

INS CASE OWNER: NATALIE

CC 3 / 111170 22191

1 Kpa39v

LKK:

IDAC:

Surveyor: KENNETH

DOI: 20/11/17

Date / Time: 20/11/17

Registered in Merimen: 20/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.: SH 7304K

Claim No.: M117090686

Name of Insured: CTPL

Policy No.: M1100006

Insured Tel No.: HP:

Make / Model: HYUNDAI SONATA

Excess Sec II :SS D.O.A: 13/09/17

Place of Accident: BRAS BASAH ROAD TWOS NICCO HWAY (CARLTON HOTEL)

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: NG TOONG KIAT

CI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (VL: YES / NO)

Insured Liability: % Final? Yes / No

SHB 9530Y



INSRS: WSP: Trans-Cab (AMK) Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
22/11/17 (HT)	Call OI:	
	After call ltr to OI:	
28/11/17:	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE	Date/Time: 02 MAR 2018	Sent By:

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$ (days) Reduction: %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 13.03.2018	Confirm with: Jasmine	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50 (Agreed / Assessed)	BOLA S/N No.: Nil	If NO or B 28, Ass. Lia:
Repair Cost:	S\$ 706.20	(Conflicting version)	(1) OTD moving out from river road
Loss of Rental (LOR):	S\$ 154.38 (2 days) x \$77.19		(2) TP seems to be changing lane.
Loss of Use (LOU):	S\$ - (\$ x days)		
Loss of Income (LOI):	S\$ 80.00 (\$40.00 x 2 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	S\$ -		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/Independent)		
Legal Cost:	S\$ -		
Total:	S\$ 470.99	Global Sum S\$: 470.00	
FINAL PAYMENT	Date/Time: 17.03.2018	Confirm with: Jasmine	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ 470.00	Name 1: Trans-Cab Auto Services Pte. Ltd.	COPY SENT 20/3/18
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

ASS. REC. BY:

REF: TL /

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S14B 95304 Yr Regn: 01, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Chevrolet Epic cc 1991

Colour: White PR A/C: Insured / Std / NI / NA

Sp. Reading: 645175 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1LA69RTJB 123960

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Giti 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front 3 mm Rear 3 mm

R/Bal. 3 mm R/Bal. 3 mm

L/Bal. 3 mm L/Bal. 3 mm

D.O.A. 1879117 D.O.I. 20/11/17

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
21/11/17	154 parts to Customer
"	3660
25/11	3660. Confirm Jasmine (2 x 77-39+80)
	Global Ins @ 470.00 Confirm Jasmine
	(red. \$14,752.17 / 96%)

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

Survey Fee:	_____
Transportation:	_____ \$ + RS _____ \$
Photos:	_____
Others:	_____
TOTAL:	_____

Report Format :

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC3/III17022191/Kpa3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 21-11-2017



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 7304K	Veh. Inspected	SHB 9530Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information:

Accident Date	18/09/2017	Inspection Date	20/11/2017
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	3878K
Vehicle Details	
Vehicle No.	SHB9530Y
Vehicle to be Exported	Yes
Intended De-registration Date	20 Nov 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Red
Manufacturing Year	2011
Engine No.	Z20S1462153K
Chassis No.	KL1LA69RJBB123960
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$13,971.00
Original Registration Date	29 Jan 2013
First Registration Date	29 Jan 2013
Transfer Count	0
Actual ARF Paid	\$13,971.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Jan 2021
PARF Rebate Amount	\$10,478.00
Intended COE Rebate Details	
COE Expiry Date	28 Jan 2021
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
PQP Paid	\$60,655.00
COE Rebate Amount	\$24,172.00
Total Rebate Amount	\$34,650.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 20 Nov 2017

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB 9530Y - III**AAD1709-199***Not Authored
i/Sy B*

Vehicle No.:	SHB 9530Y - CANDY
Chassis No.:	KL1LA69RJBB123960
Vehicle Make:	CHEVROLET
Vehicle Model:	CHEVROLET EPICA 2.0
Date of Accident :	18.09.2017
Third Party Insurer :	III

PART		LIST	
1	1 Front Bumper	\$	<i>Sm</i> 1,202.00
2	1 Front Bumper Lower Absorber	\$	<i>Sm</i> 180.00
3	1 Front Bumper Reinforcement	\$	<i>Sm</i> 356.00
4	1 Front Bumper Retainer LH	\$	<i>Sm</i> 102.00
5	1 Bumper Fog Lamp Cover LH	\$	<i>Sm</i> 32.40
6	1 Front Fender LH	\$	<i>R</i> 837.60
7	1 Front Fender Liner LH	\$	<i>Sm</i> 47.00
8	1 Front Door LH	\$	<i>R</i> 1,133.00
9	1 Front Door Outer Handle LH	\$	<i>Sm</i> 125.00
10	1 Front Door Hinge Upper LH	\$	<i>R</i> 65.00
11	1 Front Door Hinge Lower LH	\$	<i>R</i> 65.00
12	1 Front Side View Mirror LH	\$	<i>Sm</i> 939.00
13	1 Side Rocker Panel Garnish LH	\$	<i>Sm</i> 236.40
14	1 Rear Door LH	\$	<i>R</i> 1,133.00
15	1 Rear Door Guide LH Chrome Moulding	\$	<i>Sm</i> 60.00
16	1 Rear Door Outer Handle LH	\$	<i>Sm</i> 125.00
17	1 Rear Door Weatherstrip LH	\$	<i>Sm</i> 138.79
18	1 Rear Fender LH	\$	<i>R</i> 1,145.00
19	1 Rear Fender Inner Cowling LH	\$	<i>Sm</i> 298.00

X

TOTAL	\$	8,220.19
10%	\$	822.02
	\$	7,398.17

Special Nett

1	1 Set Front Fender Liner Clip LH	\$	<i>Sm</i> 30.00	<i>X</i>
2	1 Door Sticker "Trans-cab" LH	\$	<i>Sm</i> 80.00	<i>60.00</i>
3	1 Door Sticker "6555-3333" LH	\$	<i>Sm</i> 80.00	<i>X</i>
4	1set Side Rocker Panel Garnish Clip LH	\$	<i>Sm</i> 60.00	<i>X</i>
5	1 Rear Tyre LH	\$	<i>Sm</i> 360.00	<i>X</i>

TRANS-CAB AUTO SERVICES PTE LTD

AAD1709-199

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHB 9530Y - III

6	1	Rear Wheel Rim LH	\$	Sh	254.00	X
7	2	Rear Windscreen Sealant	\$	nn	80.00	X
8	1	Rear Windscreen Inner Sponge Seal	\$	nn	100.00	X
TOTAL			\$		1,044.00	
TOTAL PARTS			\$		8,442.17	

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,700.00	Zed
To Rust-Proofing Of The Affected Areas.	\$	nn 220.00	X
Putty and Spray Painting Of The Affected Portion.	\$	2,800.00	Yed
To Check Electrical Lighting Concerned.	\$	nn 170.00	X
To check steering geometry and computer wheel alignment	\$	nn 220.00	X
To transfer of tire, rim and on wheel balancing.	\$	nn 170.00	X
Towing Fees	\$	nn 120.00	X
To transfer of door fittings, attachment and perform water seepage test.	\$	nn 170.00	X
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	nn 170.00	X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	nn 170.00	X

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- (1) day(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

REPAIR DAYS

Acknowledged by Repairer

Signature:

Date:

TOTAL	\$	6,910.00
Over All Total	\$	15,352.17

10 DAYS

Zed

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Nov 2017 15:56	Clm Veh Model Changed	(204923) CHEVROLET EPICA 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A).	[A] Hiew May Fung
2	21 Nov 2017 15:56	Clm Created	Reg No: SHB9530Y. Acct Date: 2017/09/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Hiew May Fung
3	21 Nov 2017 15:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Hiew May Fung
4	21 Nov 2017 15:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/30	[A] Hiew May Fung
5	21 Nov 2017 15:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Hiew May Fung
6	21 Nov 2017 15:56	Label Added	(30653):Direct Settlement.	[A] Hiew May Fung
7	21 Nov 2017 15:56	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Hiew May Fung
8	21 Nov 2017 15:59	Adj Rpt Initiated		[A] Hiew May Fung
9	21 Nov 2017 15:59	Clm Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Hiew May Fung
10	21 Nov 2017 15:59	Clm Details Notified		[A] Hiew May Fung
11	22 Nov 2017 09:19	Clm Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: - -> 199303821R.	[A] Hiew May Fung
12	28 Nov 2017 12:30	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: FILES REVIEWED. Case of conflicting version. Request to view OI CCTV footage for review. For your further instructions.	[A] Zaini Bin Kusaini
13	29 Nov 2017 08:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/30. Mandate Remarks: Dear sir, video footage has been sent to your email.	[1] NATALIE LEE
14	29 Nov 2017 08:59	Adj Mandate Set	Maintained:Dear sir, video footage has been sent to your email.	[1] NATALIE LEE
15	08 Dec 2017 08:26	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: FILES REVIEWED. Based on OI CCTV footage, case of OID moving out from minor road and collided with TP travelling on main road. For your approval in merimen.	[A] Zaini Bin Kusaini
16	08 Dec 2017 13:46	Video Downloaded	Downloaded Video - Accident	[1] NATALIE LEE
17	08 Dec 2017 13:46	Video Downloaded	Downloaded Video - Accident	[1] NATALIE LEE
18	08 Dec 2017 14:55	Video Downloaded	Downloaded Video - Accident	[1] NATALIE LEE
19	12 Dec 2017 09:25	Video Downloaded	Downloaded Video - Accident	[1] NATALIE LEE
20	12 Dec 2017 14:43	Video Downloaded	Downloaded Video - Accident	[1] Lalitha Krishnan
21	12 Dec 2017 14:44	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2017/11/30. Mandate Remarks: Dear sir, video footage has been sent to your email.	[1] Lalitha Krishnan
22	12 Dec 2017 14:44	Adj Mandate Set	Approved:0.00:Dear sir, video footage has been sent to your email.	[1] Lalitha Krishnan
23	15 Jan 2018 14:22	Video Downloaded	Downloaded Video - Accident.	[A] Asher Sng Rong Yi
24	29 Jan 2018 10:28	Video Downloaded	Downloaded Video - Accident.	[A] Zaini Bin Kusaini

Print Received Message

This mail is associated with :

***SHB9530Y (MCT17090686)
[SH7304K]**

TP
TRANS-CAB SERVICES PTE LTD
Sep 18 2017 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/02/2018 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$940.98) - SHB9530Y - Claim Handler: NATALIE LEE

Approved:940.98:Dear sir, video footage has been sent to your email.

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Tuesday, 13 March 2018 2:22 PM
To: 'Ng Wai Yin'; 'Jasmine Tan'; claims@transcab.com.sg
Cc: Hsiao Tong (LKKAuto)
Subject: Your Ref: AAD1709-199_ACCIDENT INVOLVING SHB 9530Y AND SH 7304K ON 18/09/2017
Attachments: RV III SHB9530Y 18092017.pdf

WITHOUT PREJUDICE

YOUR REF	TP VEH NO.	DOA	PP / LS	COR	DAYS	Counter Propose	RENTAL
AAD1709-199	SHB 9530Y	18/9/2017	P/P	\$ 660.00	2	2	\$ 77.39

Your Ref: AAD1709-199
Our Ref: CC3/III17022191/Kka3

Dear Sirs,

ACCIDENT INVOLVING SHB 9530Y AND SH 7304K ON 18/09/2017

We refer to the above matter

For a quick and amicable settlement, we confirmed on the global sum settlement at **S\$ 470.00 (all in)**

Kindly refer to the attached DV above and forward your DV in **ORIGINAL HARDCOPY** via post for our necessary action.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108

8K 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)
Sent: Monday, 29 January 2018 10:46 AM
To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: TRANS-CAB BULK SETTLEMENT ON 25/01/2018

WITHOUT PREJUDICE

Dear Jasmine,

We refer to our previous bulk settlement on 25.01.2018.

As requested, enclosed copy of our insured's CCTV footage above for your reference.

Thank you.

YOUR REF	TP VEH NO.	DOA	PP / LS	COR	DAYS	Counter Propose	RENTAL
AAD1709-199	SHB 9530Y	18/9/2017	P/P	\$ 660.00	2	2	\$ 77.39

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DiD: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 26 January 2018 10:45 AM

To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: TRANS-CAB BULK SETTLEMENT ON 25/01/2018

Hi All,

We refer to the above matter.

Enclosed a list of cases settled during the bulk settlement for your easy reference.

Hi Wai Yin,

In order to expedite the claim process, please kindly forward the rest of the LOD to us for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1709-199

Your Ref : SH7304K

Date : 09.February 2018

INDIA INT'L INS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9530Y AND SH7304K ON 18/09/17 10:00 PM ALONG BRAS BASAH ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	706.20
2.	Loss of Rental for <u>2</u> days @ \$ <u>71.59</u> per day	\$	154.78
3.	Loss of Income for <u>2</u> days @ \$ <u>40</u> per day	\$	80.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	940.98

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver	Rental rate and mileage records
Certificate of Insurance	Authorization To Act
Original final repair bill	LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9530Y and SH7304K along BRAS BASAH ROAD on 18/09/17 10:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of February 2018

Yours Faithfully
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager





To: Jaini

AAO 1709-199
INDIA INTERNATIONAL INSURANCE PTE LTD
Co. Reg. No. P90703792k | GST Reg. No. M2-0070000-X
64 | Cecil Street | #04 | #05 | #06-02 | 10th Building | Singapore 049711
Office (65) 63476100 Email insure@iia.com.sg
Fax (65) 62244174 Website www.iia.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER
III-Direct Settlement (PODS)

India Ref: MCT17090686
Claimant Ref: SHB9530Y

We/I, Trans-Cab Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 470.00 (Global Sum) (amount) S\$ (repair fee) vehicle no. SHB9530Y that was damaged pursuant to the accident which occurred on 18/09/2017 (date) at BRAS BASAH ROAD TWDS NICOLL HIGHWAY (location) involving vehicle no. SH7304K (insured vehicle). This is pursuant to the inspection conducted on 20/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHB9530Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB9530Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 470.00 to Trans-Cab Auto Services Pte Ltd

Dated this 14 day of MAR 20 18

CLAIMANT:

Signature: [Signature] Signed by "the workshop" (with chop)

Name: _____

NRIC: _____

Address: TRANS-CAB AUTO SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111

Nationality: Tel: 6287 6666 Fax: 6287 7764

Occupation: _____

WITNESS:

Signature: [Signature] Signed by appointed Surveyor

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: Block S1 Paya Lebar Industrial Park

Address: Ubi Avenue 1, #02-25
(S) 408933

Nationality: LKK AUTO CONSULTANTS PTE LTD

Occupation: Paya Lebar Industrial Park
Singapore 408933
Tel: 6256 3561



Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore ATTENTION:	INVOICE NO. : INV1712-363 DATE : 29. December 2017 REFERENCE NO : AAD1709-199 TERMS : DUE DATE : 29. December 2017 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9530Y;DOA 18.09.17(LUMP SUM-17)	1	706.20	706.20

Total SGD Excl. GST : 660.00
7% GST : 46.20
Total SGD Incl. GST : 706.20

**** SEVEN HUNDRED SIX AND TWENTY SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 February, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/09/17 10:00 PM at BRAS BASAH ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9530Y. The taxi was hired to ANG SWEE GUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$77.39 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-09-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD1709-199		Accident Date 18-09-2017
20/11/2017	21/11/2017	SHB9530Y	

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Nov 2017 15:59 Edit Reg		20 Nov 2017 00:00 Edit Adj Rpt	S\$660.00 Edit Estimates	S\$660.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHB9530Y	Date of Loss:	18/09/2017 22:00 - :59						
Claim Type:	TP / MCT17090686	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SH7304K	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 30/11/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (28/02/2018): Alert - Adj Mandate Approved (S\$940.98) - SHB9530Y - Claim Handler: NATALIE LEE III_SG (12/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SHB9530Y - Claim Handler: NATALIE LEE III_SG (29/11/2017): Alert - Adj Mandate Maintained - SHB9530Y - Claim Handler: NATALIE LEE 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB9530Y (MCT17090686)
[SH7304K]
TP
TRANS-CAB SERVICES PTE LTD
Sep 18 2017 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page <input type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/11/17 08:56	Video - Accident	Load MP4	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
2	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
3	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
4	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
5	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
6	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
7	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
8	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
9	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
10	21/02/18 16:32	General View	Load JPG	<input checked="" type="checkbox"/>
11	21/02/18 16:32	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
12	21/02/18 16:32	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/11/17 16:06	TP GIA REPORT	Load PDF	<input type="checkbox"/>
2	21/11/17 16:06	TP ESTIMATE- MARKED	Load PDF	<input type="checkbox"/>
3	21/02/18 16:35	LOD AND ATA FORM	Load PDF	<input type="checkbox"/>
4	21/02/18 16:35	FINAL REPAIR BILL	Load PDF	<input type="checkbox"/>
5	22/03/18 08:43	AUTHORISATION TO ACT FORM	Load PDF	<input type="checkbox"/>
6	22/03/18 08:43	LOD	Load PDF	<input type="checkbox"/>
7	22/03/18 08:43	Release Voucher	Load PDF	<input type="checkbox"/>
8	22/03/18 08:43	RENTAL RECEIPT	Load PDF	<input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/11/17 17:31	Singapore Accident Statement	Load PDF	<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III17022191/KKA3Q2

Date: 22/03/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SHB9530Y

Insured Vehicle No : SH7304K

Date of Loss: 18/09/2017

Nature of Claim: TP

Claim No: MCT17090686

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB9530Y

Make & Model: CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A)

Engine No: Z20S1462153K

Reg. Date: 29/01/2013 (Man. Year: 2011)

Chassis No: KL1LA69RJBB123960

Colour: Red/White

Odometer: 645175 km

Engine Capacity: 1991 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Giti 8 mm	Rear Left Side:	Giti 3 mm
Front Right Side:	Giti 8 mm	Rear Right Side:	Giti 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,442.17	60.00	8,382.17	99.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,910.00	600.00	6,310.00	91.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,352.17	660.00	14,692.17	95.70
+ GST 7.00/7.00% (S\$)	1,074.65	46.20	1,028.45	95.70
Nett Amount (S\$)	16,426.82	706.20	15,720.62	95.70
+ Loss of Use (2.0 x S\$40.00/day) (S\$)		80.00		
+ Car Rental (2.0 x S\$77.39/day) (S\$)		154.78		
		(S\$) 940.98		
Liabie Amount (50.00%) (S\$)		470.49		
Global Sum Settlement (S\$)		470.00		

INSPECTION

Date of Assignment: 20/11/2017

Date Inspected: 20/11/2017 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 Feb 2018)
Parts: 143	CHEVROLET EPICA 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB9530Y)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Serviceable	1,202.00 FL	*- FL
2	1		*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*- FL
4	1		*FRONT BUMPER RETAINER LH	Serviceable	102.00 FL	*- FL
5	1		*BUMPER FOG LAMP COVER LH	Serviceable	32.40 FL	*- FL
6	1		*FRONT FENDER LH	Repair	837.60 FL	*- FL
7	1		*FRONT FENDER LINER LH	Serviceable	47.00 FL	*- FL
8	1		*FRONT DOOR LH	Repair	1,133.00 FL	*- FL
9	1		*FRONT DOOR OUTER HANDLE LH	Serviceable	125.00 FL	*- FL
10	1		*FRONT DOOR HINGE UPPER LH	Repair	65.00 FL	*- FL
11	1		*FRONT DOOR HINGE LOWER LH	Repair	65.00 FL	*- FL
12	1		*FRONT SIDE VIEW MIRROR LH	Serviceable	939.00 FL	*- FL
13	1		*SIDE ROCKER PANEL GARNISH LH	Serviceable	236.40 FL	*- FL
14	1		*REAR DOOR LH	Repair	1,133.00 FL	*- FL
15	1		*REAR DOOR GUIDE LH CHROME MOULDING	Serviceable	60.00 FL	*- FL
16	1		*REAR DOOR OUTER HANDLE LH	Serviceable	125.00 FL	*- FL
17	1		*REAR DOOR WEATHERSTRIP LH	Serviceable	138.79 FL	*- FL
18	1		*REAR FENDER LH	Repair	1,145.00 FL	*- FL
19	1		*REAR FENDER INNER COWLING LH	Serviceable	298.00 FL	*- FL
20	1		*SET FRONT FENDER LINER CLIP LH	Not Necessary	30.00 FS	*- FS
21	1		*DOOR STICKER TRANS-CAB LH	Necessary	80.00 FS	*60.00 FS
22	1		*DOOR STICKER 6555-3333 LH	Not Necessary	80.00 FS	*- FS
23	1		*SET SIDE ROCKER PANEL GARNISH CLIP LH	Not Necessary	60.00 FS	*- FS
24	1		*REAR TYRE LH	Serviceable	360.00 FS	*- FS
25	1		*REAR WHEEL RIM LH	Serviceable	254.00 FS	*- FS
26	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
27	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	9,264.19	60.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	822.02	0.00
Total Parts (\$\$)	8,442.17	60.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	2,700.00	200.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	220.00	0.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,800.00	400.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TOWING FEES	New	120.00	0.00
8	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
10	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
Gross Labour Cost (S\$)			6,910.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >