INS. CASE OWNER.	CC6/DAY 170 2446/	Apas (1) IDAC:
Surveyor	DOI: ASSIGNMENT 20(1-12)	Date / Time: 30/11/17
Pre-assign / CCU /	FTE	Registered in Merimen:
Insured Vehicle No.	ato sin A	: 73 850 (57
Name of Insured	Policy No.	:
insured Tel No.	: HP: Make / Model	:
Excess Sec II :SS	D.O.A : 16-11-17 Place of Accide	ent :
Is driver the owner?	( YES / NO ) Nature of Accident :	
If NO, Driver Nam	ne / Age : OI GIA REPOI	RT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel N	No.: (V/L: YES / NO.) Insured Liabilit	y: % Final? Yes/No
FO 5748	B - JRSIOA - SKA 81	PJG
INSRS:	INSRS: INSRS:	INSRS:
WSP: Tel:	WSP: WSP: Tel:	WSP: Tel:
Liability:	Liability: Liability:	Liability:
RMKS:	RMKS: 61 RMKS:	RMKS:
Date/ Time		
7/11	ACAMPIC - CLOSE TITE EXCENT ARMS , DOA- LOTTIN	STAGE DATE / PIC
-1/4	11-70 1000 - NATA14171314021 64 101A-1612719	Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
CYAL!	91150 Le 34 CO LA BORDE LA SELO 1001 1100 1000 119	Non-Reporting ltr (Final):
	572 811VA - X	Notification ltr (if non-pickup): Call OI:
	n alA- A	After call ltr to OI;
	HENRY BINNA PECCHAED	Documentation Check List: Handler Typist
2011/19-	L DC . KECEIVED 0 5 JUN 2018	Notification ltr (if non-pickup)  After call ltr to OI:
24/11/19	- 03	Authorisation To Act
7/14/14 -	Emarl tutp: DS.	Release Voucher:
1, 1,	= 2005 t the markets	Final Repair Bill:
19/17/7-	Frequesto type manglite	Car Rental Invoice:
200 0000	RECEIVED - D DED 2017	LTA / GIA :
31/5/18 -	DV sont	Medical Bill:
	r,	PIR:
5/6/18 -	Filepass to mei land to doe	Mandate/Reject Instruction:
A 90		Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
-		Others:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost: FINAL SETTLEMENT	S\$ (days) Reduction: %  Date/Time: 31518 Confirm with SM NAM	Email Call
Final Liability:	% (Agreed / Agrees) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost: W/61	ss 3745.00	COMEN SERVICE
Loss of Rental (LOR):	S\$ ( — days) S\$ 450 w ( Gdays)	6 S/ 18
Loss of Use (LOU): Loss of Income (LOI):	S\$ L(\$0.00 (\$ 00 x 6days) S\$ (\$ x days)	26/10
LOR only LOU only		
GIA/LTA Search	ss 5.35	And the second s
Medical: Disbursement:	SS - (e.g. Tow/ Independent )	Claim status: Normal/Reject/Private Settle     Report Format:
Legal Cost	SS -	3) Survey fee: \$35000
Total:	55+230.35 Global Sum SS: 4200,00	
FINAL PAYMENT	Date/Time: 21 516 Confirm with: SN WWYC	Email Call
Payee 1:	ss 4200 00 Name 1: MA Solution Pte Uto	2
Payee 2: (Strike if N.A.)	S\$ Name 2: S\$ Name 3:	
Payee 3: (Strike if N.A.)	pa Manie 3.	

# ASSIGNMENT

From: Date	Veh No. SKA 8162 C. YEREGO 2006 July.
Estimated Cost	Type M.Car M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover /
OD/TP/WS/TPRES/ODRES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Honda Civic 00 1799
at Workshop m/s	Colour Black AC Insured / Std / NI / NA
of	Sp.Reading 203440 . TRadio Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CNO: JAMFD163065210564,
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Ingreer / Jammed / Leaked / Burnt or
Make of Veh:	Mod : Nil (SIRm / STD A/Rim or
v*	Tyre Size: F: 225/40R18.
(Policy Condition)	R: 225/40R18.
Remark: The veh had commenced its N/S 0/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYOTYOKO OF FORKER.
Ball or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal of mm R/Bal of mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 06 mm
Est Repairs 06 days Res.: Yes or No	D.O.A. DOI 20(11) 17.
Lum Sunt: 20 % 3 Val.: Yes or No	Survey held at MG Solution.
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
TP Picecl Asic.	
115 # 3120	(Red # 2544,48/A)4.)
MV: 58K	ase 4 170/10/19
7V: 39K-	
Neot: 19t.	
Cate/Time File Pass to? : Prelli. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Ceth/Time: File Return to?	Transcortation
a Add Fe	e: Site Insp (\$ )_1+74_5
	Interview (\$ ) Proce
Report Format :	Tech Invs (5
Lump Sum / I.B.I: (3	Weekend IS



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Autom	obile	
DIR	ECT ASIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17022	146/Apa3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date: 21-11-2017 Code: DAI			
1.	. Shrange mile	Policy Particula	rs :- THIRD PARTY CLAI	М	
	Insured Veh.	SJR 8110A	Veh. Inspected	SKA 8162C	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	73850/ST	Excess (\$)	0.00	
	Assign From		Assign Date	21/11/2017	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	7(	Steering		
	Brakes		Modification		
	General				
3.		Conc	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descrip	otion of Damages		
5.	(Marie best	Gene	eral Information	th syllings so	
	Accident Date	16/11/2017	Inspection Date	20/11/2017	
	Survey held at	MG SOLUTION PTE LTD			
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTR SINGAPORE 415933	RE,		
5a.			Remarks		

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933 Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO

: DIRECT ASIA INSURANCE (SINGAPORE: DATE : 17/11/2017

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT :

VEHICLE DETAILS

VEHICLE NO

: SKA8162C

MODEL

: HONDA CIVIC 1.8A

xiao Tony

CHASSIS NO

ACCIDENT DETAILS

DATE : 16-Nov-17

TIME : 17:30HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

### CLAIM DETAIL : PARTS

S/N		QTY		NIT LIST PRICE	TO	PRICE	
-1	BOOTLID Bricle &	1	\$	755.30	s	755-30	698.
2	BOOTLID LOGO Pur	1	s	78.00	\$	_78:00	-45
3	BOOTLID HINGE	2	s	78.60	\$	157.20	8.
4	BOOTLID REFLECTOR LH could	2	\$	233.50	\$	467:00	233-
5	BOOTLID LOCK	1	\$	233.20	\$	233/20	115-20
6	BOOTLID WEATHERSTRIP Cut	1	\$	148.60	\$	148.60	-
7	REAR BUMPER Defoned	1	\$	688.30	\$	688.30	/
8	REAR BUMPER SIDE RETAINER	2	s	42.00	\$	84.00	
9	REARTAIL LAMP Litem Ld	2	\$	388.20	\$	776.40	388.
10	REAR TAIL LAMP LOWER BRACKET	2	s	42.00	\$	84.00	*
11	REAR END PANEL DEACH	1	\$	477.30	\$	477-30	<del>-</del> 30
12	REAR END PANEL TOP GARNISH De L	1	s	106.30	\$	106.30	_

2807-50

TOTAL PRICE

\$ 4,055.60

2246.32

LESS 20%

811.12 S

SUB TOTAL PRICE \$

3,244.48

#### SPECIAL NETT ITEMS

S/N	DESCRIPTION	OTY	UNIT S/NETT	TOTAL S/NETT
SIN	DESCRIPTION	QIT	UNIT SINETT	TOTAL SINETT

1 REAR NUMBER PLATE	1	\$	50.00	\$	50.00
2 REAR BUMPER CLIP (SET)	1	s	30.00	s	30.00
3 REAR END PANEL TOP GARNISH CLIPS (SET)	1	s	20.00	\$	20.00
4 REAR END PANEL INSULATION SEAL #	9	\$	60.00	\$	60.00
5 REVERSE SENSOR Pand	1	5	220.00	\$	220.00

33<sub>0</sub> TOTAL \$ 380.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 1,000.00	8w.	
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,000.00	84.	
3	TUFF COAT	\$ 120,00	60.	
4	WIRING CHECK	\$ 30.00		
5	REMOVE AND REFIX CUSHION SEAT/ UPHOLSTRY AND ROOF LINNING TO FACILITATE REPAIR	\$ 150,00	60.	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 40.00	/	
7	TRANFER BOOTLID MECHANISM	\$ 80.00	/	

TOTAL

\$2,420.00

1870

#### ESTIMATE REPORT

TOTAL PARTS COST : \$ 3,624.48

TOTAL LABOUR COST : \$ 2,420.00

TOTAL REPAIR COST : \$ 6,044.48

APPROVED DETAILS

SURVEYOR

CONTACT NO

PART BY PART / LUMP SUM NO OF DAYS Adrian ( ) toles 4446.32 L/S 20/11/17. 4/S1 3.5k./

LKK Auto Consultants hence notify

the Repairer of the following:

Parts pricing to the country one.

Third party survey in a Vales in middle" basis

Supplement over men men and its subject to the men men insurance Company

Acknowledged up repailer

Signature:

Date:

Car Make or Model

Search

HOME

NEW CARS

USED CARS

SELL CARS

MOTOR DIRECTORY

PRODUCT STILL

ARTICLES

FORUM

TOOLS & TIPS

A-Assurance Assurance in Insurance

# Car Insurance Expiring? We get you the cheapest insurance renewal



C Username / Email Add Sign Up New Account
 Forgot Password

Honda Civic

Price Range

▼ Depreciation ▼ > 10 year(: ▼ Vehicle Type

#### Used Car Comparison

--- Comparing 3 Vehicles ---

Honda Civic 1.8A VTi-S (CDE till 06/2026)



Honda Civic 1.8A VTI-S (COE titl 05/2026)



Honda Civic 2.0M Si (COE till 05/2026)



NO IMAGE AV

Clear All

Add all to Shortlist

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Add to Shortlest

Add to Shorthst

COE expiry date 2026-05-03

Use search bar above to se

#### CAR DETAILS

Price	\$61,888	\$53,800	\$64,900	3
Instalment	N.A.	N.A.	N.A.	9
Registration Date	06-Sep-2006	11-May-2006	04-May-2006	8
Manufactured	2006	2006	2006	
Mileage	8	161,307 km	217,000 km	0
Transmission	Auto	Auto	Manual	22
Engine Cap	1,799 cc	1,799 cc	1,998 cc	74
Road Tax	\$1,076 /yr	\$1,076 /yr	\$1,331 /yr	28
Power	103.0 kW (138 bhp)	103.0 kW (138 bhp)	114.0 kW (152 bhp)	8
Curb Weight	1,219 kg	1,219 kg	1,262 kg	2
Features	Powerful And Responsive 1.8L 16 Valves 1-VTEC Engine, Smooth 5 Speed Auto Transmission, Dual Airbags, ABS, Immobiliser, Digital Climatic Aircon.		Stock K20 Engine, VTTR BBK, ABS, Remote Control Lock.	8
Accessories	Sports Rims, Factory Fitted Audio System, Auto Retractable Side Mirrors With Light Indicators, Fog Lights, Reverse Sensors, Paddle Shift.		Original 17" Rims, Mugen Exhaust With Certificate, Full Type R Body Kit, FD2R Rear Seats And Door Panels.	æ
Description	Super Economy And Low Depreciation! Buy With No Regret, Flawless And Stylish Interior And Exterior, No Repair Needed. All Wear And Toar Has Been Done Up (With Receipt To Proof!). View To Appreciate For This Beauty Civic Before It Gone. Contact Our Friendly Sales Person To Have An Appointment With This!		Well Taken Care Of By Civic Enthusiast, CDE Renewed Till 05/2026, Low Depreciation Of \$630 Monthly, View To Appreciate And Offer, 70% Financing Available At 3.25% 5 Years Or 3.5% 7 Years.	
COE	\$48,479	\$46,048	\$46,048	63
OMV	\$20,861	\$20,907	\$21,535	2
ARF	\$22,948	\$22,998	\$23,689	*5
Depreciation	\$7,180 /yr	\$6,350 /yr	\$7,680 /yr	*:
No. of Owners	4	5	5	
Type of Vehicle	Sedan	Sedan	Sedan	20
Category	COE Car, Consignment Car	COE Car	COE Car, Direct Owner Sale	£.
Availability	Available	Available	Available	20

COE expiry date 2026-05-03

COE expiry date

Remarks

# Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type	Signature NIBIC	
500000018311M600	Singapore NRIC	
Owner ID	1638B	
Vehicle Details		
Vehicle No.	SKA8162C	
Vehicle to be Exported	Yes	
Intended De-registration Date	20 Nov 2017	
Vehicle Make	HONDA	
Vehicle Model	CIVIC 1.8L A	
Primary Colour	Black	
Manufacturing Year	2006	
Engine No.	R18A11033977	
Chassis No.	JHMFD16306S210564	
Maximum Power Output	103.0 kW (138 bhp)	
Open Market Value	\$21,245.00	
Original Registration Date	18 Jul 2006	
First Registration Date	18 Jul 2006	
Transfer Count	4	
Actual ARF Paid	\$23,370.00	
Intended PARF Rebate Details		
PARF Eligibility	Forfeited	
PARF Eligibility Expiry Date	35	
PARF Rebate Amount	\$0.00	
Intended COE Rebate Details		
COE Expiry Date	31 May 2026	
COE Category	B - Car (1601cc & above)	
COE Period(Years)	10	
PQP Paid	\$46,048.00	
COE Rebate Amount	\$39,276.00	
Total Rebate Amount	\$39.276.00	

The information contained herein is correct as at 20 Nov 2017

OK

# Mei Kwan (LKKAuto)

From: Sent:

Sharon Tan <sharon.tan@directasia.com> Monday, 27 November, 2017 2:55 PM

To:

Cc:

Mei Kwan (LKKAuto)

Hsiao Tong (LKKAuto); Admin A

Subject:

Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper

Serangoon Rd Towords Upper Paya Lebar Rd

Attachments:

TP GIA REPORT.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Categories:

HMK

#### WITHOUT PREJUDICE

Dear Ms Mei Kwan,

We refer to the above matter.

We are agreeable to a <u>DIRECT SETTLEMENT</u> in this matter.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, November 22, 2017 9:45 AM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com > Cc: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: [EXT] Direct Settlement - Accident Involving SJR8110A (OI :DAI - TBA) AND SKA8162C (TP : LKK REF -

CC6/DAI17022146/Apa3) on 16/11/2017

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKA 8162C at M/s MG Solution Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 December, 2017 8:40 AM

To: 'mg3solution@gmail.com'

Cc: Admin A

Subject: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON

16/11/2017 \*Our Ref: CC6/DAI17022146/Apa3

Your Ref: SKA 8162C Without Prejudice

Our Ref: CC6/DA117022146/Apa3

Dear Sirs/Madam,

# ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON 16/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

MG Solution <mg3solution@gmail.com>

Sent:

Friday, 29 December 2017 2:22 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Re: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON

16/11/2017 \*Our Ref: CC6/DAI17022146/Apa3

Attachments:

SMG178389 for SKA8162C.pdf

Your Ref: CC6/DAI17022146/Apa3 (SJR 8110A)

Our Ref: SKA 8162C

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

#### Su Wong

#### MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Dec 7, 2017 at 8:40 AM, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Your Ref: SKA 8162C

Without Prejudice

Our Ref: CC6/DAI17022146/Apa3

Dear Sirs/Madam,

# ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON 16/11/2017

We refer to the above matter.
Please be informed that basing on the accident statements submitted by both parties, the liability is clear under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.
Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.
The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.
Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.
Best Regards,
Hsiao Tong, Chew   Case Handler
LKK Auto Consultants Pte Ltd

Phone; 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 20 January 2018 12:45 PM

To:

'Sharon Tan'

Cc:

Admin A

Subject:

RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along

Upper Serangoon Rd Towords Upper Paya Lebar Rd

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Photos.pdf; LOA.pdf; LTA.pdf

Without Prejudice

Hi Sharon.

We refer to the above matter.

We seek your approval to offer Third Party repairer, MG Solution Pte Ltd at \$4,230.35(all-in). The breakdown is as follows: -

Cost of Repair(w/GST)

\$3,745.00

2. Loss of Use (6days x \$80.00)

\$ 480.00

LTA/GIA search fee

\$ 5.35

TOTAL \$ 4,230.35

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Monday, 27 November 2017 2:55 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Dear Ms Mei Kwan,

From:

Sharon Tan <sharon.tan@directasia.com>

Sent:

Wednesday, 21 February 2018 5:05 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg

FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper

Serangoon Rd Towords Upper Paya Lebar Rd

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

1. Cost of Repair(w/GST)

\$ 3,531.00-\$3,600.00

2. Loss of Use (6days x \$80.00)

\$ 480.00 (Agreed)

3. LTA/GIA search fee

\$ 5.35 (Agreed)

TOTAL \$4,016.35-\$4,085.35

We await you further advice.

#### Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 5603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 7 February, 2018 10:29 AM

To: Sharon Tan Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

Hi Sharon.

We refer to our email dated 20/01/2018.

Kindly let us have your approval/instruction.

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 5 March 2018 12:55 PM

To:

'MG Solution'

Cc:

Admin A

Subject:

RE: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON

16/11/2017 \*Our Ref: CC6/DAI17022146/Apa3

#### Without Prejudice

Hi Su Wong.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$4,010.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Friday, 2 March 2018 1:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON 16/11/2017 \*Our Ref:

CC6/DAI17022146/Apa3

Your Ref: CC6/DAI17022146/Apa3 (SJR8110A)

Our Ref: SKA8162C

Dear Hsiao Tong,

Please find attached our **REV-LOD** for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

From: Sent:	MG Solution <mg3solution@gmail.com> Monday, 5 March 2018 1:09 PM</mg3solution@gmail.com>
To:	Hsiao Tong (LKKAuto)
Cc:	Admin A
Subject:	Re: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON 16/11/2017 *Our Ref: CC6/DAI17022146/Apa3
Your Ref: CC6/I	DAI17022146/Apa3 (SJR8110A)
our ner skaor	
Dear Hsiao Ton	g,
We refer to bel	ow email, we would like to counter propose below:
Repair cost	\$3745.00 (Inclusive of GST) - Agreed
LOU	\$ 480.00 (6 days x \$80) - Request: SKA8162C is HONDA CIVIC 1800CC
LTA Search	\$ 5.35 (Inclusive of GST) - Agreed
Total	\$4230.35
Best Regards,	
Su Wong	
MG SOLUTION	PTE LTD
No 23 Kaki Buki	
AAS Kaki Bukit (	Applied Transport Section 1.
#02-03B Singap	500 Paris a region
25 (4)	Fax: 6243 1376
D- M MF	3049 - 13-F4 DNA 11-1 T (1994 A-1) - 1 1 (1994 A-1)
On Mon, Mar S,	2018 at 12:54 PM, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:
Without Prejudic	e e
Hi Su Wong,	
HI 30 World,	
We refer to the	above matter.
Websies	
we have our p	rincipal instruction to offer at a global sum of \$4,010.00(all-in).
Please confirm	acceptance.

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 4 April 2018 12:50 PM

To:

'MG Solution'

Cc:

Admin A

Subject:

RE: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON

16/11/2017 \*Our Ref: CC6/DAI17022146/Apa3

#### Without Prejudice

Hi Su Wong.

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of \$4,080.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, ≠02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Monday, 5 March 2018 1:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON 16/11/2017 \*Our Ref:

CC6/DAI17022146/Apa3

Your Ref: CC6/DAI17022146/Apa3 (SJR8110A)

Our Ref: SKA8162C

Dear Hsiao Tong,

We refer to below email, we would like to counter propose below:

Repair cost \$3745.00 (Inclusive of GST) - Agreed

From:

MG Solution <mg3solution@gmail.com>

Sent:

Thursday, 5 April 2018 9:39 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Re: ACCIDENT INVOLVING SJR 8110A(Direct Asia) / SKA 8162C/ OTHERS ON

16/11/2017 \*Our Ref: CC6/DAI17022146/Apa3

Your Ref: CC6/DAI17022146/Apa3 (SJR8110A)

Our Ref: SKA8162C

Dear Hsiao Tong,

We refer to below email, we would like to counter offer of \$4,200.00 (global sum). Please kindly reconsider.

est Regards,

# Su Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Apr 4, 2018 at 12:49 PM, Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

#### Without Prejudice

Hi Su Wong,

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of \$4,080.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 21 April 2018 1:09 PM

To:

'Sharon Tan' Admin A

Subject:

RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt

invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along

Upper Serangoon Rd Towords Upper Paya Lebar Rd

Hi Sharon,

We refer to your below email.

Third party rejected our offer at \$4,085.35(all-in) and proposed G/S \$4,200.00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax; 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Thursday, 22 March 2018 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invivg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We have not heard from you since our email dated 21/2/18.

Please update us on the developments of this third party settlement matter.

Regards

Sharon Tan / Personal Claims Specialist Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com

From:

Sharon Tan <sharon.tan@directasia.com>

Sent:

Wednesday, 23 May 2018 2:46 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper

Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We refer to your email dated 21/4/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

#### Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 21 April, 2018 1:09 PM

To: Sharon Tan Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar

Rd

Hi Sharon.

We refer to your below email.

Third party rejected our offer at \$4,085.35(all-in) and proposed G/S \$4,200.00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Thursday, 22 March 2018 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We have not heard from you since our email dated 21/2/18.

Please update us on the developments of this third party settlement matter.

#### Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, \$(058716)

www.directasia.com



From: Sharon Tan

Sent: Wednesday, 21 February, 2018 5:05 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: Admin A

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

Cost of Repair(w/GST)

\$ 3,531.00-\$3,600.00

2. Loss of Use (6days x \$80.00)

\$ 480.00 (Agreed)

3. LTA/GIA search fee

\$ 5.35 (Agreed)

TOTAL \$4,016.35-\$4,085.35

#### We await you further advice.

#### Regards

Sharon Tan / Personal Claims Specialist

Direct +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 7 February, 2018 10:29 AM

To: Sharon Tan Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar

Rd

Hi Sharon,

We refer to our email dated 20/01/2018.

Kindly let us have your approval/instruction.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 20 January 2018 12:45 PM
To: 'Sharon Tan' <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) >

SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, MG Solution Pte Ltd at \$4,230.35(all-in). The breakdown is as follows: -

1. Cost of Repair(w/GST)
2. Loss of Use (Adays x \$80)

2. Loss of Use (6days x \$80.00) 3. LTA/GIA search fee \$ 3,745.00

\$ 5.35

TOTAL \$ 4,230.35

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Monday, 27 November 2017 2:55 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

### WITHOUT PREJUDICE

Dear Ms Mei Kwan,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Kindly engaged with workshop and keep us updated.

#### Regards

Sharon Tan / Personal Claims Specialist. Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, November 22, 2017 9:45 AM

To: Motor Claims <<u>motorclaims@directasia.com</u>>; Claim <<u>claim@directasia.com</u>>
Cc: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: [EXT] Direct Settlement - Accident Involving SJR8110A (OI:DAI-TBA) AND SKA8162C (TP: LKK REF-CC6/DAI17022146/Apa3) on 16/11/2017

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKA 8162C at M/s MG Solution Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

MG SOLUTION PTE LTD 23 Kaki Bukit Ave 4 (South Wing) #02-03B Vicom Inspection Centre, Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 GST Reg. No.: 201427944N

### MOTOR CLAIM DISCHARGE

INSURED: TAN YONG TOO	
CAR/ LORRY/CYCLE: REG NO: SCA 8162 C	POLICY NO:
ACCIDENT CLAIM NO:	
I / We confirm that I / we ha	ave taken delivery of Car / Lorry / Motor Cycle
Registered No. SVA 8162 C	from the repairers,
Messrs MG Solution PTE LID	
And that all repairs necessary as a result of an acc	ident in which the said vehicle was involved on or
about the	have been completed to my / our satisfaction, and that
I / we have no further claim on the above compan	y in Respect thereof.
	QC.
Date: Signature:	**
Date: Signature:	4./
Co's Stamp: NRIC No:	
20/1/2019-841	Volvett la solubora
	NOWING DO - 38/11/2017
	104 - 6 Hays x 11 100

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

# PROFORMA BILL

Bill To:

Bill No.: 178389

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

NO 88 SOUTH BRIDGE ROAD SINGAPORE 058716 Date: 29-December-2017

Vehicle Number: SKA 8162C

ATTN: MOTOR CLAIMS DEPARTMENT

		MOUNT
To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	3,500.00
BEFORE GST 7% GST		3,500.00 245.00 3,745.00
	BEFORE GST 7% GST	BEFORE GST

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 29/12/2017

Your Ref

: CC6/DAI17022146/Apa3 (SJR 8110A)

To

: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SKA 8162C & SJR 8110A ON 16/11/2017 AT SLIP ROAD FROM UPPER SERANGOON ROAD TOWARDS UPPER PAYA LEBAR ROAD.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No 178389 @ S\$3,745.00 (Inclusive Of 7% GST)
- Loss of Use @ S\$600.00 (6 Days x S\$100)
- LTA Search @ \$\$5.35
- Authorisation to Act
- GlA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP:9188 6931

E-mail: mg3solution@gmail.com

### LETTER OF AUTHORITY

Name : TAN YOUG JOO	
Address : 8/909 TAMPINES AVENUE 4	
405-246, 5(520909)	
Contact No :	
TO: Diffet Asia IMMITANCE (IMPAPORE) THE LTA	
Dear Sirs,	
ACCIDENT INVOLVING SKA 8162 AND SSE	2 SIIC A ON 16/11/17.
AT/ ALONG SLIP ROAD FROM UPP SERANGOON AD TO	ARD UPP PAYA LEBAR RO AFTER
KD SIREH	
I/We, TAN YONG JOO	, am/are the registered owner of
motor car no. SKA 8162 c	
Please note that I have assigned all compensations monies	due to me/us in the above said acciden
to M/S MG SOLUTION PTE LTD.	
I/We, hereby authorize you to release all compensation mo accident to M/S MG SOLUTION PTE LTD and forward yours	
PTE LTD whom I had authorized to collect the said compen	
Thankyou	
$\backslash \wedge$	
A Comment of the Comm	
Signature of Claimant	Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

# RELEASE VOUCHER (Direct Asia Express Third Party Claim)

"We/l. MG SOLUTION PTE LTD ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS4,200.00 (Global Sum) for vehicle no. SKA 8162C that was damaged pursuant to the accident which occurred on 16/11/2017 (date) along SLIP ROAD UPP SERANGOON RD TWDS UPP PAYA LEBAR (location) involving vehicles no/s. SJR 8110A. This is pursuant to the inspection conducted on 20/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TAN YONG JOO</u> ("the third party claimant") of vehicle no. <u>SKA 8162C</u> to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SKA 8162C">SKA 8162C</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20\_\_\_\_\_ (year)

Signed by appointed surveyor Signed by "the workshop" (with chop)

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

NO 88 SOUTH BRIDGE ROAD

SINGAPORE 058716

INVOICE No: T1 189138

PB No: 178389

Date: 04-June-2018

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SKA 8162C

QTY	DESCRIPTION	А	MOUNT
QTY 1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	S	3,500.00
	BEFORE GST 7% GST TOTAL	S	3,500.00 245.00 3,745.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 17 Nov 2017 / 09:50:40

Receipt Date/Time: 17 Nov 2017 / 09:50:40

Tax Invoice/Receipt

Receipt No.: ITNET-00000-171117-000356

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (SS)	Amount After GST (S\$)
As at	It of Insurance Enquiry - SJR8110A 16 Nov 2017/17:30:00	(DINCADODE) PTE LTD			
1	ance Co: DIRECT ASIA INSURANCE Insurance Enquiry - SJR8110A	(SINGAPURE) PIE LID			
	Enquiry Fee 20171117094915704664		5.00	0,35	5,35
		Sub-Total	5,00	0.35	5.35
		Total Before Rounding	5.00	0.35	5.35
		Rounding Difference			0.00
		Total Amount Payable			5.35
		Paid By			
		20171117094935794	Direct Debit: e Debit (Internet		5.35
		Total			5.35
		Cash Change			0.00
		Tendered Amount			5.35
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider l financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 5 June 2018 9:04 AM

To:

'Sharon Tan' Admin A

Subject:

RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt

invlvg FD57488 (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along

Upper Serangoon Rd Towords Upper Paya Lebar Rd

Without Prejudice

Hi Sharon.

We refer to the above matter.

Case has been settled at \$4,200.00(all-in) with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Wednesday, 23 May 2018 2:46 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We refer to your email dated 21/4/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist Urrect: +65-6603-3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 21 April, 2018 1:09 PM

To: Sharon Tan Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar

Rd

Hi Sharon.

We refer to your below email.

Third party rejected our offer at \$4,085.35(all-in) and proposed G/S \$4,200.00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Thursday, 22 March 2018 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We have not heard from you since our email dated 21/2/18.

Please update us on the developments of this third party settlement matter.

Regards

Sharon Tan / Personal Claims Specialist Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com



From: Sharon Tan

Sent: Wednesday, 21 February, 2018 5:05 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: Admin A

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

Cost of Repair(w/GST)

\$ 3,531.00-\$3,600.00

Loss of Use (6days x \$80.00)

\$ 480.00 (Agreed)

LTA/GIA search fee

5.35 (Agreed)

TOTAL \$4,016.35-\$4,085.35

We await you further advice.

Regards

Sharon Tan / Personal Claims Specialist Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555. Retail: 88 South Bridge Road, \$(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 7 February, 2018 10:29 AM

To: Sharon Tan Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar

Hi Sharon.

We refer to our email dated 20/01/2018.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto)

Sent: Saturday, 20 January 2018 12:45 PM
To: 'Sharon Tan' <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) >

SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

Without Prejudice

Hi Sharon.

We refer to the above matter.

We seek your approval to offer Third Party repairer, MG Solution Pte Ltd at \$4,230.35(all-in). The breakdown is as follows: -

1. Cost of Repair(w/GST) \$ 3.745.00 2. Loss of Use (6days x \$80.00) \$ 480.00 3. LTA/GIA search fee \$ 5.35 TOTAL \$ 4,230.35

Enclosed herewith the supporting document for your perusal.

#### For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Monday, 27 November 2017 2:55 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towords Upper Paya Lebar Rd

#### WITHOUT PREJUDICE

Dear Ms Mei Kwan,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Kindly engaged with workshop and keep us updated.

#### Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

#### DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, November 22, 2017 9:45 AM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com > Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: [EXT] Direct Settlement - Accident Involving SJR8110A (OI :DAI - TBA) AND SKA8162C (TP : LKK REF -

CC6/DAI17022146/Apa3) on 16/11/2017

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKA 8162C at M/s MG Solution Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DIR	ECT ASIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17022	146/Apa3q2
	SOUTH BRIDGE R GAPORE 058716	OAD	Date: 07-06-2018 Code: DAI	
1.		Policy Particula	rs :- THIRD PARTY CLAI	M
	Insured Veh.	SJR 8110A	Veh. Inspected	SKA 8162C
	Policy No.		Coverage (\$)	0.00
	Claim No.	73850/ST	Excess (\$)	0.00
	Assign From		Assign Date	20/11/2017
2,		Vehicle Pa	rticulars & Condition	
	Make & Model	HONDA CIVIC	c.c	1799
	Engine No.	HIDDEN	Year of Reg.	2006
	Chassis No.	JHMFD16306S210564	Colour	BLACK
	Odometer	203440	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Conc	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/40 R18	FALKEN	6 mm
	L/H Front Tyre	225/40 R18	FALKEN	6 mm
	R/H Rear Tyre	225/40 R18	FALKEN	6 mm
	L/H Rear Tyre	225/40 R18	FALKEN	6 mm
			otion of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.	2 210 11	Gene	eral Information	BUT THE REPORT OF
	Accident Date	16/11/2017	Inspection Date	20/11/2017
	Survey held at	MG SOLUTION PTE LTD		
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTE SINGAPORE 415933	RE,	
5a.			Remarks	
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS		
5b.			te Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	6 Working Days	s



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 8162C

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOTLID	BUCKLED	755.30	698.00
1	BOOTLID LOGO	NECESSARY	78.00	45.00
2	BOOTLID HINGE @\$78.60	NOT NECESSARY	157.20	
2	BOOTLID REFLECTOR @\$233.50	N/S CRACKED	467.00	233.50
1	BOOTLID LOCK	DAMAGED	233.20	115.20
1	BOOTLID WEATHERSTRIP	CUT	148.60	148.60
1	REAR BUMPER	DEFORMED	688.30	688.30
2	REAR BUMPER SIDE RETAINER @\$42.00	NECESSARY	84.00	84.00
2	REAR TAIL LAMP @\$388.20	N/S CRACKED	776.40	388.20
2	REAR TAIL LAMP LOWER BRACKET @\$42.00	NOT NECESSARY	84.00	
1	REAR END PANEL	DENTED	477.30	300.80
1	REAR END PANEL TOP GARNISH	DEFORMED	106.30	106.30
	LESS 20% DISCOUNT		-811.12	-561,58
			3,244.48	2,246.32
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	50.00	
1	SET REAR BUMPER CLIP (SN)	NECESSARY	30.00	30.00
1	SET REAR END PANEL TOP GARNISH CLIPS (SN)	NECESSARY	20.00	20.00
1	REAR END PANEL INSULATION SEAL (SN)	NECESSARY	60.00	60.00
1	REVERSE SENSOR (SN)	DAMAGED	220.00	220.00
	0. 22		380.00	330.00
	LABOUR			
	PANEL BEATING , REMOVAL AND REPLACING PARTS .		1,000.00	800.00
	TO SPRAY PAINT AFFECTED AREA.		1,000.00	800.00
	TUFF COAT.		120.00	60.00
	WIRING CHECK .		30.00	30.00
	REMOVE AND REFIX CUSHION SEAT /UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR.		150.00	60.00
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		40.00	40.00

Report Ref No. CC6/DAI17022146/Apa3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TRANFER BOOTLID MECHANISM.		80.00	80.00
			2,420.00	1,870.00
	GRAND TOTAL		6,044.48	4,446.32

RECOMMENDED COST OF LUMP SUM REPAIRS	3,500.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC6/DAI17022146/Apa3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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