

Veron Chen (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 13 December, 2017 10:06 AM  
**To:** 'Chan, Shu Hui Agnes'; Bryan Ang (LKKAuto)  
**Cc:** assignments; SUR  
**Subject:** FW: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K  
**Attachments:** RE: ACC INL SLD9247H/ SJA9029K ON 03.11.2017; OUR REF: CMTD1704183; YOUR REF: SLD9247H; SAS2309208.pdf

Dear Agnes,

Thank you for your email.

Dear Bryan / Veron,

**FYNA. Our Ref: CS/SMO17022185/Dvb**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chan, Shu Hui Agnes [mailto:[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)]  
**Sent:** Wednesday, 13 December, 2017 9:53 AM  
**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K

Dear Catherine

We refer to the above matter.

We herewith enclosed both parties GIA reports and our Insured servicing information for your attention.

Please note SLD9247H has some damages before the accident of 03.11.2017.

Thank you.

Best Regards

**Agnes Chan**

Claims Divison

**D:** 6329 5327 | **T:** 6461 6555 | **F:** 6221 3302

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**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 21 November, 2017 2:58 PM  
**To:** Wong, Shi Yi Shery <[Shery.Wong@sompo.com.sg](mailto:Shery.Wong@sompo.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** RE: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K

Dear Shery,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wong, Shi Yi Shery [<mailto:Shery.Wong@sompo.com.sg>]  
**Sent:** Tuesday, 21 November, 2017 2:44 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** FW: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K

Our Reference: CMTD1704183/AGC

Hi,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (SJA9029K).

Please refer to the email correspondence below.

Best Regards

**Shery Wong**

Claims Division

**D:** 6329 5339 | **T:** 6461 6555 | **F:** 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]  
**Sent:** Tuesday, November 21, 2017 2:11 PM

**To:** Wong, Shi Yi Shery  
**Cc:** Henry, Irene James; Chan, Shu Hui Agnes; [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
**Subject:** RE: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K  
**Importance:** High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

**LKK AUTO CONSULTANTS PTE LTD**

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

*\*Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

**Darren Ng**  
**Teamwork Garage Pte Ltd**  
**53 Ubi Avenue 1**  
**#01-24 Paya Ubi Industrial Park**  
**Singapore 408934**  
**Tel: 68442475**  
**Fax: 68442474**

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**From:** Wong, Shi Yi Shery [<mailto:Shery.Wong@sompo.com.sg>]  
**Sent:** Tuesday, November 21, 2017 1:45 PM  
**To:** 'claims@teamworkgarage.com' <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Cc:** Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** RE: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K

Our Reference: CMTD1704183/AGC

Your Reference: 1711-39

Date: 21<sup>st</sup> November 2017

**Without Prejudice**

**BY EMAIL ONLY**

**Attention:**

**M/S TEAMWORK GARAGE**

**ACCIDENT INVOLVING SJA9029K & SLD9247H ON 03.11.17**

Dear Sir

We refer to your Notice of Accident via email dated 20/11/2017.

Please be informed that Agnes is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Shery Wong**

Claims Division

**D:** 6329 5339 | **T:** 6461 6555 | **F:** 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

**Sent:** Monday, November 20, 2017 4:57 PM

**To:** Motor Survey

**Cc:** [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)

**Subject:** RE: OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K  
**Importance:** High

Dear Sompo,

Attached is the GIA REPORT

**Darren Ng**  
**Teamwork Garage Pte Ltd**  
**53 Ubi Avenue 1**  
**#01-24 Paya Ubi Industrial Park**  
**Singapore 408934**  
**Tel: 68442475**  
**Fax: 68442474**

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**From:** TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]  
**Sent:** Monday, November 20, 2017 4:54 PM  
**To:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)  
**Cc:** [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
**Subject:** OUR REF: 1711-39 YOUR REF: SLD9247H PRE-REPAIR INSPECTION FOR SJA9029K  
**Importance:** High

**WITHOUT PREJUDICE**

**OUR REF: 1711-39**  
**YOUR REF: SLD9247H**

Dear Sir/Madam,

**PRE-REPAIR INSPECTION FOR SJA9029K**  
**ACCIDENT INVOLVING SJA9029K & SLD9247H ON 03.11.17**

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take notice: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

**Darren Ng**  
**Teamwork Garage Pte Ltd**  
**53 Ubi Avenue 1**  
**#01-24 Paya Ubi Industrial Park**  
**Singapore 408934**  
**Tel: 68442475**  
**Fax: 68442474**