

INS. CASE OWNER:

CC 3/EQ1170 2240, K1ka39

LKK:
IDAC:

Surveyor:

ANK

DOI:

20/11/17

Date / Time:

20/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 578 C

Name of Insured:

ARMOURPLEX COATINGS P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

191117

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

KASIMATHAN NATARAJAN
98551260 (V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0m4p17-000372

mit. Anter

CTE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 2632C



INSRS:

WSP:

Tel:

Liability:

RMKS:

COLE LORONG



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

20/11

20:00

02012018

12:16pm

13022018

SHC 2632C - COI/AXAI 2019 2017/11/17

YP 578 C - X

Spoke to OI (Mr. Kasi) - confirmed accident details and OI rear-ended TP. OI will send any additional photos via email. Informed abt TP claim, aware of NCD rules and agreed to settle. Send letter to OI.

File pass to Mr. Kasi to close.

CAR: 9,032.81

LOR: 4.5 days x \$125.40 = 564.30

LOI: 4.5 days x \$50.00 = 225.00

LTA: 5.35

Total: 4,827.46

G/C: 4,820.00

RECEIVED 13 FEB 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

2, 02012018

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Jim. Wong

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: (WIPST)

SS

4,032.81

Loss of Rental (LOR):

SS

564.30 (4.5 days) x 3125.90

Loss of Use (LOU):

SS

- (\$ x days)

Loss of Income (LOI):

SS

225.00 (\$50.00 x 4.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search

SS

5.35

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

2400.00

Total:

SS

4,827.46

Global Sum SS: 4,820.00

FINAL PAYMENT

Date/Time:

Confirm with: Jim. Wong

Email

Call

Payee 1:

SS

4,820.00

Name 1:

Comfort & Co. Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ117022140/K1ka3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 21-11-2017	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	YP 5278C	Veh. Inspected	SHC 2632C
	Policy No.	DMCPHQ17-000372	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	21/11/2017
2. Vehicle Particulars & Condition				
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date	19/11/2017	Inspection Date	20/11/2017
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305090689
Date : 17.01.2018

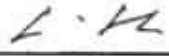
ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508999
Fax: 6546 8156


FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SHC2632C Date of Accident: 19.11.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ YP5278C
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$2,588.98
 - (b) Labour Charges \$1,180.00
 - Total for Part-By-Part Repair Cost \$3,768.98
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : K. L. L.
Date : 18/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

MODEL: TOYOTA PRIUS

QTY	PARTS DESCRIPTION	TYPE	UNIT PRICE	AMOUNT
	REAR TRUNK LID COVER <i>x repair</i>			\$ 922.50
	REAR TRUNK LID LOCK <i>X sue</i>			\$ 447.70
	REAR TRUNK LID RUBBER <i>x sue</i>			\$ 357.00
	REAR TRUNK LID GLASS (BLACK COLOR) <i>x sue</i>			\$ 995.00
	REAR TRUNK LID LOGO(PRIUS) <i>- ne</i>			\$ 60.80
	REAR TRUNK LID LOGO(HYBRID) <i>- ne</i>			\$ 52.40
	REAR TRUNK LID LOGO(TOYOTA STAR) <i>- ne</i>			\$ 45.90
	GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>- 600</i>			\$ 889.70
	REAR BUMPER <i>- RLL</i>			\$ 458.60
	REAR BUMPER RE-INFORCEMENT <i>- 100</i>			\$ 318.80
	REAR BUMPER UNDER COVER <i>✓ 100</i>			\$ 552.60
	REAR BUMPER SIDE RETAINER <i>X sue</i>		\$ 112.70	\$ 225.40
	REAR BUMPER SPONGE <i>x "</i>			\$ 143.40
	REAR BUMPER UNDER SIDE COVER (RH) <i>& X sue</i>			\$ 167.60
	REAR BUMPER UNDER SIDE COVER (LH) <i>x X sue</i>			\$ 232.00
	REAR BUMPER UNDER SIDE CENTRE COVER <i>X sue</i>			\$ 220.60
	REAR BUMPER CLIPS <i>- ne</i>			\$ 22.00
	REAR BUMPER TOWING COVER <i>x sue</i>			\$ 82.70
	TAIL LAMP ASSY (UPPER), RH <i>X sue</i>			\$ 557.90
	REAR END PANEL <i>x sue</i>			\$ 602.10
	REAR END PANEL GARNISH <i>X sue</i>			\$ 121.60
	REAR SPARE TYRE PANEL <i>X sue</i>			\$ 667.70
	<i>Rear Trunk Lid Spoiler x repair</i>			
	<i>Root Panel Rear center handle - 100</i>			
	<i>Root Panel Rear LH/RH handle - 100</i>			
	SUB TOTAL			\$ 8,144.00
	LESS 25%			\$ 2,036.00
	DISCOUNTED TOTAL			\$ 6,108.00
	REAR TRUNK LID APPS STICKER <i>- ne</i>			\$ 40.00
	REAR TRUNK LID COMFORT & TEL NO. STICKER <i>- ne</i>			\$ 60.00
	REAR BUMPER REVERSE SENSOR <i>- 100</i>			\$ 135.70
				\$ 235.70
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 1,820.00
	ESTIMATE TOTAL			\$ 8,163.70

LXX Auto Consultants hereby notify the Repairer of the following:

- To reserve before after spray painting.
- To display damaged parts during recovery.
- Parts prices are subject to confirmation.
- Third party survey is on a "without prejudice" basis.
- No illegal modification is allowed.
- Supplier must be registered and approved by the relevant insurance company.

Acknowledged by Repairer

Date:

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 17.01.2018
Time: 16:21:36
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305090689
REGN NO : SHC2632C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 03.10.2017
DATE/TIME IN : 19.11.2017 23:20
ACCIDENT DATE : 19.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27
0002	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	45.90	25.00	34.42
0003	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0004	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0005	28-01-0302-0006-A	PRIVC REAR BOOT 655211111	1	30.00		30.00
0006	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1	40.00		40.00
0007	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1	30.00		30.00
0008	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0009	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0010	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0011	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50
0012	09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1	135.70		135.70
0013	04-01-0302-3841-G	PRIG4 GARNISH SUB-ASSY LH	1	52.70	25.00	39.52

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 17.01.2018

Time: 16:21:36

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305090689
REGN NO : SHC2632C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 03.10.2017
DATE/TIME IN : 19.11.2017 23:20
ACCIDENT DATE : 19.11.2017

JOB / PARTS DESCRIPTION	QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0014 04-01-0302-3941-G PRIG4 GARNISH SUB-ASSY RH	1	52.70	25.00	39.52	
0015 04-01-0302-0960-G PRIG4 MOULDING SUB-ASSY R	1	631.50	25.00	473.62	
SUB-TOTAL :					2,588.95

JOB NATURE

0000 L	PANEL BEATING	600.00	
0001 23-502	SPRAYPAINT ON AFFECTED AREA	540.00	
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00	
0003 L	REMOVE/REFIX REVERSE SENSOR	20.00	
SUB-TOTAL :		1,180.00	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 17.01.2018

Time: 16:21:36

Page: 3

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305090689
REGN NO : SHC2632C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 03.10.2017
DATE/TIME IN : 19.11.2017 23:20
ACCIDENT DATE : 19.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,768.95

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Member of COMFORTDELGRO

Date/Time: 20.11.2017 11:41 Page : 1

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO.305090689

CUSTOMER MS CUSTOMER NO. ADDRESS (R) (P)	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO. SHC2632C	MILEAGE
		MAKE TOYOTA	FUEL E 1/2 F
		MODEL PRIUS HYBRID(G4)19	DATE/TIME IN 11.2017 23:20
		YR OF MANU 03.10.2017	TARGET DATE
		CHASSIS CODE JTDKB3FUX03565160	COMPLETION DATE/TIME

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 19.11.2017
NATURE: 3P 19.11.2017

R/NO	LABOR CODE	DESCRIPTION
		EQ - Taxi Rear Damage
		LKK / Kalvin -

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC2632C	LARRY	Vehicle No.: SHC2632C	
Signature/Date		Date	
To be returned to Service Reception upon collection		To be kept by Security Guard	

MODEL: TOYOTA PRIUS

QTY	PARTS DESCRIPTION	TYPE	UNIT PRICE	AMOUNT
	REAR TRUNK LID COVER <i>x repair</i>			\$ 922.50
	REAR TRUNK LID LOCK <i>!</i>			\$ 447.70
	REAR TRUNK LID RUBBER <i>x</i>			\$ 357.00
	REAR TRUNK LID GLASS (BLACK COLOR) <i>x</i>			\$ 995.00
	REAR TRUNK LID LOGO(PRIUS) <i>✓</i>			\$ 60.80
	REAR TRUNK LID LOGO(HYBRID) <i>✓</i>			\$ 52.40
	REAR TRUNK LID LOGO(TOYOTA STAR) <i>✓</i>			\$ 45.90
	GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>✓</i>			\$ 889.70
	REAR BUMPER <i>✓</i>			\$ 458.60
	REAR BUMPER RE-INFORCEMENT <i>✓</i>			\$ 318.80
	REAR BUMPER UNDER COVER <i>?</i>			\$ 552.60
	REAR BUMPER SIDE RETAINER <i>?</i>		\$ 112.70	\$ 225.40
	REAR BUMPER SPONGE <i>x</i>			\$ 143.40
	REAR BUMPER UNDER SIDE COVER (RH) <i>x ?</i>			\$ 167.60
	REAR BUMPER UNDER SIDE COVER (LH) <i>x ?</i>			\$ 232.00
	REAR BUMPER UNDER SIDE CENTRE COVER <i>?</i>			\$ 220.60
	REAR BUMPER CLIPS <i>✓</i>			\$ 22.00
	REAR BUMPER TOWING COVER <i>✓</i>			\$ 82.70
	TAIL LAMP ASSY (UPPER), RH <i>?</i>			\$ 557.90
	REAR END PANEL <i>x repair</i>			\$ 602.10
	REAR END PANEL GARNISH <i>?</i>			\$ 121.60
	REAR SPARE TYRE PANEL <i>?</i>			\$ 667.70
	<i>Rear Trunk Lid Spoiler x repair</i>			
	SUB TOTAL			\$ 8,144.00
	LESS 25%			\$ 2,036.00
	DISCOUNTED TOTAL			\$ 6,108.00
	REAR TRUNK LID APPS STICKER <i>✓</i>			\$ 40.00
	REAR TRUNK LID COMFORT & TEL NO. STICKER <i>✓</i>			\$ 60.00
	REAR BUMPER REVERSE SENSOR <i>✓</i>			\$ 135.70
				\$ 235.70
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 1,820.00
	ESTIMATE TOTAL			\$ 8,163.70

LKK Auto Consultants shall notify the Repairer of the following:

- To rectify damage to the vehicle
- To display damaged parts during survey
- Parts prices are subject to change
- Suppliers (if any) must be surveyed and approved by the insurance company

Acknowledged by Receiver

Signature:

Date:

Time:

Place:

Signature:

Date:

Time:

Place:

Signature:

Date:

Time:

Place:

Signature:

Date:

Time:

Place:

Signature:

Date:

Time:

Place:

Signature:

Date:

Time:

Place:

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQH7022140/K1ka3

Date: 22.11.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 2632C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.11.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	8,163.70
Revised Estimate Amount	: S\$	2,863.88
"Check" Items Amount	: S\$	2,394.83
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Zaini (LKK Auto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 13 February 2018 2:52 PM
To: Zaini (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: SHC 2632C YP 5278C CC3/EQ17022140/K1ka3 19/11/2017 Zaini

Dear Mr Zaini

Please process settlement in sum \$ 4820.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Zaini (LKK Auto)" <Zaini@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 13/02/2018 02:42 PM
Subject: RE: SHC 2632C YP 5278C CC3/EQ17022140/K1ka3 19/11/2017 Zaini

WITHOUT PREJUDICE

Your Ref: T 117/SHC2632C/ JW(st)

Our Ref: CC3/EQ17022140/K1ka3

Dear Sirs,

ACCIDENT INVOLVING YP 5278C & SHC 2632C ON 19/11/2017

We refer to the above matter

For a quick and amicable settlement, we offer to settle global sum at **S\$4,820.00 (all in)**

Kindly confirm acceptance.

Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DiD: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Zaini (LKK Auto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 13 February 2018 2:52 PM
To: Zaini (LKK Auto)
Cc: Hsiao Tong (LKKAuto)
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Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Zaini (LKK Auto)" <Zaini@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 13/02/2018 02:42 PM
Subject: RE: SHC 2632C YP 5278C CC3/EQI17022140/K1ka3 19/11/2017 Zaini

WITHOUT PREJUDICE

Your Ref: T 117/SHC2632C/ JW(st)

Our Ref: CC3/EQI17022140/K1ka3

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Best Regards,
Zaini Kusaini | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108
Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 1117 / SHC2632C /JW(st)

Your ref :

Date : 22-Jan-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 195506729M

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2632C YOUR INSURED YP 5278C AND OTHER ON 19.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2632C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YP 5278C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,032.81
2	5 days Loss of Rental @ \$ 125.40 per day	\$ 627.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 4,665.16

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per day	\$ 400.00
Total Claims:		\$ 5,065.16

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 10 pcs.
- b) LTA search slip/s of : YP 5278C
- c) GIA / Police report/s of : SHC2632C
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ117022140/K1ka3

05 JANUARY 2018

ARMOURFLEX COATINGS PTE LTD
8 JALAN KILANG TIMOR
#05-00 KEWALRAM HOUSE
SINGAPORE 159305

Dear Sir/Madam,

ACCIDENT INVOLVING YP 5278C AND SHC 2632C ON 19.11.2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGTOYOTA PRIUS SHC2632C , YP5278C
CTE TWDS SLE B4 JALAN BAHAGIA EXIT

ON 19-Nov-17 21:35

I / We

ONG HWEE HONG

(Hirer) NRIC No.: S1158539F

and/or

SIEH MENG CHEONG

(Relief) NRIC No.: S0230540C

Taxi Number

SHC2632C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Nov-2017

Name of Hirer
Hirer NRICONG HWEE HONG
S1158539F

Signature :



Address

114 EDGEFIELD PLAINS #09-376
820114

Contact No.

92711837

Name of Relief
Relief NRICSIEH MENG CHEONG
S0230540C

Signature :



Address

130 09-16
820130

Contact No.

90361602

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC2632C

INV. NO/DATE
91352434 19.01.2018

MAKE
TOYOTA

JOB NO.
305090689

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
03.10.2017

DATE/TIME IN
19.11.2017 23:20

CHASSIS CODE
JTDKKB3FUX03565160

Description : 3P 19.11.2017

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-0960	PRIG4 MOULDING SUB-ASSY R	1	631.50	25.00	473.62
0002	04-01-0302-2346	PRIG4 GARNISH SUB ASSY BA	1	889.71	25.00	667.28
0003	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	45.90	25.00	34.42
0004	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0005	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0006	28-01-0302-0006	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0007	28-01-0302-2013	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0008	28-01-0302-2015	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00
0009	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.61	25.00	343.96
0010	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.61	25.00	414.46
0011	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

PATRON'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

8010325

91352434

4,032.81

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHC2632C

INV. NO/DATE
91352434 19.01.2018

MAKE
TOYOTA

JOB NO.
305090689

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
03.10.2017

DATE/TIME IN
19.11.2017 23:20

CHASSIS CODE
JTDKB3FUX03565160

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0013	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0014	04-01-0302-3841	PRIG4 GARNISH SUB-ASSY LH	1	52.70	25.00	39.52
0015	04-01-0302-3941	PRIG4 GARNISH SUB-ASSY RH	1	52.70	25.00	39.52
SUB-TOTAL			:			2,588.98

JOB NATURE

0001	L	PANEL BEATING	600.00		600.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	540.00		540.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00
0004	L	REMOVE/REFIX REVERSE SENSOR	20.00		20.00
SUB-TOTAL			:		1,180.00

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91352434	4,032.81	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010325

BQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
 SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
 SHC2632C

INV. NO/DATE
 91352434 19.01.2018

MAKE
 TOYOTA

JOB NO.
 305090689

MODEL
 PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
 03.10.2017

DATE/TIME IN
 19.11.2017 23:20

CHASSIS CODE
 JTDKB3FUX03565160

Items total	3,768.98
Add GST @ 7.000 %	263.83
Invoice amount	4,032.81

Issued by : CHEWBEELENG 19.01.2018 09:21:34
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Please note that no receipt shall be issued unless requested.

STOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91352434	4,032.81	

Our Ref: CT17110675

Date: 18 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/11/2017 @ 21:35 hrs
ALONG CTE> SLE B4 JALAN BAHAGIA EXIT
INVOLVING YP5278C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2632C** (the "Taxi"). The Taxi was hired to **ONG HWEE HONG IC NO S1158539F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

NAME (

[illegible]

511026320

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YP5278C	19 Nov 2017 / 21:35:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#) [OK](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 14/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 5278C (Insd Veh)	Your Ref. No. : DMCPHQ17-000372
	SHC 2632C (TP Veh)	Our Ref. No. : CC3/EQI17022140/K1ka3q2
Date of Accident	19/11/2017	

Liability	100%	
Final Repair Cost	: \$ 4,032.81	
Loss of Income	: \$ 225.00	4.5 days
Rental (If any)	: \$ 564.30	4.5 days
Others:	: \$ 5.35	
	: \$	
	4,827.46	
Final Settlement Sum	: \$ 4,820.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 4,820.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ17022140/K1ka3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 14-02-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 5278C	Veh. Inspected	SHC 2632C	
Policy No.	DMCPHQ17-000372	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU903565165	Colour	BLUE	
Odometer	18903	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	7 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/11/2017	Inspection Date	20/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2632C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR TRUNK LID COVER	TO REPAIR SEE LABOUR	922.50	-
1	REAR TRUNK LID LOCK	SERVICEABLE	447.70	-
1	REAR TRUNK LID RUBBER	SERVICEABLE	357.00	-
1	REAR TRUNK LID GLASS (BLACK COLOR)	SERVICEABLE	995.00	-
1	REAR TRUNK LID LOGO (PRIUS)	NECESSARY	60.80	60.80
1	REAR TRUNK LID LOGO (HYBRID)	NECESSARY	52.40	52.40
1	REAR TRUNK LID LOGO (TOYOTA STAR)	NECESSARY	45.90	45.90
1	GARNISH SUB-ASSY ,BACK DOOR ,OUTSIDE	CRACKED	889.70	889.70
1	REAR BUMPER	DEFORMED	458.60	458.60
1	REAR BUMPER REINFORCEMENT	BENT	318.80	318.80
1	REAR BUMPER UNDER COVER	TORN	552.60	552.60
2	REAR BUMPER SIDE RETAINER @\$112.70	SERVICEABLE	225.40	-
1	REAR BUMPER SPONGE	NOT NECESSARY	143.40	-
1	REAR BUMPER UNDER SIDE COVER (RH)	SERVICEABLE	167.60	-
1	REAR BUMPER UNDER SIDE COVER (LH)	SERVICEABLE	232.00	-
1	REAR BUMPER UNDER SIDE CENTRE COVER	SERVICEABLE	220.60	-
1	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER TOWING COVER	SERVICEABLE	82.70	-
1	TAIL LAMP ASSY (UPPER) ,RH	SERVICEABLE	557.90	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	REAR END PANEL GARNISH	SERVICEABLE	121.60	-
1	REAR SPARE TYRE PANEL	SERVICEABLE	667.70	-
1	REAR TRUNK LID SPOILER (NPA)	TO REPAIR SEE LABOUR	-	-
1	ROOF PANEL REAR CENTER GARNISH	GRAZED	631.50	631.50
2	ROOF PANEL REAR LH/RH GARNISH	MISSING	105.40	105.40
	LESS 25% DISCOUNT		-2,220.23	-784.42
			6,660.67	2,353.28

Report Ref No. CC3/EQ117022140/K1ka3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	REAR TRUNK LID APPS STICKER (SN)	NECESSARY	40.00	40.00
1	REAR TRUNK LID COMFORT & TEL NO. STICKER (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
			235.70	235.70
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR TRUNK LID COVER, REAR END PANEL AND REAR TRUNK LID SPOILER.		1,000.00	600.00
	SPRAY PAINTING CHARGE.		600.00	540.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX REVERSE SENSOR .		120.00	20.00
			1,820.00	1,180.00
	GRAND TOTAL		8,716.37	3,768.98
	RECOMMENDED COST OF REPAIRS			3,768.98

Report Ref No. CC3/EQ17022140/K1ka3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.