

INS. CASE OWNER:

Kay Eng

CC 3 / LCR170 22177 / R1p93

LKK:  
IDAC:

Surveyor:

RASUL

DOI:

20/11/17

(Mon)

Date / Time:

20/11/17

Registered in Merimen:

21/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLE 499B

Name of Insured:

LCR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

17/11/17

(in)

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: NG KOK BENG

Driver Tel No.:

(VA ☒ YES / NO)OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: % Final ? Yes / No

SHB 50200



INSRS:

WSP: SMART AUTO (woodlands)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHB 50200 - CC3/ANANDI177/RIADC1 DIA: 08/06/11  
 - CS/FCE08015623/NCQ1 DIA: 07/03/09  
 - CS/FCE0801707/0/02 DIA: 01/10/10  
 - NAL/080907306/0/01 DIA: 10/04/09  
 - AN/15010903146/0/01 DIA: 10/04/09

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

22/11/17 (HT)

SLE 499B - X

23/11/17

Conflicting report  
 Request of video from AIB  
 Conf. ltr to OI via email

12/1/18 - DV sent

12/1/18 - Prepass to Merliman to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3661.79

Loss of Rental (LOR):

S\$

936.25

(

7 days)

X \$132.75

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

5.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

4603.00

Global Sum S\$:

4600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$

4600.00

Name 1:

SMART TAXIS Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

## TOTAL

SLE 499B




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR17022177/R1pa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-11-2017		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLE 499B	Veh. Inspected	SHB 5020D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/11/2017	Inspection Date	20/11/2017	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



1511-107

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 88662672

Guan

25-11-17/11:47

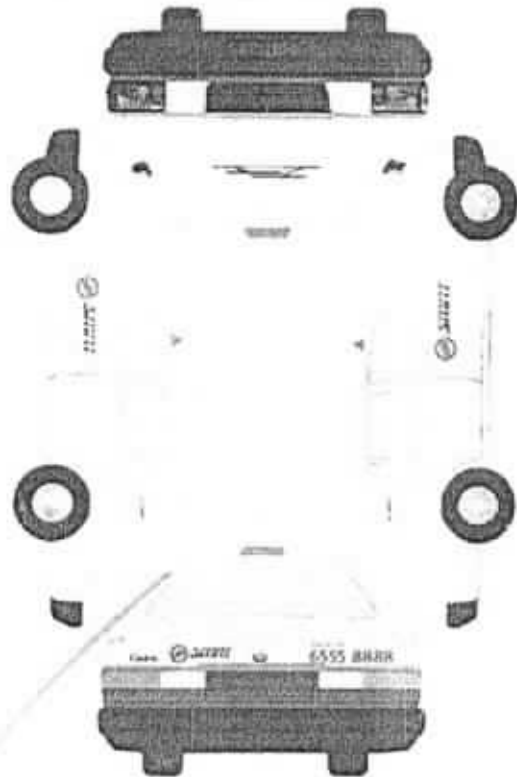
25-11-17/15:47

**SMRT Accident Vehicle Repair Estimates**

20-11-17/15:47

**Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre**

Reg. No : SHB5020D  
 Ref. No : TAX/11/17/2108  
 Reg. Date : 01/04/2016  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : ONG CHEE WAN  
 Type of Accident : HEAD TO SIDE  
 Date / Time of Accident : 17/11/2017 09:54:00 AM  
 Accident Reported Date / Time : 17/11/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Rasul  
 Vehicle is Towed Back? : Yes  
 Towed Back Date/Time : 17/11/2017  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024093140  
 Special Instruction to ARC, if any :



TOWED \$40 A16 P1P

Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL  
 / HP : 9001 0068, email: rasul@lkkauto.com

Prepared Date : 17/11/2017 12:05:45 PM

QC 23/11/17 18:00 P553

Recording Camera

☐☒

Radio Antenna

☐☒1<sup>st</sup> witness

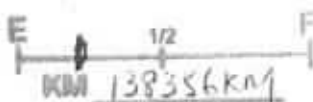
Date

20-11-17

2<sup>nd</sup> witness

Date

Vehicle to Waga Date In: 20/11/17 To: Out:  
 Time In: 17:15HR Out: AMTHW9  
 Waga Job No: 13949/11  
 Vehicle sent to SMRT Date In: 23/11/17 To: Out:  
 Time In: 15:55 Out: AMTHW9



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U205767678

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	500.00
Total Spray Painting Charges	: 1,116.00	500.00
Total Material Charges	: 3,142.49	2,521.79
Other Charges	: 580.00	140.00
<b>TOTAL</b>	<b>: 5,852.49</b>	<b>3,661.79</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	5.00
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sign Off Date	: 17/11/2017 03:00:11 AM	20/11/2017 03:49:24 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 17/11/2017 02:59:32 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1711-0626

Quotation Date : 26/11

Invoice Amount : 0.00

Invoice No :

Invoice Date :

Prepared Date : 11/17/2017 2:59:34 PM

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	1,014.00	500.00
<b>Total Labour</b>	<b>1,014.00</b>	<b>500.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00
TO RESPRAY FRONT FENDER LH	378.00	200.00
TO RESPRAY FRONT SUPPORT PANEL	180.00	100.00
TO RESPRAY RIM	180.00	0.00 X 11
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,116.00</b>	<b>500.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 X 11
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 X 11
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
<b>Total Other Costs</b>	<b>580.00</b>	<b>140.00</b>

# irt 4 - Spare Parts / Material Usage

Part number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
119-930		6505517	BUMPER FRT <i>off</i>	✓ 1	482.00	25.00	361.50	Replace	Replace	No <i>✓</i>
811-080		6505518	BUMPER ENERGY ABSORBER FRT	✓ 1	78.80	25.00	59.10 <i>x</i>	Replace	Check	No <i>x</i>
021-023		6505539	BUMPER REINFORCEMENT FRT	✓ 1	498.40	25.00	373.80 <i>x</i>	Replace	Check	No <i>x</i>
014-030			ARM SUB-ASSY, FR BUMPER LH	✓ 1	250.40	25.00	187.80 <i>x</i>	Replace	Check	No <i>x</i>
116-040		6505516	BUMPER SUPPORT F/LH	✓ 1	76.40	25.00	57.30	Replace	Replace	No <i>rec</i>
529-060			BRACKET, FR TURN CENTER LH	✓ 1	58.20	25.00	43.65	Replace	Replace	No <i>BS</i>
529-050			BRACKET, FR TURN LOWER LH	✓ 1	26.00	25.00	19.50	Replace	Replace	No <i>BS</i>
529-040			BRACKET, FR TURN UPPER LH	✓ 1	24.40	25.00	18.30	Replace	Replace	No <i>BS</i>
521-050			LENS & BODY, FR TURN LH	✓ 1	511.80	10.00	460.62	Replace	Replace	No <i>CS</i>
201-902			SUPPORT SUB-ASSY	R 1	1,460.40	100.00	0.00 <i>x</i>	Replace	Repair	No <i>R</i>
170-500		6505436	HEAD LAMP LH	✓ 1	945.20	10.00	850.68	Replace	Replace	No <i>BS</i>
902-050		6505558	FENDER FRT/LH	✓ 1	723.40	25.00	542.55	Replace	Replace	No <i>BS</i>
374-051			NAME PLATE (HYBRID)	✓ 1	51.90	25.00	38.92	Replace	Replace	No <i>BS</i>
376-030		6505554	FENDER LINER FRT/LH	✓ 1	171.70	25.00	128.77	Replace	Replace	No <i>BS</i>
311-140 1)		6505658	WHEEL DISC. FRONT	✓ 0	1,484.20	25.00	0.00 <i>x</i>	Replace	Not given	No <i>BS</i>
TOTAL MATERIALS							3,142.50	2,521.79		
TOTAL MATERIALS(Discounted)							3,142.49	2,521.79		

## ided Spare Parts / Material Usage After Surveyor Signed off

Part number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2521.79  
 + 500.00  
 + 640.00  
 -----  
 3661.79

