

Hsiao Tong (LKKAUTO)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Wednesday, 23 May 2018 2:46 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We refer to your email dated 21/4/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 21 April, 2018 1:09 PM
To: Sharon Tan
Cc: Admin A
Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

Hi Sharon,

We refer to your below email.

Third party rejected our offer at \$4,085.35(all-in) and proposed G/S \$4,200.00(all-in).

For your further mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Thursday, 22 March 2018 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We have not heard from you since our email dated 21/2/18.

Please update us on the developments of this third party settlement matter.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Sharon Tan

Sent: Wednesday, 21 February, 2018 5:05 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: Admin A

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

1. Cost of Repair(w/GST)	\$ 3,531.00-\$3,600.00
2. Loss of Use (6days x \$80.00)	\$ 480.00 (Agreed)
3. LTA/GIA search fee	\$ 5.35 (Agreed)
TOTAL	<u>\$ 4,016.35-\$4,085.35</u>

We await your further advice.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 7 February, 2018 10:29 AM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

Hi Sharon,

We refer to our email dated 20/01/2018.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 20 January 2018 12:45 PM

To: 'Sharon Tan' <sharon.tan@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **MG Solution Pte Ltd** at **\$4,230.35(all-in)**. The breakdown is as follows: -

1. Cost of Repair(w/GST)	\$ 3,745.00
2. Loss of Use (6days x \$80.00)	\$ 480.00
3. LTA/GIA search fee	\$ 5.35
TOTAL	<u>\$ 4,230.35</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Monday, 27 November 2017 2:55 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Claim: 73850/ST | TPD SKA8162C | LKK Ref: CC6/DAI17022146/Apa3 | Accdt invlvg FD5748B (NTUC) > SJR8110A (DA) > SKA8162C (AXA) on 16/11/2017 along Upper Serangoon Rd Towards Upper Paya Lebar Rd

WITHOUT PREJUDICE

Dear Ms Mei Kwan,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, November 22, 2017 9:45 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXT] Direct Settlement - Accident Involving SJR8110A (OI :DAI - TBA) AND SKA8162C (TP : LKK REF - CC6/DAI17022146/Apa3) on 16/11/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKA 8162C at M/s MG Solution Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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