

INS. CASE OWNER:

Kian Chuan | CC61AIG17022175 / Uhas

LKK:
EDAC:

ASSIGNMENT

Surveyor:

MARCUS

DOI:

2/1/17

Date / Time:

2/1/17

Registered in Merimen:

2/1/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKP 6002R

Claim No.:

381807891659

Name of Insured:

In The Estate of LAI ELRENCE @ MARY LAI LI MANG

Policy No.:

2100387331

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 12/1/17

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLN 1776C



INSRS:

WSP: Pegasus

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

Date / Time	STAGE	DATE / PIC
23/1/17 (V/L)	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
1/1/18 @ 1249hrs	Documentation Check List: Handler Typist	
21/1/18 @ 1428hrs	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LIA/GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
19-11-18	LIABILITY IS DOWN - TO EXPEDITE SETTLEMENT WITH TP	
19/1/18	MHE ENQUIRED. OLD RESPONSE 4 HIT TP. SEND LETTER TO OI TO NOTIFY TP CLAIM IN NCD ISSUES.	
19/1/18	TP LOD IN BY EMAIL	
20/1/18	SEND 1ST OFFER TO TP	
	TP ACCEPTED OFFER. ALL WORK IN ORDER TO CLOSE.	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: LG S\$ 2,800.00 (3 days) Reduction: 02 % Email Call

FINAL SETTLEMENT Date/Time: 20/1/18 Confirm with: GARON Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia: COLD (rejection)

Repair Cost: (w/ GST) S\$ 2,996.00

Loss of Rental (LOR): S\$ — (days)

Loss of Use (LOU): S\$ 600.00 (5/10 x 6 days) (Calc rate @ 81.93 + LOS @ 200)

Loss of Income (LOI): S\$ — (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ 5.85

Medical: S\$ —

Disbursement: S\$ — (e.g Tow/ Independent)

Legal Cost: S\$ —

Total: S\$ 3,661.35 Global Sum S\$: 3,660.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ 3,660.00 Name 1: PERSONS ENGINEERING & TRADING PTE LTD

Payee 2: (Strike if N.A.) S\$ — Name 2: —

Payee 3: (Strike if N.A.) S\$ — Name 3: —

20/1/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: 4310.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG17022175/Uha3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-11-2017	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKP 6002R	Veh. Inspected	SLM 1776C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	12/11/2017	Inspection Date	21/11/2017
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 174 WESTWOOD CRESCENT, WESTVILLE SINGAPORE 648541		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



PKK Auto Consultants hence notify the Repairer of the following:
 • Resurvey below/after spray painting
 • The damaged part(s) during resurvey
 • The subject to confirmation
 • Pegasus survey is on a "Without Prejudice" basis
 • The repairer's approval is allowed
 • Supplementary items must be resurveyed and
 • Approval from Insurance Company

Messrs Grab Rentals Pte Ltd

Acknowledged by Repairer

Estimate To Repair Nature: **Honda Vezel 1.5 Hybrid X (A)**

Vehicle No : Date: **SLM1776C**

Chassis No : **RU31228893**

not Admit
 LKK
 4/5 @ 2800
 3 day
 21/11/17
 2 hrs plus. After repair

Third Party Insurer : **AIG**
 Insured's Veh No : **SKP6002R**
 Date of accident : **12.11.2017**

Date : **13.11.2017**

21.11.2017 @ 0940 hrs
 LKK Marcus

Pages : **1 of 1**

S/No	Quantity	Description	Unit price	Amount
LIST ITEMS				
1	1 pc	radiator grille <i>CR</i>	\$ 285.00	\$ 285.00
2	1 pc	radiator grille outer garnish <i>11</i>	\$ 385.00	\$ 385.00
3	1 pc	radiator grille emblem badge <i>RU</i>	\$ 23.40	\$ 23.40
4	1 pc	radiator grille moulding <i>11</i>	\$ 75.00	\$ 75.00
5	6 ps	radiator grille clips <i>RU</i>	\$ 3.90	\$ 23.40
6	1 pc	front bumper <i>831.70</i>	\$ 927.50	\$ 927.50
7	1 pc	front bumper reinforcement <i>DD</i>	\$ 321.00	\$ 321.00
8	1 pc	front bumper lower centre air grille <i>M</i>	\$ 180.00	\$ 180.00
9	6 ps	front bumper clips <i>RU</i>	\$ 3.90	\$ 23.40
10	1 pc	front bumper lower <i>11</i>	\$ 381.00	\$ 381.00
11	2 ps	front bumper side retainers <i>RU</i>	\$ 23.00	\$ 46.00
12	10 ps	front bumper clips <i>RU</i>	\$ 3.90	\$ 39.00
13	1 pc	radiator grille upper centre bracket <i>11</i>	\$ 52.80	\$ 52.80
14	2 ps	radiator grille upper side brackets <i>11</i>	\$ 25.20	\$ 50.40
15	2 ps	headlamps <i>1789.40</i>	\$ 1,859.40	\$ 3,718.80
16	2 ps	headlamp lower brackets <i>172 0/5 CR</i>	\$ 35.00	\$ 70.00
17	2 ps	front bumper spot lights <i>11</i>	\$ 327.70	\$ 655.40
18	2 ps	front bumper spot lights garnish <i>11</i>	\$ 45.20	\$ 90.40
				\$ 7,347.50
		Less 20% <i>3377.3</i>		\$ 1,469.50
		<i>2701.84</i>		\$ 5,878.00
SPECIAL NETT ITEMS				
19	1 pc	front licence plate <i>CR</i>	\$ 80.00	\$ 80.00
				\$ 80.00
LABOUR & MISC. CHARGES				
1		To check electrical lighting concerned.	<i>20</i>	\$ 60.00
2		To rust-proofing of the affected areas.	<i>11 X</i>	\$ 80.00
3		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	<i>350</i>	\$ 600.00
4		Putty and spray painting of the affected portion.	<i>400</i>	\$ 650.00
				\$ 1,390.00
		<i>3511.80</i>		\$ 7,348.00
		Grand Total		\$ 7,348.00

Please conduct the survey at

Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

Vic (LKKAuto)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Tuesday, 20 November, 2018 10:28 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: LOD- THIRD PARTY CLAIM - SLM1776C YOUR REF : SKP6002R ON 12.11.2017
*** LKK REF: CC6/AIG17022175/Uha3
Attachments: image001.jpg; 20112018103136.pdf

Without Prejudice

Dear Vic,

Enclosed duly signed DV for you to process payment.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Nov 19, 2018 at 3:26 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our insured's part, we offer a global sum of **\$3,660.00** (all in) to settle you client's claim.

If agreeable, kindly chop and sign the attached DV and forward a copy back to us for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

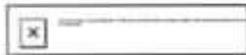
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Thursday, 15 November, 2018 5:41 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto); Mei Kwan (LKKAuto)

Subject: Re: LOD- THIRD PARTY CLAIM - SLM1776C YOUR REF : SKP6002R ON 12.11.2017 *** LKK REF: CC6/AIG17022175/Uha3

Dear Vic,

Please let us have your offer soon.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Sep 11, 2018 at 6:09 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Vic,

Refer to above matter,

LOD was sent on 19.03.2018 but yet to receive the offer

Please let us have your offer asap

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Mar 20, 2018 at 2:38 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sharon,

Thank you for your email.

Please note that : -

LKK ref	Officer in charge
CC6/AIG17022175/Uha3	Vic – 6841 2096

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Monday, 19 March, 2018 12:51 PM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: LOD- THIRD PARTY CLAIM - SLM1776C YOUR REF : SKP6002R ON 12.11.2017

Without Prejudice

Dear All,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Please reply.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	7200G
Vehicle Details	
Vehicle No.	SLM1776C
Vehicle to be Exported	Yes
Intended De-registration Date	13 Nov 2017
Vehicle Make	HONDA
Vehicle Model	VEZEL HYBRID 1.5X AUTO
Primary Colour	Silver
Manufacturing Year	2016
Engine No.	LEB5928906
Chassis No.	RU31228893
Maximum Power Output	112.0 kW (150 bhp)
Open Market Value	\$24,315.00
Original Registration Date	22 Mar 2017
First Registration Date	22 Mar 2017
Transfer Count	0
Actual ARF Paid	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	21 Mar 2027
PARF Rebate Amount	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date	21 Mar 2027
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$53,300.00
COE Rebate Amount	\$42,640.00
Total Rebate Amount	\$46,390.00

The information contained herein is correct as at 13 Nov 2017

OK

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15FC0029B GST REG. NO.: M90370081T
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER
SINGAPORE 039190
TEL: +65 6804 6000
FAX: +65 6235 2616

MOTOR COVER NOTE: MTGRAB20170732

The Insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte. Ltd.
Insured Nric/Passport No/ Roc	: 201617200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Honda Vezel 1.5 X Hybrid
Vehicle Registration No.	
Year Of Manufacture	: 2016
Engine No.	: LEB5928908
Chassis No.	: RUJ-1228893
Engine Capacity/ Tonnage/ Seater	: 1496 cc
Hire Purchase	: Malayan Banking Berhad
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 22/03/2017 to 21/03/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company
Authorised Signatory

Date of Issue : 21/03/2017
Intermediary : Citrine Systems (S) Pte Ltd (Grab Leasing)

MTR/COVERNOTE/V02/16



9A Lok Yang Singapore 628628
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508
Fax: 6858 0877

Our Ref SLM1776C

Date 19/03/18

Your Ref SKP6002R

WITHOUT PREJUDICE

Claims Department - EXECUTIVE IN CHARGE
AIG

Dear Sir/Madam,

ACCIDENT INVOLVING SLM1776C / SKP6002R on 12/11/17
(P18 hire)

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- Original survey report / _____ copies of photographs _____
- Original Tax-invoice number SV13/01-1042 police report / police result
- Certificate Of Insurance _____ Vehicle search result
- Authorization To Act Owner/Hirer Rental Tariff

*Survey under insurance instruction / Independent surveyor / No survey.

a)	Cost of repair (inclusive GST)	\$ <u>2996.00</u>
b)	Survey fees / Photographs as per request	\$ _____
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>535</u>
d)	Loss of rental @ <u>4</u> days @ <u>\$84.95</u>	\$ <u>339.80</u>
e)	Loss of earnings /rental fees @ <u>4</u> days @ <u>\$100</u>	\$ <u>400.00</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>299.60</u>
g)	_____	\$ _____
	Total	\$ <u>4040.75</u>

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ow

Email: claims@pegasusengrg.com.sg



19 NOVEMBER 2018

**IN THE ESTATE OF LAI ELRENCE @ MARY LAI LI MING
4 RAMSGATE ROAD
SINGAPORE 437451**

Dear Sir/Madam,

**OUR REF : CC6/AIG17022175/Uha3
YOUR REF : SKP 6002R
ACCIDENT INVOLVING SKP 6002R AND SLM 1776C ALONG BLOCK 261
WATERLOO STREET BASEMENT CAR PARK ON 12.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLM 1776C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLM 1776C. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLM1776C

ACCIDENT INVOLVING SKP6002R

ALONG/AT 261 WATERLOO STREET BASEMENT CARPARK ON 12/11/17

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 13/11/2018

Signature



Owner



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PEGASUS ENGINEERING & TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,660.00** (Global Sum – all in) for vehicle no. **SLM 1776C** that was damaged pursuant to the accident which occurred on **12/11/2017** (date) along **BLOCK 261 WATERLOO STREET BASEMENT CAR PARK** (location) involving vehicle no/s **SKP 6002R**. This is pursuant to the inspection conducted on **21/11/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** ("the third-party claimant") of vehicle no. **SLM 1776C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLM 1776C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 11 (month) **2018** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."


PEGASUS
ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Tax Invoice

From :
PEGASUS ENGINEERING & TRADING PTE LTD C/O 51 DEFU LANE 10 SINGAPORE 539216
Officer in Charge : WEE TZE FAH Tel : Email :

Customer :
GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960
Attn : Tel : Fax :

Inv No : IV18/01-1042	Inv Date : 09/01/2018	Term : 30 DAYS
Vehicle No : SLM1776C	Chassis No : RU3-1228893	
Model : VEZEL		
Remarks : TP INSURER: AIG, INSURED'S VEH NO: SKP6002R, DATE OF ACCIDENT: 12.11.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1	2,800.0000	2,800.00

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

Sub Total	2,800.00
GST(7.00%)	196.00
Total (SGD)	2,996.00

PEGASUS ENGINEERING & TRADING PTE LTD



Authorised Signature

Enquire Vehicle & Owner Information (Vehicle No. SKP6002R As At 12 Nov 2017 / 18:35:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: SLM1776C

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S0259431E

Owner Name: LAI ELRENCE @MARY LAI LI MING

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 4

Registered Street Name: RAMSGATE ROAD

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 437451

Current Vehicle Details

Vehicle No.: SKP6002R

Make Description/Model: AUDI / A3 SEDAN 1.4 TFSI (AMBIENTE)

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Print

OK



Our Ref: GR-ACC-2017-02

01 June 2017

Pegasus Engineering & Trading Pte Ltd
No. 51 Defu Lane 10
Singapore 539216

Mailing Address
18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,


Tay Chee Wee
Grab Rental Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Nov 2017 Edit Reg		21 Nov 2017 00:00 Edit Adj Rpt	S\$2,800.00 Edit Estimates	S\$2,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	In The Estate of LAI ELRENCE @ MARY LAI LI MING , ID: S0259431E								
Main Claimant:	GRAB RENTALS PTE LTD , Co. Reg. No.: 20167200G								
Vehicle Reg. No.:	SLM1776C	Date of Loss:	12/11/2017 18:00 - :59 [7 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3818073916SG	Policy/Cover Note No.:	2100387331-03 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKP6002R	Policy No. (Claimant):	-						
		Excess:							
Repairer:	Pegasus Engineering & Trading Pte Ltd (HQ) 51 DEFU LANE 10, 539216 Defu Lane - Tel: 68581846								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/11/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AIG_SG (13/08/2018): Re: No OI GIA Report • AIG_SG (22/11/2017): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLM1776C (3818073916SG)
[SKP6002R]**

TP

GRAB RENTALS PTE LTD

Nov 12 2017 6:25PM

[In The Estate of LAI ELRENCE @ MARY LAI LI MING]

Pegasus Engineering & Trading Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	View in Browser	
Letters/Correspondences											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1	Edit			
Assessment Reports											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print		
1	13/08/18 15:35	Accident Statement <small>From: SC - Reg. No: SKP6002R, Claimant: IN THE ESTATE OF LAI ELRENCE @ MARY LAI LI MING</small>						1	Load HTM			
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	21/11/17 15:05	Odometer Reading						1	Load JPG	<input checked="" type="checkbox"/>		
2	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
3	21/11/17 15:05	Chassis Number						1	Load JPG	<input checked="" type="checkbox"/>		
4	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
5	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
6	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
7	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
8	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
9	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
10	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
11	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
12	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
13	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
14	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
15	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
16	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
17	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
18	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
19	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
20	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
21	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
22	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
23	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
24	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
25	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
26	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
27	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
28	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
29	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		
30	21/11/17 15:05	General View						1	Load JPG	<input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	21/11/17 15:05	General View		Load JPG <input checked="" type="checkbox"/>
32	21/11/17 15:05	General View		Load JPG <input checked="" type="checkbox"/>
33	21/11/17 15:05	General View		Load JPG <input checked="" type="checkbox"/>
34	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
35	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
36	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
37	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
38	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
39	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
40	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
41	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
42	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
43	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
44	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
45	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
46	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
47	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
48	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
49	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
50	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
51	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
52	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
53	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
54	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
55	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
56	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>
57	21/11/17 15:06	General View		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/17 12:03	TP GIA REPORT		Load PDF
2	23/11/17 12:03	TP ESTIMATE- MARKED		Load PDF
3	23/11/17 12:03	SKP 6002R - NON REPORTING LETTER		Load PDF
4	19/11/18 13:37	OID DRIVING LICENCE STATUS		Load PDF
5	19/11/18 15:13	LETTER TO OI		Load PDF
6	26/11/18 10:08	WORKSHOP INVOICE		Load PDF
7	26/11/18 10:08	AUTHORISATION TO ACT FORM		Load PDF
8	26/11/18 10:08	Release Voucher		Load PDF
9	26/11/18 10:08	RENTAL RATES		Load PDF
10	26/11/18 10:08	LTA SEARCH		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; min-height: 40px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKP6002R (Insd veh)	Model:	HONDA VEZEL 1.5 HYBRID X (A)
	SLM1776C (TP veh)		
Date of Accident:	12/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	7,862.36
Final Repair Cost	:	\$	3,660.00
Loss of Use	:	\$	6.00 days at \$110.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,660.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Pegasus Engineering & Trading Pte Ltd	:	\$ 3,660.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

26 Nov
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC8/AIG17022175/UHA3Q2
Date: 26/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100387331-03
Claimant Vehicle No : SLM1776C	Insured Vehicle No : SKP6002R
Date of Loss: 12/11/2017	Nature of Claim: TP Claim No: 3818073916SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM1776C	Engine No: LEB5928906
Make & Model: HONDA VEZEL, 1.5 HYBRID X (A)	Chassis No: RU31228893
Reg. Date: 22/03/2017 (Man. Year: 2016)	Odometer: 37561 km
Colour: Silver	Engine Capacity: 1496 cc
Market Value/New Car Price: N/A	Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable): Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16	Rear Tyre Size: 215/60 R16
Front Left Side: Dunlop 6 mm	Rear Left Side: Dunlop 6 mm
Front Right Side: Dunlop 6 mm	Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,958.00	2,741.84	3,216.16	53.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,390.00	770.00	620.00	44.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,348.00	3,511.84	3,836.16	52.21
Approved Total (Overridden) (S\$)		2,800.00		
	(S\$) 7,348.00	2,800.00	4,548.00	61.89
+ GST 7.00/7.00% (S\$)	514.36	196.00	318.36	61.89
Nett Amount (S\$)	7,862.36	2,996.00	4,866.36	61.89
+ Loss of Use (6.0 x S\$110.00/day) (S\$)		660.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		3,661.35		
Global Sum Settlement (S\$)		3,660.00		

INSPECTION

Date of Assignment: **21/11/2017**
Date Inspected: **21/11/2017 Inspected At:**

Pegasus Engineering & Trading Pte Ltd
(HQ)
51 DEFU LANE 10
Singapore 539216

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR GRILLE	Cracked	285.00 FL	*285.00 FL
2	1		*RADIATOR GRILLE OUTER GARNISH	Not Necessary	385.00 FL	*- FL
3	1		*RADIATOR GRILLE EMBLEM BADGE	Necessary	23.40 FL	*23.40 FL
4	1		*RADIATOR GRILLE MOULDING	Not Necessary	75.00 FL	*- FL
5	6		*RADIATOR GRILLE CLIPS	Necessary	23.40 FL	*23.40 FL
6	1		*FRONT BUMPER	Dented / Torn	927.50 FL	*821.70 FL
7	1		*FRONT BUMPER REINFORCEMENT	Dented	321.00 FL	*321.00 FL
8	1		*FRONT BUMPER LOWER CENTRE AIR GRILLE	Not Necessary	180.00 FL	*- FL
9	6		*FRONT BUMPER CLIPS	Necessary	23.40 FL	*23.40 FL
10	1		*FRONT BUMPER LOWER	Not Necessary	381.00 FL	*- FL
11	2		*FRONT BUMPER SIDE RETAINERS	Bent	46.00 FL	*46.00 FL
12	10		*FRONT BUMPER CLIPS	Necessary	39.00 FL	*39.00 FL
13	1		*RADIATOR GRILLE UPPER CENTRE BRACKET	Not Necessary	52.80 FL	*- FL
14	2		*RADIATOR GRILLE UPPER SIDE BRACKETS	Not Necessary	50.40 FL	*- FL
15	1		*HEADLAMPS	O/S Cracked	3,718.80 FL	*1,759.40 FL
16	1		*HEADLAMP LOWER BRACKETS	O/S Cracked	70.00 FL	*35.00 FL
17	2		*FRONT BUMPER SPOT LIGHTS	Not Necessary	655.40 FL	*- FL
18	2		*FRONT BUMPER SPOT LIGHTS GARNISH	Not Necessary	90.40 FL	*- FL
19	1		*FRONT LICENCE PLATE	Cracked	80.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListitemDisc

Sub Total (\$\$)	7,427.50	3,417.30
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,469.50	675.46
Total Parts (\$\$)	5,958.00	2,741.84

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	60.00	20.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	80.00	0.00
3	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	600.00	350.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	650.00	400.00
Gross Labour Cost (S\$)			1,390.00	770.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >