

INS. CASE OWNER:

CC3 /AIG1702

LKK:
IDAC:

Surveyor:

Edwin

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II : \$\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 248TR

INSRS:

WSP:

Tel:

Liability:

RMKS:

LOUE
WJ

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 23/01/18 - 0911

After call ltr to OI: 29/01/18 - vic vic

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/1/18 10:57

Copied of vng Eugene/A63803672 but no respond - will send out letter.

23/1/18/0911 hrs: spoke to OI @ 981e9884 agreed to settle on TP's claims - aware of NCD issue.

OI reported NO collision on. to get evidence from TP.
TP cover footage in. OI hit parked TP.

27/7/18

check with bernard - OI cleared.
BI settle.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 27/7/18

Confirm with: Cecilia

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

\$\$

299.60

Loss of Rental (LOR):

\$\$

160.23

(1.5 days) x 106.81

Loss of Use (LOU):

\$\$

75.00

(\$50 x 1.5 days)

Loss of Income (LOI):

\$\$

(S

x

days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

GL/LTA Search

SS

5.35

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

540.17

Global Sum \$\$: 540.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

540.00

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

SINZUR

Kalin

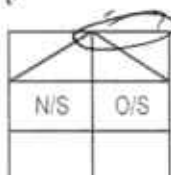
REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: P/P % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 2487R Yr Regn: 30 Jun 201
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T.A. / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Sonata C.C. 1901
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 147457 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KM HET41MBA 81228
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / SD A/Rim or
 Tyre Size: F: 215/60 R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake
 Front: 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 16/1/2 D.O.I. 17/1/2
 Survey held at COGE (Lump)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front O/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

- \$ 280+ (Red: \$ 1337.16 / 83%.)

A24
4s.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

) \$ + RS \$ _____

) Photos _____

) Others _____

) _____

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022102/K1ub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 20-11-2017		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJA 9006B	Veh. Inspected	SHA 2487R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/11/2017	Inspection Date	17/11/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

am: IN ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO.305090322

OWNER S COMFORT TRANSPORTATION PTE LTD 7010045 OWNER NO 383 SIN MING DRIVE ESS Singapore SINGAPORE 575717 (R) 65508755 (O) (P) JUNT CARD NO.	REGN NO: SHA2487R	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL SONATA	DATE/TIME IN 17.11.2017 08:55
	YR OF MANU 30.06.2011	TARGET DATE
	CHASSIS CODE RMHET41VMBA813238	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 16.11.2017
NATURE: 3P 16.11.17

(NO) LABOR CODE DESCRIPTION

RECEIVED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
No.: SHA2487R	JU AIG LKK	Vehicle No.: SHA2487R	
Signature/Date	Signature/Date	Name of Service Advisor	Date
Returned to Service Reception upon collection		To be kept by Security Guard	

Our Job Ref No : 305090322

Date : 20/11/2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA2487R

Date of Accident : 16/11/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SJA9006B
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges ### \$280.00
 - Total for Part-By-Part Repair Cost \$280.00**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 20/11/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 20.11.2017
Time: 08:55:41
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305090322
REGN NO : SHA2487R
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : SONATA
DATE OF REGN : 30.06.2011
DATE/TIME IN : 17.11.2017 08:55
ACCIDENT DATE : 16.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L PANEL BEATING- REAR 100.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 280.00

TOTAL : 280.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHA 2487R

DATE 17/11/2017 11:41

MAKE :

MODEL : HYUNDAI SONATA

H201
Lick
cls

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover X ^h ap c ¹²			\$ 538.80
	Front Bumper Sponge X ^{sc}			\$ 136.30
	Front Bumper Reinforcement X ^{sc}			\$ 504.10
	Front Bumper Bracket Top (RH) X ^{sc}			\$ 22.40
	Front Bumper Protector (RH) X ^h ap c ¹²			\$ 29.20
	Front Bumper Bracket (RH) X ^{sc}			\$ 20.10
	Front Bumper Side Bracket X ^{sc}			\$ 14.30
	SUB TOTAL			\$ 1,265.20
	LESS 20%			\$ 253.04
	DISCOUNTED TOTAL			\$ 1,012.16
	Front Number Plate X ac (60)			\$ 25.00
	Front No Plate Trim Cover X ac (60)			\$ 30.00
				\$ 55.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	TOTAL LABOUR			\$ 550.00
	ESTIMATE TOTAL			\$ 1,617.16

Nett
Nett

100
180

Kalini c/c/c
17/11/17 1445hrs
2 Days
45
After Repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE*

VEHICLE NO : SHA 2487R

DATE 17/11/2017 11:41

MAKE :

MODEL : HYUNDAI SONATA

ALG
LCK
ELS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover X ¹ 6.7			\$ 538.80
	Front Bumper Sponge 2			\$ 136.30
	Front Bumper Reinforcement 2			\$ 504.10
	Front Bumper Bracket Top (RH) 1			\$ 22.40
	Front Bumper Protector (RH) X ¹ 6.2			\$ 29.20
	Front Bumper Bracket (RH) ?			\$ 20.10
	Front Bumper Side Bracket 1			\$ 14.30
	SUB TOTAL			\$ 1,265.20
	LESS 20%			\$ 253.04
	DISCOUNTED TOTAL			\$ 1,012.16
	Front Number Plate X			\$ 25.00
	Front No Plate Trim Cover X			\$ 30.00
				\$ 55.00
	Labour Charge			100
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	TOTAL LABOUR			\$ 550.00
	ESTIMATE TOTAL			\$ 1,617.16
	Kalvi r/Kay N 17/11/17 1445hrs 2 Days 4s After Repair p Loto			
	I hereby acknowledge and agree to notify my insurance company of this repair estimate. To be used for insurance purposes only. To be used for insurance purposes only. To be used for insurance purposes only. To be used for insurance purposes only. To be used for insurance purposes only.			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

View Received Message

This mail is associated with :

***SHA2487R (17878704385G)**
[SJA90068]

TP

COMFORT TRANSPORTATION PTE LTD

Nov 16 2017 6:00PM

[Ung Eugene]

ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/11/2017 10:02 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Ung Eugene

Address :
112 Potong Pasir Avenue 1
#01-644
Singapore 350112

Contact No: 62803672

Thank you.

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17022102/K1ub3

22TH Nov 2017

Ung Eugene
112 Potong Pasir Avenue 1
#01-644
Singapore 350112

Dear Sirs,

**ACCIDENT INVOLVING SJA 9006B AND SHA 2487R ON 16.11.2017 ALONG/ AT
OPEN SPACE CAR PARK NEAR BLK 328 OFF HOUGANG AVE 5**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : thinthin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : _____ Vehicle Registration No: SJA 9006B
Name (as shown in NRIC) : _____ NRIC/FIN/Passport No : _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 16/11/2017 Time of Accident : 1820hrs
Place of Accident : _____
Insurance Company: Ala Asin Pacific

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Date and time of accident should be 16/11/2017 @ 1820hrs.

Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

Our Ref : T 1117 / SHA2487R/CL(st)
Your Ref: _____
Date : 21-Nov-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2487R YOUR INSURED SJA9006B
AND OTHER _____ ON 16.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2487R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJA9006B we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	299.60
2	<u>2</u> days Loss of Rental @ \$ 106.81 per day	\$	213.62
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fees	\$	5.35
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation	\$	-
Sub Total :		\$	518.57

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$	160.00
Total Claims :		\$	678.57

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SJA9006B
c) GIA / Police report/s of : SHA2487R
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 1997000489V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17022102/K1ub3

23 JANUARY 2018

UNG EUGENE
BLK 112 POTONG PASIR AVE 1
#01-644
SINGAPORE 350112

Dear Sir/Madam,

ACCIDENT INVOLVING SJA 9006B AND SHA 2487R ON 16.11.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHA2487R , SJA9006R

ON 16-Nov-17 18:20

OPEN SPACE CAR PARK NEAR BLK 328 OFF HOUGANG AVE 5

I / We

GOH ENG HWEE

(Hirer) NRIC No.: S1746335G

and/or

(Relief) NRIC No.:

Taxi Number

SHA2487R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Nov-2017

Name of Hirer

GOH ENG HWEE

Hirer NRIC

S1746335G

Signature :



Address

537 ANG MO KIO AVENUE 5 #06-40...
560537

Contact No.