5 days



## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5020D  
Ref. No : TAX/11/17/2108  
Reg. Date : 01/04/2016  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : ONG CHEE WAN  
Type of Accident : HEAD TO SIDE  
Date / Time of Accident : 17/11/2017 09:54:00 AM  
Accident Reported Date / Time : 17/11/2017 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : Yes  
Towed Back Date/Time : 17/11/2017  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024093140  
Special Instruction to ARC, if any :  
TOWED \$40 / 1st / Repair by 4th part  
Prepared Date : 17/11/2017 12:05:48 PM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U205767678

Mileage

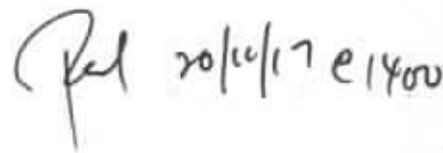
0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 5,350.94	5,350.94
Other Charges	: 580.00	0.00
<b>TOTAL</b>	<b>: 8,060.94</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 6.00	0.00 5 days - P/P
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 17/11/2017 03:00:11 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 17/11/2017 02:59:32 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 11/17/2017 2:59:34 PM

# Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	1,014.00	0.00 500
<b>Total Labour</b>	<b>1,014.00</b>	<b>0.00</b>

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY FRONT SUPPORT PANEL	180.00	0.00 150
TO RESPRAY RIM	180.00	0.00 X
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,116.00</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 7.
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
<b>Total Other Costs</b>	<b>580.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace <i>DC</i>	No
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace? <i>DC</i>	No
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace? <i>DC</i>	No
57014-47030			ARM SUB-ASSY, FR BUMPER LH	1	250.40	25.00	187.80	Replace	Replace? <i>DC</i>	No
52116-47040		6505516	BUMPER SUPPORT F/LH	1	76.40	25.00	57.30	Replace	Replace <i>DC</i>	No
81529-47060			BRACKET, FR TURN CENTER LH	1	58.20	25.00	43.65	Replace	Replace <i>DC</i>	No
81529-47050			BRACKET, FR TURN LOWER LH	1	26.00	25.00	19.50	Replace	Replace <i>DC</i>	No
81529-47040			BRACKET, FR TURN UPPER LH	1	24.40	25.00	18.30	Replace	Replace <i>DC</i>	No
81521-47050			LENS & BODY, FR TURN LH	1	511.80	10.00	460.62	Replace	Replace <i>DC</i>	No
53201-47902			SUPPORT SUB-ASSY	1	1,460.40	25.00	1,095.30	Replace	Replace <i>R</i>	No
81170-47500		6505436	HEAD LAMP LH	1	945.20	10.00	850.68	Replace	Replace <i>DC</i>	No
53802-47050		6505558	FENDER FRT/LH	1	723.40	25.00	542.55	Replace	Replace <i>DC</i>	No
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>DC</i>	No
53876-47030		6505554	FENDER LINER FRT/LH	1	171.70	25.00	128.77	Replace	Replace <i>DC</i>	No
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace	Replace <i>DC</i> <i>X inconsistent</i>	No

**TOTAL MATERIALS**
**5,350.95 5,350.94**
**TOTAL MATERIALS(Discounted)**
**5,350.94 5,350.94**
**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 23 November, 2017 11:51 AM  
**To:** 'Khoo, Kay-Eng'  
**Subject:** AIG ref: 3106057414SG

Hi Mr Khoo,

We refer to the above matter.

Kindly assist to upload OI video footage in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>  
**Sent:** Thursday, 23 November, 2017 2:22 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: AIG ref: 3106057414SG

Hi Hsiao Tong

It's done,

Please advise if not received.

Khoo Kay Eng  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, November 23, 2017 11:51 AM  
**To:** Khoo, Kay-Eng  
**Subject:** AIG ref: 3106057414SG

Hi Mr Khoo,

We refer to the above matter.

Kindly assist to upload OI video footage in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 8 January 2018 4:09 PM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 17/11/2017 involving SHB 5020D & SLE 499B (AIG insured) Our  
Ref: TAX/11/17/2108/lg  
**Attachments:** 11 17 2108.pdf

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$3661.79 ✓
Loss of rental	\$1070.00 (\$133.75 x 8 days)
LTA search fee	\$ 5.00 ✓
	\$4736.79
	=====

7x \$133.75

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi, LTA search and scene photos for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd







Date: 17/11/2017

Our Ref. No.:

Letter of Authorisation

I, Ong Chee Wan (NRIC No.: S1641756D) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHB 5020D hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi and SLE 499B happened on 17-11-2017 along Tampines Concourse

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Ong Chee Wan

Signature

[Signature]  
17-11-2017.

NRIC No.

S1641756D

Tel No.

88782433

Address

Blk 206 # 11-184  
Serangoon Central (550206)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 10 January 2018 12:28 PM  
**To:** 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'  
**Cc:** Admin A  
**Subject:** RE: Accident on 17/11/2017 involving SHB 5020D & SLE 499B (AIG insured) Our Ref: TAX/11/17/2108/lg

*Without Prejudice*

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$4,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)]  
**Sent:** Monday, 8 January 2018 4:09 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 17/11/2017 involving SHB 5020D & SLE 499B (AIG insured) Our Ref: TAX/11/17/2108/lg

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$3661.79
Loss of rental	\$1070.00 (\$133.75 x 8 days)
LTA search fee	<u>\$ 5.00</u>
	\$4736.79
	=====

## Hsiao Tong (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 10 January 2018 1:57 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Accident on 17/11/2017 involving SHB 5020D & SLE 499B (AIG insured) Our Ref: TAX/11/17/2108/lg

Dear Hsiao Tong,

We accept your offer of \$4,600.00. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** 10/01/2018 12:28  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A  
**Subject:** RE: Accident on 17/11/2017 involving SHB 5020D & SLE 499B (AIG insured) Our Ref: TAX/11/17/2108/lg

*Without Prejudice*

Hi Lee Gek,

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Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishes you a Merry Christmas & Happy New Year 2018"*



Accident Vehicle Laid-Up Report

Registration No. : SHB5020D

Accident Case No. : TAX/11/17/2108

Make / Model : TOYOTA PRIUS

Ref. No. : 24093140

Date and Time Vehicle off-road for Accident Repair : 17.11.2017 10:12:00

Date and Time Repair Completed : 25.11.2017 08:43:23

Remarks :

Generated by : POHSUAN

Printed on : 26.11.2017

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 23 November, 2017 11:53 AM  
**To:** 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLE 499B(AIG) & SHB 5020D ON 17/11/2017

Your Ref: **SLE 499B**  
Our Ref: CC3/LCR17022177/R1pa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLE 499B(AIG) & SHB 5020D ON 17/11/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5020D against your insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **04/12/2017**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

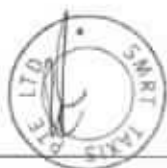
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5020D (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5020D that was damaged pursuant to the accident which occurred on 17/11/2017 (date) along TAMPINES CONCOURSE (location) involving vehicle no/s SLE 499B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,600.00** (Global Sum) for vehicle no. **SHB 5020D** that was damaged pursuant to the accident which occurred on **17/11/2017** (date) along **TAMPINES CONCOURSE** (location) involving vehicle no/s **SLE 499B**.

excluding  
losses & me



This is pursuant to the inspection conducted on **20/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 5020D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5020D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of Jan (month) 2018 (year)



*MRB*

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



LG

SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV171200131  
Date : 07.12.2017  
Vehicle No. : SHB5020D  
Your Ref No. : TAX/11/17/2108  
Our Ref No. : 24093140  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
<b>Parts</b>					
BUMPER, FRONT: FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(25.00 )	\$ 120.50	\$ 361.50
ABSORBER, ENERGY: BUMPER, FRT, TOYOTA PRIUS	0.00	\$ 78.80	(25.00 )	\$ 0.00	\$ 0.00
REINFORCEMENT, BUMPER: FRT, TOYOTA PRIUS	0.00	\$ 498.40	(25.00 )	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER LH	0.00	\$ 250.40	(25.00 )	\$ 0.00	\$ 0.00
SUPPORT, BUMPER: F/LH, FOR TOYOTA PRIUS	1.00	\$ 76.40	(25.00 )	\$ 19.10	\$ 57.30
BRACKET, FR TURN CENTER LH	1.00	\$ 58.20	(25.00 )	\$ 14.55	\$ 43.65
BRACKET, FR TURN LOWER LH	1.00	\$ 26.00	(25.00 )	\$ 6.50	\$ 19.50
BRACKET, FR TURN UPPER LH	1.00	\$ 24.40	(25.00 )	\$ 6.10	\$ 18.30
LENS & BODY, FR TURN LH	1.00	\$ 511.80	(10.00 )	\$ 51.18	\$ 460.62
SUPPORT SUB-ASSY	1.00	\$1460.40	(100.00)	\$1460.40	\$ 0.00
HEADLAMP: LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 945.20	(10.00 )	\$ 94.52	\$ 850.68
FENDER, FRONT: LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 723.40	(25.00 )	\$ 180.85	\$ 542.55
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00 )	\$ 12.97	\$ 38.92
LINER, FENDER: F/LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 171.70	(25.00 )	\$ 42.92	\$ 128.77
RIM, TYRE: FOR TOYOTA PRIUS TAXI	0.00	\$1484.20	(25.00 )	\$ 0.00	\$ 0.00
<b>Sub-Total</b>					<b>\$ 2521.79</b>
<b>Labour</b>					
TO REPAIR LH FRONT PORTION	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
<b>Others</b>					
TOWING CHARGE	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV171200131  
Date : 07.12.2017  
Vehicle No. : SHB5020D  
Your Ref No. : TAX/11/17/2108  
Our Ref No. : 24093140  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 3,661.79

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 17.11.2017

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/17/2108

From: SMRT Taxis Pte Ltd

Date: 24/11/2017

**ACCIDENT ON 17/11/2017 INVOLVING SHB 5020D & SLE 499B  
ALONG TAMPINES CONCOURSE**

This is to confirm that the daily rental rate for SHB 5020D is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD

A handwritten signature in black ink, consisting of a large loop and a smaller flourish at the bottom.

for Manager

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 18 Nov 2017 / 08:22:02

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SLE499B		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171118082202108966

Search Date / Time: 17 Nov 2017 09:54:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017 <a href="#">Edit Reg</a>		20 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,661.79</b> <a href="#">Edit Estimates</a>	<b>S\$3,661.79</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>			<b>[Created by adjuster]</b>						
Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB5020D	Date of Loss:	17/11/2017 09:00 - :59						
Claim Type:	TP / 3106057414SG	Policy/Cover Note No.:	0999995060						
Vehicle Reg. No. (Insured):	SLE4998	Policy No. (Claimant):	D-17087562MFSH						
	Excess:								
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... <b>[Final Rpt due 30/11/2017]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB5020D (3106057414SG)  
[SLE499B]  
TP  
SMRT TAXIS PTE LTD  
Nov 17 2017 9:00AM  
[LCRF Pte Ltd]  
SMRT Automotive Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/11/17 14:21	<b>Video - Accident</b> From: SC - Reg. No: SLE499B, Claimant: LCRF PTE LTD	Load MP4	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	[Draft]	<b>Third Party Express Settlement – Payment Breakdown</b>	Edit	
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/17 11:49	<b>Odometer Reading</b>	Load JPG	<input checked="" type="checkbox"/>
2	23/11/17 11:49	<b>Chassis Number</b>	Load JPG	<input checked="" type="checkbox"/>
3	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
12	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
13	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
14	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
16	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
17	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
19	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
20	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
21	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
22	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
23	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
24	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
25	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
26	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
27	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
28	23/11/17 11:49	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>



29	23/11/17 11:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	23/11/17 11:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	23/11/17 11:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	23/11/17 11:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	23/11/17 11:49	General View	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>					
			1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/17 15:10	TP GIA REPORT	1	Load PDF	
2	21/11/17 15:10	TP ESTIMATE- MARKED	1	Load PDF	
3	10/01/18 12:25	TP SCENE PHOTOS	1	Load PDF	
4	17/01/18 15:31	WORKSHOP INVOICE	1	Load PDF	
5	17/01/18 15:31	AUTHORISATION TO ACT FORM	1	Load PDF	
6	17/01/18 15:31	Release Voucher	1	Load PDF	
7	17/01/18 15:31	RENTAL RECEIPT	1	Load PDF	
8	17/01/18 15:31	LTA SEARCH	1	Load PDF	
9	17/01/18 15:31	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	22/11/17 10:28	OI GIA report	1	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE499B (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB5020D (TP veh)		
Date of Accident:	17/11/2017		

Global Sum Settlement	: <input checked="" type="checkbox"/> [ X ] Yes	: <input type="checkbox"/> [ ] No	
Repair Estimate	: \$		9,553.20
Final Repair Cost	: \$		4,600.00
Loss of Use	: \$		7.00 days at \$133.75 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		4,600.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	4,600.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

17 Jan  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR17022177/R1PA3Q2

Date: 17/01/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995060  
 Claimant Vehicle No: SHB5020D Insured Vehicle No: SLE499B  
 Date of Loss: 17/11/2017 Nature of Claim: TP Claim No: 3106057414SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB5020D  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR1672174  
 Reg. Date: 01/04/2016 (Man. Year: 2015) Chassis No: JTDKN36U205767678  
 Colour: Maroon Odometer: 138358 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 5 mm Rear Left Side: Falken 5 mm  
 Front Right Side: Falken 5 mm Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,843.20	2,521.79	4,321.41	63.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,710.00	1,140.00	1,570.00	57.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>9,553.20</b>	<b>3,661.79</b>	<b>5,891.41</b>	<b>61.67</b>
+ Loss of Use (7.0 x S\$133.75/day) (S\$)		936.25		
+ Doc/Search Fee (S\$)		5.00		
<b>Nett Liability (S\$)</b>		<b>4,603.04</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,600.00</b>		

## INSPECTION

Date of Assignment: 20/11/2017  
 Date Inspected: 20/11/2017 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705

Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD RASUL**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Deformed	482.00 F	*361.50 F
2	1		*BUMPER SUPPORT F/LH (DISC 25%)	Necessary	76.40 F	*57.30 F
3	1		*BRACKET ,FR TURN CENTER LH (DISC 25%)	Distorted	58.20 F	*43.65 F
4	1		*BRACKET ,FR TURN LOWER LH (DISC 25%)	Distorted	26.00 F	*19.50 F
5	1		*BRACKET ,FR TURN UPPER LH (DISC 25%)	Distorted	24.40 F	*18.30 F
6	1		*FENDER FRT/LH (DISC 25%)	Buckled	723.40 F	*542.55 F
7	1		*NAME PLATE (HYBRID) (DISC 25%)	Missing	51.90 F	*38.92 F
8	1		*FENDER LINER FRT/LH (DISC 25%)	Deformed	171.70 F	*128.77 F
9	1		*LENS & BODY ,FR TURN LH (DISC 10%)	Cracked	511.80 F	*460.62 F
10	1		*HEAD LAMP LH (DISC 10%)	Broken	945.20 F	*850.68 F
11	1		*BUMPER ENERGY ABSORBER FRT	Serviceable	78.80 F	*- F
12	1		*BUMPER REINFORCEMENT FRT	Serviceable	498.40 F	*- F
13	1		*ARM SUB-ASSY ,FR BUMPER LH	Serviceable	250.40 F	*- F
14	1		*WHEEL DISC.FRONT	Serviceable	1,484.20 F	*- F
15	1		*SUPPORT SUB-ASSY	Repair	1,460.40 F	*- F
					<b>Total Parts (\$\$)</b>	<b>6,843.20 2,521.79</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,014.00	500.00
2	SPRAY PAINT	New	1,116.00	500.00
3	TOWING CHARGE	New	80.00	40.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	20.00
8	TO WASH AND VACUUM	New	60.00	40.00
Gross Labour Cost (S\$)			2,710.00	1,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >