

INS. CASE OWNER:

CC 4 / FWD170 22138, D ea3

LKK:
IDAC:

Sole agent:

AD1

ASSIGNMENT

Date / Time: 21/11/17

Registered in Merimen:

20/11/17

21/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.

SDX 2929J

Name of Insured

CHUA YEW THYE

Insured Tel No.

HP: 98258312

Excess Sec II :SS

D.O.A: 21/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DMPV2017-00002521

Honda Civic

ADAM ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SK2 5352J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Teamwork



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/12/17
AD1SK2 5352J, 03/11/17 1600 22138 / 13/12/17: 00002521
SDX 2929J - NATAH 17012025 24, DOA: 21/11/17

6/12

Pending surveyor's assignment sheet/601/PA

8/12/17

Email WSP liability CLEAR

22/02/2019

Jurnal 2/5 2018 dit 14 days 2

04.03.19

File pass to Typist to prepare report.

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice:		
LTA / GIA:	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		

Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 22-02-19

Confirm with:

Confirm by: NSE

Repair Cost:

45

SS 20,000

(

14 days)

Reduction:

50

%

Email

✓

Call

□

FINAL SETTLEMENT

Date/Time: 20-04-19

Confirm with: KEITH

Email

✓

Call

□

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 100%

Repair Cost:

with

SS 21,400.00

4

year

CC

OD

100%

Loss of Rental (LOR):

SS

1,700.00

(

17 days)

x

100

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

5.35

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

23,105.35

Global Sum SS:

FINAL PAYMENT

Date/Time: 20-04-19

Confirm with: KEITH

Email

✓

Call

□

Payee 1:

SS

23,105.35

Name 1:

TEAMWORK GARAGE PTE LTD

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____

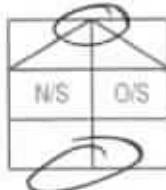
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 14 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SKZ 53525** Yr Regn: **2016 Jan**
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: **Hussen Sylphy** C.C: **1598**
 Colour: **white** A/C: **Insured / Std / NI / NA**

Sp. Reading: **54363** T/Radio: **Insured / Std / NI / NA**Eng/No: **HR16980508B**C/No: **MHTBBAB1720025984**Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / STD A/Rim or

Tyre Size: F: **195/60 R16**
 R: **11**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Bridgestone**

Front

Rear

R/Bal: **6** mm R/Bal: **6** mmL/Bal: **6** mm L/Bal: **6** mmD.O.A: **17/11/2017** D.O.I: **21/11/2017**Survey held at: **Temmank Page Ubi**Des. of Damages: ☒ Fr / ☒ Rear / O/S / N/S / U/C / Rooftop or**Front y Rear**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

FWD **SDX 29293**MV **70K 72K**LTA **51K**NL **14K 21K.**

22/12/19 **Final sum 25 20,000/- with 14 days 3 rep.**

(RED: + 20,018.25 50%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

S + RS SI

Photos

Others

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD17022138/Dea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 21-11-2017	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDX 2929J	Veh. Inspected	SKZ 5352J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/11/2017	Inspection Date		
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
ROC number : 201015366H

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986

3RD PARTY CLAIM ESTIMATION

Vehicle number	SKZ5352J
Make / Model	NISSAN/SYLPHY
Chassis number	MNTBBAB17Z0025984
Accident date	17 November 2017
Reference	1711-43

Qty Particulars Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS		
1	FRONT BONNET <i>Dent</i>	870.35 ✓
1	FRONT BUMPER <i>Brk</i>	641.34 730.60 ✓
1	FRONT SUPPORT PANEL <i>Dent</i>	232.84 ✓
2	HEADLAMP PANEL <i>ry</i>	267.80 X
2	FRONT FENDER <i>Brk</i>	901.68 X
1	INSTRUCTMENT PANEL <i>MM</i>	2167.88 X
1	BOOTLID <i>Dent</i>	780.65 ✓
2	REAR FENDER <i>N/S Dent o/s ry</i>	914.42 1828.84 ✓
1	END PANEL <i>Brk</i>	627.80 ✓
1	FLOOR PANEL <i>Brk</i>	1002.83 ✓
1	REAR BUMPER <i>Dent</i>	761.80 ✓
	5832.03	
	4082.42 =	
	Less 30%	10173.07
		3051.92
		7121.15
2	FRONT BONNET HINGE <i>ry</i>	109.20 X
1	FRONT GRILLE ASSY <i>broken</i>	548.34 ✓
2	FRONT HEADLAMP <i>broken</i>	1060.40 1378.52 ✓
2	FRONT FOG LAMP COVER <i>N/S crack o/s MM</i>	83.59 167.18 ✓
2	FRONT FOG LAMP <i>N/S crack o/s MM</i>	416.91 833.82 ✓
1	TOW COVER <i>MM</i>	27.69 X
2	FRONT FENDER INNER SHIELD <i>MM</i>	224.00 X
1	FRONT BUMPER REINFORCEMENT <i>Brk</i>	561.90 730.47 ✓
2	FRONT BUMPER REINFORCEMENT BRACKET <i>Dent</i>	238.42 ✓
1	FRONT BUMPER SPONGE <i>toyn</i>	152.36 ✓
2	FRONT BUMPER RETAINER <i>Brk</i>	62.40 X
2	FRONT HEADLAMP BRACKET <i>broken</i>	81.64 ✓
1	RADIATOR <i>Punctured</i>	884.00 ✓
1	RADIATOR COWLING <i>Crack</i>	179.27 ✓
1	RADAITOR FAN MOTOR ASSY <i>MM</i>	823.81 X
1	CONDENSER <i>Brk</i>	977.60 ✓
1	FRONT BUMPER LOWER LID <i>Brk</i>	1025.70 ✓
1	WASHER TANK <i>mounting crack</i>	286.52 ✓
1	SPARE TANK <i>MM</i>	196.10 X
	6496.65	

1	AIR DUCT <i>deformed</i>	148.20 ✓
1	FUSE BOX <i>HH</i>	172.64 X
1	AIR FILTER BOX <i>HH</i>	303.94 X
2	AIR BAG SENSOR <i>1pc deformed 1pc HH</i>	600.10 1560.26 ✓
1	AIRBAG ECU <i>activated</i>	866.50 1110.72 ✓
1	PASSENGER AIR BAG <i>activated</i>	1350.00 3135.34 ✓
1	STEERING AIR BAG <i>activated</i>	1806.36 2658.63 ✓
1	STEERING AIR BAG COIL SPRING <i>activated</i>	289.64 ✓
1	DRIVER SEAT BELT <i>activated</i>	883.22 ✓
1	PASSENGER SEAT BELT <i>activated</i>	829.30 ✓
2	BOOTLID HINGE <i>leg</i>	221.00 X
1	BOOTLID INSULATOR <i>deformed</i>	233.87 ✓
2	BOOTLID LAMP <i>mounting cradle</i>	319.54 ✓
1	BOOTLID LOGO <i>Heu</i>	71.50 ✓
1	BOOTLID EMBLEM -SYLPHY <i>Heu</i>	99.32 ✓
1	BOOTLID TOP CHROME <i>mounting cradle</i>	193.10 ✓
1	BOOTLID BOTTOM CHROME <i>cradle</i>	168.35 ✓
1	BOOTLID LOCK <i>bt</i>	146.25 ✓
1	BOOTLID LOCK STRIKER <i>bt</i>	75.66 ✓
1	BOOTLID WEATHERSTRIP <i>deformed</i>	111.02 ✓
2	REAR TAILLAMP <i>Scratched</i>	504.14 ✓
2	REAR TAILLAMP BRACKET <i>SVC</i>	91.52 mm X
2	REAR BUMPER SIDE RETAINER <i>SVC</i>	91.52 X
3	REAR BUMPER SPONGE <i>torn</i>	176.67 ✓
2	REAR BUMPER REFLECTOR <i>M/S dialayed o/s cradle</i>	129.22 ✓
2	REAR BUMPER DAMPER <i>SVC</i>	238.42 ✓
1	END PANEL TOP GARNISH <i>deformed</i>	109.20 ✓
1	END PANEL KEYLESS SENSOR <i>SVC</i>	117.00 X
1	REAR BUMPER LOWER LIP <i>deformed</i>	764.40 ✓
1	SPARE TYRE TOP BOARD <i>bt</i>	643.50 ✓
2	REAR FENDER INNER TRIM <i>torn</i>	532.48 ✓
2	REAR FENDER INNER SHIELD <i>HH</i>	83.74 X
1	EXHAUST ASSY <i>bt</i>	740.80 938.34 ✓
1	EXHAUST INNER TRIM <i>bt</i>	184.73 ✓
		26263.42
		Less 10 %
		2626.34
		Subtotal
		23637.08
		Balance C/F
		30758.23
		<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>
		Balance B/F
		30758.23
1	FRONT NUMBER PLATE <i>bt</i>	60.00 45/-
1 SET	FRONT BUMPER CLIP <i>Heu</i>	60.00 30/-
1 SET	FRONT FENDER INNER TRIM CLIP <i>bt HH</i>	50.00 X
1	REAR NUMBER PLATE <i>SVC</i>	60.00 X
1 SET	REAR BUMPER CLIP <i>Heu</i>	50.00 30/-
1 SET	REAR FENDER INNER TRIM CLIP <i>Heu</i>	50.00 20/-

1 SET	REAR FENDER INNER SHIELD CLIP <i>HN</i>	50.00 ✓
1	FLOOR INSULATOR <i>HN</i>	150.00 80/-
1 SET	REAR REVERSE SENSOR <i>Dann</i>	400.00 220/-
1	REAR REVERSE CAMERA <i>HN</i>	500.00 x
1	JOINT SEALANT <i>HN</i>	150.00 40/-
1	WINDSCREEN SEALANT <i>HN</i>	150.00 40/-
	Subtotal	1730.00
	Balance C/F	3.00
S/No	<u>LABOUR AND MISCELLANEOUS CHARGES</u>	32488.23
	Balance B/F	32488.23
1	CHECK FRONT, REAR WIRING AND LIGHTNING SYSTEM	80.00 50/-
2	REMOVE AND RENEW CONDENSER AND TOP UP GAS	150.00 120/-
3	REMOVE AND RENEW RADIATOR AND TOP UP COOLANT	150.00 50/-
4	REMOVE AND RENEW INSTRUMENT PANEL	500.00 <i>HN</i>
5	DIAGNOIS CHECK ON AIRBAG ECU, CLEAR FAULT CODE AND D	500.00 360/-
6	REMOVE AND RENEW REAR REVERSE SENSOR	150.00 40/-
7	REMOVE AND REFIT REAR LINING, TRIM AND GARNISH	200.00 80/-
8	REMOVE AND RENEW REAR EXHAUST ASSY	150.00 60/-
9	REMOVE AND REFIT FUEL TANK	150.00 <i>HN</i>
10	REMOVE AND FIT REAR WINDSCREEN	150.00 120/-
11	REMOVE AND RENEW FLOOR INSULATOR	150.00 50/-
12	TRANSFER PARTS, ATTACHMENT FROM OLD BOOTLID TO NE	200.00 60/-
13	PANEL BEATING ON AFFECTED AREAS	3000.00 1400/-
14	SPRAY PAINTING ON AFFECTED AREAS	1800.00 1400/-
15	APPLY ANTI RUST ON AFFECTED AREAS	200.00 80/-
	Subtotal	7530.00
	2 KKK Auto Grand total	40018.23

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

21/11/2017 e 1200ms
Not return
4/5mm 14 days.

1 mm

Check MV

Check part prices

25288.34

4/520,000/-

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 8 December, 2017 12:08 PM
To: 'teamwork claims'
Cc: Vic (LKKAUTO)
Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J // OUR REFERENCE : 1711-42 Our Ref: 1201700007901

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]
Sent: Monday, 20 November, 2017 4:21 PM
To: Clara Li Zirong - SGUser
Cc: Motor Claims SG - SG Common; claims@teamworkgarage.com
Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J // OUR REFERENCE : 1711-42 Our Ref: 1201700007901
Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

**Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]

Sent: Monday, November 20, 2017 11:45 AM

To: claims@teamworkgarage.com

Cc: motorclaims.sg@fwd.com

Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J
// OUR REFERNECE : 1711-42

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 18 November 2017 of the PRI Notice of your client's vehicle SKZ5352J.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards
Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



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p.a.**
fwd.com.sg
save now

From: CLAIMS TEAMWORK [<mailto:claims@teamworkgarage.com>]
Sent: Saturday, 18 November, 2017 3:49 PM
To: Motor Claims SG - SG Common
Cc: TEAMWORK - CLAIMS
Subject: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J //
OUR REFERNECE : 1711-42
Importance: High

Dear Sirs,

Refer to the attachment.

Please arrange for the pre-repair survey.

Should you or your insured decided to conduct a pre-repair inspection survey, kindly let us have your list of at least 10 surveyors for us to select our choice. (Revised Practice Direction No. 1 of 2016 as of 01 Apr 2016)

After we had chosen the surveyor, please make sure to contact us and ensure that the vehicle is present at our workshop before your surveyor come down for the inspection. We will not hold any responsibilities if your surveyor came down for the inspection without giving us any notice and result into a waste trip.

Thanks and best regards,
Christina Tan
Teamwork Garage Pte Ltd
53 Ubi Ave 1 #01-23/24
Paya Ubi Industrial Park
Singapore 408934
Tel : 6844 2475
Fax : 6844 2474

XX
Please do not change the subject heading for easier reference. Thank you.
XX

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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not

use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6514G
Vehicle Details	
Vehicle No.:	SKZ5352J
Vehicle to be Exported:	Yes
Intended De-registration Date:	27 Apr 2018
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	HR169805088
Chassis No.:	MNTBBAB17Z0025984
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$16,283.00
Original Registration Date:	27 Jan 2016
First Registration Date:	27 Jan 2016
Transfer Count:	0
Actual ARF Paid:	\$16,283.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jan 2026
PARF Rebate Amount:	\$12,212.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jan 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,301.00
COE Rebate Amount:	\$39,744.00
Total Rebate Amount:	\$51,956.00

