service

SUB-TOTAL \$

### PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

### IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
20/11	1800				



WIN WIN RENT-A-CAR PTE LTD

## Invoice

SLG6387R  
ROY WAKIM  
16 PULASAN ROAD  
#03-03  
S(424382)

Invoice No : WPLIN0001600  
Invoice Date : 20/11/2017  
Due Date : 20/11/2017  
VHA No : 2019  
Referral ID : H004

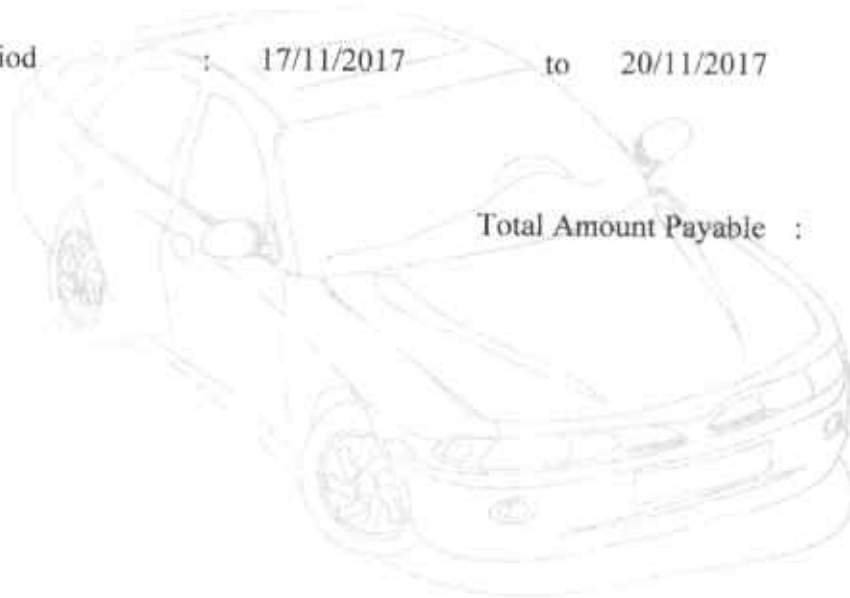
Description :	Amount
Rental for 3 Day/s @ \$140 per Day	\$420

Vehicle No : SLM6812Z

Vehicle Description : Lancer

Rental Period : 17/11/2017 to 20/11/2017

Total Amount Payable : \$420



# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 0772

GPLIN 63

UEN: 2015051200

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

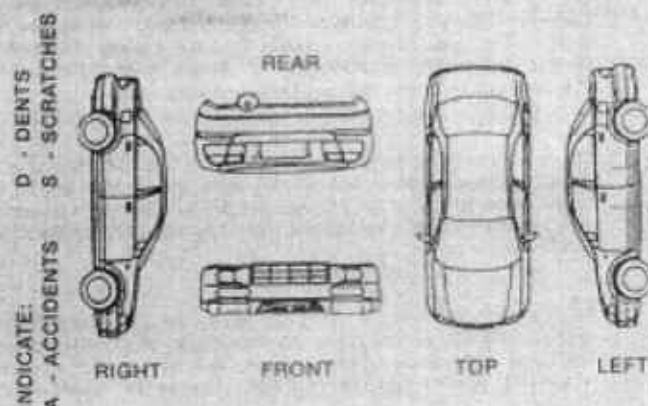
Name: (as in I/C) ROY WAKIM  
 NRIC/PASSPORT No: 573664P2 I  
 Address (Res): 16 PULASAN RD # 03-03  
51424382  
 Name & Address of Employer:

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
 Driving Licence No: \_\_\_\_\_ D/L Type: Local / International  
 Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP/PG 927925

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_  
 NRIC/PASSPORT No: \_\_\_\_\_  
 Address (Res): \_\_\_\_\_  
 Driving License No: \_\_\_\_\_ D/L Type: Local / International  
 Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

### VEHICLE CHECK LIST



### ACCESSORIES CHECK

- ☐ Ashtray ☐ Cig Lighter ☐ S/Tyre  
☐ STD Tools ☐ Jack ☐ Hub Caps  
☐ Radio/Cass ☐ CD ☐ Cartridges

Vehicle No: SLD38248 Replace Veh No: SLM612 Z  
 Mileage Out: 2752 Mileage Out: \_\_\_\_\_  
 Make & Model: 5 WALKER 20A Auto / Manual Group:  
 Out: Date 20/11/11 Time: 16:50  
 HIRE / PERIOD EXPIRY Time: \_\_\_\_\_  
 NON-WAIVER EXCESS: \$ 3000

### CHARGES

Daily	9	\$ 250	per day	#250	-
Weekly		\$	per week		
Monthly		\$	per month		
Hours		\$	per hour		
Others		\$			
CDW		\$	per day/month		
PAI		\$	per day/month		

Delivery/Collection Service

SUB-TOTAL \$

### PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

### EXTENSION

Misc.

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORIZED LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
29/11	1000				



## Invoice

SLG6387R  
ROY WAKIM  
16 PULASAN ROAD  
#03-03  
S(424382)

Invoice No : GPLIN0000631  
Invoice Date : 30/11/2017  
Due Date : 30/11/2017  
VHA No : 0772  
Referral ID : H004

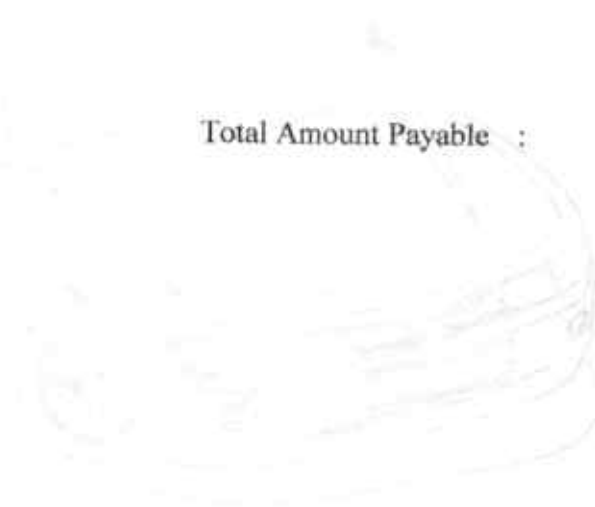
Description :	Amount
Rental for 9 Day/s @ \$250 per Day	\$2,250

Vehicle No : SLD3824G

Vehicle Description : Toyota Harrier 2.0A

Rental Period : 20/11/2017 to 29/11/2017

Total Amount Payable : \$2,250



## Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-171120-000109

LTA-VTL@lta.gov.sg

25 Nov 2017 (Sun) 10:02 AM

chris\_chanbebe@hotmail.com <chris\_chanbebe@hotmail.com>

1 Attachment (140 KB)

ATT00001.gif



## Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-171120-000109

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 20 Nov 2017 was successful and the Receipt No. is ITNET-00000-171120-000109.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SJG8122Z	16 Nov 2017	18:15:00	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
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3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.
4. Please do not reply to this auto-generated e-mail. If you have any feedback, please go to [www.lta.gov.sg/feedback](http://www.lta.gov.sg/feedback). You can also visit [www.onemotoring.com.sg](http://www.onemotoring.com.sg) for more information.
5. Thank you.

*If you are not the intended recipient of this communication, please delete it.*

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 16 August 2018 3:28 PM  
**To:** 'Charandeep Singh'  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017  
**Attachments:** LKKAdjustment1.pdf; LKKInspection.pdf; LKK Resurvey Photos.pdf; LKK Survey Photos.pdf

Hi Charan,

Contents noted.

We will proceed to close file and submit report & invoice to your good office soon.

We attached here with a copy of survey report for your necessary action.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Sent:** Thursday, 16 August 2018 1:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

We have yet to receive you survey report and invoice.

Please forward it to us ASAP as the third party workshop is chasing us for settlement.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

20 Anson Road, #08-01

Singapore 079912

[www.directasia.com](http://www.directasia.com)





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---

**From:** Charandeep Singh  
**Sent:** Tuesday, 10 July, 2018 12:42 PM  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Cc:** Juliana Wee; Admin A  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Ab3) on 16.11.2017

Dear Hsiao Tong,

As mentioned to you in my email dated 5<sup>th</sup> March 2018.  
No Direct settlement as parts were not dismantle during the first survey.  
Moreover why is third party claiming for rental twice?

Regards  
Charan Singh / Claims Specialist  
Direct: +65 6603 3617

**DirectAsia Insurance**  
Customer Service: +65 6665 5555  
20 Anson Road, #08-01  
Singapore 079912

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 25 June 2018 9:28 AM  
**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>  
**Cc:** 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Ab3) on 16.11.2017

Hi Charan,

Further to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 31 May 2018 8:27 AM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

The COR at \$7,500.00 due to the part prices. Surveyor had checked and confirm the part prices as such. Parts allowed were mainly on the exterior which was visible at first survey. The dismantling was not done in front of the surveyor during the first survey.

Third party is claiming as follows: -

1. Cost of Repair	\$ 7,500.00
2. Loss of Rental (3days x \$140.00)	\$ 420.00
3. Loss of Rental (9days x \$250.00)	\$ 2,250.00
4. LTA/GIA search fee	\$ 5.35
<b>TOTAL</b>	<b><u>\$10,175.35</u></b>

We enclosed here with all the relevant documents submitted by third party for your perusal.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 5 March 2018 11:15 AM



**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Hsiao Tong,

Damage appears to be minor, however cost of repair at S\$7,500.00 with 8 days repair is not possible.

No direct settlement for this case.

Please advise if parts were dismantled in front of the surveyor during survey?

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 5 March, 2018 8:17 AM

**To:** Charandeep Singh

**Cc:** Juliana Wee; Admin A

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF -CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

Further to our below email.

We attached here with a copy of survey report and photos for your perusal.

Kindly advise if we may proceed direct settlement with third party repairer or else advise further instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 30 January 2018 2:28 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>

**Cc:** Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Hi Charan,

We refer to your below email.

Kindly refer to the attached third party estimate with surveyor marking and our survey photos for your perusal.

Our recommended repair cost is Lump Sum \$7,500.00 with 8 repair days.

We are preparing survey report and send to you asap.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

**Sent:** Monday, 29 January 2018 10:20 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

Dear Shu Pei,

Liability is against our insured for this accident.

Please do not proceed with direct settlement if repair cost exceeds S\$5,200.00.

Please provide us with your survey report and the and damage photos.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]  
**Sent:** Friday, 26 January, 2018 3:15 PM  
**To:** Charandeep Singh; Juliana Wee  
**Cc:** Claim; Motor Claims; Hsiao Tong (LKKAuto)  
**Subject:** [EXT] RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 17 January 2018 5:11 PM  
**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>  
**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE          REMINDER**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 10 January 2018 2:03 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; 'Juliana Wee' <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; 'motorclaims@directasia.com' <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE      URGENT**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 12 December 2017 4:49 PM

**To:** 'Charandeep Singh' <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>; Juliana Wee <[juliana.wee@directasia.com](mailto:juliana.wee@directasia.com)>

**Cc:** 'Claim' <[claim@directasia.com](mailto:claim@directasia.com)>; [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 29 November, 2017 5:48 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 24 November, 2017 2:20 PM

**To:** [motorclaims@directasia.com](mailto:motorclaims@directasia.com); Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJG8122Z (OI :DAI - TBA) AND SLG6387R (TP : LKK REF - CC6/DAI17022198/Apb3) on 16.11.2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLG 6387R at M/s Ho Beng Trading and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC6/DAI17022198/Abp3q2

88 SOUTH BRIDGE ROAD  
SINGAPORE 058716

Date : 28-08-2018



Code : DAI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJG 8122Z	Veh. Inspected	SLG 6387R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/11/2017

**2. Vehicle Particulars & Condition**

Make & Model	AUDI A4	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WAUZZZ8K6DA210851	Colour	BLACK
Odometer	66289	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	255/30 R19	GOODYEAR	6 mm
L/H Front Tyre	255/30 R19	GOODYEAR	6 mm
R/H Rear Tyre	255/30 R19	GOODYEAR	6 mm
L/H Rear Tyre	255/30 R19	GOODYEAR	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	16/11/2017	Inspection Date	20/11/2017
Survey held at	HO BENG TRADING BLK 3020A, UBI ROAD 1 #01-33 SINGAPORE 408714		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 6387R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT L/H DOOR	DENTED	1,765.00	1,765.00
1	FRONT L/H DOOR INNER LOCK	NOT NECESSARY	498.00	-
1	FRONT L/H DOOR OUTER HANDLE	NOT NECESSARY	188.00	-
1	FRONT L/H DOOR OUTER HANDLE SENSOR	NOT NECESSARY	215.00	-
1	FRONT L/H DOOR INNER TOP RUBBER	NOT NECESSARY	165.00	-
1	FRONT L/H DOOR TOP MOULDING	NOT NECESSARY	322.00	-
1	FRONT L/H DOOR INNER TRIM BOARD	NOT NECESSARY	1,445.00	-
1	FRONT L/H DOOR INNER RUBBER	NECESSARY	172.00	172.00
1	LH REAR DOOR GEAR MOTOR ASSY	DAMAGED	465.00	465.00
1	REAR DOOR-LH	DISTORTED	1,735.00	1,735.00
1	REAR DOOR TOP HINGES-LH	NOT NECESSARY	126.00	-
1	REAR DOOR LOWER HINGES-LH	NOT NECESSARY	116.00	-
1	REAR DOOR INNER LOCK-LH	DAMAGED	488.00	488.00
1	REAR DOOR INNER TRIM BOARD-LH	CRACKED	1,330.00	1,330.00
1	REAR DOOR INNER RUBBER-LH	NECESSARY	162.00	162.00
1	REAR DOOR TOP MOULDING-LH	NOT NECESSARY	268.00	-
1	REAR DOOR OUTER HANDLE COVER-LH	NOT NECESSARY	188.00	-
1	REAR L/H LOCKER PANEL	NOT NECESSARY	1,755.00	-
1	REAR L/H LOCKER PANEL INNER RUBBER	NOT NECESSARY	264.00	-
1	REAR L/H LOCKER PANEL INNER COVER	NOT NECESSARY	255.00	-
1	REAR LH DOOR INNER LOCK SWITCH	NOT NECESSARY	275.00	-
1	REAR LH DOOR INNER TOP RUBBER	NOT NECESSARY	458.00	-
1	REAR LH DOOR INNER TRIM BOARD TOP COVER	NOT NECESSARY	198.00	-
1	REAR L/H CENTER PILLAR	TO REPAIR SEE LABOUR	1,645.00	-
1	REAR L/H CENTER PILLAR INNER COVER	NOT NECESSARY	218.00	-
1	REAR BUMPER	TO REPAIR SEE LABOUR	1,837.90	-
1	REAR BUMPER SIDE BRACKET	NOT NECESSARY	85.00	-
2	REAR BUMPER REVERSE SENSOR @\$224.70	NOT NECESSARY	449.40	-
8	REAR BUMPER CLIPS @\$6.50	NOT NECESSARY	52.00	-

Report Ref No. CC6/DAI17022198/Apb3q2





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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR LH TAIL LAMP	NOT NECESSARY	688.00	-
1	REAR FENDER L/H	TO REPAIR SEE LABOUR	1,742.85	-
1	REAR FENDER L/H COWLDING	NOT NECESSARY	184.43	-
1	REAR FENDER INNER PANEL-LH	NOT NECESSARY	675.87	-
1	REAR LOWER ARM-LH	NOT NECESSARY	882.36	-
1	REAR KNUCKLE ARM-LH	NOT NECESSARY	1,006.72	-
1	REAR KNUCKLE ARM BEARING-LH	NECESSARY	487.35	487.35
1	REAR SHOCK ABSORBER-LH	NOT NECESSARY	1,450.50	-
1	REAR UPPER ARM-LH	NOT NECESSARY	568.15	-
1	REAR CROSSMEMBER (NPA)	NOT NECESSARY	-	-
1	REAR TYRE-LH	NOT NECESSARY	750.00	-
	LESS 5% DISCOUNT		-	-330.22
			25,576.53	6,274.13
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR RIM-LH (SN)	CUT	1,091.40	880.00
			1,091.40	880.00
	<b><u>LABOUR</u></b>			
	TO REMOVE & REFIX LH FRONT & REAR DOOR,GEAR MOTOR & PILLAR.		480.00	200.00
	TO REMOVE & REFIX REVERSE SENSOR.	NOT NECESSARY	100.00	-
	TO REMOVE & REFIX PETROL TANK.	NOT NECESSARY	180.00	-
	TO REMOVE & RE-FIX CUSHION.		200.00	60.00
	TO REMOVE & REFIX REAR L/H UNDERCARRIAGE.		350.00	200.00
	TO CHECK WHEEL ALIGNMENT COMPUTER.		120.00	80.00
	TO CHECK WIRING SYSTEM.		80.00	30.00
	TUFF KOTE.		150.00	40.00
	TOWING CHARGES.		100.00	-
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR L/H CENTER PILLAR,REAR BUMPER AND REAR FENDER L/H.		1,600.00	800.00
	SPRAY PAINTING.		1,600.00	800.00
			4,960.00	2,210.00

Report Ref No. CC6/DAI17022198/Apb3q2



GRAND TOTAL		31,627.93	9,364.13
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			7,500.00

Report Ref No. CC6/DAI17022198/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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