96195657

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$540.00 (Global Sum) for vehicle no. SHA 2487R that was damaged pursuant to the accident which occurred on 16/11/2017 (date) along OPEN CAR PARK BLK 328 HOUGANG AVE 5 (location) involving vehicle no/s SJA 9006B.

This is pursuant to the inspection conducted on 17/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 2487R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2487R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

27 JUL 2018

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Repeat printout Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2487R

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
30.06.2011

CHASSIS CODE
KMHET41VMRA813238

INV. NO/DATE
91341700 20.11.2017

JOB NO.
305090322

ODOMETER READING

DATE/TIME IN
17.11.2017 08:55

Description : 3P 16.11.17

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL BEATING- REAR	100.00		100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00		180.00
SUB-TOTAL :					280.00

Items total 280.00

Add GST @ 7.000 % 19.60

Invoice amount 299.60

I HEREBY DECLARE ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE TO THE COMPANY'S INTEREST IN THIS INVOICE FOR GAPS OR OTHER PROPERTIES WITHIN THE SCOPE OF THE INVOICE AND TO BE TAKEN BY THE COMPANY'S OWNERS.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY THAT THEY ARE SATISFIED WITH THE WORK DONE BY THE COMPANY OR ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNTIL SO THE COMPANY OF THE CUSTOMER SHALL BE PAID ON THE 15th DAY OF MONTH 15, AFTER 15 DAYS FROM THE DATE OF THE INVOICE OF DEFECT.

PLEASE EXAMINE THE WORKS IMMEDIATELY UPON RECEIPT AND SIGN THE RECEIPT OF WORK DONE ON THE INVOICE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THE WORK AS COMPLETED AND CORRECT.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91341700	299.60	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2487R

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
30.06.2011

CHASSIS CODE
KMHET41VMRA813238

INV. NO/DATE
91341700 20.11.2017

JOB NO.
305090322

ODOMETER READING

DATE/TIME IN
17.11.2017 08:55

Issued by : KATHERINETAN 20.11.2017 15:43:04
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

WHILEST TAKING ALL REASONABLE PRECAUTIONS TO PROTECT AGAINST THEFT AND ALL OTHERS DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES OF OWNERS TO A CUSTOMER'S AND VEHICLE'S ARE OWNERS AND THEREBY IS OWNERS RISK.
CUSTOMERS SHALL REPORT THEFT IMMEDIATELY TO POLICE AND ADVISE THE COMPANY WITHIN 1 DAY FROM THE DATE OF THEFT AND NOTICE IN WRITING TO THE COMPANY OF ANY DAMAGE. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO HAVE BEEN DAMAGED BY GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT OVERDUE OWING TO THE COMPANY BY THE CUSTOMER AND WILL END ON THE 30TH DAY OF MONTH. THE INTEREST IS PAID FROM THE DATE OF THE FIRST PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IF ANY ERROR OR INCOMPLETENESS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91341700	299.60	

Our Ref: CT17110609

Date: 20 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/11/2017 @ 18:20 hrs
ALONG	OPEN SPACE CAR PARK NEAR BLK 328 OFF
	HOUGANG AVE 5
INVOLVING	SJA9006B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2487R** (the "Taxi"). The Taxi was hired to **GOH ENG HWEE IC NO S1746335G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

24
S.H.A

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER
							FROM	TO		
5-11-17	Chad	1	4	3	0	38	10:00	21:00	11-11-17	accident
6-11-17	Guy	1	4	4	0	21	10:00	22:00	18-11-17	Repair
7-11-17	Guy	1	4	4	3	2	10:00	21:30		
09-11-17	Guy	1	4	4	6	0	18:00	22:00		
10-11-17	Guy	1	4	4	9	5	10:00	23:00		
11-11-17	Guy	1	4	5	2	8	10:00	21:00		
12-11-17	Guy	1	4	5	6	3	10:00	21:30		
13-11-17	Paul	1	4	5	1	5	16:30	01:00		
15-11-17	Guy	1	4	6	9	5	16:00	01:00		
16-11-17	Guy	1	4	7	4	3	16:15	23:00		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJA9006B	16 Nov 2017 / 18:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SJA 2487R

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017 Edit Reg		17 Nov 2017 00:00 Edit Adj Rpt	\$5280.00 Edit Estimates	\$5280.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ung Eugene , ID: 52105161F								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA2487R	Date of Loss:	16/11/2017 14:00 - :59 [76 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1787870438SG	Policy/Cover Note No.:	2100055719-09 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJA9006B	Policy No. (Claimant):	D-15072701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/11/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (21/11/2017): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHA2487R (1787870438SG)**
[SJA9006B]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 16 2017 2:00PM
[Ung Eugene]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	27/02/18 10:56	Video - Accident													Load AVI					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	19/01/18 10:27	Accident Statement From: SC - Reg. No: SJA9006B, Claimant: UNG EUGENE													Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
2	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
3	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
4	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
5	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
6	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
7	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
8	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
9	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
10	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
11	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
12	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
13	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
14	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
15	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
16	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
17	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
18	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
19	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
20	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
21	20/11/17 17:23	General View													Load JPG	<input checked="" type="checkbox"/>				
22	20/11/17 17:32	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
23	20/11/17 17:32	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
24	20/11/17 17:32	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	21/11/17 09:09	TP ESTIMATE- MARKED		Load PDF
2	21/11/17 09:09	TP GIA REPORT		Load PDF
3	22/11/17 09:53	Non reporting letter		Load PDF
4	23/01/18 10:53	LETTER TO OI		Load PDF
5	02/08/18 10:57	WORKSHOP INVOICE		Load PDF
6	02/08/18 10:57	AUTHORISATION TO ACT FORM		Load PDF
7	02/08/18 10:57	Release Voucher		Load PDF
8	02/08/18 10:57	RENTAL RECEIPT		Load PDF
9	02/08/18 10:57	LTA SEARCH		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJA9006B (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHA2487R (TP veh)		
Date of Accident:	16/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X]	Yes	<input type="checkbox"/> []	No
Repair Estimate	:	\$	1,730.36		
Final Repair Cost	:	\$	540.00		
Loss of Use	:	\$	1.50 days at \$50.00 per day		
Rental (if any)	:	\$	1.50 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	540.00		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)					
A) For Non GIA Registered Workshop : Agreed Liability _____(%)					
B) For GIA Registered Workshop : BOLA Applicable: Yes / No BOLA Scenario No: _____					
BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 540.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

02 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022102/K1UB3Q2

Date: 02/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100055719-09
Claimant Vehicle No : SHA2487R **Insured Vehicle No :** SJA9006B
 Date of Loss: 16/11/2017 Nature of Claim: TP Claim No: 1787870438SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA2487R**
 Make & Model: HYUNDAI SONATA, 2.0 (A) Engine No: D4EAB974366
 Reg. Date: 30/06/2011 (Man. Year: 2011) Chassis No: KMHET41VMBA813238
 Colour: Blue Odometer: 147457 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,067.16	0.00	1,067.16	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	550.00	280.00	270.00	49.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,617.16	280.00	1,337.16	82.69
+ GST 7.00/7.00% (S\$)	113.20	19.60	93.60	82.69
Nett Amount (S\$)	1,730.36	299.60	1,430.76	82.69
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$106.81/day) (S\$)		160.22		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		540.17		
Global Sum Settlement (S\$)		540.00		

INSPECTION

Date of Assignment: 17/11/2017
 Date Inspected: 17/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	538.80 FL	*-FL
2	1		*FRONT BUMPER SPONGE	Serviceable	136.30 FL	*-FL
3	1		*FRONT BUMPER REINFORCEMENT	Serviceable	504.10 FL	*-FL
4	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	22.40 FL	*-FL
5	1		*FRONT BUMPER PROTECTOR (RH)	Repair	29.20 FL	*-FL
6	1		*FRONT BUMPER BRACKET (RH)	Serviceable	20.10 FL	*-FL
7	1		*FRONT BUMPER SIDE BRACKET	Serviceable	14.30 FL	*-FL
8	1		*FRONT NUMBER PLATE (CRACKED)	Not Consistent With The Impact	25.00 FS	*-FS
9	1		*FRONT NO PLATE TRIM COVER (CRACKED)	Not Consistent With The Impact	30.00 FS	*-FS
					Sub Total (\$\$)	1,320.20 0.00
					- List Item Discount on L Items 20.00/20.00% (\$\$)	253.04 0.00
					Total Parts (\$\$)	1,067.16 0.00

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
Gross Labour Cost (\$\$)			550.00	280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >