

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time

Sent By:

FINALIZATION

Date/Time

Confirm with:

Confirm by:

Repair Cost:

SS

6,805.00

( 6 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost (LOST):

SS

7,276.00

Loss of Rental (LOR):

\$

-

( 6 days)

Loss of Use (LOU):

SS

600.00

(\$100 x 6 days)

Loss of Income (LOI):

SS

-

(\$ x 6 days)

LOR only ☒ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

7,276.00

Global Sum SS:

FINAL PAYMENT

Date/Time

Confirm with:

Email

Call

Payee 1:

SS

7,276.00

Name 1:

RV2 Allied Global Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

COPY SENT  
13/1/19

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: PC7044 Yr Regn: 30/6/2011  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Golden Dragon CC 2776  
 Colour: White A/C: Insured / Std / NI / NA  
 Sp. Reading: 122054 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: LL3B C40 D 8AA 003722  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: NI / S/Rim / STD A/Rim or  
 Tyre Size: F: 215 / 75 R17.5  
 R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Bridge Stone

Front Bridge Stone Rear Bridge Stone  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 14/11/2017 D.O.I. 17/11/2017  
 Survey held at AVS Albed

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt, N/S, U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

(Lum sum: \$ 6,800.00 / Red: \$ 13,523.00 / 66%)

LoR:

LoR = 250

offer

LoR: 2,276.00

LoR: 2,276.00

(Lum sum) LoR: 6 x 250 = 1,605.00

(Lum sum) LoR: 6 x 250 = 1,605.00

Total: 2,881.00

Total: 2,880.00

LoR: 2,880.00

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee: \_\_\_\_\_

2)

Transportation: \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

) \$ + RS. \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_)

) Others

☐ : Weirland (\$ \_\_\_\_\_)

) \_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17022121/Spa3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 20-11-2017	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLQ 1398P	Veh. Inspected	PC 704Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M004CO	Excess (\$)	0.00	
Assign From		Assign Date	20/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/11/2017	Inspection Date	17/11/2017	
Survey held at	RVS ALLIED GLOBAL PTE LTD 50 TAGORE LANE #05-06 ENTREPRENEUR CENTRE SINGAPORE 787494			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M004CO

Our ref: CC4/AXA17022121/Spa3

Date: 21.11.2017

The Motor Claims Department  
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**PC 704Y**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.11.2017 at the premises of M/s Rvs Allied Global Pte Ltd - Woodlands and have the following to report:-

Workshop Estimate Amount	: S\$	19,823.00
Revised Estimate Amount	: S\$	9,323.00
"Check" Items Amount	: S\$	1,400.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the  
N/S Front and Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

SEBASTIAN YEANG  
Licensed Appraiser



## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Business
Owner ID	1604L

### Vehicle Details

Vehicle No.	PC704Y
Vehicle to be Exported	No
Intended De-registration Date	20 Nov 2017
Vehicle Make	GOLDEN DRAGON
Vehicle Model	XML6701J18
Primary Colour	Multi-Colour
Manufacturing Year	2010
Engine No.	ISF28S4148T89501206
Chassis No.	LL3BCADD8AA003722
Maximum Power Output	-
Open Market Value	\$44,205.00
Original Registration Date	30 Jun 2011
First Registration Date	30 Jun 2011
Transfer Count	1
Actual ARF Paid	\$2,211.00

### Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

### Intended COE Rebate Details

COE Expiry Date	29 Jun 2021
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$29,006.00
COE Rebate Amount	\$10,466.00
<b>Total Rebate Amount</b>	<b>\$10,466.00</b>

The information contained herein is correct as at 20 Nov 2017

OK

# RVS Allied Global Pte Ltd

Office: 50 Tagore Lane 05-06 TG (5787494)  
Workshop: 8 Woodlands Industrial Park E3 (5757786)

Reg: 201703521G  
Tel: 9668 9668

6 days

Our Ref: TP/PC704Y/0022

16/11/17

Sri Balaji Transport Services

Dear Sir,

Cost of Repair to Vehicle PC704Y

With reference to the above-mentioned, we are pleased to quote as follows:-

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

## QUOTATION

Acknowledged by Repairer

Signature  
Date

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front Panel ✓ DT	1	3,900.00	3,900.00
2.	Front Bumper ✓ CRK	1	1,800.00	1,800.00
3.	Front Grille ✓ CRK	1	880.00	880.00
4.	Side View Mirror (LH) ✓ MS	1	300.00	300.00
5.	Front Head Lamp (LH) ✓ CRK	1	480.00	480.00
6.	Front Log (LH) ✓ CRK	1	220.00	220.00
7.	Front Number Plate ✓ MS	1	25.00	25.00
8.	Front Windscreen Molding ✓ NRK	1	268.00	268.00
9.	Sealant ✓ NRK	6	25.00	150.00
10.	Side Panel (LH) R	1	4,200.00	4,200.00
11.	Spray Painting on Rear Affected Area with Artwork	1	1,800.00	1,800.00
12.	Labour to Remove & install Front Windscreen & side Window Glass	1	600.00	600.00
13.	Labour & Misc. Charges: To remove the affected parts & all relevant attachment & fittings to commence repairs; cut & weld the necessary parts as listed above; panel beat & reshapes the affected areas; replace the damaged components, reinstall & realign all necessary parts	1	5,200.00	5,200.00
SUB-TOTAL				S\$19,823.00

Thanks you.  
Yours faithfully,  
**STEVEN**

Steven Tan  
Claims Executive  
9668 9668

Parts : \$ 5798.70  
Labour : \$ 2700.00

8498.70

Long Sum - 10%  
6798.96

L/S: \$ 6800 @ 6 days.

6493  
- 10%  
5798.70

# RVS Allied Global Pte Ltd

Office: 50 Tagore Lane 05-06 TG (S787494)  
Workshop : 8 Woodlands Industrial Park E3 (S757786)

Reg :201703521G  
Tel :9668 9668

6 days

Our Ref: TP/PC704Y/0022

16/11/17

Sri Balaji Transport Services

Dear Sir,

Cost of Repair to Vehicle PC704Y

With reference to the above-mentioned, we are pleased to quote as follows:-

Submission.  
17/11/2017.  
- Lump Sum Repair.  
- Question mark Item Photo  
- Photo After Paint  
90036121

## QUOTATION

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

sebastianmyear@lkkauto.com DOA: 14/11/2017

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front Panel ✓ BT	1	3,900.00	3,900.00
2.	Front Bumper ✓ CRK	1	1,800.00	1,800.00
3.	Front Grille ✓ CRK	1	880.00	880.00
4.	Side View Mirror (LH) ✓ MS	1	300.00	300.00
5.	Front Head Lamp (LH) ✓ CRK	1	480.00	480.00
6.	Front Log (LH) ✓ CRK	1	220.00	220.00
7.	Front Number Plate ✓ MS	1	25.00	25.00
8.	Front Windscreen Molding ✓ NEK	1	268.00	268.00
9.	Sealant ✓ NEC	6	25.00	150.00
10.	Side Panel (LH) R	1	4,200.00	4,200.00
11.	Spray Painting on Rear Affected Area with Artwork	1	1,800.00	900 1,800.00
12.	Labour to Remove & install Front Windscreen & side Window Glass	1	600.00	400 600.00
13.	Labour & Misc. Charges: To remove the affected parts & all relevant attachment & fittings to commence repairs; cut & weld the necessary parts as listed above; panel beat & reshapes the affected areas; replace the damaged components, reinstall & realign all necessary parts	1	5,200.00	5,200.00 1400
			<b>SUB-TOTAL</b>	<b>S\$19,823.00</b>

Thanks you.

Yours faithfully,

STEVEN

Steven Tan  
Claims Executive

9668 9668

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 16 January 2019 6:02 PM  
**To:** 'Steven Tan'  
**Cc:** Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017  
**Attachments:** DV PC 704Y.pdf  
**Importance:** High

### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Our Ref: CC4/AXA17022121/Swa3  
Your Ref: PC 704Y

Dear Steven,

We refer to above matter and our tele conversation.

Please duly sign the **DV** attached and return for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** Steven Tan [mailto:[rvsallied@gmail.com](mailto:rvsallied@gmail.com)]  
**Sent:** Friday, 20 July 2018 12:47 PM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>



**Poh Kin (LKKAUTO)**

---

**From:** Steven Tan <rvsallied@gmail.com>  
**Sent:** Friday, 20 July 2018 12:47 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Thin Thin (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

**Categories:** .....

Hi Vivian,

Please send revised DV for our action as no rental agreement.

Regards  
Steven

On Fri, May 4, 2018 at 5:09 PM, Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

Dear Steven,

We refer to the email below.

If no rental agreement available we have to revise the offer.

On a without prejudice basis, we revise propose settlement as follow:

COST OF REPAIR                      \$ 7,276.00

Loss of USE ( \$100.00 x 6days) \$    600.00

**\$ 7,876.00**

Kindly confirm acceptance

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Steven Tan [mailto:[rvsallied@gmail.com](mailto:rvsallied@gmail.com)]

**Sent:** Friday, 4 May, 2018 5:02 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** Re: Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

hi Vivian,

We are trying to get the rental agreement but was told no rental agreement available.

Please advise.

regards

Steven

On Friday, May 4, 2018, Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Steven,

We refer to your email below.

Thank you for acceptance.

Kindly refer to the attached DV above and forward your DV and Rental Agreement for our necessary action.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zaini (LKK Auto)

**Sent:** Tuesday, 10 April 2018 11:00 AM

**To:** Steven Tan <[rvsallied@gmail.com](mailto:rvsallied@gmail.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

**WITHOUT PREJUDICE**

Hi Steven,

This is your 3<sup>rd</sup> email requesting for DV.

Kindly refer to the attached email for your necessary actions.

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Steven Tan [<mailto:rvsallied@gmail.com>]

**Sent:** Tuesday, 10 April 2018 10:54 AM

**To:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

Hi Zaini,

Kindly let us have the DV for the settlement. Thanks.

Regards

Steven

On Mon, Mar 26, 2018 at 10:33 AM, Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Your Ref: TP/PC704Y/00022

Our Ref: CC4/ASM17022121/Spa3

Dear Steven,

**ACCIDENT INVOLVING SLQ 1398P & PC 704Y ON 14/11/2017**

We refer to the above matter

For a quick and amicable settlement, we offer to settle global sum at S\$ 8,500.00 (all in)

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zaini (LKK Auto)

**Sent:** Wednesday, 14 March 2018 3:37 PM

**To:** 'Steven Tan' <[rvsallied@gmail.com](mailto:rvsallied@gmail.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>

**Subject:** RE: <LOD AND DOCS> Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

**WITHOUT PREJUDICE**

Dear Steven,

We refer to your email below.

Kindly be informed that we are currently preparing mandate for the above matter.

We will follow up and revert to you for update (if any).

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Steven Tan [<mailto:rvsallied@gmail.com>]

**Sent:** Wednesday, 14 March 2018 3:32 PM

**To:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Sebastian Yeang (LKK Auto) <[SebastianYeang@lkkauto.com](mailto:SebastianYeang@lkkauto.com)>

**Subject:** Re: <LOD AND DOCS> Your Ref: PC704Y\_ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017

Hi,

Any offer?

Regards

Steven

On Mon, Feb 26, 2018 at 11:11 AM, Steven Tan <[rvsallied@gmail.com](mailto:rvsallied@gmail.com)> wrote:

Hi,

Attached is the doc for your action.

Kindly let us have an offer.Thanks.

Regards

Steven

On Thu, Feb 1, 2018 at 10:53 AM, Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Our Ref: CC4/ASM17022121/Spa3

Your Ref: PC704Y

Dear Steven,

**ACCIDENT INVOLVING SLQ 1398P AND PC 704Y ON 14/11/2017**

We refer to your below email.

For COR, we confirm at L/sum **S6,800.00 (before GST)** with **6 days**.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) for our necessary action.**

Appreciate an early reply.



Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sebastian Yeang (LKK Auto)  
**Sent:** Wednesday, 10 January 2018 3:14 PM  
**To:** Steven Tan <[rvsallied@gmail.com](mailto:rvsallied@gmail.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Finalization for PC704Y

Dear Steven

Please refer to attachment for the finalization.

Thank You

CC4/ASM17022121/Spa3

Best Regards,

**Sebastian** | Automotive Assessor

**LKK Auto Consultants**

phone: 6256-3561 email: [sebastianyeang@lkkauto.com](mailto:sebastianyeang@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 23 March 2018 10:30 AM  
**To:** Zaini (LKK Auto); Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: New message for service request 18797, vehicle number PC704Y

### Report Remarks Entry - CC4/ASMI7022121/Spa3

Remarks

Message Hi all, pls proceed. Winnie

Remarks

-----Original Message-----

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 23 March, 2018 9:16 AM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: New message for service request 18797, vehicle number PC704Y

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** winnie.ho@axa.com.sg [mailto:winnie.ho@axa.com.sg]  
**Sent:** Friday, 23 March 2018 9:15 AM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 18797, vehicle number PC704Y

AXA Insurance has sent you a message for claim number S7M004CO.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



## <Seek Mandate> Direct Settlement - Accident Involving SLO1398P (OI : AXA - S7M004CO) and PC704Y (TP : LKK REF - CC4/AXA17022121/Spa3) on 14/11/2017

Type

🔍 Question

Message

Dear Sirs, We refer to the above matter. As requested, enclosed copy of the OI CCTV footage for your review. Based on the OI CCTV Footage, it can be seen that OI vehicle turned right with no indication of the green arrow and collided onto TP vehicle which was travelling from main road. As such, liability is down against insured. LIABILITY: 100% QUANTUM: (a) COR(w/GST);\$7,276.00 + (b)LOR(6 DAYS X \$250.00) (w/GST);\$1,605.00 = Total: \$8,881.00 Vehicle Model: GOLDEN DRAGON XML6701J18 For your approval please. Zaini. 22.03.2018

Reply



AZ Bus Pte Ltd

North Woodlands Industrial Park E 2

Singapore 757786

Telephone: 67550600

Facsimile: 67558809

Website: <http://www.azbus.com.sg>

Registration No.: 204086496

TA License No.: 92117

GST Reg. No.: 201009496

## Tax Invoice

Sri Balaji Transport Services  
Blk 941 Jurong West St 91  
#11-481 Singapore 640941

No. : 37788  
Date : 18/01/2018  
Ref. : PA 9525 Z  
Staff :  
Terms : 30 Days  
Job :

SNo	Description	Quantity	Unit Price	Amount
	6 Days Bus rental (17/11/2017 to 22/11/2017)	6	250.00	1,500.00
Sum of Singapore Dollars One Thousand Six Hundred Five Only			Amt S\$	1,500.00
			7% GST	105.00
			Total S\$	1,605.00

Please examine the invoice carefully. Should there be discrepancies, please contact us no later than 7 days from the date of invoice. Otherwise, this invoice will be deemed as correct.  
Please make your cheque payable to: AZ Bus Pte Ltd

Thank you for using AZ Bus Pte Ltd  
We look forward to be of service to you soon.

*biSAFE*

For All Your Transportation Needs

Page 1 of 1 - E. & O.E.

**AZ BUS PTE LTD**  
Authorised Signature

**RVS Allied Global Pte Ltd**

50 Tagore Lane  
#05-06TG (S787494)  
Reg :201703521G  
Tel :9668 9668

Your Ref: Please Advise  
Our Ref: TP/PC704Y/00022

26<sup>th</sup> Feb 2017

Motor Claims Department  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-01/02 AXA Tower  
Singapore 068811

Dear Sir / Madam,

TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PC704Y AND SLQ1398P ON 14/11/17.

We refer to the above, we are authorized by M/s Sri Balaki Transport Services owner of vehicle no. PC704Y to negotiate and settle the claim on her behalf.

We hereby quantify our claim as follows:-

1)	Repair Cost	S\$	7,276.00
2)	LOU	S\$	1,605.00
<b>Total</b>		S\$	8,881.00

We enclosed a copy of each of the following for your consideration

- 1) Repair Bill
- 2) Letter of Authorise (Copy)
- 3) Rental Bill

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely

  
Steven Tan



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2017

TAN PEI SZE  
BLOCK 217 BUKIT BATOK STREET 21  
#07-357  
SINGAPORE 650217

Dear Sir/Madam,

**OUR REF : CC4/AXA17022121/Spa3**

**YOUR REF : SLQ 1398P**

**ACCIDENT INVOLVING SLQ 1398P / PC 704Y / OTHERS ALONG JUNCTION AT JURONG WEST AVENUE 4 ON 14.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s RVS ALLIED GLOBAL PTE LTD, acting on behalf of the owner of PC 704Y against your motor insurance policy.

Based on the accident report, accident scenario, this is a conflicting version pending concrete evidence from both parties to determine the liable party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

Letter of Authorisation

Date: 4/1/18

To: AXA Insurance (S) Pte Ltd

Dear Sir / Madam,

ACCIDENT INVOLVING PC 704 Y AND S2Q1398 P ON 14/11/17, 0610hrs

We hereby authorise RVS Allied Global Pte Ltd to settle the above mentioned case PC 704 Y on our behalf and the workshop is further authorized to receive payment further to settlement of our claim with payment cheque being made in favour of the workshop.



Manager



Witnessed by

Name: Vincent Yeo Hock Weng

Nric No: S7527041J





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLQ 1386F (Insd veh)	Model: Golden Dragon - XML6701J18 - 2.30
	PG 704Y (TP veh)	
Date of Accident/ Time:	14/11/2017	

Repair Estimate	: \$	21,210.61	
Final Repair Cost	: \$	7,276.00	(\$6,800.00 + 7%gst)
Loss of Use	: \$	600.00	8 days at \$ 100.00 per day
Rental (if any)	: \$	Nil	days at \$ per day
TA / GIA Search Fee	: \$	Nil	
Others	: \$	Nil	
Final Settlement Sum	: \$	7,876.00	
Payee Name : RVS Allied Global Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability: 100 (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: *Kayo*  
Date: 13/5/19

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: *Steen*  
Date: 13/5/19

Signature of AXA's surveyor/representative  
Name of AXA's surveyor/representative: *Ywk*  
Date: 13/5/2019

**RVS Allied Global Pte Ltd**

50 Tagore Lane #05-06TG (S787494)

Email : RVSALLIED@gmail.com

GST Reg. No. 201703521G

Business Reg. No. 201703521G

TO AXA Insurance Singapore Pte Ltd

Tax Invoice No.:

30129

DATE 18-Jan-18

Our Ref

Your Ref

S/N	DESCRIPTION	AMOUNT
1	Being supply of Being Repair to Vehicle PC704Y for Accident Damaged. D.O.A 14/11/2017	\$6,800.00
TOTAL		Sub - Total   \$6,800.00 7% GST   \$ 476.00 \$7,276.00

E &amp; O E

\* Please inform any discrepancy within 7 days from the date of this statement.

RVS Allied Global Pte Ltd

\* A 1% Late Payment Charge will be imposed on any outstanding balance in the next statement, if no payment is received.

\* All cheques should be crossed and made payable to RVS Allied Global Pte Ltd.

**Steven Tan**

Authorised Signature

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ 1398P (Insd veh)	Model:	GOLDEN DRAGON
	PC 704Y (TP veh)		
Date of Accident:	14/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	21,210.61
Final Repair Cost	:	\$	7,276.00
Loss of Use	:	\$	600.00
			6days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	7,876.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ___100___(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	RVS ALLIED GLOBAL PTE LTD	:	\$ 7,876.00

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
31/05/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM17022121/Sfa3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 31-05-2019



ATTN:WINNIE

Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 1398P	Veh. Inspected	PC 704Y
Policy No.	VPA/P1946575	Coverage (\$)	0.00
Claim No.	S7M004CO	Excess (\$)	0.00
Assign From		Assign Date	20/11/2017

## 2. Vehicle Particulars & Condition

Make & Model	GOLDEN DRAGON	c.c	2776
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	LL3BCADD8AA003722	Colour	WHITE
Odometer	122054	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/75 R17.5	BRIDGESTONE	6 mm
L/H Front Tyre	215/75 R17.5	BRIDGESTONE	6 mm
R/H Rear Tyre	215/75 R17.5	BRIDGESTONE	6 mm
L/H Rear Tyre	215/75 R17.5	BRIDGESTONE	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND N/S FRONT PORTION. DAMAGES SEE DETAILS.
---

## 5. General Information

Accident Date	14/11/2017	Inspection Date	17/11/2017
Survey held at	RVS ALLIED GLOBAL PTE LTD 50 TAGORE LANE #05-06 ENTREPRENEUR CENTRE SINGAPORE 787494		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 704Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT PANEL (CONSISTENT)	DENTED	3,900.00	2,800.00
1	FRONT BUMPER (CONSISTENT)	CRACKED	1,800.00	1,500.00
1	FRONT GRILLE (CONSISTENT)	CRACKED	880.00	700.00
1	SIDE VIEW MIRROR (LH) (CONSISTENT)	MISSING	300.00	300.00
1	FRONT HEAD LAMP (LH) (CONSISTENT)	CRACKED	480.00	480.00
1	FRONT LOG (LH) (CONSISTENT)	CRACKED	220.00	220.00
1	FRONT NUMBER PLATE (CONSISTENT)	MISSING	25.00	25.00
1	FRONT WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	268.00	268.00
6	SEALANT @\$25.00 (CONSISTENT)	NECESSARY	150.00	150.00
1	SIDE PANEL (LH)	TO REPAIR SEE LABOUR	4,200.00	-
	LESS 10% DISCOUNT		-	-644.30
			12,223.00	5,798.70
<b>LABOUR</b>				
	SPRAY PAINTING ON REAR AFFECTED AREA WITH ARTWORK.		1,800.00	900.00
	LABOUR TO REMOVE & INSTALL FRONT WINDSCREEN & SIDE WINDOW GLASS.		600.00	400.00
	LABOUR & MISC .CHARGES .TO REMOVE THE AFFECTED PARTS & ALL RELEVANT ATTACHMENT & FITTINGS TO COMMENCE REPAIRS ,CUT & WELD THE NECESSARY PARTS AS LISTED ABOVE,PANEL BEAT & RESHAPES THE AFFECTED AREAS ,REPLACE THE DAMAGED COMPONENTS,REINSTALL & REALIGN ALL NECESSARY PARTS.INCLUSIVE OF THE REPAIR OF SIDE PANEL.		5,200.00	1,400.00
			-	-
			-	-
			-	-
			7,600.00	2,700.00
<b>GRAND TOTAL</b>			<b>19,823.00</b>	<b>8,498.70</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>6,800.00</b>

Report Ref No. CC4/ASM17022121/Sfa3q2



Report Ref No. CC4/ASM17022121/Sfa3q2

A handwritten signature in black ink, appearing to be 'YK' or similar, written over a light blue grid background.

**YEANG WAI KEEN**

**Automotive Assessor**

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

**No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.**

Service Request Details

Claim	S7M004CO
Reference	CCA/ASM17022121/51a3a2
Loss Date	14 November 2017
Report Date	16 Nov 2017 1:54:00 PM
Request Date	23 March 2018
Due Date	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Auto Insurance

Vehicle Information	
Incident Vehicle Registration #	PC704Y
Make	TPWD GOLDEN DRAGON
Model	XM6L6701J1B-2.8 D (M)
Service Address	

Primary Contact/Insured	
TAN PEI SZE	
BLK 217 BUKIT BATOK STREET 21, 650217, Singapore	

Claim Handler	
HO Winnie	
656804833	
winnie_ho@aia.com.sg	

Additional Instructions ABC - No Please get video footage from PH

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
LKKDisjunction.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
LKKAdjustmentLa.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
SLQ1398P Video - Accident.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	22 March 2018
RENTAL INVOICE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 March 2018
LKK Resurvey Photos.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 March 2018
LKK Survey Photos.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 March 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 March 2018
TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	22 November 2017
Preliminary Advice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2017
SLQ1398P BCD GIA RPT.pdf	Forms / Claim Documents	Claim Form	PATL Ansal	16 November 2017



NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 SJR7795E GIA BPT.PDF	Forms / Claim Documents	Claim Form	PATIL, Anil	16 November 2017
 PC704V TP GIA RPT.PDF	Forms / Claim Documents	Claim Form	PATIL, Anil	16 November 2017
 estimate.pdf	Letters and Correspondence	Others	PATIL, Anil	16 November 2017
 email.pdf	Letters and Correspondence	Others	PATIL, Anil	16 November 2017