Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 7 June, 2018 4:54 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U

SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

3rd Reminder

Without Prejudice

Dear Vic

Please review the matter and revert with your offer.

Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: 02/04/2018 05:17 PM

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017

Vic

Without Prejudice

Dear Cecilia,

Noted with thanks.

We will follow up with our principal for their further instruction.

Best Regards, Vic Alpeh | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Monday, 2 April, 2018 5:04 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R

CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Vic

The Video has been forwarded to Shawn Wui/AIG.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" < vicalpeh@lkkauto.com >

To: Cecilia Lee Peng Geok < cecilialee@sparkcarcare.com >

Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>

Date: 29/03/2018 12:14 PM

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017

Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that our Insured had some disputes over this matter.

As such, our principal had requested to obtain a copy of your client's video footage for our necessary action.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Tuesday, 27 March, 2018 9:48 AM **To:** Shirley Hiew (LKK Auto); Vic (LKKAuto)

Cc: Admin A

Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R

CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

Without Prejudice

Dear Sir/Madam

No response received by us to date. This is a straight forward front-to-rear collision. Please revert with your offer by 03/04/2018.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Shirley Hiew (LKK Auto)" < ShirleyHiew@lkkauto.com>

Date: 29/01/2018 05:19 PM

Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB

2528R CC3/AlG17022101/K1hb3 15/11/2017 Vic

18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Sir/Madam

Please revert with your offer soon.

Thank you.

Best Regards Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shirley Hiew (LKK Auto)" < ShirleyHiew@lkkauto.com

To: "jasminecai@cdqe.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Zaini@lkkauto.com>, "Vivian Lau (LKKAuto)" <zayyer@lkkauto.com>, "Vivian

<vivianlau@lkkauto.com>

Date: 06/12/2017 04:34 PM

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

| NO | TAXI NO. | OI's NO. | Our reference | DOA | Case Handler / Investigator |
|----|--------------|-----------|-----------------------|------------|--------------------------------|
| 1 | SH 6997S | SLG 5738T | CC3/LCR17021906/M1zb3 | 13/11/2017 | Zayyer |
| 2 | SHB 4089M | SLG 5729U | CC3/LCR17022179/K1pb3 | 17/11/2017 | Hsiao Tong |
| 3 | SH 9427B | SLK 6258J | CC3/AIG17022394/K1ub3 | 20/11/2017 | Thin Thin |
| 4 | SH 7169J | SDR 9949L | CC3/AIG17020992/K1hb3 | 1/11/2017 | Vic |

| 5 | SHD 3240M | SJW 9299G | CC3/AIG17021123/K1ya3 | 2/11/2017 | Jas |
|----|--------------|--------------|-----------------------|------------|------------|
| 6 | SHA 7169B | SKU 2916D | CC3/AIG17021907/M1hb3 | 11/11/2017 | Vic |
| 7 | SHD 3076X | SLT 6503D | CC3/AIG17021926/M1ha3 | 14/11/2017 | Vic |
| 8 | SHC 1096G | SLN 6786K | CC3/LCR17021928/M1za3 | 15/11/2017 | Zayyer |
| 9 | SHD 3555E | SCA 9866T | CC3/AIG17022224/K1ea3 | 16/11/2017 | Asher |
| 10 | SHD 3652H | SLH 370Y | CC3/LCR17022145/K1pa3 | 19/11/2017 | Hsiao Tong |
| 11 | SHA 2416X | SKL 5447T | CC3/AIG17022357/K1ha3 | 21/11/2017 | Vic |
| 12 | SHC 400T | SLK 5516X | CC3/LCR17022214/K1za3 | 20/11/2017 | Zayyer |
| 13 | SHC 7052T | SLJ 5632Z | CC3/AIG17022381/K1ka3 | 20/11/2017 | Zaini |
| 14 | SHA 7567K | GBD 1229G | CC3/AIG17021759/M1ub3 | 10/11/2017 | Thin Thin |
| 15 | SHD 3090D | SLQ 5233E | CC3/LCR17021750/M1wa3 | 11/11/2017 | Vivian |
| 16 | SHA 7145U | SLQ 7357T | CC3/LCR17021910/M1za3 | 12/11/2017 | Zayyer |
| 17 | SH 8109B | SLQ 4683X | CC3/LCR17021909/M1wb3 | 13/11/2017 | Vivian |
| 18 | SH 6009U | SKB 2528R | CC3/AIG17022101/K1hb3 | 15/11/2017 | Vic |
| 19 | SHA 9158U | SFM 1757D | CC3/AIG17021757/M1wb3 | 12/11/2017 | Vivian |
| 20 | SH 6592B | SJM 8069M | CC3/AIG17021695/M1ka3 | 11/11/2017 | Zaini |
| 21 | SHA 2487R | SJA 9006B | CC3/AIG17022102/K1ub3 | 16/11/2017 | Thin Thin |
| 22 | SHC 7756X | GBC 5447Y | CC3/AIG17021350/K1hb3 | 4/11/2017 | Vic |
| 23 | SHB 2196A | SLH 765S | CC3/AIG17021771/M1ha3 | 10/11/2017 | Vic |

Our respective case handler $\/$ investigator will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards, Shirley Hiew | Admin LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)