

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 11 June, 2018 8:52 AM
To: Wui, Shawnkaijie
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

We refer to your below email and the contents were noted.

Please be informed that we are in the midst of clearing Insured and will send letter afterwards.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Wui, Shawnkaijie [mailto:Shawnkaijie.Wui@aig.com]
Sent: Monday, 11 June, 2018 8:36 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Vic,

You have my mandate to settle the matter but the only condition is to clear insured.

I did not see any letter to insured on informing him regarding the claims in Merimen.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, June 08, 2018 2:54 PM
To: Wui, Shawnkaijye
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

We refer to your below email.

We had viewed the TP video footage and we observed that TP vehicle likely was being pushed forward from behind, indicating a possible rear-end collision.

Please advise as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]
Sent: Wednesday, 4 April, 2018 10:06 AM
To: Vic (LKKAUTO); Shu Pei (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO)
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Vic,

Video and scene photo has been uploaded in Merimen.

Please take a look.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, March 29, 2018 12:15 PM

To: Shu Pei (LKKAUTO); Wui, Shawnkaijie

Cc: Admin A; Admin-D (LKKAUTO); Vic (LKKAUTO)

Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

We refer to your below email and the contents were noted.

We had sent request for video footage/evidence from the claimant.

We will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAUTO)

Sent: Thursday, 29 March, 2018 12:09 PM

To: Wui, Shawnkaijie; Vic (LKKAUTO)

Cc: Admin A; Admin-D (LKKAuto)

Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

Thank you for your email.

Dear Vic,

For your information and necessary action please.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]

Sent: Thursday, 29 March 2018 10:37 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Handle with care; OI disputed damages.

Dear Sirs,

Our ref.: 6605965626SG-003

Please be informed that our OI dispute the damages of third party vehicle. Please assist to retrieve a copy of TP accident video.

Main	Offer Processing	Claim Details
CLAIM SUBFOLDER DETAILS		
Insured:	THANABALAN S/O LADAMUTHU, ID: S1767631H	
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Vehicle Reg. No.:	SH6009U	Date of Loss
Claim Type:	TP / 6605965626SG	Policy/Coverage
Vehicle Reg. No. (Insured):	SKB2528R	Policy No.
		Excess:
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) PROFILE 59 Loyang Drive, 5	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by]	
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN]	
Init. Est. Repair Costs:	7,000 - 8,000	

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

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