

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 22 November, 2017 12:09 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SKN4979X AND SLM2111P ON 17/11/2017
***LKK REF:CC3/AIG17022112/hb3

Your Ref: SKN 4979X
Our Ref: CC3/AIG17022112/hb3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES SLM 2111P AND SKN 4979X ON 17/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@simerdarby.com.sg]
Sent: Wednesday, 22 November, 2017 10:53 AM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT- SKN4979X AND SLM2111P ON 17/11/2017***LKK
REF:CC3/AIG17022112/hb3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 20 November 2017 5:31 PM
To: PBSP
Cc: 甯璿 @; CS A Team
Subject: FW: REQ FOR DIRECT SETTLEMENT- SKN4979X AND SLM2111P ON 17/11/2017***LKK
REF:CC3/AIG17022112/hb3

Dear Caroline,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Monday, 20 November, 2017 2:44 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: REQ FOR DIRECT SETTLEMENT- SKN4979X AND SLM2111P ON 17/11/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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