

ASS. REC. BY:

REF: CS/AXA17022186 /Rivbe2/ Special Instruction:

SURVIVOR: Rasul

ASSIGNMENT (Office)

merimen

From (Person):

Yvonne Ang

of

AXA

Date/Time: 21-11-2017 9.15am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 2668A

Insured:

at Workshop L/S

Stuttgart Auto

Tel:

6360 2445

6360 2443

of

12 Sungai Kadut Ave

Jenice

Policy No:

P1921331

Claim No:

C0459780

Sum Insured:

Excess:

\$ 3000.00

Make of Veh:

(Client's Record)

D.O.A.

16/1/2017

CA / REV /

REP. / REV 24 HRS

22.11.2017 @ 1.45pm owner waiting

H.O.D. Endorsement:

Date/Time:

21.11.2017 9.53am

Person Contacted:

Eva

Vehicle IN / OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SLM 2668A -

23/11/17

Revert by merimen

6/12/17

Race ~~repair~~ repair

6/12/17

Informed Eva c/A Ex \$3000 by email

4/1/18

Final fig \$10,940.32 confirmed by email (Red 1130.80, 99%)

Merimen

Foran

AXA

5(900)

From: Date: 21.11.2017

Estimated Cost:

CD/TP/WS/TP/RES CD/RES/EVA/INV/INV

To: recipient's no: SLM 2668A  
at Workshop no: Stuttgart Auto  
of: 12 Sungu Kant Ave

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$ 3000.00

Owner's Record:

Make of veh: Eva / Rick

Policy Condition: 1.15pm  
owner waiting

Remark: The veh had commenced its repair at the time of inspection.

Ball or Market Value: 304K

DAO Accident Point: Consistent? Yes or No

G/A - PP Seen: Consistent? Yes or No

Est. Repairs: days: Res: Yes or No

Est. Sum: \$: \$: Yes or No

CA: REV: REP: 24 HRS

Date: Person Contacted:

Vehicle IN/OUT

SLM 2668A Reg: 2617 MMR

Type: M/Cycle Bus/Van/Lorry/Taxi/Frame/Motor

Truck/Trailer or

Name: PORSCHE MACAN S 3.0A 2997

Colour: BLUE - Insured: Std N/A

St. Reading: 3003 - T. Paid: Insured: Std N/A

Eng No:

C.No: WP1222952HLB24686

Gen. Cond. Good/Fair/Poor/Burnt

Steering: Locked/Jammed/Leaked/Burnt or

Brake: Locked/Jammed/Leaked/Burnt or

Mot. Nil/SIR/STD A/Rim or

Tyre Size: R: 235/60 P18

BS/DUN/EXNOVA/GY/PS/LIZA/MK/OHTSU/PR/SUMI  
TOYO/YOKO or

Front:

R. Ba:

L. Ba:

D.O.A: 16/11/17

Surveyed at: Stuttgart Auto

Des. of Damage: Rear OS NS UC Roofed or

The U.C. of Chassis/frame Body Structure affected due to collision

Date Time Action/Instruction

RECEIVED 00 JAN 0

One Time Fee Pass: ☐ Prel. Report

☐ Final Report

Days Of Repair: 6

8/1- typist

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ Site Fee

☐ Mileage Fee

☐ Taxi Fee

☐ Other Fee

Reported by: Merimen

Mobile No: 10, 940-32

Survey Fee

260

290

5/1/2018

## Survey Department Check List (Case Handler)

Reference No. : CS | AXA17022186 | RVB

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

### (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

### (1) Assignment Form

C	Vehicle No	✓			
C	Pegn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

### (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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### (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

### (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 4/1/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CS/AXA17022186/R1vb		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 21-11-2017		
		Code : AXA2		
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.		Veh. Inspected		SLM 2668A
Policy No. P1921331		Coverage (\$)		0.00
Claim No. C0459780		Excess (\$)		3,000.00
Assign From MERIMEN (YVONNE ANG)		Assign Date		21/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c		0
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date 16/11/2017		Inspection Date 22/11/2017		
Survey held at STUTTGART AUTO PTE LTD 12 SUNGEI KADUT AVE. SINGAPORE 729648				
<b>5a. Remarks</b>				
A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

Outstanding Premium/Policy Issue

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017 18:32		21 Nov 2017 09:15 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
<b>Insured:</b>		ARJUN GUPTA, ID: S2755190D							
<b>Vehicle Reg. No.:</b>	SLM2668A	<b>Date of Loss:</b>	16/11/2017 15:00 - :59						
<b>Claim Type:</b>	OD / C0459780	<b>Policy/Cover Note No.:</b>	P1921331 (Comprehensive)						
		<b>Excess:</b>	S\$3,000.00						
<b>Repairer:</b>	Stuttgart Auto Pte Ltd (HQ) 12 Sungei Kadut Ave, 729648 Sungei Kadut - Tel: 63602845								
<b>Handling Insurer:</b>	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Yvonne Ang Ching Ching - 6880 4461]								
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/11/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All Search Tasks Create New Task Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 6 December, 2017 9:41 AM  
**To:** eva.kok@eurokars.com.sg; SUR  
**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Eva,

As instructed by our client **AXA** , please proceed to repair the insured vehicle **SLM 2668A (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 28 November, 2017 3:38 PM  
**To:** 'eva.kok@eurokars.com.sg' <eva.kok@eurokars.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Eva,

Kindly assist to forward us a copy of authorise letter from insured.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 6 December, 2017 9:00 AM  
**To:** SUR; assignments  
**Cc:** yvonne.ang@axa.com.sg  
**Subject:** OD authorization-C0459780/P1921331

This mail is associated with :

**\*SLM2668A (C0459780)**

OD

Nov 16 2017 3:00PM

[ARJUN GUPTA]

Stuttgart Auto Pte Ltd

Dear MOHD RASUL

Please proceed to authorize repair to veh SLM2668A at Stuttgart Auto Pte Ltd if damages consistent & within economical limit.

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Yvonne Ang Ching Ching (AXA Insurance Pte Ltd)



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Yvonne Ang Ching Ching

Date: 23 Nov 2017

**Preliminary Advice**

Vehicle No	: SLM2668A	Accident Date	: 16/11/2017
Make	: PORSCHE MACAN	Policy No.	: P1921331
Assignment Date	: 21/11/2017	Excess	: S\$3,000.00
Date of Inspection	: 22/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: STUTTGART AUTO PTE LTD (HQ) 12 SUNGEI KADUT AVE SINGAPORE 729648		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,073.12
Revised Amount	:S\$	10,830.96
Check Items (Estimated)	:S\$	109.36
Total	:S\$	10,940.32

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	304,000.00
COE / PARF Rebate	:S\$	127,771.00
Salvage Value	:S\$	
Margin for Repair	:S\$	176,229.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Survey date and time: 22/11/2017 at 1.45pm  
We have Not authorise repair.

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	5190D

### Vehicle Details

Vehicle No.	SLM2668A
Vehicle to be Exported	No
Intended De-registration Date	23 Nov 2017
Vehicle Make	PORSCHE
Vehicle Model	MACAN S 3.0 A/T ABS D/AIRBAG 4WD
Primary Colour	Silver
Manufacturing Year	2017
Engine No.	067030
Chassis No.	WP1ZZZ95ZHLB24686
Maximum Power Output	250.0 kW (335 bhp)
Open Market Value	\$73,595.00
Original Registration Date	23 Mar 2017
First Registration Date	23 Mar 2017
Transfer Count	0
Actual ARF Paid	\$104,471.00

### Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	22 Mar 2027
PARF Rebate Amount	\$78,353.00

### Intended COE Rebate Details

COE Expiry Date	22 Mar 2027
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$53,001.00
COE Rebate Amount	\$49,418.00
<b>Total Rebate Amount</b>	<b>\$127,771.00</b>

The information contained herein is correct as at 23 Nov 2017

OK

304,000  
127,771  

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176,229



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Last updated on 19 Nov 2017 at 12:12 AM

**AXA INSURANCE PTE LTD**  
 8 Shenton Way, #24-01  
 AXA Tower, Singapore 068811  
 Customer Service Centre #B1-01  
 Tel: (65)63387288 Fax: (65)63382522  
 Website: [www.axa.com.sg](http://www.axa.com.sg)  
 GST Registration Number: 199903512M  
 Customer service@axa.com.sg



**CERTIFICATE OF INSURANCE**

• Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) • Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 • Road Transport Act, 1987 (Malaysia) • Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.	: VPX/P1921331	Account No.	: 10960
Coverage	: Comprehensive		
Sum Insured	: SGD 340,000.00		
Name of Policy Holder	: ARJUN GUPTA		
Vehicle Registration No.	: SLM2668A		
Period of Insurance	: From 23/03/2017 To 22/03/2018 (Both Dates Inclusive)		

**PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

- (a) The Policyholder  
 The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
- (b) Any Named Driver as stated in the Policy
- (c) 1. ARJUN GUPTA  
 2. ADELINE TAN AI LIN
- (d) Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**LIMITATIONS AS TO USE\***

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

**EXCESS :**

Sect I - Used In S'pore Only	: SGD 3,000.00
Sect I - Used Outside S'pore	: SGD 6,000.00
Fire&Theft - Outside Singapore	: SGD 6,000.00
Windscreen Excess	: SGD 500.00

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certification relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

**Authorized Workshop**



**Stuttgart Auto Pte Ltd**  
 Eurokars Group of Companies

**AXA INSURANCE PTE LTD**

**Authorized Signature**

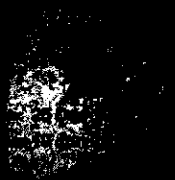

Issued by - SGOGOWT on 13/04/2017

**IMPORTANT:**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with the obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act, (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE



0024370699

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7347261Z



Name

ADELINE TAN AI LIN  
MRS ADELINE GUPTA

陳愛玲

Race

CHINESE

Date of birth

25-12-1973

Sex

F

Country/Place of birth

SINGAPORE

S7347261Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg 21 Sep 2012  
< 7 passengers, excluding of the driver; and  
other motor vehicles without clutch pedals =< 6500kg

5489165



NRIC No. S7347261Z



Date of issue

09-06-2015

Address

11 EVELYN ROAD  
#15-01  
SINGAPORE 309304



Licence No: S7347261Z

NP 423A

## Accident Details

Date	16/11/2017	Time	1525 hrs.
Location of Accident	Along RTE before exit of Thomson Road		
Type of Accident	Head to rear		
Weather condition	clear	Road Surface	dry

### Own Vehicle Details

Registration	3LM 2668P	Model	Macan S
Insurer	AXA	Policy No	VPX/P192-1381
Type of Claim	DD claim.	No of passengers including driver	2
Owner's Name / IC	Arjun Gupta. (827551900)		
Address	11 Evelyn Road #15-01 3(309304)		
Occupation			
Pass date of Licence			
Contact		Alternative Phone No	
E-mail			
Driver's Name / IC	Adeline Tan Ai Jin (873472612)		
Address	11 Evelyn Road #15-01 3(309304)		
Occupation	Home maker		
Pass date of Licence	21/09/2012		
Contact	92238438	Alternative Phone No	
E-mail	adeline1225@gmail.com.		
Relationship w owner	Wife		

### Injury Details

Injured's Name/Age	
Address	
Injury details	
In which vehicle	
Seat belt worn (Y/N)	
Ambulance (Y/N)	

### Other Vehicle(s) Details

Registration	3JG 4792R.		
Model	Toyota		
Insurer			
Damage			
Other Driver's Name	Halim bin Halik		
NRIC No			
Contact	9793 4145		
No of passengers including driver			

### Witness's Details

Name	
Contact	
E-mail	

1) Was there any video captured by Car Camera? (Y/N)	N
2) Was any foreign vehicle involved in this accident? (Y/N)	N
3) Foreign Vehicle registration Number	N
4) Foreign Vehicle Category	N
5) Does the driver own Any Other Vehicle? (Y/N)	N
6) Vehicle Registration Number of Driver's Own Vehicle	N
7) Insurance Company of Driver's Own Vehicle	N
8) Approached by anyone offering assistance with repair? (Y/N)	N

697

691

697

698

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/11/2017 13:15
Date Of Accident	16/11/2017 15:25
Exact Location Of Accident	ALONG PIE BEFORE EXIT OF THOMSON ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM2668A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ARJUN GUPTA
NRIC No	S2755190D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92238738
Alternative Phone No	OTHERS-92238738

### Vehicle Particulars

Manufacturer	PORSCHE
Model	MACAN S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPX/P1921331
Cover Note Number	

### Driver

Name of Driver	ADELINE TAN AI LIN
NRIC No	S7347261Z
Date Of Birth	25/12/1973
Occupation	INDOOR
Date Of Driving Pass	21/09/2012
Driving Experience	5 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-92238738
Fax Number	
Contact Number	
Email Address	ADELINE1225@GMAIL.COM

Address	11 EVELYN ROAD #15-01
Postcode	309304
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN & STATEMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJG4792R
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Name of Driver	HALIM BIN HALIK
NRIC/Passport Number	
Contact Number	97934145
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	



## SKETCH PLAN

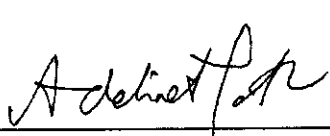
### IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

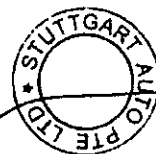
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

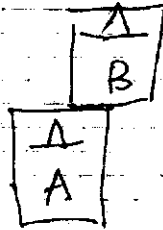
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## SKETCH PLAN

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 16 Nov 2017 around 15.25 hours, I was driving along PIE just before the exit of Thomson Road. I didn't realise that vehicle B had slowed down. Therefore I hit onto the rear portion of vehicle B.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

**Policyholder's Signature**

**Date & Time:**

Driver's Signature

(If driver is not the policyholder)

**Date & Time:**

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Janice Syn

[illegible]

	TOTAL LABOUR	\$ 8,470.00
	TOTAL PARTS	\$ 3,603.12
	GRAND TOTAL	\$ 12,073.12

Please note that this is **only an estimate**, base on our visual inspection. However should there be any additional work be found necessary in the course of repair and thus additional parts, materials and labor cost will be deem necessary, you will be inform accordingly prior to any action taken. In view of this, expected delays will be indivertible and therefore additional working days will be required. As such the loss of use and other incidentals will be adjusted accordingly.

Prepared By

Acknowledge By

RASUL  
 Hp 90010068  
 6 days  
 22/11/17 @ 1345  
 excess : 3000  
 REVERT  
 Resurvey b4 part

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

  
 23/11/17

Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 4 January, 2018 8:32 AM  
**To:** mandy.chan@eurokars.com.sg; rickteo@eurokars.com.sg  
**Cc:** Rasul (LKKAUTO); SUR  
**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Mandy,

Confirmed finalize amount \$10,940.32 before excess \$3000 and GST

Number of working day: 6 days

**Kindly forward us invoice and discharge voucher for us to close file.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** mandy.chan@eurokars.com.sg [mailto:mandy.chan@eurokars.com.sg]  
**Sent:** Wednesday, 3 January, 2018 4:44 PM  
**To:** rickteo@eurokars.com.sg  
**Cc:** Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** FW: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Hi Rick,

Please assist for the check item photo. Thanks,

Regards,  
Mandy Chan  
Admin Assistant

**TRANS EUROKARS PTE LTD**  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602436  
Fax: +65 63602899

**From:** Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]  
**Sent:** Wednesday, January 3, 2018 3:27 PM  
**To:** Mandy Chan <mandy.chan@eurokars.com.sg>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Hi Mandy,

Kindly forward to me the check item damage photos for the air duct

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 27 December, 2017 5:31 PM  
**To:** Rasul (LKKAUTO)  
**Subject:** FW: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [mandy.chan@eurokars.com.sg](mailto:mandy.chan@eurokars.com.sg) [mailto:[mandy.chan@eurokars.com.sg](mailto:mandy.chan@eurokars.com.sg)]  
**Sent:** Wednesday, 27 December, 2017 5:17 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** [janice.syn@porsche.com.sg](mailto:janice.syn@porsche.com.sg); [rickteo@eurokars.com.sg](mailto:rickteo@eurokars.com.sg); [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Hi Veron,

Attached is the finalization for your kind perusal.

*Number of working day: 6 days (Exclude Sat, Sun, public holiday & waiting for parts)*

Please let us have your confirmation as soon as possible.

Thank you,

Regards,  
Mandy Chan  
Admin Assistant

**TRANS EUROKARS PTE LTD**  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: +65 63633003  
DID: +65 63602436  
Fax: +65 63602899

**From:** Eva Kok  
**Sent:** Wednesday, December 27, 2017 3:20 PM  
**To:** Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>; Mandy Chan <[mandy.chan@eurokars.com.sg](mailto:mandy.chan@eurokars.com.sg)>  
**Subject:** FW: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Eva Kok  
Insurance Claims Officer  
Trans Eurokars Pte Ltd  
12 Sungei Kadut Avenue  
Singapore 729648  
Dir: +65 6360 2846 | Fax: +65 6369 3003 | Email: [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)  
Website: [www.eurokarsgroup.com](http://www.eurokarsgroup.com)



**\*\*\*DISCLAIMER\*\*\***

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Any use of the information contained herein (including, but not limited to, total or partial reproduction, communication, or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you have received this email in error, please notify the sender immediately and delete it.

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, December 27, 2017 2:52 PM  
**To:** Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Eva,

Kindly advise vehicle status.

If vehicle has been repaired, please forward us finalize.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 6 December, 2017 9:41 AM

**To:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Eva,

As instructed by our client **AXA** , please proceed to repair the insured vehicle **SLM 2668A (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 28 November, 2017 3:38 PM

**To:** 'eva.kok@eurokars.com.sg' <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SLM 2668A-DOA: 16/11/2017 (AXA OD)

Dear Eva,



Kindly assist to forward us a copy of authorise letter from insured.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### FINALIZATION COST OF REPAIRS

**TEL :**

### Parts Description

### Labour Description

Page 1 of 2

8	SUNDRIES.	\$ 50.00	\$ 100.00
		<b>TOTAL LABOUR</b>	<b>\$ 7,520.00 \$ 8,470.00</b>
		<b>TOTAL PARTS</b>	<b>\$ 3,420.32 \$ 3,603.12</b>
		<b>GRAND TOTAL</b>	<b>\$ 10,940.32 \$ 12,073.12</b>
		<b>LESS EXCESS</b>	<b>\$ 3,000.00</b>
		<b>TOTAL AFTER EXCESS</b>	<b>\$ 7,940.32</b>
		<b>GST 7 %</b>	<b>\$ 555.82</b>
		<b>TOTAL AFTER GST</b>	<b>\$ 8,496.14</b>

Number of working day: 6 days (Exclude Sat, Sun, public holiday & waiting for parts)

Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 4 January, 2018 2:56 PM  
**To:** jen.lim@eurokars.com.sg  
**Subject:** RE: Accident Involving SLM2668A & SJG4792R on 16/11/2017 (Porsche)

Dear Jenny,

Noted with thanks.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** jen.lim@eurokars.com.sg [mailto:jen.lim@eurokars.com.sg]  
**Sent:** Thursday, 4 January, 2018 2:51 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** Accident Involving SLM2668A & SJG4792R on 16/11/2017 (Porsche)

***"WITHOUT PREJUDICE"***

Dear Veron,

Attached is the covering letter, Repair Tax Invoice & Discharge voucher signed by client for your perusal.

Thank you very much.

***Note : Documents send by email only.***

Best Regards,

*Jenny Lim*

Admin Assistant

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue Singapore 729648

Tel: +65 63633003 DID: +65 63602444 Fax: +65 63602899



**PORSCHE**

**AXA INSURANCE PTE LTD**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**ATTN : MOTOR CLAIMS DEPARTMENT**

DATE: 02/01/2018

Car Regn No : **SLM2668A**

**Accident involving SLM2668A & SJG4792R on 16/11/2017**

**Own Damage Claim**

Dear Sirs

The repairs have been completed for **SLM2668A**. We submit the following documents for your perusal :


1) Invoice No: <b>13204163</b>	<b>\$ 8,496.14</b>
2) Discharge voucher signed by client	
<b>TOTAL</b>	<b><u>\$ 8,496.14</u></b>

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$8,496.14** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648.**

Yours faithfully,

**Stanley Ngu**  
**Manager - Body & Paint Division**  
DID: 63602845  
FAX: 63602899  
e-mail: stanley@eurokars.com.sg

**Porsche Centre Singapore**

 **Stuttgart Auto Pte Ltd**  
Eurokars Group  
Company Reg. No. 198403740N

Corporate Headquarters  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel: (65) 6363 0911  
Fax: (65) 6363 3911

City Centre  
29 Leng Kee Road  
Singapore 159099  
Tel : (65) 6472 4433  
Fax: (65) 6474 3101

[www.porsche.com.sg](http://www.porsche.com.sg)



PORSCHE

←P

# INSURANCE INVOICE

GST Reg No:M90364005A

CODE: A0031 AXA  
CUSTOMER: Mr Arjun Gupta  
ADDRESS: C/O AXA INSURANCE PTE LTD  
8 Shenton Way  
#24-01 AXA Tower

PAGE NO: 1  
DOCUMENT NO: 13204163  
JOB NO: 29405  
DATE IN: 14/12/2017  
DATE PRINTED: 28/12/2017  
CSO/OP CODE: Janice Syn  
SVC MNT EXP: 22/03/2022

MODEL: Macan S  
CHASSIS NO: WP1ZZZ95ZHLB24686  
ENGINE NO: 067030  
DESCRIPTION: Own Damaged Claim

REGN NO: SLM2668A  
REGN DATE: 23/03/2017  
MILEAGE: 3956

Item	Description	Unit	U/Price	Disc%	Cont	Amount
CST	OD CLAIM UNDER AXA		0.00			0.00
EXC	Insurance Excess		0.00			-3000.00
SUB	TO REMOVE / REPLACE FRONT DAMAGED BUMPER, BONNET & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE.					0.00 2800.00
SUB	TO SPRAY PAINT FRONT BUMPER & BONNET.		0.00			2200.00
SUB	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROP FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS.	0.00				250.00
SUB	TO CONDUCT CALIBRATION ON IN-BUILT CAMERA & WHEEL ALIGNMENT ACCORDING TO SPECIFICATIONS.	0.00				1400.00
SUB	TO SUPPLY 1 PC NO PLATE \$70.00 EA				0.00	70.00
SUB	TO SUPPLY 1 PC CHASSIS STICKER.				0.00	150.00
SUB	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODE AFTER ACCIDENT REPAIR.	0.00				600.00
SUB	SUNDRIES.		0.00			50.00

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER  
NO:

STUTTGART AUTO PTE LTD

Customer Signature

Authorised Signature

Porsche Centre Singapore

Stuttgart Auto Pte Ltd  
Eurokars Group  
Company Reg. No. 198403740N

Corporate Headquarters  
12 Sungei Kadut Avenue  
Singapore 729648  
Tel : (65) 6363 0911  
Fax: (65) 6363 3911

City Centre  
29 Leng Kee Road  
Singapore 159099

Tel : (65) 6472 4433  
Fax: (65) 6474 3101

ORIGINAL COPY

www.porsche.com.sg



PORSCHE

~P

**INSURANCE INVOICE**

GST Reg No:M90364005A

CODE: A0031 AXA  
CUSTOMER: Mr Arjun Gupta  
ADDRESS: C/O AXA INSURANCE PTE LTD  
8 Shenton Way  
#24-01 AXA Tower

MODEL: Macan S  
CHASSIS NO: WP1ZZZ95ZHLB24686  
ENGINE NO: 067030  
DESCRIPTION: Own Damaged Claim

PAGE NO: 2  
DOCUMENT NO: 13204163  
JOB NO: 29405  
DATE IN: 14/12/2017  
DATE PRINTED: 28/12/2017  
CSO/OP CODE: Janice Syn  
SVC MNT EXP: 22/03/2022  
EXT. WTY: 24/03/2021  
REGN NO: SLM2668A  
REGN DATE: 23/03/2017  
MILEAGE: 3956

Item	Description	Unit	U/Price	Disc%	Con%	Amount
95B-121-710-	-1EO AIR DUCT	1	136.70	20.00		109.36
95B-807-221-A	-G2X LINING	1	785.10	20.00		628.08
95B-807-287-	-1EO LICENSE PLATE BRACKET	1	71.60	20.00		57.28
95B-807-683-K	-1EO GRILLE	1	293.10	20.00		234.48
95B-823-031-JY	-GRV LID	1	2974.90	20.00		2379.92
95B-823-739-	- GASKET	2	7.00	20.00		11.20

Parts 3,420.32  
Sundries 0.00  
Labour 7,520.00  
Menus 0.00

Net 7940.32  
G.S.T. 7% 555.82  
Total 8496.14  
Paid 0.00  
Amount Due 8496.14

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handling.  
Replaced parts that are removed from cars are to be collected within 5 working days failing which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice.  
Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER  
NO:

STUTTGART AUTO PTE LTD

Customer Signature

Authorised Signature

**Porsche Centre Singapore**

Stuttgart Auto Pte Ltd  
Eurokars Group  
Company Reg No: 198403740N

Corporate Headquarters  
12 Sungei Kadut Avenue Tel : (65) 6363 0911  
Singapore 729648 Fax: (65) 6363 3911

City Centre  
29 Leng Kee Road  
Singapore 159099

Tel : (65) 6472 4433  
Fax: (65) 6474 3101


ORIGINAL COPY

www.porsche.com.sg



## DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned Repairers my/our vehicle No: 3TM 2668 A which has been repaired to my satisfaction and I/we admit that the payment for such repairs by **Stuttgart Auto Pte Ltd** is in full and final discharge of my claim under policy number: VPX/P1921331 in respect of damage caused to the said vehicle as a result of an accident that occurred on 16/11/2017 at PTE before exit of Thomson Road.

*Janice Syn* 

Witnessed by Repairers

27/12/2017

Date:

*Angie Ong*

Signature by Insured

27/12/2017

Date:



**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Authorize

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2017 18:32		21 Nov 2017 09:15 <a href="#">Edit Adj Rpt</a>	<b>S\$10,940.32</b> <a href="#">Edit Estimates</a>	<b>S\$10,940.32</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<b>Show All</b>
-------------	------------------	----------------------	------------------	-----------------

<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by Insurer]</b>	
Insured:	ARJUN GUPTA, ID: S2755190D, Tel: +6592238738		
Vehicle Reg. No.:	SLM2668A	Date of Loss:	16/11/2017 15:00 - :59
Claim Type:	OD / C0459780	Policy/Cover Note No.:	P1921331 (Comprehensive)
		Excess:	S\$3,000.00
Repairer:	Stuttgart Auto Pte Ltd (HQ) 12 Sungei Kadut Ave, 729648 Sungei Kadut - Tel: 63602845		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Yvonne Ang Ching Ching - 6880 4461]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 30/11/2017]		

<b>ASSOCIATED MAIL RECEIVED</b>	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
		<a href="#">View All</a>		<a href="#">Search Tasks</a>		<a href="#">Create New Task</a>		<a href="#">Complete</a>	
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**\*SLM2668A (C0459780)**

**OD**

**Nov 16 2017 3:00PM**

**[ARJUN GUPTA]**

**Stuttgart Auto Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		View <span>View in Browser</span>	
<b>Assessment Reports</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	23/11/17 12:28	Adjuster Immediate Advice			Load HTM		
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	23/11/17 12:30	SURVEY PHOTOS			Load PDF		
2	04/01/18 08:25	RESURVEY PHOTOS			Load PDF		
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print		
1	20/11/17 18:34	EMAIL_ABS			Load PDF		
2	20/11/17 18:34	ESTIMATE & INSD GIA REPORT_ABS			Load PDF		
3	21/11/17 09:18	TP NTUC SAS SJG4792R			Load PDF		
4	18/12/17 10:49	SLM2668A INSD GIA REPORT_ABS From:TP - Reg. No: SJG4792R, Claimant: HALIM BIN HALIK			Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	23/11/17 12:29	ESTIMATE			Load PDF		
2	12/01/18 16:36	Discharge Voucher			Load PDF		
3	12/01/18 16:36	Workshop Invoice			Load PDF		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 500px; margin: 5px 0;"></div> <div style="text-align: right; margin-right: 10px;">   </div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AXA Insurance Pte Ltd  
8 Shenton Way #24-01, AXA Tower  
Singapore 068811

Our File No: CS/AXA17022186/R1VBE2

Date: 12/01/2018

### REFERENCE

Insured/Claimant: ARJUN GUPTA Policy No: P1921331  
Date of Loss: 16/11/2017 Nature of Claim: OD Claim No: C0459780

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM2668A  
Make & Model: PORSCHE MACAN, 2.0 PDK (A) Engine No: 067030  
Reg. Date: 23/03/2017 (Man. Year: 2017) Chassis No: WP1ZZZ95ZHLB24686  
Colour: Blue Odometer: 3003 km  
Engine Capacity: 2997 cc  
Market Value/New Car Price: S\$304,000.00  
Sum Insured (\$\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 235/60 R18 Rear Tyre Size: 235/60 R18  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repalrer's	Adjuster's	Difference	Diff %
Parts	3,773.12	3,540.32	232.80	6.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,300.00	7,400.00	900.00	10.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>12,073.12</b>	<b>10,940.32</b>	<b>1,132.80</b>	<b>9.38</b>
<b>- Excess (\$\$)</b>	<b>3,000.00</b>	<b>3,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(\$\$)</b>	<b>9,073.12</b>	<b>7,940.32</b>	<b>1,132.80</b>	<b>12.49</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>635.12</b>	<b>555.82</b>	<b>79.30</b>	<b>12.49</b>
<b>Nett Amount (\$\$)</b>	<b>9,708.24</b>	<b>8,496.14</b>	<b>1,212.10</b>	<b>12.49</b>

### INSPECTION

Date of Assignment: 21/11/2017  
Date Inspected: 22/11/2017 Inspected At: Stuttgart Auto Pte Ltd (HQ)  
12 Sungei Kadut Ave  
Singapore 729648  
Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 12 Jan 2018)  
**Parts:** M1-SUV      PORSCHE MACAN 2.0 PDK (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SLM2668A)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		<b>*LINING</b> (CONSISTENT)	Deformed	785.10 FL	*785.10 FL
2	1		<b>*GRILLE</b> (CONSISTENT)	Deformed	293.10 FL	*293.10 FL
3	1		<b>*P95B-823-031-CY-GRV/LID</b> (CONSISTENT)	Bent	2,974.90 FL	*2,974.90 FL
4	2		<b>*GASKET</b> (CONSISTENT)	Necessary	14.00 FL	*14.00 FL
5	1		<b>*AIR DUCT</b> (CONSISTENT)	Cracked	136.70 FL	*136.70 FL
6	1		<b>*SOUND ABSORBER</b> (CONSISTENT)	Not Necessary	215.90 FL	*- FL
7	1		<b>*P7PP-010-714-R-/(WB35) WARNING SIGN</b> (CONSISTENT)	Not Necessary	6.10 FL	*- FL
8	1		<b>*(WE72) START/STOP WARNING SIGNSTICKER</b> (CONSISTENT)	Not Necessary	6.50 FL	*- FL
9	1		<b>*LICENSE PLATE BRACKET</b> (CONSISTENT)	Deformed	71.60 FL	*71.60 FL
10	1		<b>*NO PLATE</b> (CONSISTENT)	Cracked	70.00 FS	*70.00 FS
11	1		<b>*SUNDRIES</b> (CONSISTENT)	Necessary	100.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,673.90</b>	<b>4,395.40</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>900.78</b>	<b>855.08</b>
<b>Total Parts (\$\$)</b>	<b>3,773.12</b>	<b>3,540.32</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE / REPLACE FRONT DAMAGED BUMPER, BONNET & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY ALIGNMENT	New	3,500.00	2,800.00
2	TO SPRAY PAINT FRONT BUMPER & BONNET	New	2,400.00	2,200.00
3	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSOR	New	250.00	250.00
4	TO CONDUCT CALIBRATION ON IN-BUILT CAMERA & WHEEL ALIGNMENT ACCORDING TO SPECIFICATIONS	New	1,400.00	1,400.00
5	TO SUPPLY 1 PC CHASSIS STICKER	New	150.00	150.00
6	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR	New	600.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>8,300.00</b>	<b>7,400.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >