

22/03/2002

ASS. REC. BY:

REF:

CS/MSG17022190/Ktb02

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Jasmine Lok

of

MSLH

Date/Time:

21.11.2017 10:16am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 17103

Insured:

GY 4714H

at Workshop m/s

Hui Yang

Tel:

64515752

of

Blk 176 SSM Ming Daw #04-02

Policy No:

27874645TMV

Claim No:

537275

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17.11.2017

CA / REV / REP. / REV 24 HRS w/p

H.O.D. Endorsement:

Date/Time: 21.11.2017 10:50am

Person Contacted:

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM 17103 - x
	GY 4714H - CS/MSG 17014538 / Ktb02
4/11	1690 email & confirm Cred: 1553.70, 470/0

ASS. REC. BY:

REF:

MSC/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

02 days

Res.: Yes or No

Lum Sum: _____

1.61 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SLM 1710S Yr Regn: 03, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Honda V221

c.c

1496

Colour: _____

M.D. Grey

A/C: _____

Insured / Std / NI / NA

Sp. Reading: _____

33304

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

KU 3 - 1215129

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: NII / S/Rim / STD A/Rim or

Tyre Size: _____

F: _____

215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. _____

6

mm

R/Bal. _____

6

mm

L/Bal. _____

6

mm

L/Bal. _____

6

mm

D.O.A. _____

17/11/17

D.O.I. _____

21/11/17

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

22/11 File pass to Catherine

Date/Time, File Pass to?

☐

Prel. Report

☒

Final Report

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee: _____

Transportation: _____

Report Format: _____

Lump Sum / I.B.I. (\$) _____

TP

1690

Add Fee: _____

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech Invs (\$)

☐

Weekend (\$)

S + RS \$

Photos

Others

TOTAL

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17022190/Ktb

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 21-11-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GY 4714H	Veh. Inspected	SLM 1710S
Policy No.	27874645TMV	Coverage (\$)	0.00
Claim No.	537275	Excess (\$)	0.00
Assign From	MERIMEN (JASMINE LOK)	Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/11/2017	Inspection Date	21/11/2017
Survey held at	HUI YANG MOTOR SERVICE BLOCK 176 SIN MING DRIVE #04-02/03 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Fst Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017		21 Nov 2017 10:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS				
Insured:		DAWN PLASTIC INDUSTRIES PTE LTD, Co. Reg. No.: NA		
Main Claimant:		FAVORDDRIVE CAR RENTAL, Co. Reg. No.: 53356674J		
Vehicle Reg. No.:		SLM1710S	Date of Loss: 17/11/2017 00:00 - :59	
Claim Type:		TP / 537275	Policy/Cover Note No.: 27874645TMV (Trade Plate) Coverage: 19/04/2017 - 18/04/2018	
Vehicle Reg. No. (Insured):		GY4714H	Policy No. (Claimant):	
Repairer:		Excess:		
Handling Insurer:		Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752		
Adjuster:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adj Asg. Remarks:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/11/2017]		
		Car in 11am today		
ASSOCIATED MAIL RECEIVED				
There are no mail for this case.				
ALL ASSOCIATED TASKS				
View All Search Tasks Create New Task Complete				
Due Date	Priority	Type	Task Group	Subject
Assigned By				
Completed On				
Created On				
Done?				
No results.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/11/2017 16:15
Date Of Accident	17/11/2017 11:25
Exact Location Of Accident	TAMPINES POLYCLINIC
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM1710S
Insured Policyholder	
Name Of Registered Owner	FAVORDRIVE CAR RENTAL
Co Reg No	53356674J
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-84033338

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5X HYBRID

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE HIRE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	28910614 MKF
Cover Note Number	

Driver

Name of Driver	LIN HUAYU
NRIC No	S8320149E
Date Of Birth	21/06/1983
Occupation	OUTDOOR
Date Of Driving Pass	09/11/2001
Driving Experience	16 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97990826
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

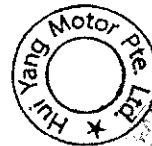
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

msin
TUES 21/11/17 after
11am.

輝陽汽車有限公司

HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

17/11/2017

Owner: FAVORDRIVE CAR RENTAL

Not Authorised
I.B.I
Resurvey B&Pain
L/Sing 816901
2 days

ESTIMATE TO REPAIR HONDA VEZEL - SLM1710S

1pc	front bumper
1pc	front bumper reinforcement
1pc	front bumper RH side retainer
1pc	front RH headlamp
1pc	front RH headlamp top bracket
1pc	front RH headlamp lower bracket
1pc	front centre grille base
1pc	front centre grille outer garnish
1pc	front centre grille "H" logo

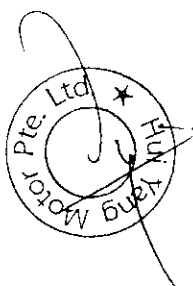
<i>Del/Let</i>	\$	420.00	✓
<i>R</i>	\$	190.00	X
<i>Sm</i>	\$	10.00	X
<i>Cur</i>	\$	850.00	✓
<i>Sm</i>	\$	15.00	X
<i>Sm</i>	\$	25.00	X
<i>Sm</i>	\$	250.00	X
<i>Sm</i>	\$	260.00	X
<i>Sm</i>	\$	18.00	X

cost + 15%

\$	2,038.00
\$	305.70
\$	2,343.70

spray painting
labour charges
Total

\$	400.00	<i>2200</i>
\$	500.00	<i>2000</i>
\$	3,243.70	



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2017		21 Nov 2017 10:46 Edit Adj Rpt	S\$1,690.00 Edit Estimates	S\$1,690.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	DAWN PLASTIC INDUSTRIES PTE LTD , Co. Reg. No.: NA								
Main Claimant:	FAVORDDRIVE CAR RENTAL , Co. Reg. No.: 53356674J								
Vehicle Reg. No.:	SLM1710S	Date of Loss:	17/11/2017 00:00 - :59						
Claim Type:	TP / 537275	Policy/Cover Note No.:	27874645TMV (Trade Plate) Coverage: 19/04/2017 - 18/04/2018						
Vehicle Reg. No. (Insured):	GY4714H	Policy No. (Claimant):							
		Excess:							
Repairer:	Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Imm.Advice due 22/11/2017]								
Adj Asg. Remarks:	Car in 11am today								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLM1710S (537275)**
[GY4714H]
TP
FAVORDDRIVE CAR RENTAL
Nov 17 2017 12:00AM
[DAWN PLASTIC INDUSTRIES PTE LTD]
Hui Yang Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser		
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
2	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
3	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
4	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
5	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
6	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
7	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
8	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
9	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
10	12/01/18 11:17	General View		Load JPG	<input checked="" type="checkbox"/>
11	12/01/18 11:18	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
12	12/01/18 11:18	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
13	12/01/18 11:18	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
14	12/01/18 11:18	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	20/11/17 16:35	TP EST BILL & ACCDT REPORT		Load PDF	
2	20/11/17 16:35	E-FILE REPORT (SLM17110S)		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> <div style="text-align: right; margin-top: 5px;"> ^ v </div> </div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17022190/KTBE2

Date: 16/01/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27874645TMV

Claimant Vehicle No : SLM1710S

Insured Vehicle No : GY4714H

Date of Loss: 17/11/2017

Nature of Claim: TP

Claim No: 537275

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM1710S

Make & Model: HONDA VEZEL, 1.5 HYBRID (A)

Engine No: LEB5915140

Reg. Date: 22/03/2017 (Man. Year: 2016)

Chassis No: RU31215129

Colour: Metallic Dark Grey

Odometer: 33304 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,343.70	1,270.00	1,073.70	45.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	900.00	420.00	480.00	53.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,243.70	1,690.00	1,553.70	47.90
+ GST 7.00/7.00% (S\$)	227.06	118.30	108.76	47.90
Nett Amount (S\$)	3,470.76	1,808.30	1,662.46	47.90

INSPECTION

Date of Assignment: 21/11/2017

Date Inspected: 21/11/2017 Inspected At:

Hui Yang Motor Pte Ltd (HQ)
176 Sin Ming Drive #04-02, Sin Ming
AutoCare
Singapore 575721

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 16 Jan 2018)
Parts: M1-SUV HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLM1710S)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Dented / Cut	420.00 F	*420.00 F
2	1		*FRONT BUMPER REINFORCEMENT (WCP)	Repair	190.00 F	*- F
3	1		*FRONT BUMPER RH SIDE RETAINER (WCP)	Serviceable	10.00 F	*- F
4	1		*FRONT RH HEADLAMP (WCP)	Cut	850.00 F	*850.00 F
5	1		*FRONT RH HEADLAMP TOP BRACKET (WCP)	Serviceable	15.00 F	*- F
6	1		*FRONT RH HEADLAMP LOWER BRACKET (WCP)	Serviceable	25.00 F	*- F
7	1		*FRONT CENTRE GRILLE BASE (WCP)	Serviceable	250.00 F	*- F
8	1		*FRONT CENTRE GRILLE OUTER GARNISH (WCP)	Serviceable	260.00 F	*- F
9	1		*FRONT CENTRE GRILLE H LOGO (WCP)	Not Necessary	18.00 F	*- F
					Sub Total (\$\$)	2,038.00 1,270.00
					+ Margin on L,N Items 15.00/0.00% (\$\$)	305.70 0.00
					Total Parts (\$\$)	2,343.70 1,270.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING	New	400.00	220.00
2	LABOUR CHARGES	New	500.00	200.00
Gross Labour Cost (S\$)			900.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >