

## Hsiao Tong (LKKAuto)

---

**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Tuesday, 13 February 2018 3:13 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Request for OI GIA [SLQ 4810X]

Dear Hsiao Tong,

Please ensure that third party's damages are consistent with the accident scenario and proceed to settle at best

Thank you

Regards,

**Joane Boyogan**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191898 | Fax +68357416

[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Tuesday, February 13, 2018 2:40 PM  
**To:** Boyogan, Joane  
**Subject:** RE: Request for OI GIA [SLQ 4810X]

Hi Joane,

Yes. Received with thanks.

No video footage from third party. They have submitted scene photos for our consideration.

For your instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boyogan, Joane [<mailto:Joane.Boyogan@aig.com>]  
**Sent:** Tuesday, 13 February 2018 2:18 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Request for OI GIA [SLQ 4810X]

Dear Hsiao Tong,

Please try to view again

Regards,

**Joane Boyogan**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +64191898 | Fax +68357416  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, February 13, 2018 12:49 PM  
**To:** Boyogan, Joane  
**Subject:** RE: Request for OI GIA [SLQ 4810X]

Hi Joane,

We are unable to view OI GIA.

Kindly assist to grant right.

### Claim Documents

**\*SHC4529E (6833606761SG)**  
**[SLQ4810X]**  
TP  
**SMRT TAXIS PTE LTD**  
Nov 17 2017 3:00PM  
[LCRF Pte Ltd]  
**SMRT Automotive Services Pte Ltd**

<< Claim SubfolderView Revoked Documents

Upload DocumentsUpload PhotosCompose New LetterUpload VideoUpload Audio

Documentation		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	21/11/17 17:53	TP ESTIMATE- MARKED
2	21/11/17 17:53	TP GIA REPORT

### Documents Checklist

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Boyogan, Joane [<mailto:Joane.Boyogan@aig.com>]

**Sent:** Tuesday, 13 February 2018 8:22 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>;  
Md Ishak, Mohd Imran <[Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com)>; Loo, Kar Yong <[KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com)>; Chan, Yoke Shi  
<[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>

**Subject:** RE: Request for OI GIA [SLQ 4810X]

Dear Hsiao Tong,

OI's GIA report has been uploaded in Merimen

FYNA please. Thanks!

Regards,

**Joane Boyogan**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191898 | Fax +68357416

[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

*IMPORTANT NOTICE:*

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**From:** Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

**Sent:** Tuesday, February 13, 2018 8:00 AM

**To:** Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Loo, Kar Yong; Chan, Yoke Shi; Supramaniam, Darshene

**Cc:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com); Boyogan, Joane

**Subject:** Re: Request for OI GIA [SLQ 4810X]

This mail is associated with :  
**\*SHC4529E (6833606761SG)**  
**[SLQ4810X]**  
TP  
SMRT TAXIS PTE LTD  
Nov 17 2017 3:00PM

[LCRF Pte Ltd]  
SMRT Automotive Services Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK\_HQ

To: [KahYin.Leong@aig.com](mailto:KahYin.Leong@aig.com); [NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com); [ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com); [Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com); [KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com); [yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)

CC: AIG\_SG; [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)

Sent On: 20/12/2017 07:59 AM

Subject: Re: Request for OI GIA [SLQ 4810X]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG

To: LKK\_HQ

CC: [NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com); [ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com); [Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com); [yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)

Sent On: 04/12/2017 10:46 AM

Subject: Re: Request for OI GIA [SLQ 4810X]

Hi

OI has not reported yet

Regards  
Mariesa

<-- Original Message -->

From: LKK\_HQ

To: [KahYin.Leong@aig.com](mailto:KahYin.Leong@aig.com); [NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com); [ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com); [Imran.Ishak@aig.com](mailto:Imran.Ishak@aig.com); [KarYong.Loo@aig.com](mailto:KarYong.Loo@aig.com); [yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)

CC: AIG\_SG; [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)

Sent On: 04/12/2017 09:24 AM

Subject: Request for OI GIA [SLQ 4810X]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong  
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 22/11/2017 10:44 AM  
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions

OI name : LCRF Pte Ltd

Address :  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Thank you.

Regards,  
Sheng Yang

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and

any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.