INS. CASE OWNER	Sulina   CC 4/AIG170 20080	1, TI ta3 / BAC
Serverie.	Tunfilch DOI ASSIGNMENT	Date / Time 2011
Pre-assign / CCU / Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner If NO, Driver Nam	Claim   Claim   Policy   Claim   Policy   Policy   Policy	MY2A NAM
Driver Tel N	No.: (V/L: V/S / NO.) Insure	ed Liability: % Final ? Yes / No
Elc Joso ?	<u>)</u>	
INSRS: WSP: Co. Hup Tel: Co. Hup Liability: RMKS:	Liability; Liab	P. WSP:
Date/Time	- 5	
JX/11	(16)1100 X; SXT 648 X - X	STAGE DATE / PIC  Non-Reporting ltr (1st):  Non-Reporting ltr (2nd):  Non-Reporting ltr (Final):  **Notification ltr (if non-pickup):
	All such not require to call or lie	Call OI: After call itr to OI:
3	12 -164 ×	Documentation Check List: Handler Typist
4 (1118 @ 5100	Spoke with Chinad of ask him to se	After call lit to OI Authorisation To Act:
9 /01/11 € 5.00	In this Spoken with Go Year Hop of	Car Rental Invoice:
-11.00	10 - 1	Raphilic Towing Invoice
15/1/48	Pording Lot)	Medical Bill
		COME PIR:
	back to It Jorbhey	Mandate/Reject Instruction:
	Hud Atty nook photo X	LOD Payment Breakdown Form:
PRELIMINARY ADVICE		Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost:	SS ( days) Reduction: %	Email Call
FINAL SETTLEMENT	Date/Time: Confirm with	Email Call
Final Liability: Repair Cost:	% /60 (Agreed / Assessed) BOLA S/N No.: 5	If NO or B 28, Ass. Lin:
Loss of Rental (LOR):	SS ( days) RECEIVED 1	Unit onto
Loss of Use (LOU):	SS (S x days)	MUV 2018
Loss of Income (LOI): LOR only LOU only	S\$ (\$ x days)   LOR + LOU   LOR + LOU   [Tick only one]	O110-118
GIA/LTA Search	S\$ LOR + LOU LOR + LOI Tick only one]	900
Medical:	SS SS	1) Claim status: Normal/Reject/Private Settle
Disbursement:	S\$ (e.g. Tow/ Independent )	2) Report Format: VVF
Legal Cost	SS	3) Survey fee: \$250 (0)
Total:	SS Global Sum SS:	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payce 1:	S\$ Name !	
Payes 2: (Strike if N.A.)	S\$ Name 2:	
Pa, ee 3: (Strike if N.A.)	\$\$ /4um:3:	

# 新合利服務公司

## Sin Hup Lee Service Co.

Block 1005 Bukit Merah Lane2 #01-20 Singapore 159761

Tel: 6278 2482 Fax: 6271 9802 Email: sinhuplee@gmail.com Reg. No. 083995/00E

16 November 2017

Attn: Motor Claim Department
AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way #07-16
Singapore 079120

HAOHUA MARKETING CONSULTING PTE LTD c/o Sin Hup Lee Service Co. Block 1005 Bukit Merah Lane 2 #01-20 Singapore 159761

Dear Sir/Ms,

Re: Road Traffic on 27-10-2017 at Orchard Blvd, involving vehicle SKT648X/SLK7000D

Quotation for Repair Vehicle No: SLK7000D, VELLFIRE 2.5(Third Party Claim)

luantity	List Item	•			Price
1	Front Bumper			Ś	1,278.60
1 "	Front Side Bracket			\$	145.30X M
10	Front Clip			S	50.00 rec
				\$	1,473.90
	9		Less 25%	S	368.48
				Ś	1,105.42
	Labour				
					250
1	To repair Front Fender.			S	400.00
	Bumper, straighten and	d realign affected areas.	1278.60		
			+ 50 00		
			1328.60		
		B 4 . T 8	X 754		
		Page 1 of 2			
			996.45		
			250.00		=\$1,19716
	5		7 250.00	V 70	p. Committee of the com

2 To spray Fender & Bumper and affected areas

\$ 450.00

Total Amount

\$ 1,955.42

Kindly arrange your surveyor to survey my vehicle. We look forward to hear from you soon. Thank you.

Yours Faithfully Mr Wong 81122116

SIN 新台利服務公司 SIN HUP LEE SERVICE CO.,

Bik 1005, Bukit Metah Lane 2, #01-20, Singapore 159761 Tel 6276 2482 Fax: 6271 9802 \_ LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey beforelafter spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation.
- \* Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Monday, 19 November 2018 1:41 PM

To:

'Syed-Yusoff, Saliha'; CS A Team

Cc:

Olivia Lau (LKKAuto); KKLau; Admin A

Subject:

RE: AIG ref: 4513001711SG \*DO NOT CALL OI\*

Importance:

High

Our Ref:

CC4/AIG17022089/T1fa3

Your Ref:

4513001711SG

Dear Ms Saliha,

## ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKT 648X AND SLK 7000D ON 27/10/2017

We refer to the above matter.

Please be informed that we have confirmed with TP Repairer that claimant do not come back to their workshop for repair up to date.

In view of above, we will submit W/P report to your office.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]

Sent: Monday, 19 November 2018 12:11 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: AIG ref: 4513001711SG \*DO NOT CALL OI\*

Dear Team.

May we have update on this matter please.

thank you,

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Thursday, 12 July 2018 4:39 PM

To:

'sinhuplee@gmail.com'

Cc:

Hsiao Tong (LKKAuto)

Subject:

CC4/AIG17022089/T1fa3; Your Ref:

**SLK 7000D** 

Attachments:

TP\_Estimate\_Marked.pdf

Importance:

High.

Our Ref:

#### Without Prejudice

Our Ref:

CC4/AIG17022089/T1fa3

Your Ref:

**SLK 7000D** 

Dear Sirs.

#### ROAD TARFFIC ACCIDENT INVOLVING VEHICLE SKT 648X AND SLK 7000D ON 27/10/2017

We refer to the above matter.

For COR, our surveyor had recommended amount at L/S \$1,200.00 (before GST) with 2 repair days.

Please note that: All finalisation is subject to our Principal insurer's approval.

In the meantime, kindly furnish us a copy of after repair photo for our file record.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

LAIM SUE	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	A	dj Submitted	Ins Auth'ed	Status		
Main	31 Oct 2017 Edit Reg		20 Nov 2017 00:00 Edit Adj Rpt	5\$1,200.00 Edit Estima		\$1,200.00 View Rpt		Report	Pending for Survey Report Cancel Case	
	Main	R	eference	Clain	Details		Documen	ts	Sho	IIA wo
CLAIM S	UBFOLDER D	77.78.318				[Created]	by adjuster]			
Insured:	LIM SHE	NG JIE (LIN SHE	NG31E), ID: S8400	7797H						
Main Claimant:	наониа	MARKETING CO	NSULTING PTE. LT	D., Co. Reg.	No.: 201	630346Z				
Vehicle Re No.:	SLK700	0D		Da	te of Los		18:00 - :59 and 7 Days Fro	om LTA Reg D	ate (Man	Yr)]
Claim Type	Policy/Cover Note No.: 2100413411-02000 (Comprehensive)									
Vehicle Re No. (Insured):	SKT648X Policy No. 2100493952									
					ess:					
Repairer;	Sin Hup I 6278-248		(Q) Blk 1005 Bukit N	derah Lane 2, 4	01-209	Alexandra Villa	ge Industrial Est	tate, 159761	Bukit Mer	rah - Tel
Handling Insurer:	AIG Asia Yusoff@ai		e Pte. Ltd. (Expres	s) - Tel: 65-64	19-3000	[Handled b	y Syed-Yusoff,	Saliha] Salih	a.Syed-	
Claimant's Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (SG) - 1	Tel: 65-6419-30	100					
Adjuster:	29/11/2		Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by	MOHD TAUF	KH BIN HAMII	D) [Final	Rpt du	е
ASSOCIA	TED MAIL RE	CEIVED					V	lew All Co	mpose Ca	ase Mail
There are	no mail for this	case.								
ALL ASS	OCIATED TAS	iks <sup>=</sup>				View All S	earch Tasks	Create New Ta	sk   o	omplete
Due Dat		Type Task	Group Subjec	t Handler	Assi	gned By	Completed On	Create	d On	Done?

#### Claim Documents

\*SLK7000D (4513001711SG)

[SKT648X]

TP

HAOHUA MARKETING CONSULTING PTE. LTD.

Oct 27 2017 6:25PM

[LIM SHENG JIE (LIN SHENGJIE)]

Sin Hup Lee Service Co

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3	13/08/18 13:43	General View	0	Load JPG	2
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4	28/11/17 08:57	TP ESTIMATE - MARKED	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print.
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
			4
Show Remarks To: Handling Insurer  Nota: Remarks are private unless you show it to other parties.			

#### LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG17022089/T1FA3Q2

Date:

20/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No.:

2100413411-02000

Claimant Vehicle

SLK7000D

Insured Vehicle No : SKT648X

No: Date of Loss:

27/10/2017

Nature of Claim:

TP.

Claim No: 4513001711SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLK7000D

Make & Model:

TOYOTA VELLFIRE, 2.5 CVT (A)

Engine No:

2ARH791148

Reg. Date:

20/12/2016 (Man. Year: 2016)

Chassis No: Odometer:

JTNGF3DH008007087

Colour:

27226 km

Engine Capacity:

2494 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

235/50 R18

Rear Tyre Size:

235/50 R18

Front Left Side:

Toyo 6 mm

Rear Left Side:

Toyo 6 mm

Front Right Side:

Toyo 6 mm

Rear Right Side:

Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,105.42	996.45	108.97	9.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	850.00	500.00	350.00	41.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,955.42	1,496.45	458.97	23.47
Approved Total (Overridden) (S\$)		1,200.00		
Nett Amount (S\$)	1,955.42	1,200.00	755.42	38.63
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

20/11/2017

Date Inspected:

21/11/2017 Inspected At:

Sin Hup Lee Service Co (HQ)

Blk 1005 Bukit Merah Lane 2, #01-209 Alexandra Village Industrial Estate

Singapore 159761

Estimated Period of Repair:

2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

## REPAIR DETAILS

## Recommended Parts

Vo. Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*FRONT BUMPER	Deformed	1,278.60 FL	*1,278.60 FL
1		*FRONT SIDE BRACKET	Not Necessary	145.30 FL	*-FL
10		*FRONT CLIP	Necessary	50.00 FL	*50.00 FL
	e part. L=Listiter		Sub Total (S\$) n L Items 25.00/25.00% (S\$)	1,473.90 368.48	1,328.60 332.15
			Total Parts (S\$)	1,105.42	996.45

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPAIR FRONT FENDER ,REMOVE AND REFIX BUMPER ,STRAIGHTEN AND REALIGN AFFECTED AREAS	New	400.00	250.00
2	TO SPRAY FENDER & BUMPER AND AFFECTED AREAS	New	450.00	250.00
	Gross Labo	ur Cost (S\$)	850.00	500.00
	Report was unsubmitted durin	a this print out		

< END OF ESTIMATES >