The information contained herein is correct as at 27 Apr 2018

OK

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	21 Nov 2017 09:59	Cim Veh Model Changed	(204820) NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR (A).		[A] HOW MEI KWAN
2	21 Nov 2017 09:59	Cim Created	Reg No: SKZ5352J. Acct Date: 2017/11/17. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Teamwork Garage Pte Ltd (HQ)		[A] HOW MEI KWAN
3	21 Nov 2017 09:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Appraisals Associates Pte Ltd.		[A] HOW MEI KWAN
4	21 Nov 2017 09:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/30		[A] HOW MEI KWAN
5	21 Nov 2017 09:59	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	21 Nov 2017 10:00	Adj Adjuster Assigned	[None] -> BRYAN TANI		[A] HOW MEI KWAN
7	21 Nov 2017 10:04	Cim Registration Modified	Excess: -> 600.00.		[I] Clara Li Zi Rong
8	11 Mar 2019 17:21	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
9	11 Mar 2019 17:21	Cim Dtl Modified	JPJ Reg. Date: -> 2016/01/01.		[A] JOANNE LEE KHANG MIN
10	11 Mar 2019 17:21	Cim Details Notified			[A] JOANNE LEE KHANG MIN
11	11 Mar 2019 17:23	Cim Dtl Modified	JPJ Reg. Date: 2016/01/01 -> 2016/01/27.		[A] JOANNE LEE KHANG MIN
12	25 Mar 2019 11:52	Label Added	(20005):Direct Settlement .		[A] Asher Sng Rong Yi
13	25 Mar 2019 11:59	Adj Mandate Request	Cur.Req:23105.35;LIABILITY: 100% B:28 4VEH CC OID LAST QUANTUM: (a) COR w/GS T : \$21,400.00 + (b) LOR : \$1,700.00 (17days x \$100) + (c) LTA :\$5.35 Total: a+b+c = \$23,105.35 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

ACTIVITY

[08/12/2017 12:06] Asher Sng Rong Yi:
100% B:28
4VEH C.C OID LAST

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2081813	11/03/2019 17:21	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ5352J	SDX2929J	10.70

Print Received Message

This mail is associated with :

***SKZ5352J (1201700007901)**
[SDX2929J]

TP
LOH PENG YEONG
Nov 17 2017 12:00AM
[CHUA YEW THYE]
Teamwork Garage Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 11/04/2019 09:25 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$23105.35) - SKZ5352J - Claim Handler: Josey Loh

Approved:23105.35.



HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1968
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1968 (MALAYSIA)

M.K.1

NISSAN AUTO PROTECTOR

CERTIFICATE NO. 2100449315-01000

(This Excess is subject to GST)
OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00
(For policies with effect from 1st November 2005)

SUM INSURED Market Value
INSURING WITH COE/PAF Yes
SKZ5352J

Loh Peng Yeong

27 Jan 2017

26 Jan 2018

- 1) VEHICLE REGISTRATION NO.
- 2) NAME OF INSURED
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT
- 4) DATE OF EXPIRY OF INSURANCE
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

- a) The Insured.
 - b) Any other person who is driving on the Insured's order or with his permission.
- This policy will indemnify the Insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / NISSAN AUTHORISED REPAIRERS

1. Tan Chong Mir - 813 Bl Timah Rd (T: 64694091/2/3)
2. Tan Chong Mir - 17 Lor 8 Toa Payoh (T: 63570753/4)
3. TC AutoClinic - No 1 Sixth Lok Yang Rd (T: 62622212)
4. Autoklusion Industrial - 19 Ubi Rd 4 (T: 64909668)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

5. TC AutoClinic - 26 Leng Kee Rd (T: 67038511/2/3)
6. ComfortDelgro Engrg - 205 Braddell Rd (T: 63837118)
7. DPS Body & Paint Workshop - 209 Pandan Gardens (T: 65684501)
8. Ethox - 30 Bukit Batok Cres (T: 66547777)
9. Glass-Fix - 52 Ubi Ave 3 (T: 62760887) - For windscreen only
10. Ken Fook Sing Motor - 61 Defu Lane 12 (T: 67478580)
11. Lai Hui (Meng Kee) Motor - 21 Sin Ming Ind (T: 64538110)
12. Nova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723882)
13. Progressive Automotive - 3022A Ubi Rd 1 (T: 67415336)
14. SME Motor - 1 Kaki Bukit Ave 6 Bld D (T: 67478106)

LOSS OF USE Loss of Use 10 Days (1500 - 1600cc) - Refer to policy wordings for details

* NAMED DRIVER NA

HIRE PURCHASE COMPANY HL Bank
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

issued in Singapore 12 Dec 2016

500810-552
TAN CHONG CREDIT PTE LTD - WYL
911 BUKIT TIMAH ROAD
TAN CHONG MOTOR CENTRE
SINGAPORE 589822
ANSP-MOTOR

AIG Asia Pacific Insurance Pte. Ltd.


AUTHORISED REPRESENTATIVE

ORIGINAL

TCCGJS

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	6514G

Vehicle Details

Vehicle No.	SKZ5352J
Vehicle to be Exported	Yes
Intended De-registration Date	17 Nov 2017
Vehicle Make	NISSAN
Vehicle Model	SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR
Primary Colour	White
Manufacturing Year	2015
Engine No.	HR16980508B
Chassis No.	MNTBBAB17Z0025984
Maximum Power Output	85.0 kW (113 bhp)
Open Market Value	\$16,283.00
Original Registration Date	27 Jan 2016
First Registration Date	27 Jan 2016
Transfer Count	0
Actual ARF Paid	\$16,283.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	26 Jan 2026
PARF Rebate Amount	\$12,212.00

Intended COE Rebate Details

COE Expiry Date	26 Jan 2026
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$51,301.00
COE Rebate Amount	\$41,040.00
Total Rebate Amount	\$53,252.00

The Information contained herein is correct as at 17 Nov 2017

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6836514G



LOH PENG YEONG

罗平永

Race

CHINESE

Current birth

27-09-1988

Country of birth

SINGAPORE

Sex

M

REPUBLIC OF SINGAPORE - DRIVING LICENCE



NRIC No. S6836514G

LOH PENG YEONG

Expiry: 27 Sep 1998

Valid from: 05 Nov 2001



001298543H



NRIC No. S6836514G

Street Group

Date of issue

Age

26-11-1994

23 PUNGGOL FIELD WALK #13-18
SINGAPORE 628750
NRIC No: S6836514G

Date: 10/08/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Valid Date

16 May 1994

Class 2

Motor cars <= 3000 kg with <= 7 passengers,
exclusive of the driver; and motor tractors
/ vehicles <= 2000 kg



Licence No: S6836514G

NP 428A



Teamwork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Singapore 408934
Paya Ubi Industrial Park
Tel: 6844 2475 Fax: 6844 2474
Email: claims@teamworkgarage.com
GST Register No: 201015366H

22th Feb 2019

Our reference: 1711-43
Your reference: SDX2929J

FWD Singapore Pte Ltd

BY HAND

6 Temasek Boulevard

#18-01 Suntec Tower Four

Singapore 038986

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : LOH PENG YEONG
Address : 23 PUNGGOL FIELD WALK #13-18 S(828750)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 17/11/2017 along ADAM ROAD TOWARDS LORNIE ROAD involving our client's vehicle registration number SKZ5352J and vehicle registrations number SDX2929J driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 21, 400.00
Loss of Rental	:	\$ 2, 520.00
LTA Tax Invoice	:	\$ 5.35
Total	:	\$ 23 , 925.35

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner IC and Driving licence;
- d) LTA search;
- e) Certificate of Insurance;
- f) Letter Of Authorisation;
- g) Profoma Invoice;
- h) Satisfaction & discharge voucher;
- i) Rental agreement & official receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



.....
Teamwork Garage Pte Ltd

Encl.

LETTER OF AUTHORIZATION

To FWD SINGAPORE PTE LTD (Third party insurance & Workshop)

Claimant Loh Peng Yeong

Dear Sirs,

I/We, Loh Peng Yeong owner of vehicle no. SKZ 5352J
hereby authorize my/our repairer, Teamwork Garage Pte Ltd

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental
and/or loss of use ("claim") for my/our vehicle no. SKZ 5352J that was damaged pursuant
to the accident which occurred at/along
Adam Road towards Lornie Road on 17 Nov
2017
involving vehicle nos. SDX 2929J

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation
monies pertaining to the above mentioned accident due to me/us to my/our repairer/solicitors
Teamwork Garage Pte Ltd. I/We hereby authorize you to forward and release
all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors
Teamwork Garage Pte Ltd, pertaining to above said accident whom I/we
authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s
concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any
of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement
terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or
other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 17 day of Nov (month) 20 17 (year)

Signature of owner vehicle (claimant) Loh Peng Yeong

Name of owner of vehicle (claimant) Loh Peng Yeong

NRIC Number (claimant) S68365146

RELEASE

Claim Reference:	1201700007901
Surveyor's Reference:	CC4/FWD17022138/Dea3
TP Reference:	1711-43

We, **TEAMWORK GARAGE PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKZ 5352J** ("Vehicle") to accept the sum of **\$23,105.35**, being the amount claimed for **\$21,400.00** (repair costs), **\$1,700.00** (loss of rental ^{rental} use), **\$ -** (loss of income), **\$5.35** (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **17/11/2017** (date of accident) at / along **ADAM RD TWDS LORNIE RD** (location) involving vehicle no/s. **SKZ 5352J** and **SDX 2929J**.

This is pursuant to the inspection conducted on **21/11/2017** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SDX 2929J** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 22 day of April 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"
Ltd.



ABT

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte.

CUSTOMER'S SIGNATURE

K & t Cars

1 #01-23 Paya Ubi Ind Park Singapore 408934
938 Fax: 6285 5228 Email : kntcars@gmail.com
3208965X

No.: 2349

AL RECEIPT

Date: 15 DEC 2017

From Koh Peng Kong
of Dollars Two Thousand Five Hundred
and Twenty

Payment of SKUSSSIC 17/Nov to 08/Dec
K & t Cars

2,520/-

By: _____

Authorised Signature

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park

Singapore 408934

Tel: 6844 5938 Fax: 6285 5228

Email: kntcars@gmail.com

Biz Reg. No: 53208965X

VEHICLE RENTAL AGREEMENT

NO.: KT-

Veh. No.:	1K11555	Replace Veh. No.:	822 5552
Veh. M / M:	Nissan Sylphy	Replace Veh. M / M:	HiPhon 8/1/14

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER DRIVER'S PARTICULAR	
Name:	Loh Peng Young	Name:	
Address:	Block 23 Angkor Field Walk	Address:	
	215-18 Singapore 828750		
IC:	868365146	D.O.B:	27 Sept 1968
IC:		D.O.B:	
Contact:	9336 2018	Pass Date:	18 May 1979
Contact:		Pass Date:	

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	

RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	17/11		Date In	08 Dec 2017	
Time Out	1800		Time In	1800	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES					PETROL / DIESEL LEVEL					
Daily	@ \$	130	21 Days @ \$	2520	OUT	E	1/4	1/2	3/4	F
Weekly	@ \$		Wks @ \$							
Monthly	@ \$		Mth @ \$	/	IN	E	1/4	1/2	3/4	F
Hours	@ \$		Hrs @ \$							
Inclusive of additional charges (If any)			Amt payable	\$ 2520	Petrol Charges		YES	NO	AMT: _____	
					CDW		YES	NO	AMT: _____	
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST					Security Deposit		YES	NO	AMT: _____	
Bank / Cheque No.:					Advance Payment		YES	NO	AMT: _____	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tendered accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon passing of vehicle)

- Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 Signature of hirer / driver (company stamp if any)	 For and on behalf of K & t CARS (authorised signature only)



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2017 / 18:20:27

Receipt Date/Time : 17 Nov 2017 / 18:20:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171117-001903

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLD3199C

As at 17 Nov 2017/16:00:00

Insurance Co: NTUC INCOME INS CO-OP LTD

1 Insurance Enquiry - SLD3199C

Enquiry Fee

20171117181929206181

5.00 0.35 5.35

Sub-Total

5.00 0.35 5.35

Result of Insurance Enquiry - SDX2929J

As at 17 Nov 2017/16:50:00

Insurance Co: FWD SINGAPORE PTE. LTD.

2 Insurance Enquiry - SDX2929J

Enquiry Fee

20171117181929238711

5.00 0.35 5.35

Sub-Total

5.00 0.35 5.35

Total Before Rounding

10.00 0.70 10.70

Rounding Difference

0.00

Total Amount Payable

10.70

Paid By

xxxxxxxxxxxx0257 Credit Card:
Visa/MasterCard

10.70

Total

10.70

Cash Change

0.00

Tendered Amount

10.70

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt | OK | Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Nov 2017 Edit Reg		20 Nov 2017 00:00 Edit Adj Rpt	\$420,000.00 Edit Estimates	\$420,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	CHUA YEW THYE, ID: S7016534A		
Main Claimant:	LOH PENG YEONG, ID: S6836514G		
Vehicle Reg. No.:	SKZ5352J	Date of Loss:	17/11/2017 00:00 - :59 [21 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201700007901	Policy/Cover Note No.:	PNPV2017-00000521 (Comprehensive)
Vehicle Reg. No. (Insured):	SDX2929J	Policy No. (Claimant):	2100449315-01000
		Excess:	S\$600.00
Repairer:	Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 30/11/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (11/04/2019): Alert - Adj Mandate Approved (S\$23105.35) - SKZ5352J - Claim Handler: Josey Loh




































ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)


















































Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



















































Claim Documents



















































***SKZ5352J (1201700007901)**
[SDX2929J]



















































TP
LOH PENG YEONG
Nov 17 2017 12:00AM
[CHUA YEW THYE]
Teamwork Garage Pte Ltd



















































Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						Edit	
Photos/Images							3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
2	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
3	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
4	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
5	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
6	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
7	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
8	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
9	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
10	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
11	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
12	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
13	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
14	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
15	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
16	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
17	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
18	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
19	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
20	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
21	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
22	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
23	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
24	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
25	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
26	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
27	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
28	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
29	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
30	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
31	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
32	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
33	25/03/19 11:53	General View						Load JPG	<input checked="" type="checkbox"/>
34	25/03/19 11:53	General View						Load JPG	



















































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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/11/17 10:00	TP GIA REPORT	 Load PDF	
2	21/11/17 10:00	ACKNOWLEDGEMENT EMAIL TO FWD DD 20.11.17	 Load PDF	
3	21/11/17 10:00	OI GIA REPORT	 Load PDF	
4	22/11/17 10:15	LETTER TO OI BY FWD	 Load PDF	
5	25/03/19 11:58	RENTAL	 Load PDF	
6	25/03/19 11:58	LTA SEARCH	 Load PDF	
7	25/03/19 11:58	LOD	 Load PDF	
8	30/04/19 09:08	AUTHORISATION TO ACT FORM	 Load PDF	
9	30/04/19 09:08	Release Voucher	 Load PDF	
10	30/04/19 09:09	WORKSHOP INVOICE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDX2929J (Insd veh)	Model:	NISSAN SYLPHY 1.6 CVT
	SKZ5352J (TP veh)		ABS D/AIRBAG 2WD 4DR (A)
Date of Accident:	17/11/2017		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		42,819.51
Final Repair Cost	: \$		21,400.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		17 days
LTA / GIA Search Fee	: \$		5.35
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		23,105.35

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 100 ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	: \$	23,105.35
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

30 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD17022138/DEA3Q2

Date: 30/04/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00000521

Claimant Vehicle No: SKZ5352J Insured Vehicle No: SDX2929J

Date of Loss: 17/11/2017 Nature of Claim: TP Claim No: 1201700007901

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKZ5352J**
 Make & Model: NISSAN SYLPHY, 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) Engine No: HR16980508B
 Reg. Date: 27/01/2016 (Man. Year: 2015) Chassis No: MNTBBAB17Z0025984
 Colour: White Odometer: 54353 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R16 Rear Tyre Size: 195/60 R16
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	32,488.23	21,428.35	11,059.88	34.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,530.00	3,860.00	3,670.00	48.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	40,018.23	25,288.35	14,729.88	36.81
Approved Total (Overridden) (S\$)		20,000.00		
(S\$)	40,018.23	20,000.00	20,018.23	50.02
+ GST 7.00/7.00% (S\$)	2,801.28	1,400.00	1,401.28	50.02
Nett Amount (S\$)	42,819.51	21,400.00	21,419.51	50.02
+ Car Rental (17.0 x S\$100.00/day) (S\$)		1,700.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		23,105.35		

INSPECTION

Date of Assignment: 20/11/2017

Date Inspected: 21/11/2017 Inspected At:

Teamwork Garage Pte Ltd (HQ)
53 Ubi Ave 1 #01-24, Paya Ubi Industrial

Park
Singapore 408934

Estimated Period of Repair: 14.0 days

Adjuster: BRYAN TANI

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Mar 2019)
Parts:	143	NISSAN SYLPHY 1.6 CVT ABS D/AIRBAG 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKZ5352J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Dented	870.35 FL	*870.35 FL
2	1		*FRONT BUMPER	Buckled	730.60 FL	*641.34 FL
3	1		*FRONT SUPPORT PANEL	Dented	232.84 FL	*232.84 FL
4	2		*HEADLAMP PANEL	Repair	267.80 FL	*- FL
5	1		*FRONT FENDER	Repair	901.68 FL	*- FL
6	1		*INSTRUCTMENT PANEL	Not Necessary	2,167.88 FL	*- FL
7	1		*BOOTLID	Dented	780.65 FL	*780.65 FL
8	1		*REAR FENDER	N/S Dented / O/S Repair	1,828.84 FL	*914.42 FL
9	1		*END PANEL	Buckled	627.80 FL	*627.80 FL
10	1		*FLOOR PANEL	Buckled	1,002.83 FL	*1,002.83 FL
11	1		*REAR BUMPER	Dented	761.80 FL	*761.80 FL
12	2		*FRONT BONNET HINGE	Repair	109.20 FN	*- FN
13	1		*FRONT GRILLE ASSY	Broken	548.34 FN	*548.34 FN
14	1		*FRONT HEADLAMP	Broken	1,378.52 FN	*1,060.40 FN
15	1		*FRONT FOG LAMP COVER	N/S Cracked / O/S Not Necessary	167.18 FN	*83.59 FN
16	1		*FRONT FOG LAMP	N/S Cracked / O/S Not Necessary	833.82 FN	*416.91 FN
17	1		*TOW COVER	Not Necessary	27.69 FN	*- FN
18	2		*FRONT FENDER INNER SHIELD	Not Necessary	224.00 FN	*- FN
19	1		*FRONT BUMPER REINFORCEMENT	Buckled	730.47 FN	*561.90 FN
20	2		*FRONT BUMPER REINFORCEMENT BRACKET	Dented	238.42 FN	*238.42 FN
21	1		*FRONT BUMPER SPONGE	Torn	152.36 FN	*152.36 FN
22	2		*FRONT BUMPER RETAINER	Serviceable	62.40 FN	*- FN
23	2		*FRONT HEADLAMP BRACKET	Broken	81.64 FN	*81.64 FN
24	1		*RADIATOR	Punctured	884.00 FN	*884.00 FN
25	1		*RADIATOR COWLING	Cracked	179.27 FN	*179.27 FN
26	1		*RADIATOR FAN MOTOR ASSY	Not Necessary	823.81 FN	*- FN
27	1		*CONDENSER	Bent	977.60 FN	*977.60 FN
28	1		*FRONT BUMPER LOWER LID	Bent	1,025.70 FN	*1,025.70 FN
29	1		*WASHER TANK	Mtg Cracked	286.52 FN	*286.52 FN
30	1		*SPARE TANK	Not Necessary	196.10 FN	*- FN
31	1		*AIR DUCT	Deformed	148.20 FN	*148.20 FN
32	1		*FUSE BOX	Not Necessary	172.64 FN	*- FN
33	1		*AIR FILTER BOX	Not Necessary	303.94 FN	*- FN
34	1		*AIR BAG SENSOR	1PCS Not Necessary/1PCSDamaged	1,560.26 FN	*600.10 FN
35	1		*AIRBAG ECU	Activated	1,110.72 FN	*866.50 FN
36	1		*PASSENGER AIR BAG	Activated	3,135.34 FN	*1,350.00 FN
37	1		*STEERING AIR BAG	Activated	2,658.63 FN	*1,806.36 FN

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*STEERING AIR BAG COIL SPRING	Activated	289.64 FN	*289.64 FN
39	1		*DRIVER SEAT BELT	Activated	883.22 FN	*883.22 FN
40	1		*PASSENGER SEAT BELT	Activated	829.30 FN	*829.30 FN
41	2		*BOOTLID HINGE	Repair	221.00 FN	*- FN
42	1		*BOOTLID INSULATOR	Deformed	233.87 FN	*233.87 FN
43	2		*BOOTLID LAMP	Mtg Cracked	319.54 FN	*319.54 FN
44	1		*BOOTLID LOGO	Necessary	71.50 FN	*71.50 FN
45	1		*BOOTLID EMBLEM -SYLPHY	Necessary	99.32 FN	*99.32 FN
46	1		*BOOTLID TOP CHROME	Mtg Cracked	193.10 FN	*193.10 FN
47	1		*BOOTLID BOTTOM CHROME	Cracked	168.35 FN	*168.35 FN
48	1		*BOOTLID LOCK	Bent	146.25 FN	*146.25 FN
49	1		*BOOTLID LOCK STRIKER	Bent	75.66 FN	*75.66 FN
50	1		*BOOTLID WEATHERSTRIP	Deformed	111.02 FN	*111.02 FN
51	2		*REAR TAILLAMP	Scratched	504.14 FN	*504.14 FN
52	2		*REAR TAILLAMP BRACKET	Serviceable	91.52 FN	*- FN
53	2		*REAR BUMPER SIDE RETAINER	Serviceable	91.52 FN	*- FN
54	3		*REAR BUMPER SPONGE	Torn	176.67 FN	*176.67 FN
55	2		*REAR BUMPER REFLECTOR	N/S Dislodged/ O/S Cracked	129.22 FN	*129.22 FN
56	2		*REAR BUMPER DAMPER	Buckled	238.42 FN	*238.42 FN
57	1		*END PANEL TOP GARNISH	Deformed	109.20 FN	*109.20 FN
58	1		*END PANEL KEYLESS SENSOR	Serviceable	117.00 FN	*- FN
59	1		*REAR BUMPER LOWER LIP	Dented	764.40 FN	*764.40 FN
60	1		*SPARE TYRE TOP BOARD	Bent	643.50 FN	*643.50 FN
61	2		*REAR FENDER INNER TRIM	Torn	532.48 FN	*532.48 FN
62	2		*REAR FENDER INNER SHIELD	Not Necessary	83.74 FN	*- FN
63	1		*EXHAUST ASSY	Bent	938.34 FN	*740.80 FN
64	1		*EXHAUST INNER TRIM	Bent	184.73 FN	*184.73 FN
65	1		*FRONT NUMBER PLATE	Bent	60.00 FS	*45.00 FS
66	1		*SET FRONT BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
67	1		*SET FRONT FENDER INNER TRIM CLIP	Not Necessary	50.00 FS	*- FS
68	1		*REAR NUMBER PLATE	Serviceable	60.00 FS	*- FS
69	1		*SET REAR BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
70	1		*SET REAR FENDER INNER TRIM CLIP	Necessary	50.00 FS	*20.00 FS
71	1		*SET REAR FENDER INNER SHIELD CLIP	Not Necessary	50.00 FS	*- FS
72	1		*FLOOR INSULATOR	Necessary	150.00 FS	*80.00 FS
73	1		*SET REAR REVERSE SENSOR	Damaged	400.00 FS	*220.00 FS
74	1		*REAR REVERSE CAMERA	Not Necessary	500.00 FS	*- FS
75	1		*JOINT SEALANT	Necessary	150.00 FS	*40.00 FS
76	1		*WINDSCREEN SEALANT	Necessary	150.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	38,166.49	25,049.17
- List Item Discount on L Items 30.00/30.00% (\$\$)	3,051.92	1,749.61
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	2,626.34	1,871.21

Total Parts (\$\$)	32,488.23	21,428.35
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK FRONT ,REAR WIRING AND LIGHTING SYSTEM	New	80.00	50.00
2	REMOVE AND RENEW CONDENSER AND TOP UP GAS	New	150.00	120.00
3	REMOVE AND RENEW RADIATOR AND TOP UP COOLANT	New	150.00	50.00
4	REMOVE AND RENEW INSTRUMENT PANEL	New	500.00	0.00
5	DIAGNOIS CHECK ON AIRBAG ECU,CLEAR FAULT CODE AND D	New	500.00	350.00
6	REMOVE AND RENEW REAR REVERSE SENSOR	New	150.00	40.00
7	REMOVE AND REFIT REAR LINING ,TRIM AND GARNISH	New	200.00	80.00
8	REMOVE AND RENEW REAR EXHAUST ASSY	New	150.00	60.00
9	REMOVE AND REFIT FUEL TANK	New	150.00	0.00
10	REMOVE AND FIT REAR WINDSCREEN	New	150.00	120.00
11	REMOVE AND RENEW FLOOR INSULATOR	New	150.00	50.00
12	TRANSFER PARTS ,ATTACHMENT FROM OLD BOOTLID TO NEW	New	200.00	60.00
13	PANEL BEATING ON AFFECTED AREAS	New	3,000.00	1,400.00
14	SPRAY PAINTING ON AFFECTED AREAS	New	1,800.00	1,400.00
15	APPLY ANTI RUST ON AFFECTED AREAS	New	200.00	80.00
Gross Labour Cost (S\$)			7,530.00	3,860.00

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< END OF ESTIMATES >