

ASS. REC BY

REF

CS/FCI17022075/Aqbnz

Insured Name

Surveys

Adrian

ASSIGNMENT (Office)

CWS

From (Person)

Aung Yin Min

of

FCI

Date/Time

2.19pm @ 20/11/17

Estimated Cost

Bill to

OD (IP) WS / IP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

SJG 4382R

Insured

SHC 0465G

at Workshop m/c

Hui Huang Hong B10

Tel

97322326

of

2 kaki Bukit Ave 2 # 02-11 Autohub

Policy No

D15072707MFSH

Claim No

D17010754MFSH

Sum Insured

Excess

Make of Veh

(Client's Record)

D.O.A

17/11/2017

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement

Date/Time

2.29pm @ 20/11/17

Person Contacted

Alison

Vehicle

IN OUT

Date/Time

Action/Instruction (✓) Estimate

SJG 4382R - X

SHC 0465G - X

27/11/17 @ 3.37pm Informed Aung Yin Min, we are pending estimate from regular.

28/11/17 @ 4.47pm revised to Yin Min by email.

US \$1800, 4 days (Red \$1042.75, 37%).

FC1

ASSIGNMENT

From: _____ Date: 20/11/17 Vch No: SJG 4382R Page: Jun 08

Estimated Cost: _____ Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

OD: WS / TP RES / OD RES / EVA / INV / MV Make: Toyota A/His 1598

To Inspect Vehicle No: SJG 4382R Colour: Silver A/C Insured / Std / Nil / NA

at Workshop no: Hui Huang Hong Bao Sp Reading: 160742 T-Radio Insured / Std / Nil / NA

of: 2kaki Bkt Ave 2 #02-11 AutoHub Eng No: _____

Insured: _____ G No: MR0532 FE 10 6102035

Policy No: _____ Gen Cond: Good / Fair / Poor / Burnt

Claims No: _____ Steering: Order / Jammed / Leaked / Burnt or

Sum Insured: _____ Excess: _____ Brakes: Order / Jammed / Leaked / Burnt or

(Client's Record) Alison @ 973 223 26 Mod: Nil / S/Rim / STD A/Rim or

Make of Veh: _____ Tyre Size: F: 195/6SR15

(Policy Condition) R: 195/6SR15

Remark: The veh had commenced its repair at the time of inspection.

NS	OS

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Newton

Ball or Market Value: _____ Front: _____ Rear: _____

DAO Accident Report: _____ Consistent? Yes or No R.Bal: 06 mm

GIA / PR Seen: _____ Consistent? Yes or No L.Bal: 06 mm

Est. Repairs: 4 days Res: Yes or No D.O.A: _____ D.O.L: 21/11/17

Lump Sum: _____ % 3 Val: Yes or No Survey held at: Hui Huang Hong Bao

QA / REV / REP. / 24 HRS 1 wpr Des. of Damages: Fnt / Rear / OS / NS / UIC / Rooftop or

Date: _____ Person Contacted: _____ Vehicle: IN / OUT The UIC / Chassis/frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP 1st Cap.

28/11/2017

Date/Time File Pass to: ☐ Prel. Report

28/11/2017 ☐ Final Report

Date/Time File Return to: _____

Days Of Repair: 4Resurvey No. of Trip: 1

Report Format: TP

Lump Sum / L.B. / S: 1800

Add Fee: ☐ Site Insp: \$

☐ Interfax: \$

☐ Techno: \$

☐ Vehicle: \$

Survey Fee: _____

110

50

50

46

256



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17022075/Aqb

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 20-11-2017



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 0465G	Veh. Inspected	SJG 4382R
Policy No.		Coverage (\$)	0.00
Claim No.	D17010754MFSH	Excess (\$)	0.00
Assign From	CWS (AUNG YIN MIN)	Assign Date	20/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	17/11/2017	Inspection Date	20/11/2017
Survey held at	HUI HUANG HONG BAO MOTORS 2 KAKI BUKIT AVENUE 2 #02-11 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Survey Department Check List (Case Handler)

Reference No.: *CS/KC117022075/Agb*
Policy Type: OD / TP / TP RES / TL / EVA

SJG 4382R

Case Handler

Typist

Admin (*Cath*): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Surveyor (*Adrian*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<input checked="" type="checkbox"/>			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:
Case Handler Date

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C

GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	17-11-2017	Our Ref No. D17010754MFSH
Accident Date	17-11-2017	Claim Type. Third Party
Insured Vehicle	SHC0465G	Third Party Vehicle. SJG4382R
Survey Location	2 KAKI BULKIT AVENUE 2 #02-11 KAKI BULKIT @ AUTOHUB	
Contact Person.	ALISON	
Contact No.	81025571/ 97322326	Fax No. 0
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	HUI HUANG HONG BAO MOTORS	Attention. NIL
Cc : TP Solicitor	M NEDUMARAN & CO	TP Solicitor Fax No. 65098482
Officer Incharge	AUNGYM	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/230387)



PRI Documents



Close



PRI Header Details

Claim No	D17010754MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & M NEDUM.
Workshop Name	HUI HUANG HONG BAO MOTORS (Contact Person : ALISON)	Survey Location & Contact Details	2 KAKI BULKIT AVENUE 2 #02-11 KAKI BULKIT @ AUTO Mobile: 97322326 , Phone: 81025571 , Fax: 0 EmailId: SERENE.TAN@MNEDUCO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHC0465G	TP Vehicle No	SJG4382R
PRI Recieved Date	17-11-2017 09:12:41 PM	Surveyor Appointed Date	20-11-2017 02:18:12 PM	Surveyor Accept Date	20-11-2017 0.

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	20-11-2017	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 28 November, 2017 4:47 PM
To: 'Claim Workflow System'; assignments
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17010754MFSH/1
Attachments: CSFCI17022075Aqb.pdf

Dear Yin Min,

Enclosed herewith preliminary advice of SJG 4382R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)

Sent: Wednesday, 22 November, 2017 3:32 PM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17010754MFSH/1

Dear Yin Min,

Please be informed that we have inspected the vehicle SJG 4382R on 21/11/2017.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Monday, 20 November, 2017 4:18 PM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17010754MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17010754MFSH

Date: 28 November 2017

Our Ref: CS/FCI17022075/Aqb

The Motor Claims Department
First Capital Insurance Ltd

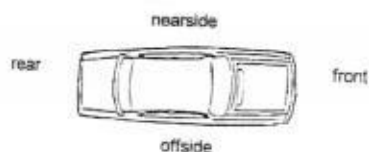
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SJG 4382R

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/11/2017 at the premises of M/s HUI HONG HONG BAO, and have the following to report:-

Workshop Estimate Amount	: S\$ 2,842.75
Revised Estimate Amount	: S\$ 1,800.00 (Lump Sum)
"Check" Items Amount	: S\$ -
Market Value	: S\$ -
LTA Reimbursement Value	: S\$ -
Nett Value	: S\$ -

Description of Damage:
The vehicle sustained damages
at the rear portion.



Yours faithfully

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 22 November, 2017 3:32 PM
To: 'Claim Workflow System'; assignments
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17010754MFSH/1

Dear Yin Min,

Please be informed that we have inspected the vehicle SJG 4382R on 21/11/2017.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 20 November, 2017 4:18 PM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17010754MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Monday, 20 November, 2017 2:18 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; AUNGYINMIN@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17010754MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	8195Z
Vehicle Details	
Vehicle No.	SJG4382R
Vehicle to be Exported	No
Intended De-registration Date	28 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA ALTIS 1.6 AUTO
Primary Colour	Silver
Manufacturing Year	2008
Engine No.	3ZZ4741519
Chassis No.	MR053ZEE106102035
Maximum Power Output	80.0 kW (107 bhp)
Open Market Value	\$16,994.00
Original Registration Date	30 Jun 2008
First Registration Date	30 Jun 2008
Transfer Count	0
Actual ARF Paid	\$16,994.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Jun 2018
PARF Rebate Amount	\$8,497.00
Intended COE Rebate Details	
COE Expiry Date	29 Jun 2018
COE Category	A - Car (1600cc & below)
COE Period(Years)	10
QP Paid	\$14,351.00
COE Rebate Amount	\$841.00
Total Rebate Amount	\$9,338.00

