

## Mei Kwan (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 17 November, 2017 3:50 PM  
**To:** 'Janice Goh Siew Geok (ECICS, Claims)'; assignments  
**Cc:** Admin A  
**Subject:** RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Janice,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice\_Goh@ecics.com.sg]  
**Sent:** Friday, 17 November, 2017 3:05 PM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Subject:** FW: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Without Prejudice

Dear LKK

Please assist and arrange PRI.

Thank you.

Regards,

Janice Goh

**Claims Division**

DID: +65 6303 0182

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

---

**From:** ECICS Claims  
**Sent:** Friday, 17 November, 2017 2:59 PM  
**To:** 'Raymond'; ECICS Claims  
**Subject:** RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Without Prejudice

Dear Raymond

Thank you for your email.  
We will assign LKK for PRI.

Aside to LKK

Please arrange TP PRI.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

---

**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Friday, 17 November, 2017 2:53 PM  
**To:** ECICS Claims  
**Subject:** RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

Dear Janice,

Please assign LKK for the pre-repair survey.

Thanks

Best Regards,  
Raymond  
**Ban Hock Hin Co., Pte Ltd**  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsq>



**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Friday, 17 November, 2017 2:30 PM

**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Subject:** RE: Accident Involving FBD8294X & SJS3643G on 05/11/2017

**Without prejudice**

Dear Raymond

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh
7. In-House Surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Sorry for the late reply and inconvenience caused.

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

**\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\***

---

**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Friday, 17 November, 2017 12:30 PM  
**To:** ECICS Claims  
**Subject:** Accident Involving FBD8294X & SJS3643G on 05/11/2017

Dear Sir/Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

**Raymond**

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

[www.bhh.com.sg](http://www.bhh.com.sg)

---

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS |

---



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.