

AIG Insurance

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SLI 437B and SLQ3327G
ALONG Braddell exit before Auk Auk ON 17/11/2017

We understand that you are the insurer of SLQ3327G vehicle.

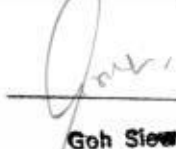
I/We wish to inform you that my/our vehicle SLI 437B have been completed repairs to my/our satisfaction by M/s FONG MOTORS. I/We therefore propose to claim from you as follows:

1.	Cost of Repairs	S\$ <u>7900.00</u>
	<u>PRE 2 days @ 80.00</u>	<u>160.00</u>
2.	Loss of Use/Rental (S\$ <u>80</u> x <u>10</u> days)	S\$ <u>800.00</u>
3.	LTA Search Fee/GIA Reports	S\$ <u>5.35</u>
TOTAL		S\$ <u>8865.35</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Goh Siew Chong

goh.siew-chong@hotmail.com

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Monday, 22 January 2018 2:28 PM
To: 'Insurance LCR SG'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLQ 3327G(LCRF/AIG) AND SLT 437B ON 17.11.2017
Attachments: TP REPORT.pdf

Our Ref: CC6/LCR17022116/jb3

Your Vehicle : **SLQ 3327G**
Third-Party : SLT 437B
Date of Accident : 17 Nov 2017
Time of Accident : 17:00
Location of Accident : CTE AFTER BRADELL TOWARDS AMK AVE 1
Remarks : To confirm with the authorized driver if three(3) vehicles were involved.TP reported 3.

Kindly advise confirmation from the driver

Dear Sir/Madam,

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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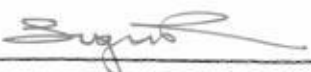
AUTHORISATION TO ACT

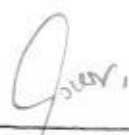
I, Syguno D/o P Ramasamy ("the third party claimant") of 2554 Goodlink Park Singapore 758370 (address), owner of SLT 4378 (vehicle no.) hereby authorize FONG MOTORS ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLT 4378 that was damaged pursuant to the accident which occurred on 17/11/17 (date) along Graddell exit before Auk Ave 1 (location) involving vehicle no/s SLQ 33276 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19th (day) of Nov (month) 2017 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FONG MOTORS** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,900.00** (Repair Cost), **S\$720.00** (Loss of Use) **\$5.35** (Disbursement), for vehicle no. **SLT 437B** that was damaged pursuant to the accident which occurred on **17/11/2017** (date) along **CTE AFTER BRADELL TOWARDS AMK AVE 1** (location) involving vehicle no/s **SLO 3327G**. This is pursuant to the inspection conducted on **21/11/2017** (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner **SUGUNA D/O P RAMASAMY** ("the third party claimant") of vehicle no. **SLT 437B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT 437B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9th (day) of Feb (month) **2018** (year)

 LWP
Signed by appointed surveyor

FONG MOTORS

Signed by "the workshop" (with chop)

(Autobay@Kaki Bukit)
1 Kaki Bukit Ave 6, Bk C #01-27/#01-45 Singapore 417883
Tel: 6747 6388, 6748 5648 Email: fongmotors@gmail.com
Reg No. 068972/00L

尊戸
MESSRS:

SLT 4373

Hyundai Elantra

賬期
Terms

日期 18/1/18
Date

[illegible]

E. & O. E.

共計 \$

FONG MOTORS

Received By:



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Nov 2017 / 16:48:57

Receipt Date/Time : 19 Nov 2017 / 16:48:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171119-000498

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLQ3327G				
As at 17 Nov 2017/16:55:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLQ3327G Enquiry Fee 20171119164727611174	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	20171119164752505	Direct Debit: eNETS Debit (Internet Banking)		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SLT437B (0595323240SG)**
[SLQ3327G]

TP

SUGUNA D/O P RAMASAMY

Nov 17 2017 4:00PM

[LCRF PTE LTD]

Fong Motors - Kaki Bukit

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/02/2018 09:37 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8625.35) - SLT437B - Claim Handler: Gan, Angie-GL

Approved:8625.35.

Joy Irene (LKKAUTO)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Friday, 9 February 2018 9:38 AM
To: Joy Irene (LKKAUTO)
Cc: Vivian Lau (LKKAUTO)
Subject: RE: AIG -SLQ 3327G AND SLT 437B ON 17.11.2017

Hi Joy,

Approved in Merimen.

Best Regards,

Angie Gan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1013 | Fax +(65) 6835 7416
Angiegeokling.Gan@aig.com | www.aig.com.sg

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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, February 07, 2018 4:08 PM
To: Gan, Angiegeokling
Cc: Vivian Lau (LKKAUTO)
Subject: AIG -SLQ 3327G AND SLT 437B ON 17.11.2017

TP / 0595323240SG

Dear Angie,

This is a 3 vehicle chain collision where OI was the 3rd and last vehicle. BOLA 28-100%.

Attached scene photos provided by TP.

We had notified OI through letter on 22.01.2018 and had requested for confirmation of chain collision from their driver.

Summary to offer to repairer "FONG MOTORS" is as follows:

	Claimed Amount	Revised Amount
Cost of Repair	\$15,595.80 (per estimate)	\$7,900.00
Loss of use (12 DAYS X \$60.00) *	\$ 960.00	\$ 720.00
LTA Search Fee	\$ 5.35	\$ 5.35
Total	\$16,561.15	\$ 8,625.35

(* 10 days recommendation for repair + 2 days pre-notification)

Relevant supporting documents and photos are uploaded in Merimen.

	Revised Amount to offer
Cost of Repair	\$7,900.00
Loss of use (12 DAYS X \$60.00) *	\$ 720.00
LTA Search Fee	\$ 5.35
Total	\$ 8,625.35 at 100% liability

For your approval please.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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