The information contained herein is correct as at 28 Nov 2017

OK

HUI HUANG HONG BAO MOTORS

2 Kaki Bukit Ave 2 #02-11 Kaki Bukit AutoHub Singapore 417921

Tel : 6844 7414 Fax : 6844 7401 Email : alisonhbb@gmail.com

M/s Popular Rent A Car Pte Ltd
501 Guillemard Road
Singapore 399840

TP 1st Cap.
Xiao Chen

20th November 2017

Estimate cost of repairs to Toyota Altis - SJG 4382 R

1 pc	Boot lid inner lock	\$	115.20	*	
1 pc	Rear bumper	\$	515.00	-	
2 pcs	Rear bumper brackets @S\$58.20	\$	116.40	*	
1 pc	Rear bumper sponge w/beam	\$	125.00	✓	1385.4
1 pc	Rear end panel	\$	535.30	✓	1039.05
1 pc	Rear end panel centre garnish	\$	210.10	✓	
		\$	1,617.00		
	Less 25%	\$	(404.25)		
		\$	1,212.75		
1 set	Reverse sensors	\$	200.00	SN	230
1 set	Clips	\$	30.00	SN	
	Labour charges to repair boot floor panel, to cut out rear end panel, to panel beating, remove, renew and align replaced parts	\$	750.00	600	
	Spray painting	\$	600.00	400	1030.
	Tuff-kote	\$	50.00	30.	
		\$	2,842.75		

Dollars : Two thousand eight hundred forty-two and cents seventy-five only.

total: 2289.05

2/s: 1.8K.

OK Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17022075/Aqbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-12-2017	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 465G	Veh. Inspected	SJG 4382R	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17010754MFSH	Excess (\$)	0.00	
Assign From	AUNGYM	Assign Date	20/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	MR053ZEE106102035	Colour	SILVER	
Odometer	160742	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	NEUTON	6 mm	
L/H Front Tyre	195/65 R15	NEUTON	6 mm	
R/H Rear Tyre	195/65 R15	NEUTON	6 mm	
L/H Rear Tyre	195/65 R15	NEUTON	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/11/2017	Inspection Date	21/11/2017	
Survey held at	HUI HUANG HONG BAO MOTORS 2 KAKI BUKIT AVENUE 2 #02-11 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 4382R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOT LID INNER LOCK	NOT NECESSARY	115.20	-
1	REAR BUMPER	DEFORMED	515.00	515.00
2	REAR BUMPER BRACKETS @\$58.20	NOT NECESSARY	116.40	-
1	REAR BUMPER SPONGE W/BEAM	DAMAGED	125.00	125.00
1	REAR END PANEL	DENTED	535.30	535.30
1	REAR END PANEL CENTRE GARNISH	DEFORMED	210.10	210.10
	LESS 25% DISCOUNT		-404.25	-346.35
			1,212.75	1,039.05
SPECIAL NETT ITEMS				
1	SET REVERSE SENSORS (SN)	DAMAGED	200.00	200.00
1	SET CLIPS (SN)	NECESSARY	30.00	30.00
			230.00	230.00
LABOUR				
	LABOUR CHARGES TO REPAIR BOOT FLOOR PANEL, TO CUT OUT REAR END PANEL, TO PANEL BEATING, REMOVE, RENEW AND ALIGN REPLACED PARTS.		750.00	600.00
	SPRAY PAINTING.		600.00	400.00
	TUFF-KOTE.		50.00	30.00
			1,400.00	1,030.00
GRAND TOTAL			2,842.75	2,299.05
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,800.00

Report Ref No. CS/FC117022075/Aqbn2

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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