

Vic (LKKAUTO)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>
Sent: Monday, 11 June, 2018 8:36 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Vic,

You have my mandate to settle the matter but the only condition is to clear insured.

I did not see any letter to insured on informing him regarding the claims in Merimen.

Thanks and Regards,

Shawn Wui
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, June 08, 2018 2:54 PM
To: Wui, Shawnkaijye
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

We refer to your below email.

We had viewed the TP video footage and we observed that TP vehicle likely was being pushed forward from behind, indicating a possible rear-end collision.

Please advise as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

Sent: Wednesday, 4 April, 2018 10:06 AM

To: Vic (LKKAuto); Shu Pei (LKKAuto)

Cc: Admin A; Admin-D (LKKAuto)

Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Vic,

Video and scene photo has been uploaded in Merimen.

Please take a look.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, March 29, 2018 12:15 PM

To: Shu Pei (LKKAuto); Wui, Shawnkaijye

Cc: Admin A; Admin-D (LKKAuto); Vic (LKKAuto)

Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

We refer to your below email and the contents were noted.

We had sent request for video footage/evidence from the claimant.

We will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAuto)

Sent: Thursday, 29 March, 2018 12:09 PM

To: Wui, Shawnkaijye; Vic (LKKAuto)

Cc: Admin A; Admin-D (LKKAuto)

Subject: RE: Handle with care; OI disputed damages. ***LKK REF:CC3/AIG17022101/K1HB3

Dear Shawn,

Thank you for your email.

Dear Vic,

For your information and necessary action please.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

Sent: Thursday, 29 March 2018 10:37 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Handle with care; OI disputed damages.

Dear Sirs,

Our ref.: 6605965626SG-003

Please be informed that our OI dispute the damages of third party vehicle. Please assist to retrieve a copy of TP accident video.

Main	Offer Processing	Claim Details
CLAIM SUBFOLDER DETAILS		
Insured:	THANABALAN S/O LADAMUTHU, ID: S1767631H	
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Vehicle Reg. No.:	SH6009U	Date of Loss:
Claim Type:	TP / 6605965626SG	Policy/Coverage:
Vehicle Reg. No. (Insured):	SKB2528R	Policy No.:
		Excess:
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) PROFILE 59 Loyang Drive, 5	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by]	
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN]	
Init. Est. Repair Costs:	7,000 - 8,000	

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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