

INS. CASE OWNER:

Shu Theng

CC 4 AXA1702

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Marcel

DOI:

17/11/2017

Date / Time:

20/11/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 8813P

Name of Insured:

WONG HAT UAN

Insured Tel No.:

HP:

91294409

Excess Sec II :\$S

D.O.A:

23/03/13

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

37M0043U (1898)

Policy No.:

6ATX8711

Make / Model:

TOYOTA

Place of Accident:

LIM SWEE RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES/NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBC 7414



INSRS:

WSP:

Tel:

Liability:

RMKS:

LUN'S

Lbro

LWRO



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

21/November/17

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

Loss of Rental (LOR):

\$S

(days)

Loss of Use (LOU):

\$S

(\$ x days)

Loss of Income (LOI):

\$S

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

Global Sum \$S:

Email

Call

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaly Road, Avenue 9 #01-01, Kaly Road, Singapore 47001

BORNO: 52767031, Tel: 6741-1730/731 Fax: 6744-9146 Email: lhb@lhb.com.sg

Invoice/Ref No: GBC75U170223

Estimate

Customer

Name: AXA Insurance Singapore Pte Ltd

Address: Motor Claims Department

8 Shenton Way #27-01

AXA Tower

Singapore 068811

Date: 15-11-17

Vehicle No: GBC75U

Model/Make: Nissan Cabstar 3.0

5M/T ABS 2DR 2WD Turbo

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Power Gate "U" Panel 2	\$ 800.00	SN ✓
2	Power Gate "Triangle" Cover 2	\$ 180.00	SN ✓
3	ree Pillar "Eubres" Garnish 015 2	\$ 300.00	SN ✓
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 800.00	450
	To putty & spray painting & including touch up paint on accident affected areas	\$ 400.00	300

Total Parts & Labour of estimate for damaged vehicle

\$ 2,480.00

Total amount in Part By Part / Lump Sum Basis for repaired vehicle

5

SDLS:



M/s Liu's Brother Auto Engrg Ws

P1050

not Authorized

Male

11/17

who plus other repa

P/P #

327

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey belowwater spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary dem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	3585C

Vehicle Details

Vehicle No.	GBC75U
Vehicle to be Exported	No
Intended De-registration Date	14 Nov 2017
Vehicle Make	NISSAN
Vehicle Model	CABSTAR 3.0 5M/T ABS 2DR 2WD TURBO
Primary Colour	Black
Manufacturing Year	2010
Engine No.	ZD30270593K
Chassis No.	JN1SC2F24Z0801691
Maximum Power Output	-
Open Market Value	\$28,519.00
Original Registration Date	30 Dec 2010
First Registration Date	30 Dec 2010
Transfer Count	0
Actual ARF Paid	\$1,426.00

Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Expiry Date	29 Dec 2020
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$30,511.00
COE Rebate Amount	\$9,530.00
Total Rebate Amount	\$9,530.00

The information contained herein is correct as at 14 Nov 2017

OK



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-170657

Date of Request: 14/11/2017

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP

1 Kaki Bukit Ave 6 #01-01

Auto Bay@Kaki Bukit

Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/11/2017
Enquiry By Jasmine Low
TP Vehicle No. SLG8813P
Accident Date 23/02/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG8813P	AXA Insurance Pte Ltd	09/09/2016-08/09/2017	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 NOVEMBER 2017

WONG LIAT LIAN
23 ANG MO KIO AVENUE 9
#01-11
SINGAPORE 569787

Dear Sir/Madam,

OUR REF : CC4/AXA17022084/Upb3

YOUR REF : SLG 8813P

**ACCIDENT INVOLVING SLG 8813P AND GBC 75U ALONG CHIN SWEE ROAD ON
23.02.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LIU'S BROTHER AUTO ENGINEERING WORKSHOP, acting on behalf of the owner of GBC 75U against your motor insurance policy.

Based on the accident report, accident scenario, this is a conflicting version pending concrete evidence from both parties to determine the liable party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@lkkauto.com within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zaini@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



<SEEK FURTHER INSTRUCTIONS> Your Ref: S7M004BU ACCIDENT INVOLVING VEHICLES SLG 8813P(OI) AND GBC 75U(TP) ON 23/02/2017

Type

🔗 Question

Message

Dear Saw Theng, ACCIDENT INVOLVING VEHICLES SLG 8813P(OI) AND GBC 75U(TP) ON 23/02/2017

We refer to the above matter. TP reported that he has filtered into his intended lane when OI collided him from behind. No photos or CCTV footage were provided by TP till date. OI reported that TP cut into her lane and collided onto her front left portion of her vehicle. Enclosed copy of OI CCTV footage uploaded in SMARTCLAIMS. We had spoken to the Insured where she confirmed that at the material time, she was travelling at the said location as reported when TP vehicle suddenly change into her lane and collided onto her front left portion of his vehicle. OI mentioned that her solicitor successfully recovered 80% from TP for her PD claim. Enclosed copy of document from our insured's solicitor for your perusal. For your further instructions. Thank you. Best Regards, Zaini Kusaini | Case Handler LKK Auto Consultants Pte Ltd

Reply



**Re:<SEEK FURTHER INSTRUCTIONS> Your Ref:
S7M004BU ACCIDENT INVOLVING VEHICLES SLG
8813P(OI) AND GBC 75U(TP) ON 23/02/2017**

Type

Question

Message

Yes, please proceed to reject third party claim since our insured managed to recover 80% from third party.

Reply

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 20 December, 2017 2:39 PM
To: 'Susan Low'
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: GBC 75U_ACCIDENT INVOLVING VEHICLES SLG 8813P AND GBC 75U ON 23/02/2017_

Without Prejudice

Our Ref: CC4/AXA17022084/Ukb3
Your Ref: GBC 75U

Dear Susan,

ACCIDENT INVOLVING SLG 8813P AND GBC 75U ON 23.02.2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Kindly take note that we were informed by our principal that our insured has successfully recovered from your client's insurer on the above accident.

Under such circumstances, we have our principal's instruction to reject your client's claim.

As such, we will close the matter at our end.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)
Sent: Wednesday, 22 November, 2017 2:20 PM
To: 'Susan Low'
Cc: Hsiao Tong (LKKAuto)
Subject: Your ref: GBC 75U_ACCIDENT INVOLVING VEHICLES SLG 8813P AND GBC 75U ON 23/02/2017_

Your ref: GBC 75U "WITHOUT PREJUDICE"
Our ref: CC4/AXA17022084/Upb3

Dear Susan,

ACCIDENT INVOLVING VEHICLES SLG 8813P AND GBC 75U ON 23/02/2017

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

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Question

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