

Mei Kwan (LKKAUTO)

From: Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>
Sent: Thursday, 23 November, 2017 9:36 AM
To: Asher Sng (LKKAUTO); Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: ECICS Claims; Vic (LKKAUTO); Admin A; Lionel Chua Kok Keong (ECICS, Claims)
Subject: RE: [URGENT] RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017
Attachments: SJS3643G.PDF

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi Asher,

Please see attached GIA report as required.

DMPC1700689H – claim reference

For future assistance on GIA report requests, please forward to Lionel Chua for assistance.

Apologise for the late response.

Thank you.

Regards,
Carrie Tan
Claims Division

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 23 November, 2017 9:07 AM
To: Janice Goh Siew Geok (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: ECICS Claims; Vic (LKKAUTO); Admin A
Subject: [URGENT] RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017
Importance: High

URGENT!!!

Hi All,

We refer to the above matter.

Kindly advise if insured reported, if so please kindly let us have a copy of your insured's GIA report for our necessary action.

Third party is chasing for liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 22 November, 2017 11:53 AM

To: 'Janice Goh Siew Geok (ECICS, Claims)' <Janice_Goh@ecics.com.sg>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; 'ECICS Claims' <claims@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Your ref: TBA

LKK ref: CC4/ICS17022083/Uea3

WITHOUT PREJUDICE

Dear Sir/ Madam,

Enclosed revert of vehicle: FBD 8294X

Date of survey: 20.11.2017

Number of days: 6 days

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP police report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 17 November, 2017 3:50 PM
To: 'Janice Goh Siew Geok (ECICS, Claims)' <Janice_Goh@ecics.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]
Sent: Friday, 17 November, 2017 3:05 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Without Prejudice

Dear LKK

Please assist and arrange PRI.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: ECICS Claims
Sent: Friday, 17 November, 2017 2:59 PM
To: 'Raymond'; ECICS Claims
Subject: RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Without Prejudice

Dear Raymond

Thank you for your email.
We will assign LKK for PRI.

Aside to LKK

Please arrange TP PRI.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Raymond [<mailto:raymond@bhh.com.sg>]
Sent: Friday, 17 November, 2017 2:53 PM
To: ECICS Claims
Subject: RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Dear Janice,

Please assign LKK for the pre-repair survey.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

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From: ECICS Claims [<mailto:claims@ecics.com.sg>]
Sent: Friday, 17 November, 2017 2:30 PM

To: Raymond <raymond@bhh.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Without prejudice

Dear Raymond

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh
7. In-House Surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Sorry for the late reply and inconvenience caused.

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Friday, 17 November, 2017 12:30 PM

To: ECICS Claims

Subject: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Dear Sir/Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

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