

INSURANCE

INS. CASE OWNER:

CC

AIG17022101

K216034

LKK:

IDAC:

ASSIGNMENT

Surveyor:

F011411

DOI:

12/11/18

Date / Time:

12/11/18

Registered in Merimen:

20/11/18

Pre-assign / CCU / FTE

SFB 2578R



Insured Vehicle No.:

THAWATKARN S/O LARU MUKHA

Claim No.:

660496562654

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

15/11/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SH 66094



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/11/18

vic

22/11/18

@ 9:00PM

4/1/18 1257 PM

20/1/18 1420

20/09/18
20/10/18

SH 66094-X

12/11/18-18

no OI GIA, sent out 3rd letter.

RECEIVED 17 DEC 2018

NO OI GIA REPORT.

OFOW TO OI. HE HAVE NOT DO ERM

YES. INFORMED HIM OF TP CLAIM. OI VIDEO NO EVIDENCE TO TP. HE WILL BE OVERPAID & WILL BE BACK AFTER 2 WEEKS.

spoke to Mr THAKKARAN, 9459 8734 aware of the accident and have already make a report

SHI no OI GIA report in yet

OI GIA REPORT IN.

TP VIDEO IN. V PRIST / VIC / SH 66094

SEND LETTER to OI.

NO FEEDBACK FROM OI. SEND for OFFER.

PRELIMINARY ADVICE

Date/Time:

Sent By:

TP ACCEPTED OFFER. ALL DOCS IN ORDER.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

SS

1,060.40

(2 days)

Reduction:

49 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1,136.71

Loss of Rental (LOR):

SS

150.00

(2 days)

x 125.00

Loss of Use (LOU):

SS

100.00

x 2 days

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

200

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

1,486.71

Global Sum SS:

1,480.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,480.00

Name 1:

COMFORTDELERO ENGINEERING PTB LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

3520.00

COPY SENT

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection

Bal. or Market Value:			
IDAC Accident Rpt:		Consistent?	Yes or No
GIA / PR Seen:		Consistent?	Yes or No
Est. Repairs:	2	days	Res.: Yes or No
Lum Sum:	-	%	3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle No: SH 60094 Yr Regn: 22 Oct / 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0 C.C. 1600

Colour: Blk A/C: Insured / Std / Nil / NA

Sp. Reading: 318976 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: 1CMHLB414A-6407923

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/6. R 6

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /
TOYO / YOKO or *Uchiyama*

Front		Rear	
R/Bal.	2 mm	R/Bal.	2 mm
L/Bal.	2 mm	L/Bal.	2 mm
D.O.A.	15/11/72	D.O.I.	17/11/72
Survey held at		COGE 'Gym'	

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<p>P/P @ 1,060.4g</p> <p>(1,015.40 49%)</p>
	<p>AL</p> <p>P/P.</p>

Date/Time: File Path:

☐ : Prelim. Report
☐ : Final Report

11

Data/Time: File Return to?

3

Report Format :

Lump Sum / I.B.I.: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

 Interview **S**

Tech Invs (\$

☐ Weekend IS

Survey Fee

Transportation

Phonics

1000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022101/K1hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 20-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKB 2528R	Veh. Inspected	SH 6009U
Policy No.		Coverage (%)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	15/11/2017	Inspection Date	17/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

2 kld ~

AVG

17/11/2017 10:00
Chiang

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

Fax :

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- We confirm the estimates and finalized amount

Signature : _____
Name : Kalina
Date : 21/11/22

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305090096
REGN NO : SH 6009U
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 22.10.2015
DATE/TIME IN : 16.11.2017 12:10
ACCIDENT DATE : 15.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60

SUB-TOTAL : 680.48

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00

SUB-TOTAL : 380.00

TOTAL : 1,060.48

MVA NAME & SIGNATURE

DATE :

SURVEYOR NAME & SIGNATURE
AUTHORISED : YES / NO

DATE :

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO:305090096

CUSTOMER		REGN NO:	MILEAGE
MS COMFORT TRANSPORTATION PTE LTD		SH 6009U	
CUSTOMER NO 7010045		MAKE	FUEL
ADDRESS 383 SIN MING DRIVE		HYUNDAI	E 1/2 F
Singapore SINGAPORE 575717		MODEL	DATE/TIME IN
65508755 (R) (P) (O)		I-40	16.11.2017 12:10
		YR OF MANU	TARGET DATE
		22.10.2015	
COUNT CARD NO.		CHASSIS CODE	COMPLETION DATE/TIME
		KMHLB41UMGU079230	

JOB DESCRIPTION

Accident Date: 15.11.2017
NATURE: 3P 15.11.2017

3/NO	LABOR CODE	DESCRIPTION
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CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SH 6009U CHIANG @

Vehicle No.: SH 6009U

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 6009U

DATE 17/11/2017 10:00

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH)?		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket ?			\$ 49.00
	Rear Bumper Clips ✓			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20%			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00 180
	TOTAL LABOUR			\$ 550.00
	ESTIMATE TOTAL			\$ 2,075.88
<p>Kalvin 16/11/17</p> <p>17/11/17 1025h</p> <p>2 Days</p> <p>VIP</p> <p>Before paint photo</p> <div> <p>LK 1.5</p> <p>The Repairer</p> <ul style="list-style-type: none"> To survey and estimate spray painting To spray damaged parts during resurvey Parts prices are subject to confirmation There must be survey on a "Without Prejudice" No other modification is allowed Supplies (extra parts) must be resurveyed as subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Vic (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 23 November, 2018 3:23 PM
To: Vic (LKKAUTO)
Cc: Admin A; KKLau; Aileen Tan Lee Noi
Subject: Re: 5th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic
Attachments: img-Y23152743-0001.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,480.00** for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 23 November 2018 2:39 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; KKLau; Aileen Tan Lee Noi; Vic (LKKAUTO)
Subject: RE: 5th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Cecilia,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer a global sum of **\$1,480.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

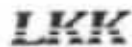
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Wednesday, 26 September, 2018 4:05 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto); Shawn Wui AIG; KKLau; Aileen Tan Lee Noi

Subject: 5th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

5th Reminder

Without Prejudice

Dear Vic

Please respond to our claim.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 12 July 2018 10:56 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: 4th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

4th Reminder

Dear Vic

This matter has been long protracted.

Please revert with your principal's offer/position within the next 7 days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

☞ "Vic (LKKAUTO)" ---08/06/2018 02:56:46 PM---Without Prejudice Dear Cecilia,

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 08/06/2018 02:56 PM
Subject: RE: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Cecilia,

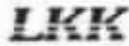
We refer to your below email and the contents were noted.

Please be informed that we confirmed in receipt of a copy of the footage and is currently pending for our principal's instruction.

We will follow up on the matter.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, 7 June, 2018 4:54 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic
Importance: High

3rd Reminder

Without Prejudice

Dear Vic

Please review the matter and revert with your offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 02/04/2018 05:17 PM

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017
Vic

Without Prejudice

Dear Cecilia,

Noted with thanks.

We will follow up with our principal for their further instruction.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Monday, 2 April, 2018 5:04 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R
CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Vic

The Video has been forwarded to Shawn Wui/AIG.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>

Date: 29/03/2018 12:14 PM

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017
Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that our Insured had some disputes over this matter.

As such, our principal had requested to obtain a copy of your client's video footage for our necessary action.

Thank you.

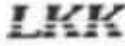
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 27 March, 2018 9:48 AM

To: Shirley Hiew (LKK Auto); Vic (LKKAuto)

Cc: Admin A

Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R

CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

Without Prejudice

Dear Sir/Madam

No response received by us to date. This is a straight forward front-to-rear collision. Please revert with your offer by **03/04/2018**.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>

Date: 29/01/2018 05:19 PM

Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB

2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

18	SH 6009U	SKB 2528R	CC3/AIG17022101/K1hb3	15/11/2017	Vic
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Without Prejudice

Dear Sir/Madam

Please revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>

To: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>

Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicaipeh@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Date: 06/12/2017 04:34 PM

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6997S	SLG 5738T	CC3/LCR17021906/M1zb3	13/11/2017	Zayyer
2	SHB 4089M	SLG 5729U	CC3/LCR17022179/K1pb3	17/11/2017	Hsiao Tong
3	SH 9427B	SLK 6258J	CC3/AIG17022394/K1ub3	20/11/2017	Thin Thin
4	SH 7169J	SDR 9949L	CC3/AIG17020992/K1hb3	1/11/2017	Vic
5	SHD 3240M	SJW 9299G	CC3/AIG17021123/K1ya3	2/11/2017	Jas
6	SHA 7169B	SKU 2916D	CC3/AIG17021907/M1hb3	11/11/2017	Vic
7	SHD 3076X	SLT 6503D	CC3/AIG17021926/M1ha3	14/11/2017	Vic
8	SHC 1096G	SLN 6786K	CC3/LCR17021928/M1za3	15/11/2017	Zayyer
9	SHD 3555E	SCA 9866T	CC3/AIG17022224/K1ea3	16/11/2017	Asher
10	SHD 3652H	SLH 370Y	CC3/LCR17022145/K1pa3	19/11/2017	Hsiao Tong
11	SHA 2416X	SKL 5447T	CC3/AIG17022357/K1ha3	21/11/2017	Vic
12	SHC 400T	SLK 5516X	CC3/LCR17022214/K1za3	20/11/2017	Zayyer
13	SHC 7052T	SLJ 5632Z	CC3/AIG17022381/K1ka3	20/11/2017	Zaini
14	SHA 7567K	GBD 1229G	CC3/AIG17021759/M1ub3	10/11/2017	Thin Thin
15	SHD 3090D	SLQ 5233E	CC3/LCR17021750/M1wa3	11/11/2017	Vivian
16	SHA 7145U	SLQ 7357T	CC3/LCR17021910/M1za3	12/11/2017	Zayyer

17	SH 8109B	SLQ 4683X	CC3/LCR17021909/M1wb3	13/11/2017	Vivian
18	SH 6009U	SKB 2528R	CC3/AIG17022101/K1hb3	15/11/2017	Vic
19	SHA 9158U	SFM 1757D	CC3/AIG17021757/M1wb3	12/11/2017	Vivian
20	SH 6592B	SJM 8069M	CC3/AIG17021695/M1ka3	11/11/2017	Zaini
21	SHA 2487R	SJA 9006B	CC3/AIG17022102/K1ub3	16/11/2017	Thin Thin
22	SHC 7756X	GBC 5447Y	CC3/AIG17021350/K1hb3	4/11/2017	Vic
23	SHB 2196A	SLH 765S	CC3/AIG17021771/M1ha3	10/11/2017	Vic

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 1117 / SH 6009U /CL(st)
Your Ref: _____
Date : 24-Nov-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6009U YOUR INSURED SKB2528R
AND OTHER _____ ON 15.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6009U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKB2528R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,134.71
2	<u>3</u> days Loss of Rental @ \$ 125.00 per day	\$ 375.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 1,511.71

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,751.71

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
b) LTA search slip/s of : SKB2528R
c) GIA / Police report/s of : SH 6009U
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198800009V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 SEPTEMBER 2018

THANABALAN S/O LADAMUTHU
32 TAI HWAN TERRACE
SINGAPORE 555259

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG17022101/K1hb3
YOUR REF : SKB 2528R
ACCIDENT INVOLVING SKB 2528R AND SH 6009U ALONG CTE (SLE) ON
15.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SH 6009U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SH 6009U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Bala88@liv.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 28 September, 2018 5:58 PM
To: bala88@live.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKB 2528R_ACCIDENT INVOLVING SKB 2528R AND SH 6009U ALONG CTE (SLE) ON 15.11.2017
Attachments: ADDENDUM.pdf



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 SEPTEMBER 2018

THANABALAN S/O LADAMUTHU
32 TAI HWAN TERRACE
SINGAPORE 555259

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG17022101/K1hb3
YOUR REF : SKB 2528R
ACCIDENT INVOLVING SKB 2528R AND SH 6009U ALONG CTE (SLE) ON 15.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SH 6009U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SH 6009U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

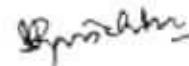
**ACCIDENT INVOLVING 1 40 SH6009U , SKB2528R
ALONG CTE(SLE) BF UPP SERANGOON EXIT****ON 15-Nov-17 21:30****I / We RAVICHANDRAN SAMIK... (Hirer) NRIC No.: S2651112G****and/or (Relief) NRIC No.:****Taxi Number SH6009U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 16-Nov-2017**Name of Hirer RAVICHANDRAN SAMIKKANNU****Hirer NRIC S2651112G**

Signature :

**Address 17A CIRCUIT ROAD #14-204
371017****Contact No. 98504098**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,480.00 (Global Sum – all in) for vehicle no. SH 6009U that was damaged pursuant to the accident which occurred on 15/11/2017 (date) along CTE (SLE) BEFORE UPPER SERANGOON ROAD EXIT (location) involving vehicle no/s SKB 2528R. This is pursuant to the inspection conducted on 17/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6009U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6009U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 15.11.2017

VEHICLE NO
SH 6009U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.10.2015

CHASSIS CODE
KMHLB41UMGU079230

INV. NO/DATE
91342151 22.11.2017

JOB NO.
305090096

ODOMETER READING

DATE/TIME IN
16.11.2017 12:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0103-0579	1	603.60	20.00	482.88
0002	04-01-0103-0738	1	225.00	20.00	180.00
0003	04-01-0101-0111	10	2.20	20.00	17.60
SUB-TOTAL:					680.48

JOB NATURE

0001	1.	PANKI, BKATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
SUB-TOTAL:				380.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91342151	1,134.71	

GST REG. NO. M2-8921817-3

TAX INVOICE

(COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6009U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.10.2015

CHASSIS CODE
KMHLB41UMGU079230

INV. NO/DATE
91342151 22.11.2017

JOB NO.
305090096

ODOMETER READING

DATE/TIME IN
16.11.2017 12:10

Items total		1,060.48
Add GST @	7.000 %	74.23
Invoice amount		1,134.71

Issued by : KATHERINETAN 22.11.2017 14:19:57
Repair type : CISO/57/57
Payment type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91342151	1,134.71	

Our Ref: CT17110588

Date: 22 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 15/11/2017 @ 21:30 hrs
ALONG CTE (SLE) B4 UPPER SERANGOON RD EXIT
INVOLVING SKB2528R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6009U** (the "Taxi"). The Taxi was hired to **RAVICHANDRAN SAMIKKANNU IC NO S2651112G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[Signature]

SH6009U

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
		FROM	TO			3	1	7	3	4	5	277	FROM	TO
				01/11/17	Ray	3	1	7	3	4	5	277	08.40	17.45
				01/11/17	S. Randel	3	1	7	5	1	3	168	20.00	07.00
				11/11/17	S. Randel	3	1	7	7	8	6	273	20.00	07.00
				12/11/17	S. Randel	3	1	8	1	0	2	316	20.00	09.30
				13/11/17	S. Randel	3	1	8	4	1	4	312	20.00	09.30
				14/11/17	S. Randel	3	1	8	7	0	3	289	20.00	08.30
				15/11/17	S. Randel	3	1	8	9	4	9	246	20.00	08.00
				16/11										
				16/11	Accident							75	12.10	
				18/11	repair							62		10.15



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-171913

Date of Request: 16/11/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 16/11/2017
Enquiry By FOO KOK POO
TP Vehicle No. SKB2528R
Accident Date 15/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB2528R	AIG Asia Pacific Insurance Pte. Ltd.	24/05/2017-23/05/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-171913

Date of Request: 16/11/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 16/11/2017
Enquiry By FOO KOK POO
TP Vehicle No. SKB2528R
Accident Date 15/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express







CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017 Edit Reg		17 Nov 2017 00:00 Edit Adj Rpt	S\$1,060.48 Edit Estimates	S\$1,060.48 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: THANABALAN S/O LADAMUTHU , ID: S1767531H									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	SH6009U	Date of Loss:	15/11/2017 21:00 - :59 [24 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6605965626SG	Policy/Cover Note No.:	1700038633 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKB2528R	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/11/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (21/11/2017): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SH6009U (6605965626SG)
 [SKB2528R]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Nov 15 2017 9:30PM
 [THANABALAN S/O LADAMUTHU]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	04/04/18 10:03	Accident Video from TP												1	Load AVI					
Letters/Correspondences															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	08/01/18 17:17	Accident Statement From: SC - Reg. No: SKB2528R, Claimant: THANABALAN S/O LADAMUTHU												1	Load HTM					
Photos/Images															3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
2	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
3	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
4	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
5	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
6	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
7	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
8	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
9	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
10	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
11	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
12	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
13	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
14	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
15	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
16	21/11/17 17:54	General View												1	Load JPG		<input checked="" type="checkbox"/>			
17	21/11/17 17:54	Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>			
18	21/11/17 17:54	Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>			
Documentation															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	21/11/17 09:08	TP ESTIMATE- MARKED												1	Load PDF					
2	21/11/17 09:08	TP GIA REPORT												1	Load PDF					
3	22/11/17 09:59	Non reporting letter												1	Load PDF					
4	28/09/18 17:37	OI DRIVING LICENCE STATUS												1	Load PDF					
5	28/09/18 18:00	EMAIL TO OI												1	Load PDF					
6	28/09/18 18:00	LETTER TO OI												1	Load PDF					
7	18/12/18 10:43	WORKSHOP INVOICE												1	Load PDF					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
8	18/12/18 10:43	AUTHORISATION TO ACT FORM	 Load PDF	
9	18/12/18 10:43	Release Voucher	 Load PDF	
10	18/12/18 10:43	RENTAL RECEIPT	 Load PDF	
11	18/12/18 10:43	RENTAL MILEAGE	 Load PDF	
12	18/12/18 10:43	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/04/18 10:03	Scene photo	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKB2528R (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SH6009U (TP veh)		
Date of Accident:	15/11/2017		

Global Sum Settlement	:	[X] Yes	[] No
Repair Estimate	:	\$	2,221.19
Final Repair Cost	:	\$	1,480.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,480.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: <u>27</u>	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	1,480.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

18 Dec
2018

Date _____

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022101/K1HB3Q2

Date: 18/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700038633
Claimant Vehicle No : SH6009U **Insured Vehicle No :** SKB2528R
 Date of Loss: 15/11/2017 Nature of Claim: TP Claim No: 6605965626SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SH6009U**
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDFU550030
 Reg. Date: 22/10/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU079230
 Colour: Blue Odometer: 318976 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,525.88	680.48	845.40	55.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	550.00	380.00	170.00	30.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,075.88	1,060.48	1,015.40	48.91
+ GST 7.00/7.00% (S\$)	145.31	74.23	71.08	48.92
Nett Amount (S\$)	2,221.19	1,134.71	1,086.48	48.91
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$125.00/day) (S\$)		250.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,486.71		
Global Sum Settlement (S\$)		1,480.00		

INSPECTION

Date of Assignment: 17/11/2017
 Date Inspected: 17/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Cracked	225.00 FL	*225.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	1,907.35	850.60
- List Item Discount on L Items 20.00/20.00% (\$\$)	381.47	170.12

Total Parts (\$\$)	1,525.88	680.48
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
Gross Labour Cost (S\$)			550.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >