

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 23 November, 2018 2:40 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; KKLau; Aileen Tan Lee Noi; Vic (LKKAUTO)
Subject: RE: 5th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic
Attachments: DV.pdf

Without Prejudice

Dear Cecilia,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer a global sum of **\$1,480.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Wednesday, 26 September, 2018 4:05 PM

To: Vic (LKKAUTO)

Cc: Admin A; Asher Sng (LKKAUTO); Shawn Wui AIG; KKLau; Aileen Tan Lee Noi

Subject: 5th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

5th Reminder

Without Prejudice

Dear Vic

Please respond to our claim.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 12 July 2018 10:56 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: 4th Reminder to LKK for offer: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

4th Reminder

Dear Vic

This matter has been long protracted.

Please revert with your principal's offer/position within the next 7 days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

▼ "Vic (LKKAuto)" ---08/06/2018 02:56:46 PM---Without Prejudice Dear Cecilia,

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: 08/06/2018 02:56 PM

Subject: RE: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

Please be informed that we confirmed in receipt of a copy of the footage and is currently pending for our principal's instruction.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, 7 June, 2018 4:54 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: 3rd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic
Importance: High

3rd Reminder

Without Prejudice

Dear Vic

Please review the matter and revert with your offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 02/04/2018 05:17 PM
Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017
Vic

Without Prejudice

Dear Cecilia,

Noted with thanks.

We will follow up with our principal for their further instruction.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 2 April, 2018 5:04 PM
To: Vic (LKKAUTO)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R

CC3/AIG17022101/K1hb3 15/11/2017 Vic

Without Prejudice

Dear Vic

The Video has been forwarded to Shawn Wui/AIG.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>

Date: 29/03/2018 12:14 PM

Subject: RE: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R CC3/AIG17022101/K1hb3 15/11/2017
Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that our Insured had some disputes over this matter.

As such, our principal had requested to obtain a copy of your client's video footage for our necessary action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Tuesday, 27 March, 2018 9:48 AM

To: Shirley Hiew (LKK Auto); Vic (LKKAuto)

Cc: Admin A

Subject: 2nd Reminder: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB 2528R

CC3/AIG17022101/K1hb3 15/11/2017 Vic

Importance: High

Without Prejudice

Dear Sir/Madam

No response received by us to date. This is a straight forward front-to-rear collision. Please revert with your offer by **03/04/2018**.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes
To: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
Date: 29/01/2018 05:19 PM
Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 18 SH 6009U SKB
2528R CC3/AIG17022101/K1hb3 15/11/2017 Vic

18	SH 6009U	SKB 2528R	CC3/AIG17022101/K1hb3	15/11/2017	Vic
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Without Prejudice

Dear Sir/Madam

Please revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
To: "jaminecai@cdge.com.sg" <jaminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Date: 06/12/2017 04:34 PM
Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6997S	SLG 5738T	CC3/LCR17021906/M1zb3	13/11/2017	Zayyer
2	SHB 4089M	SLG 5729U	CC3/LCR17022179/K1pb3	17/11/2017	Hsiao Tong
3	SH 9427B	SLK 6258J	CC3/AIG17022394/K1ub3	20/11/2017	Thin Thin
4	SH 7169J	SDR 9949L	CC3/AIG17020992/K1hb3	1/11/2017	Vic

5	SHD 3240M	SIW 9299G	CC3/AIG17021123/K1ya3	2/11/2017	Jas
6	SHA 7169B	SKU 2916D	CC3/AIG17021907/M1hb3	11/11/2017	Vic
7	SHD 3076X	SLT 6503D	CC3/AIG17021926/M1ha3	14/11/2017	Vic
8	SHC 1096G	SLN 6786K	CC3/LCR17021928/M1za3	15/11/2017	Zayyer
9	SHD 3555E	SCA 9866T	CC3/AIG17022224/K1ea3	16/11/2017	Asher
10	SHD 3652H	SLH 370Y	CC3/LCR17022145/K1pa3	19/11/2017	Hsiao Tong
11	SHA 2416X	SKL 5447T	CC3/AIG17022357/K1ha3	21/11/2017	Vic
12	SHC 400T	SLK 5516X	CC3/LCR17022214/K1za3	20/11/2017	Zayyer
13	SHC 7052T	SLJ 5632Z	CC3/AIG17022381/K1ka3	20/11/2017	Zaini
14	SHA 7567K	GBD 1229G	CC3/AIG17021759/M1ub3	10/11/2017	Thin Thin
15	SHD 3090D	SLQ 5233E	CC3/LCR17021750/M1wa3	11/11/2017	Vivian
16	SHA 7145U	SLQ 7357T	CC3/LCR17021910/M1za3	12/11/2017	Zayyer
17	SH 8109B	SLQ 4683X	CC3/LCR17021909/M1wb3	13/11/2017	Vivian
18	SH 6009U	SKB 2528R	CC3/AIG17022101/K1hb3	15/11/2017	Vic
19	SHA 9158U	SFM 1757D	CC3/AIG17021757/M1wb3	12/11/2017	Vivian
20	SH 6592B	SJM 8069M	CC3/AIG17021695/M1ka3	11/11/2017	Zaini
21	SHA 2487R	SJA 9006B	CC3/AIG17022102/K1ub3	16/11/2017	Thin Thin
22	SHC 7756X	GBC 5447Y	CC3/AIG17021350/K1hb3	4/11/2017	Vic
23	SHB 2196A	SLH 765S	CC3/AIG17021771/M1ha3	10/11/2017	Vic

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,
Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

