

Shundari

CC 4 / III170

22088, T1 pa3/2

LKK:  
IDAC

Surveyor:

Taufiq

DOI:

ASSIGNMENT

21/11/17

Date / Time

Registered in Merimen:

20/11/17  
17/11/17 by wks

Pre-assign / CCU / FTE



Insured Vehicle No

SHB 4183 Z

Name of Insured

CYPL

Insured Tel No

HP:

Excess Sec II :SS

D.O.A:

15-11-17

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Ng Yong Hiang

Driver Tel No:

(V/L: YES NO)

Claim No:

Policy No:

Make / Model:

Place of Accident

mc0001

H140

Bras Basah Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SDK 91K



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

more



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time		STAGE	DATE / PIC
2/11/17	SDK 91K - X;	Non-Reporting ltr (1st)	
2/11/17	SHB 4183 Z - 15/11/17 15:11/17	Non-Reporting ltr (2nd)	
2/11/17	FILES REVIEWED, call of OI rear-ended TP	Non-Reporting ltr (Final)	
2/11/17	Occ liability mandate via email	Notification ltr (if non-pickup)	
2/11/17	Email liability clear sent	Call OI	
2/11/17	File pass to type and date report	After call ltr to OI	
2/11/17	RECEIVED 27 NOV 2017	Documentation Check List: Handler Typist	
9/5/18	PV sent	Notification ltr (if non-pickup)	
14/5/18	File pass to Mei Kuan to close	After call ltr to OI	
		Authorisation To Act:	
		Release Voucher	
		Final Repair Bill	
		Car Rental Invoice	
		Towing Invoice	
		LTA / GIA	
		Medical Bill	
		PIR	
		Mandate/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

PRELIMINARY ADVICE	Date/Time	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	( days) Reduction: %
FINAL SETTLEMENT	Date/Time: 9/5/18	Confirm with: Suann
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 27
Repair Cost:	SS 2568.64	
Loss of Rental (LOR):	SS 385.20	( 3 days) x \$120
Loss of Use (LOU):	SS -	( \$ x days)
Loss of Income (LOI):	SS -	( \$ x days)
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/>
GIA/LTA Search	SS 5.35	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]
Medical:	SS 53.00	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost:	SS -	
Total:	SS 3012.19	Global Sum SS:
FINAL PAYMENT	Date/Time: 9/5/18	Confirm with: Suann
Payee 1:	SS 3012.19	Name 1: MOVA Automotive Pte Ltd
Payee 2 (Strike if N.A.)	SS	Name 2:
Payee 3 (Strike if N.A.)	SS	Name 3:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III17022088/pa3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 20-11-2017		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHB 4183Z	Veh. Inspected	SJK 91K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/11/2017	Inspection Date		
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/05/08 SINGAPORE 159722			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	2941F

### Vehicle Details

Vehicle No.	SJK91K
Vehicle to be Exported	No
Intended De-registration Date	22 Nov 2017
Vehicle Make	B.M.W.
Vehicle Model	730LI
Primary Colour	Black
Manufacturing Year	2007
Engine No.	07646601N52B30AF
Chassis No.	WBAHN22060DE97741
Maximum Power Output	190.0 kW (254 bhp)
Open Market Value	\$88,298.00
Original Registration Date	28 Mar 2008
First Registration Date	28 Mar 2008
Transfer Count	2
Actual ARF Paid	\$88,298.00

### Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	27 Mar 2018
PARF Rebate Amount	\$44,149.00

### Intended COE Rebate Details

COE Expiry Date	27 Mar 2018
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$18,670.00
COE Rebate Amount	\$624.00
<b>Total Rebate Amount</b>	<b>\$44,773.00</b>

The information contained herein is correct as at 22 Nov 2017

OK

# Estimate Report



**Main Office :** No. 22, Jalan Kilang, Singapore 159410  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 100B, Bukit Merah Lane 3,  
#01-04/05/08/115, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 6314  
www.mova.com.sg  
GST Reg: No: M2-0088864-2

**Mova Spray Centre**  
2K Oven Spray Painting System

**Power-M Automotive Pte Ltd**  
Specialise in Car Air-con Services,  
Car Audio & Hi-Fi System.

**Hilton Car Rental Centre**  
Hilton Auto Trading  
Dealing In New/Used Cars, Hire P

**TP INSURER:** India International Insurance Pte Ltd (HQ)

0

Singapore

**Claimant Insurer:** Tokio Marine Insurance Singapore Ltd

CR 13 0000

## PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	15/11/2017
Vehicle Reg. No.:	SJK91K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LOO SENG WEI		
Make/Model:	BMW 730LI, 3.0 (A)	Vehicle Reg. Date:	28/03/2008
Vehicle Colour:	BLACK		
Engine No:	07646601N52B30AF	Chassis No:	WBAHN22060DE97741
Odometer:	0 KM		
Paint Type:			
List Item	5.00 %		
Discount:			
Total Loss?	NO		
Est. Duration of	3		
Repair (day)			
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

Tanfike 97495749  
WP  
leaving before print  
sure lkkanto.wn  
tanfike@lkkanto.wn

2 days

COST OF CLAIMS	Amount
Parts	2,342.70
Miscellaneous Items	10.00
Labour	680.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,032.70
+ GST 7.00% (S\$)	212.29
Nett Amount (S\$)	3,244.99

This claim is handled by: JACELYN

## REPAIR DETAILS

### Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Nov 2017)  
 Parts: 143 BMW 730LI 3.0 (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Mova Automotive Pte Ltd/SJK91K/17/11/2017 15:52  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the  
 END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER <i>de ✓</i>	5.00	0.00	*1,489.00 FL ✓
2	1		*REAR BUMPER PARKING SENSOR, INNER LH ?	5.00	0.00	*214.00 FL
3	1		*REAR BUMPER PARKING SENSOR, INNER RH ?	5.00	0.00	*214.00 FL
4	1		*REAR BUMPER PARKING SENSOR, OUTER LH - CHECK ?	5.00	0.00	-
5	1		*REAR BUMPER PARKING SENSOR, OUTER RH - CHECK ?	5.00	0.00	-
6	1		*REAR BUMPER MOULDING, CENTER <i>int ✓</i>	5.00	0.00	*98.00 FL ✓
7	1		*REAR BUMPER MOULDING, LH ?	5.00	0.00	*69.00 FL
8	1		*REAR BUMPER MOULDING, RH - CHECK ?	5.00	0.00	-
9	1		*REAR BUMPER CHROME, CENTER <i>int ✓</i>	5.00	0.00	*137.00 FL ✓
10	1		*REAR BUMPER CHROME, LH ?	5.00	0.00	*66.00 FL
11	1		*REAR BUMPER CHROME, RH - CHECK ?	5.00	0.00	-
12	1		*REAR BUMPER BRACKET, CENTER ? <i>Defirm</i>	5.00	0.00	*59.00 FL ✓
13	1		*REAR BUMPER BRACKET, LH ? <i>Crack</i>	5.00	0.00	*46.00 FL ✓
14	1		*REAR BUMPER BRACKET, RH ? <i>Crack</i>	5.00	0.00	*46.00 FL ✓

F=Franchise part, L=ListItemDisc.

Sub Total (S\$) *1873.00* 2,466.00  
 - List Item Discount on L Items (S\$) *- 5%* 123.30  
 Total Parts (S\$) *1779.35* 2,342.70

Mova Automotive Pte Ltd/SJK91K/17/11/2017 15:52. Not valid without Reference section.  
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*Slip : Rear Bumper Spoiler \$75 / de ✓  
 (Centre Cover - Rough Surface)*

**REPAIR DETAILS****Reference**

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 04 Jan 2018)

Parts: 143

BMW 730LI 3.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: Mova Automotive Pte Ltd/SJK91K/04/01/2018 18:33

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER CENTRE COVER (ROUGH SURFACE)	5.00	0.00	*75.00 FL <i>de</i>
Sub Total (S\$)						75.00
- List Item Discount on L Items (S\$)						3.75
Total Parts (S\$)						71.25

F=Franchise part. L=ListItemDisc.

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# Estimate Report Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO INSPECT REAR PARKING SYSTEM. REMOVE AND REPLACE DAMAGED ITEMS	New 40	80.00
2	TO REPLACE DAMAGED ITEMS. REALING CONNECTION	New 250 260	300.00
3	TO SPRAY PAINT ON REPAIRED AREA	New 250 260	300.00
Gross Labour Cost (S\$) 540			680.00

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< END OF ESTIMATES >

Part : \$ 1779-35  
 Supp Part : \$ 71-25  
 Lab : \$ 540-00  
\$ 2390-60  
 MISC : \$ 10-00  
\$ 2400-60

## Estimate Report



**Main Office :** No. 22, Jalan Kilang, Singapore 159419  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 100B, Bukit Merah Lane 3,  
#01-04/06/08/115, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314  
www.mova.com.sg  
GST Reg. No: M2-0088854-2

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Car Audio & Hi-Fi System.

**Hilton Car Rental Centre**  
**Hilton Auto Trading**  
Dealing In New/Used Cars, Hire P

**TP INSURER:** India International Insurance Pte Ltd (HQ)

0

Singapore

**Claimant Insurer:** Tokio Marine Insurance Singapore Ltd

CR 13 0000

### PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	15/11/2017
Vehicle Reg. No.:	SJK91K	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LOO SENG WEI		
Make/Model:	BMW 730LI, 3.0 (A)	Vehicle Reg. Date:	28/03/2008
Vehicle Colour:	BLACK	Chassis No:	WBAHN22060DE97741
Engine No:	07646601N52B30AF		
Odometer:	0 KM		
Paint Type:			
List Item	5.00 %		
Discount:			
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No third modification(s) is allowed
- Supplemental estimate must be submitted
- Estimate is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanphk 97495744  
"WP"  
leaving before paint.  
sure lkkanto. wu  
tanphk@lkkanto.com  
2 days

### COST OF CLAIMS

	Amount
Parts	2,342.70
Miscellaneous Items	10.00
Labour	680.00
Paintwork Labour	0.00
Towing	0.00

Gross Total (S\$)	3,032.70
+ GST 7.00% (S\$)	212.29
<b>Nett Amount (S\$)</b>	<b>3,244.99</b>

This claim is handled by: JACELYN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

17/11/2017

**REPAIR DETAILS**

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 17 Nov 2017)
<b>Parts:</b> 143	BMW 730LI 3.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> Mova Automotive Pte Ltd/SJK91K/17/11/2017 15:52	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER <i>de</i>	5.00	0.00	*1,489.00 FL
2	1		*REAR BUMPER PARKING SENSOR, INNER LH ?	5.00	0.00	*214.00 FL
3	1		*REAR BUMPER PARKING SENSOR, INNER RH ?	5.00	0.00	*214.00 FL
4	1		*REAR BUMPER PARKING SENSOR, OUTER LH - CHECK ?	5.00	0.00	-
5	1		*REAR BUMPER PARKING SENSOR, OUTER RH - CHECK ?	5.00	0.00	-
6	1		*REAR BUMPER MOULDING, CENTER <i>int</i>	5.00	0.00	*96.00 FL
7	1		*REAR BUMPER MOULDING, LH ?	5.00	0.00	*69.00 FL
8	1		*REAR BUMPER MOULDING, RH - CHECK ?	5.00	0.00	-
9	1		*REAR BUMPER CHROME, CENTER <i>NI</i>	5.00	0.00	*137.00 FL
10	1		*REAR BUMPER CHROME, LH ?	5.00	0.00	*96.00 FL
11	1		*REAR BUMPER CHROME, RH - CHECK ?	5.00	0.00	-
12	1		*REAR BUMPER BRACKET, CENTER ?	5.00	0.00	*59.00 FL
13	1		*REAR BUMPER BRACKET, LH ?	5.00	0.00	*46.00 FL
14	1		*REAR BUMPER BRACKET, RH ?	5.00	0.00	*46.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,466.00
- List Item Discount on L Items (S\$)	123.30
Total Parts (S\$)	2,342.70

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# Estimate Report

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO INSPECT REAR PARKING SYSTEM. REMOVE AND REPLACE DAMAGED ITEMS	New 40	80.00
2	TO REPLACE DAMAGED ITEMS. REALING CONNECTION	New 250 260	300.00
3	TO SPRAY PAINT ON REPAIRED AREA	New 250 260	300.00
Gross Labour Cost (S\$)			680.00

Mova Automotive Pte Ltd/SJK91K/17/11/2017 15:52. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## Hsiao Tong (LKKAUTO)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Tuesday, 24 April 2018 2:05 PM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** SJK91K & SHB4183Z on 15/11/17  
**Attachments:** 24042018134516.pdf

Dear Hsiao Tong

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you.

Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 27 April 2018 8:47 AM  
**To:** 'Suann'  
**Cc:** Admin A  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Without Prejudice

Hi Suann,

Thank you for your email.

We noted that your client, Mr Loo Seng Wei, is claiming for medical fee of \$53.00.

Kindly confirm the amount of S\$53.00 for medical fee is a full and final settlement under personal injury claim and no further personal injury claim(s).

*\*\*\*For medical claim, kindly let us have the original receipt.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann [<mailto:suann@nova.com.sg>]  
**Sent:** Tuesday, 24 April 2018 2:05 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SJK91K & SHB4183Z on 15/11/17

Dear Hsiao Tong

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you.

Regards  
Suanne Chiu

## Hsiao Tong (LKKAUTO)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Friday, 27 April 2018 10:01 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Dear Hsiao Tong

Yes, confirmed only medical bill \$53.00

Thank you.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, 27 April 2018 8:47  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Without Prejudice

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann [<mailto:suann@moval.com.sg>]

**Sent:** Tuesday, 24 April 2018 2:05 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SJK91K & SHB4183Z on 15/11/17

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Thank you.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Nov 2017 15:42	Cim Veh Model Changed	{200105} BMW 730Li 3.0 (A).	[R] Vivian Wong Kai Ling
2	17 Nov 2017 15:42	Cim Created	Reg No: SJK91K, Acct Date: 2017/11/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV17151772	[R] Vivian Wong Kai Ling
3	17 Nov 2017 15:52	Cim Submitted	3032.70.	[R] Vivian Wong Kai Ling
4	20 Nov 2017 10:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] ANDREW LIM
5	20 Nov 2017 10:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/29	[I] ANDREW LIM
6	20 Nov 2017 10:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] ANDREW LIM
7	20 Nov 2017 10:43	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	20 Nov 2017 11:24	Label Added	{30651}:Vehicle Not In.	[A] Nivitha Govindasamy
9	20 Nov 2017 16:03	Label Added	{30653}:Direct Settlement.	[A] HOW MEI KWAN
10	20 Nov 2017 16:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] HOW MEI KWAN
11	21 Nov 2017 11:32	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: FILES REVIEWED. Case of DID rear-ended TP. For your approval in merimen.	[A] Zaini Bin Kusaini
12	21 Nov 2017 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/11/29. Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajan
13	21 Nov 2017 15:22	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen	[I] Sundari Nagarajan
14	23 Nov 2017 16:40	Label Removed	{30651}:Vehicle Not In.	[A] HOW MEI KWAN
15	23 Nov 2017 16:40	Cim Dtl Modified	Claimant's Name: 0 -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: 0 -> 199303821R.	[A] HOW MEI KWAN
16	23 Nov 2017 16:41	Adj Rpt Initiated		[A] HOW MEI KWAN
17	04 Jan 2018 18:31	Cim Supp Created (S:671931)		[R] Vivian Wong Kai Ling
18	04 Jan 2018 18:33	Cim Submitted (S:671931)	71.25.	[R] Vivian Wong Kai Ling
19	04 Jan 2018 18:33	Adj Co Assigned (S:671931)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrator
20	10 Jan 2018 17:40	Supp Combined (S:671931)		[A] HOW MEI KWAN
21	28 Apr 2018 12:34	Adj Mandate Request	Cur.Req:3012.19:PODS Liability: 100% Quantum:(a)CORw/GST:\$2,568.64 + (b)LO Rw/GST(3days x \$120.00): \$385.20 + (c)LTA search fee: \$5.35 + (d) Medical Fee: \$53.00 = Total: \$3,012.19 Vehicle Model: BMW 730Li (2996cc). For your approval please.	[A] CHEW HSHAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

[22/01/2018 09:27] HOW MEI KWAN:

PENDING FINALIZE

[20/11/2017 11:24] Nivitha Govindasamy:

Vehicle not in workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Transaction No	Ref Date	Ref Type	Ref Name	Ref Address	Ref No	Ref ID	Amount
1642893	17/11/2017 15:42	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SJK91K		XX.XX
1648127	23/11/2017 16:41	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJK91K		10.70

## Print Received Message

This mail is associated with :

**SJK91K (MCT17110576)**

**[SHB4183Z]**

TP

LIM LI LIAN

Nov 15 2017 8:00PM

[COMFORT TRANSPORTATION PTE LTD]

Mova Automotive Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 30/04/2018 08:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3012.19) - SJK91K - Claim Handler: Sundari Nagarajan

Approved:3012.19:

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 8 May 2018 5:43 PM  
**To:** 'Suann'  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

### Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,568.64
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20
3. LTA/GIA Search Fee	\$ 5.35
4. Medical Fee	\$ 53.00
Total	<b><u>\$ 3,012.19</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann [mailto:[suann@nova.com.sg](mailto:suann@nova.com.sg)]  
**Sent:** Tuesday, 8 May 2018 2:18 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Dear Hsiao Tong

Please check outcome.

Thank you

## Hsiao Tong (LKKAUTO)

---

**From:** Suann <suann@mova.com.sg>  
**Sent:** Tuesday, 8 May 2018 6:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3


Dear Hsiao Tong

We accept your offer.

Thank you.

Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 8 May 2018 17:43  
**To:** Suann  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

**Without Prejudice**

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,568.64
2. Loss of Rental (3days x \$120.00) (w/GST)	\$ 385.20
3. LTA/GIA Search Fee	\$ 5.35
4. Medical Fee	\$ 53.00
Total	<b><u>\$ 3,012.19</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann [<mailto:suann@moval.com.sg>]

**Sent:** Tuesday, 8 May 2018 2:18 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Dear Hsiao Tong

Please check outcome.

Thank you

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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**From:** Suann [<mailto:suann@moval.com.sg>]

**Sent:** Friday, 27 April 2018 10:01

**To:** 'Hsiao Tong (LKKAuto)'

**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Dear Hsiao Tong

Yes, confirmed only medical bill \$53.00

Thank you.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314

Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Friday, 27 April 2018 8:47  
**To:** Suann  
**Cc:** Admin A  
**Subject:** RE: SJK91K & SHB4183Z on 15/11/17 \*LKK REF: CC4/III17022088/T1pa3

Without Prejudice

Hi Suann,

Thank you for your email.

We noted that your client, Mr Loo Seng Wei, is claiming for medical fee of \$53.00.

Kindly confirm the amount of S\$53.00 for medical fee is a full and final settlement under personal injury claim and no further personal injury claim(s).

*\*\*\*For medical claim, kindly let us have the original receipt.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann [mailto:suann@mova.com.sg]  
**Sent:** Tuesday, 24 April 2018 2:05 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SJK91K & SHB4183Z on 15/11/17

Dear Hsiao Tong

Attached is our letter of demand.  
Please look into it & let us have your offer.

Thank you.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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**Workshop Address:** Blk 1008, Bukit Merah Lane 3  
# 01-04/06/08  
Singapore 159722



**"WITHOUT PREJUDICE"**

(M1)

Your Ref : CC4/III1022088/PA3  
Our Ref : SJK91K / T051217

Date : 9 May 2018

**LKK AUTO CONSULTANT PTE LTD**  
51, Ubi Avenue 1  
#01-25 Paya Ubi Industrial Park  
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SJK91K & SHB4183Z ON 15/11/2017 ALONG BRAS BASAH ROAD**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue cheques in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, [vivianwkl@nova.com.sg](mailto:vivianwkl@nova.com.sg) for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, [suann@nova.com.sg](mailto:suann@nova.com.sg) for all Third Party matters.

Thank you.

**Note:** Enclosed tax invoice & discharge voucher.

Yours faithfully  
For Claims Manager  
Claims Department  
Tel: 62723892  
Fax: 627083149

**Main Office:**  
 Move Building  
 No. 22 Jaran Kilang  
 Singapore 153419  
 Tel: (65) 6476 3333  
 Fax: (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008  
 Bukit Merah Lane 3  
 Singapore 159722

**VIA EMAIL**  
**WITHOUT PREJUDICE**  
 Tel: (65) 6272 3892  
 Fax: (65) 6270 8314  
 Co. Reg: 1989040330  
 GST Reg: M2-0088664-2

Our Ref : SJK91K / T051217  
 Your Ref : CC4/III17022088/pa3

Date : 24 April 2018

**INDIA INT'L INSURANCE PTE LTD**  
 64 Cecil Street  
 #05-06 IOB Building  
 Singapore 049711.

**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SKJ91K & SHB4183Z**

**DATE OF ACCIDENT: 15 NOVEMBER 2017**

**ALONG: BRAS BASAH ROAD**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 2,568.64
Loss of Use (\$ __ x __ days)	\$
Loss of Rental (\$ 120.00 x 04 days) + 7% GST	\$ 513.60
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
LTA /GIA SEARCH	\$ 5.35
Medical Fees	\$ 53.00
Towing Fees	\$
<b>Grand Total</b>	<b>\$ 3,140.59</b>

Car date in: 04/12/2017 Car date out: ~~06/12/2017~~ <sup>05</sup>

Authorized Repair Days: 02 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 3,140.59** in favor of **MOVA AUTOMOTIVE PTE LTD**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@mova.com.sg](mailto:suann@mova.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
 For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg  
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) STK 9118 and (Third Party's Vehicle No.) 1HB 4022 on 15/01/17 along Bras Basah Road

BY THIS POWER OF ATTORNEY, \*I/We, Lim Li Lim \*NRIC/Passport No. 9702015 (Address)\* 91 Namly Avenue / 372 67650

a company incorporate in Singapore and having its registered office at (Address)\* STK 9118 owner of Vehicle Registered No.

STK 9118 hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. 17-MV 808227-Rel taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 4 of the month of JAN, Year Two Thousand - 2017 (2017).

Signed, Sealed & Delivered By

Customer's Name: Lim Li Lim  
NRIC No: 9702015  
Co's Rubber Stamp, where applicable.

Insurer's copy

\*delete as appropriate.

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT17110576  
 Claimant Ref: SJK91K/ T051217

We/I, Mova Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,568.64 (repair cost), S\$ 385.20 (loss of rental), S\$ 58.35 (search fee), <sup>+ Medical Fee</sup> vehicle no SJK 91K that was damaged pursuant to the accident which occurred on 15/11/2017 (date) at Bras Basah Road (location) involving vehicle no. SHB 4183Z (insured vehicle). This is pursuant to the inspection conducted on 21/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lim Li Lian ("the third party claimant") of vehicle no. SJK 91K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJK 91K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,012.19 to Mova Automotive Pte Ltd

Dated this 9 day of May 20 18

CLAIMANT:

Signature:

[Signature]  
 Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

**MOVA AUTOMOTIVE PTE LTD**  
 Blk 1005, BUKIT MERAH LANE 3  
 #01-04 (S) 159722  
 Tel: 62723892 Fax: 62708314  
 GST Reg No : M2-0088864-2

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



[Signature]  
 Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : (65) 6272 3892  
Fax : (65) 6270 8314  
Co. Reg. 198904039G  
GST Reg. M2-0088864-2

Page # :- 1  
Veh # :- SJK91K  
Veh Model :- BMW 730Li  
Tax # :- CK627316  
Claim # :- T051217  
ACC. Date :- 15/11/17  
Terms :- C.O.D Days  
Remarks :- MERIMEN SYS

# Tax Invoice

09/05/2018


INDIA INT'L INSURANCE PTE LTD  
64 CECIL STREET #04-06  
IOB BUILDING  
SINGAPORE 049711

Attention :- XA027

No.	Description	Qty	U.Price	Amounts S\$
	SPECIAL NET ITEMS :			2,400.60
	COST OF REPAIR			2,400.60
	SPECIAL NET TOTAL S\$			

E. & O.E

NON-TAX AMOUNT S  
AMOUNT S\$ 2,400.60  
GST @ 7 % 168.04  
AMOUNT DUE S\$ 2,568.64

Customer's Signature/Co. Stamp  MOVA AUTOMOTIVE PTE LTD

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

**RENTAL AGREEMENT**

RA NO.: I 11530

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:		Vehicle No:	Singapore	Malaysia	Signature
Date/Time Out:			SS	SS	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @\$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:	4 Days @\$ 120.00	Per Day	480.00
KM Out:	KM In:		Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:			Rental Charges		
Address:			CDW @\$	per day / week / month	
			PAI @\$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:			GST @ 7%		33.60
Date of Birth:			Total		
Driving License:			513.60		
Country of Issue:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP)	(O)	Pre-Payment		
Nationality:			Downpayment and Deposit		
Effective Date:			Amount Refunded/ Due		
			Signature of Refund		
Additional Hirer			Remarks:		
Name:					
Address:					
			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHB4183Z	15 Nov 2017 / 20:00:00	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)

# Thank you



Chiu Nyet Fah has successfully logged out.

Your last login date and time was 16 Nov 2017, 10:27:48.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (S\$)	Log Date/Time
1	Vehicle	SHB4183Z	-	18.32 Insurance Enquiry (GIRO Payment)	5.35	16 Nov 2017 / 10:28:25

BUKIT TIMAH FAMILY CLINIC & SURGERY

897 BUKIT TIMAH ROAD

SINGAPORE 589617

TEL: 64698816 FAX: 64698817

OFFICIAL RECEIPT ( No: 167110 )

LOO SENG WEI

16/11/2017

CONSULTATION  
CELEBREX 400MG

1  
1 box 25.00  
28.00

Total: 53.00

Payment mode: CASH

Bukit Timah Family Clinic & Surgery

897 Bukit Timah Road

Singapore 589617

Tel: 6469 8816 Fax: 6469 8817

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Nov 2017	17 Nov 2017	20 Nov 2017	<b>S\$2,400.60</b> <a href="#">Edit Estimates</a>	<b>S\$2,400.60</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
	<a href="#">Sendback Est</a>	15:52 <b>S\$3,032.70</b>	10:35 <a href="#">Edit Adj Rpt</a>				
Supp #1	04 Jan 2018 18:31	04 Jan 2018 18:33 <b>S\$71.25</b>	04 Jan 2018 18:33			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

Insured:

COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R

Main Claimant:

LIM LI LIAN, ID: S7122941F

Vehicle Reg. No.:

SJK91K

Date of Loss:

15/11/2017 20:00 - :59  
[115 Months and 18 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / MCT17110576

Policy/Cover Note No.:

MCDM0016

Vehicle Reg. No. (Insured):

SHB4183Z

Policy No. (Claimant):

17-MV008027-R01

Excess:

Repairer:

Mova Automotive Pte Ltd (Bukit Merah) Bk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333

Handling Insurer:

India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]

Claimant's Insurer:

Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/11/2017]

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

• III\_SG (30/04/2018): Alert - Adj Mandate Approved (S\$3012.19) - SJK91K - Claim Handler: Sundari Nagar...

• III\_SG (21/11/2017): Alert - Adj Mandate Approved (S\$0.00) - SJK91K - Claim Handler: Sundari Nagaraja...

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date

Priority

Type

Task Group

Subject

Handler

Assigned By

Completed On

Created On

Done?

No results.

Claim Documents

SJK91K (MCT17110576)  
[SHB4183Z]  
TP  
LIM LI LIAN  
Nov 15 2017 8:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Mova Automotive Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports






























1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	17/11/17 15:52	Repairer Estimates	Load HTM	
2	04/01/18 18:33	Repairer Estimates Suppl. #1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
2	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
3	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
4	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
5	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
6	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
7	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
8	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
9	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
10	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
11	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
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16	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
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23	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
24	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
25	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
26	18/04/18 12:54	General View	Load JPG	<input checked="" type="checkbox"/>
27	18/04/18 12:54	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
28	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	18/04/18 12:55	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
34	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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40	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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43	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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49	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	18/04/18 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	17/11/17 15:52	Certificate of Insurance	 Load PDF	
2	17/11/17 15:52	Driver's NRIC	 Load PDF	
3	17/11/17 15:52	E-filed GIA report	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/11/17 10:36	Singapore Accident Statement-IV	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/17 08:57	TP ESTIMATE - MARKED	 Load PDF	
2	28/04/18 12:29	RENTAL	 Load PDF	
3	28/04/18 12:29	LTA SEARCH FEE	 Load PDF	
4	28/04/18 12:29	Medical Receipt	 Load PDF	
5	28/04/18 12:29	Email from TP dd 270418	 Load PDF	
6	17/05/18 08:31	WORKSHOP INVOICE	 Load PDF	
7	17/05/18 08:31	AUTHORISATION TO ACT FORM	 Load PDF	
8	17/05/18 08:31	DISCHARGE VOUCHER	 Load PDF	
9	17/05/18 08:31	LOD	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	16/11/17 11:01	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
10	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
15	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
16	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
17	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
18	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
19	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
20	16/11/17 10:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	16/11/17 10:55	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Repairer

☐ Handling Insurer

Notes: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17022088/T1PA3Q2

Date: 17/05/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0016

Claimant Vehicle No: SJK91K

Insured Vehicle No: SHB4183Z

Date of Loss: 15/11/2017

Nature of Claim: TP

Claim No: MCT17110576

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJK91K

Make &amp; Model: BMW 730LI, 3.0 (A)

Engine No: 07646601N52B30AF

Reg. Date: 28/03/2008 (Man. Year: 2008)

Chassis No: WBAHN22060DE97741

Colour: Black

Odometer: 109419 km

Engine Capacity: 2996 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 245/50 R18

Rear Tyre Size: 245/50 R18

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,413.95	1,850.60	563.35	23.34
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	680.00	540.00	140.00	20.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,103.95</b>	<b>2,400.60</b>	<b>703.35</b>	<b>22.66</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>217.28</b>	<b>168.04</b>	<b>49.24</b>	<b>22.66</b>
<b>Nett Amount (S\$)</b>	<b>3,321.23</b>	<b>2,568.64</b>	<b>752.59</b>	<b>22.66</b>
<b>+ Medical Costs (S\$)</b>		<b>53.00</b>		
<b>+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)</b>		<b>385.20</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>5.35</b>		
<b>Nett Liability (S\$)</b>		<b>3,012.19</b>		

### INSPECTION

Date of Assignment: 20/11/2017 Present Location:

Date Inspected: 21/11/2017 Inspected At:

Mova Automotive Pte Ltd (Bukit Merah)

BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08

SINGAPORE 159722

Repairer: Mova Automotive Pte Ltd (Bukit Merah)

Estimated Period of Repair: 2.0 days

---

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Mar 2018)
Parts:	143	BMW 730Li 3.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJK91K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Deformed	1,489.00 FL	*1,489.00 FL
2	1	*REAR BUMPER PARKING SENSOR, INNER LH	Not Necessary	214.00 FL	*- FL
3	1	*REAR BUMPER PARKING SENSOR, INNER RH	Not Necessary	214.00 FL	*- FL
4	1	*REAR BUMPER PARKING SENSOR, OUTER LH - CHECK (NPA)	Not Necessary	-	*- FL
5	1	*REAR BUMPER PARKING SENSOR, OUTER RH - CHECK (NPA)	Not Necessary	-	*- FL
6	1	*REAR BUMPER MOULDING, CENTER	Cut	96.00 FL	*96.00 FL
7	1	*REAR BUMPER MOULDING, LH	Not Necessary	69.00 FL	*- FL
8	1	*REAR BUMPER MOULDING, RH - CHECK (NPA)	Not Necessary	-	*- FL
9	1	*REAR BUMPER CHROME, CENTER	Necessary	137.00 FL	*137.00 FL
10	1	*REAR BUMPER CHROME, LH	Not Necessary	96.00 FL	*- FL
11	1	*REAR BUMPER CHROME, RH - CHECK (NPA)	Not Necessary	-	*- FL
12	1	*REAR BUMPER BRACKET, CENTER	Deformed	59.00 FL	*59.00 FL
13	1	*REAR BUMPER BRACKET, LH	Necessary	46.00 FL	*46.00 FL
14	1	*REAR BUMPER BRACKET, RH	Necessary	46.00 FL	*46.00 FL

Supplementary #1

15	1	*REAR BUMPER CENTRE COVER (ROUGH SURFACE)	Deformed	75.00 FL	*75.00 FL
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F=Franchise part L=ListItemDisc

Sub Total (\$\$)	2,541.00	1,948.00
- List Item Discount on L Items 5.00/5.00% (\$\$)	127.05	97.40
Total Parts (\$\$)	2,413.95	1,850.60

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (\$\$)			10.00	10.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO INSPECT REAR PARKING SYSTEM. REMOVE AND REPLACE DAMAGED ITEMS	New	80.00	40.00
2	TO REPLACE DAMAGED ITEMS. REALING CONNECTION	New	300.00	250.00
3	TO SPRAY PAINT ON REPAIRED AREA	New	300.00	250.00
Gross Labour Cost (\$\$)			680.00	540.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;