

22/03/2002

ASS. REC. BY:

REF:

093 / CT117022079 / mib³²

Special Instruction:

range

Surveyor: Ma

ASSIGNMENT (Office)

From (Person): Irene Tay

of

CTC

Date/Time: 20-11-2017 2:30pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLI 7291H

Insured:

SJD 8767D

at Workshop m/s

Chuan Hu Auto

Tel:

of

Blk 160 Sin Ming

Drive #07-09

Policy No:

2MHCGN1709491700

Claim No:

SNM17D06668C02

Sum Insured:

Excess:

Make of Veh:

D.O.A

14-11-2017

(Client's Record)

CA / REV / REP. / REV 24 HRS 'nlp'

H.O.D. Endorsement:

Date/Time: 20-11-2017 2:30pm

Person Contacted:

Shann

Vehicle IN OUT

Date/Time

Action/Instruction (X) Estimate

SLI 7291H-X

SJD 8767D - 006 / AXA 1400 7873 / Kp392

OFA: 240414

Dismantle Part: 29-11-2017

" " 04-12-2017

PRS

REF: CTC

Mediam

ASSIGNMENT

From: Date: 2011/2017

Estimated Cost:

OD (T) / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLT 729H
at Workshop No: Chuan Ho Auto
of: 160 Sin Ming Drive #07-09

Insured:

Policy No:

Claims No:

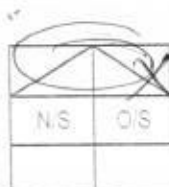
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

(DAO Accident Rpt): Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: SLT

Vin Page: 46N 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HONDA FREED HYBRID: 1496

Colour: GREY A/C: Insured / Std / NI / NA

Sd. Reading: 501 T/Radio: Insured / Std / NI / NA

Eng No:

C No: G1B71047054

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / L/Rim / STD A/Rim or

Tyre Size: P: 185/65R15

R: [Signature]

BS: DUNLOP / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A: 14/11/2017

Survey held at:

Rear:

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A: 20/11/2017 @ 3:32pm

Chuan Ho

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

FRT / OS U/C

The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

20-22K

Date/Time File Pass to:

05/12/2017

Date/Time File Return to:

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Food:

Other:

Add Fee:

☐ Site Insp: \$
☐ Interview: \$
☐ Tech. Insp: \$
☐ Other: \$

Report Format:

PRS

Lump Sum / B.R. 3

[Large empty box for additional notes or signatures]

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition				
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair				
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS3/CTI17022079/M1b

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 20-11-2017



Code : CTI

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SJD 8767D	Veh. Inspected	SLT 7291H
Policy No.	DMHCSN1709491700	Coverage (\$)	0.00
Claim No.	SNM17D06668C02	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAY)	Assign Date	20/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	14/11/2017	Inspection Date	20/11/2017
Survey held at	160 SIN MING DRIVE #07-09		
Repairer	CHUAN HO AUTO SERVICE		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	17 Nov 2017		20 Nov 2017 14:30 Assign			
						New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	YAM MENG YOKE		
Vehicle Reg. No.:	SLT7291H	Date of Loss:	14/11/2017 07:00 - :59
Claim Type:	TP / SNM17D06668C02	Policy/Cover Note No.:	DMHCSN1709491700
Vehicle Reg. No. (Insured):	SJD8767D	Policy No. (Claimant):	
	Excess:	S\$0.00	
Repairer:	Chuan Ho Auto Service () Blk 160 #07-09, Sin Ming Autocity, 575722 Sin Ming - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 29/11/2017]		
Adj Asg. Remarks:	PLEASE ASSIST TO CONDUCT PRS AND REVERT WITH YOUR RECOMMENDATION		

ASSOCIATED MAIL RECEIVED

View All | Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 20 November, 2017 12:59 PM
To: Kuru & Co; assignments@lkkauto.com
Cc: assignments@lkkauto.com
Subject: URGENT URGENT CTP REF NO. SJD8767D KURU REF NO. SLT7291H -
ACCIDENT INVOLVING SJD8767D AND SLT7291H ON 14 NOVEMBER 2017

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter and the email below.

Please assist to get your surveyor to liaise with Chuan Ho Auto Service .

Regards

Irene Tay

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389-6192
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: irene.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/11/2017 15:21
Date Of Accident	14/11/2017 07:15
Exact Location Of Accident	ALONG YISHUN AVE 1 TOWARDS SELETAR WEST LINK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT7291H
Insured/Policyholder	
Name Of Registered Owner	YAM MENG YOKE
NRIC No	S1514500E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81884198
Alternative Phone No	OFFICE-81884198

Vehicle Particulars

Manufacturer	HONDA
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA288575/1
Cover Note Number	

Driver

Name of Driver	ALEXANDRA THAM CAIZHU
NRIC No	S8306719E
Date Of Birth	13/02/1983
Occupation	INDOOR
Date Of Driving Pass	27/06/2002
Driving Experience	15 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Email Address

DETAILS OF INJURED PERSON 1

Name ALEXANDRA THAM CAIZHU
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLT7291H
Were seat belts worn?
Was injured conveyed to hospital by ambulance? YES
Address
Postcode

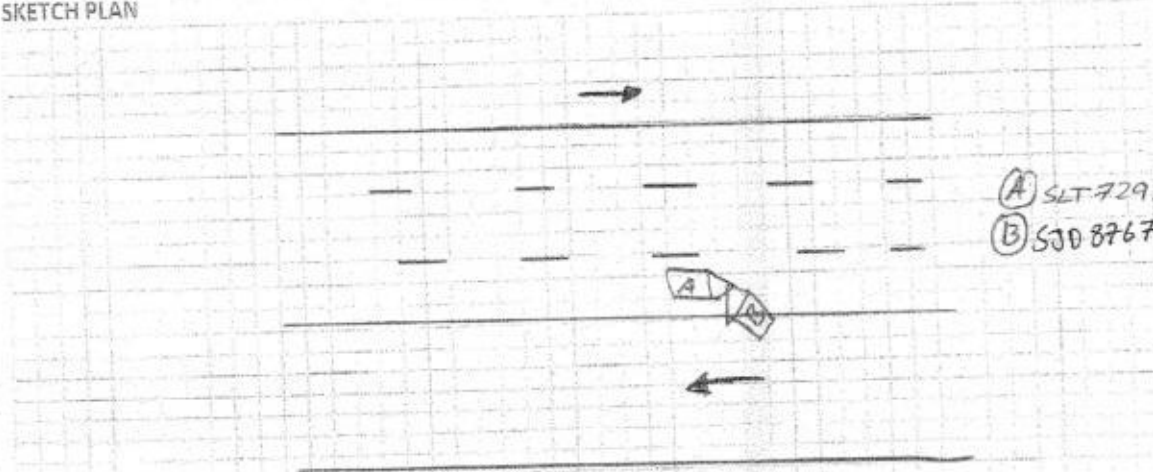
DETAILS OF INJURED PERSON 2

Name YAM MENG YOKE
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLT7291H
Were seat belts worn?
Was injured conveyed to hospital by ambulance? YES
Address
Postcode

DETAILS OF INJURED PERSON 3

Name
Approximate Age
Injuries Sustain
Injured person in which vehicle? SJD8767D
Were seat belts worn?
Was injured conveyed to hospital by ambulance? YES
Address
Postcode

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


Attached Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20171114/2079

2 of 3

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

Report No. T/20171114/2079

CONTINUATION OF REPORT

Driver			
Name	ALEXANDRA THAM CAIZHU	ID No.	S8306719E
Related Vehicle	SLT7291H (Car)	Contact No.	81884198
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	14/11/2017	Date Discharge	14/11/2017
No. of Days granted Medical Leave	04	Degree of Injury	Slight
Passenger			
Name	YAM MENG YOKE	ID No.	S1514500E
Related Vehicle	SLT7291H (Car)	Contact No.	90461818
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	14/11/2017	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 14.11.2017 at about 0715hrs, I was driving my mum's car registration plate number SLT7291H (Dark Grey Honda Freed) with my mother who is seated at the front passenger seat and the car had stationary at along Yishun Ave 1 towards Seletar Wet Link as the traffic light was in red. When the traffic light turns to green, the front vehicle moves off follow by my car. Moment later, a car (Grey Honda Civic) turn in from opposite direction from filter lane (believed coming from Seletar West Link towards Yishun Ave 1) had crash into the centre divider railing before crashing in to my front right side of driver's door. Traffic came down and all three of us sustained injuries and was convey by ambulance to Khoo Teck Puat Hospital.



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Nov 2017		20 Nov 2017 14:30 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured: ~, Co. Reg. No.: ~

Main Claimant: YAM MENG YOKE

Vehicle Reg. No.: SLT7291H **Date of Loss:** 14/11/2017 07:00 - :59

Claim Type: TP / SNM17D06668C02 **Policy/Cover Note No.:** DMHCSN1709491700

Vehicle Reg. No. (Insured): SJD8767D **Policy No. (Claimant):**

Excess: S\$0.00

Repairer: Chuan Ho Auto Service () Blk 160 #07-09, Sin Ming Autocity, 575722 Sin Ming - Tel:

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]

Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 29/11/2017]

Adj Asg. Remarks: PLEASE ASSIST TO CONDUCT PRS AND REVERT WITH YOUR RECOMMENDATION

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS






[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT7291H (SNM17D06668C02)
[SJD8767D]

TP
YAM MENG YOKE
Nov 14 2017 7:00AM
[-]
Chuan Ho Auto Service

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer ▼	
Documentation				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	20/11/17 14:32	EMAIL FROM KURU (1)		 Load PDF	
2	20/11/17 14:32	EMAIL FROM KURU (2)		 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/12/17 19:37	LKKPhotosIn6-1		 Load PDF	
2	05/12/17 19:37	LKKPhotosIn6-2		 Load PDF	
3	05/12/17 19:37	LKKPhotosIn6-3		 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CTI17022079/M1BS2

Date: 08/12/2017

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMHCSN1709491700	
Claimant Vehicle No :	SLT7291H	Insured Vehicle No :	SJD8767D	
Date of Loss:	14/11/2017	Nature of Claim:	TP	Claim No: SNM17D06668C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLT7291H	Engine No:	LEB5576423
Make & Model:	HONDA FREED, 1.5 (A)	Chassis No:	GB71047054
Reg. Date:	09/11/2017 (Man. Year: 2017)	Odometer:	501 km
Colour:	Grey		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/65R15	Rear Tyre Size:	185/65R15
Front Left Side:	Dunlop 8 mm	Rear Left Side:	Dunlop 8 mm
Front Right Side:	Dunlop 8 mm	Rear Right Side:	Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	20/11/2017	
Date Inspected:	20/11/2017	Inspected At: Chuan Ho Auto Service Blk 160 #07-09, Sin Ming Autocity Singapore 575722
Estimated Period of Repair:	0.0 days	

Adjuster: MA CHIN FOOK

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$20,000.00 -
\$22,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 08 Dec 2017)
Parts: M1-MPV	HONDA FREED 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLT7291H)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >