

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 8 December, 2017 12:08 PM
To: 'teamwork claims'
Cc: Vic (LKKAuto)
Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX292J // OUR REFERNECE : 1711-42 Our Ref: 1201700007901

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]
Sent: Monday, 20 November, 2017 4:21 PM
To: Clara Li Zirong - SGUser
Cc: Motor Claims SG - SG Common; claims@teamworkgarage.com
Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX292J // OUR REFERNECE : 1711-42 Our Ref: 1201700007901
Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANTS PTE LTD

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

**Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop.*

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]

Sent: Monday, November 20, 2017 11:45 AM

To: claims@teamworkgarage.com

Cc: motorclaims.sg@fwd.com

Subject: RE: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J
// OUR REFERNECE : 1711-42

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your letter dated 18 November 2017 of the PRI Notice of your client's vehicle SKZ5352J.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Kind Regards

Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: CLAIMS TEAMWORK [<mailto:claims@teamworkgarage.com>]

Sent: Saturday, 18 November, 2017 3:49 PM

To: Motor Claims SG - SG Common

Cc: TEAMWORK - CLAIMS

Subject: NOTIFICATION OF PRE-REPAIR INSPECTION - SKZ5352J NISSAN SYLPHY // YOUR REFERENCE : SDX2929J // OUR REFERENCE : 1711-42

Importance: High

Dear Sirs,

Refer to the attachment.

Please arrange for the pre-repair survey.

Should you or your insured decided to conduct a pre-repair inspection survey, kindly let us have your list of at least 10 surveyors for us to select our choice. (Revised Practice Direction No. 1 of 2016 as of 01 Apr 2016)

After we had chosen the surveyor, please make sure to contact us and ensure that the vehicle is present at our workshop before your surveyor come down for the inspection. We will not hold any responsibilities if your surveyor came down for the inspection without giving us any notice and result into a waste trip.

Thanks and best regards,
Christina Tan
Teamwork Garage Pte Ltd
53 Ubi Ave 1 #01-23/24
Paya Ubi Industrial Park
Singapore 408934
Tel : 6844 2475
Fax : 6844 2474

XX

Please do not change the subject heading for easier reference. Thank you.

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