

Survey Department Check List (Case Handler)

Reference No.: NS/INC 17022044 Sub
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp. Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des. of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By:

VERON

29/11/17

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022044/Svb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 20-11-2017
189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLT 5454T	Veh. Inspected	SHB 308H
Policy No.	5095195266	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	16/11/2017	Inspection Date	17/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Veron Chen (LKKAUTO)

From: mtreg <mtreg@income.com.sg>
Sent: Wednesday, 29 November, 2017 1:16 PM
To: Veron Chen (LKKAUTO)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

Samsia

Senior Admin Assistant, Motor Insurance

www.income.com.sg



From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, November 29, 2017 12:38 PM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/0970142-002	SMRT TAXIS PTE LTD	SHB 308H	SLT 5454T
2	MT/0968425-002	SMRT TAXIS PTE LTD	SHB 5938G	SJF 7129S
3	MT/0968867-004	SMRT TAXIS PTE LTD	SHF 328D	SGB 1164K

D.O.A	Time of Accident	Estimate	Tentative repair cost
16/11/2017	14:35	\$11,093.40	\$3,230.44
4/11/2017	16:00	\$27,541.35	\$14,300.00
7/11/2017	10:30	\$19,803.82	\$7,600.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5095195266	DEBASHIS SWAIN	S7369397G	GPC	drive CLASSIC	SLT5454T	SLT5454T	25/10/2017	24/10/2018

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	5369K

Vehicle Details

Vehicle No.	SHB308H
Vehicle to be Exported	Yes
Intended De-registration Date	20 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS TAXI (SMRT)
Primary Colour	Maroon
Manufacturing Year	2015
Engine No.	2ZR6561075
Chassis No.	JTDKN36U305766944
Maximum Power Output	100.0 kW (134 bhp)
Open Market Value	\$29,508.00
Original Registration Date	11 Dec 2015
First Registration Date	11 Dec 2015
Transfer Count	0
Actual ARF Paid	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	10 Dec 2023
PARF Rebate Amount	\$3,750.00

Intended COE Rebate Details

COE Expiry Date	10 Dec 2023
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$45,466.00
COE Rebate Amount	\$34,410.00
Total Rebate Amount	\$38,160.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 20 Nov 2017


OK

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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/11/2017 15:59
Date Of Accident	16/11/2017 14:35
Exact Location Of Accident	BRAS BASAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB308H
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	LOW CHOR BENG
NRIC No	S6909990D
Date Of Birth	22/03/1969
Occupation	OUTDOOR
Date Of Driving Pass	05/04/1990
Driving Experience	27 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address
Postcode
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle -
Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 3

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG BRAS BASAH ROAD AT THE LEFT MOST LANE WITH TWO PASSENGERS ON BOARD WHEN THE VEHICLE SLT5454T FROM MY RIGHT LANE SUDDENLY CUT INTO MY LANE AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLT5454T
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver DEBASHIS SWAIN
NRIC/Passport Number S7369397G
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

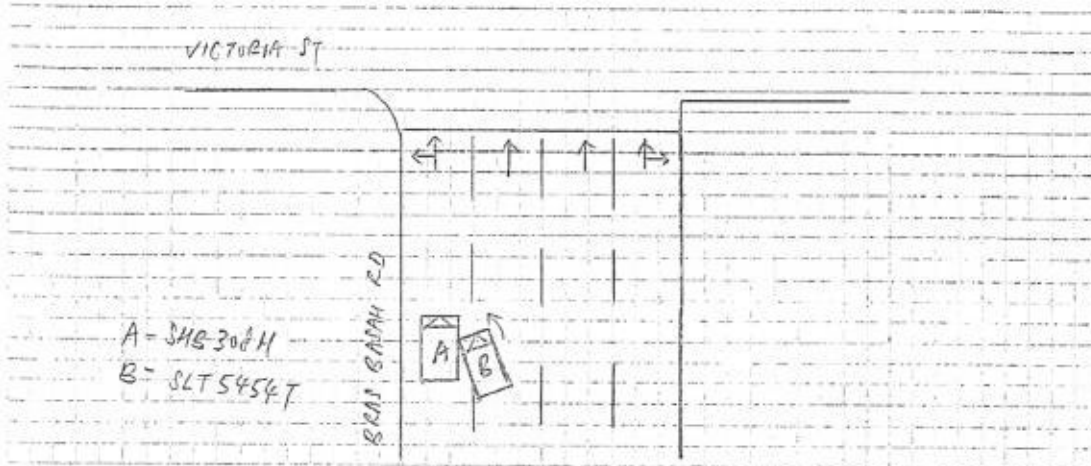


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION
I/We declare the foregoing to be true and correct.

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB308H
 Ref. No : TAX/11/17/2106
 Reg. Date : 11/12/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : LOW CHOR BENG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 16/11/2017 02:35:00 PM
 Accident Reported Date / Time : 16/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093134
 Special Instruction to ARC, if any :
 SLT5454T - NTUC IDAC
 Prepared Date : 16/11/2017 04:20:16 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U305766944

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,183.00	0.00
Total Spray Painting Charges	1,872.00	0.00
Total Material Charges	5,111.63	5,111.63
Other Charges	1,285.00	0.00
TOTAL	9,451.63	0.00
Lum Sum Total	0.00	0.00
No. of Repair Days	7.00	0.00
Prepared / Adjusted By		4 days
Arc / Surveyor Sign Off Date	17/11/2017 10:38:46 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date

Remarks

Prepared Date : 17/11/2017 10:38:36 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,183.00	0.00 500
Total Labour	1,183.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 50
TO RESPRAY FRONT DOOR RH	378.00	0.00 200
TO RESPRAY REAR DOOR RH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY REAR FENDER RH	378.00	0.00 200
Total Spray Painting & Panel Beating	1,872.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO TRANSFER DOOR MECHANISM	240.00	0.00 100
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00 X
TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00 X
TO REMOVE / REFIT SEAT	120.00	0.00 X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	1,285.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace <i>R</i>	Replace	No
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace <i>✓ NEC</i>	Replace	No
53875-47030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace <i>✓ Deform</i>	Replace	No
42611-47140 (Fri)		6505658	WHEEL DISC. FRONT	1	1,484.20	25.00	1,113.15	Replace <i>R</i>	Replace	No
67001-47070		6505528	DOOR FRT/RH	1	894.40	25.00	670.80	Replace <i>R</i>	Replace	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace <i>✓ NEC</i>	Replace	No
75851-47900			MOULDING BODY, RH	1	673.60	25.00	505.20	Replace <i>R</i>	Replace	No
67003-47080		6505486	DOOR RR/RH	1	954.50	25.00	715.87	Replace <i>R</i>	Replace	No
			PIXEL STICKER	1	60.00	0.00	60.00	Replace <i>✓ NEC</i>	Replace	No
61604-47090			FENDER RR/RH	1	766.80	25.00	575.10	Replace <i>✓ NEC</i>	Replace	No
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace <i>✓ NEC</i>	Replace	No
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace <i>✓ NEC</i>	Replace	No
62710-47130			QUARTER GLASS RR/RH	1	846.50	25.00	634.87	Replace <i>X</i>	Replace	No
	COMMO N		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace <i>X</i>	Replace	No
TOTAL MATERIALS								5,111.65	5,111.63	
TOTAL MATERIALS(Discounted)								5,111.63	5,111.63	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Sebastian
12/11/2017
- Long Sun Repair
- Photo After Paint

[Signature]
23/11/17

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

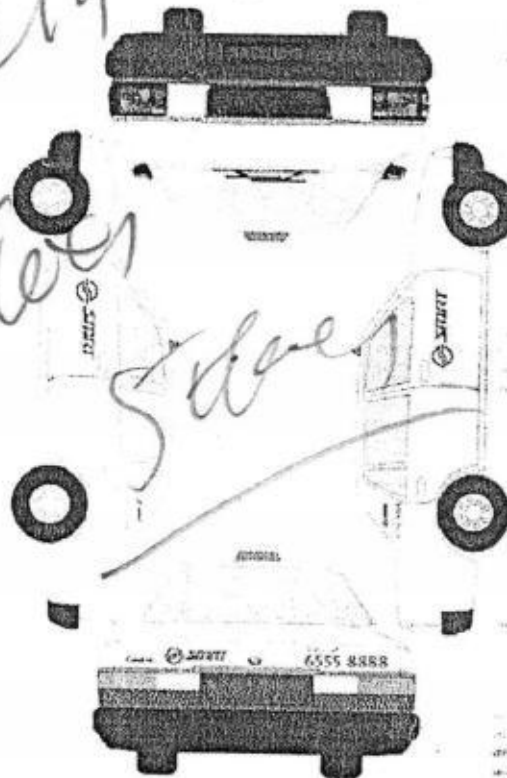
Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB308H
 Ref. No : TAX/11/17/2106
 Reg. Date : 11/12/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : LOW CHOR BENG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 16/11/2017 02:35:00 PM
 Accident Reported Date / Time : 16/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093134
 Special Instruction to ARC, if any :
 SLT5454T - NTUC IDAC P/P
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP: 90036121
 Prepared Date : 16/11/2017 04:20:16 PM



15:00 22.11.17 reject RN tender Liner old item

16:45 Recording pass.

Radio Antenna

1st witness

2nd witness

Date 17-11-17

Date 22.11.17

E ① 1/2 F
KM 245.197

Wagon to Wagon Date In: 17/11/17 Towing:

Time In: 1730 Driver: HWA

Wagon Job No: 13946/11

Vehicle sent to SMRT Date In: 22/11/17 Towing:

Time In: 1400 Driver: CH

Insured by (SMRT) :

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U305766944

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,183.00	500.00
Total Spray Painting Charges	: 1,872.00	950.00
Total Material Charges	: 1,530.44	1,530.44
Other Charges	: 1,285.00	250.00
TOTAL	: 5,870.44 11,093.40	3,230.44
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 7.00	5.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 17/11/2017 10:38:46 AM	17/11/2017 04:17:06 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 17/11/2017 10:38:36 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1711-0599

Invoice No :

Quotation Date : 24/11

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	1,183.00	500.00 /
Total Labour	1,183.00	500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	200.00 /
TO RESPRAY RIM	180.00	50.00 /
TO RESPRAY FRONT DOOR RH	378.00	200.00 /
TO RESPRAY REAR DOOR RH	378.00	200.00 /
TO RESPRAY ROCKER PANEL MOULDING	180.00	100.00 /
TO RESPRAY REAR FENDER RH	378.00	200.00 /
Total Spray Painting & Panel Beating	1,872.00	950.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	40.00 /
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 /
TO TRANSFER DOOR MECHANISM	240.00	100.00 /
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00
TO REMOVE / REFIT SEAT	120.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	1,285.00	250.00

1109340

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace	No <i>DT</i> ✓
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>NEC</i>	No ✓
53875-47030		6505553	FENDER LINER FRT/RH	1	171.70	25.00	128.77	Replace	Replace <i>Reform</i>	No ✓
42611--47140 (Frt)		6505658	WHEEL DISC. FRONT	1	1,484.20	100.00	0.00	Replace	Repair	No <i>R</i>
67001-47070		6505528	DOOR FRT/RH	1	894.40	25.00	670.80	Replace	Replace <i>DT</i>	No ✓
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>NEC</i>	No ✓
75851-47900			MOULDING BODY, RH	1	673.60	100.00	0.00	Replace	Repair	No <i>R</i>
67003-47080		6505486	DOOR RR/RH	1	954.50	100.00	0.00	Replace	Repair	No <i>R</i>
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace <i>NEC</i>	No ✓
61604-47090			FENDER RR/RH	1	766.80	100.00	0.00	Replace	Repair	No <i>R</i>
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>NEC</i>	No ✓
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>NEC</i>	No ✓
62710-47130			QUARTER GLASS RR/RH	0	846.50	25.00	0.00	Replace	Not given	No <i>X</i>
	COMMO N		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No <i>X</i>
TOTAL MATERIALS							1,530.45	1,530.44		
TOTAL MATERIALS(Discounted)							1,530.44	1,530.44		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1530.44 /
+ 500.00 /
+ 1200.00 /

3230.44 /

Sergeant.
29/11/2017.

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Thatcham escribe

NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: NS/INC17022044/Svbe2	
73 BRAS BASAH ROAD			
#05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			
		Date: 21-12-2017	
		Code: INC4	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLT 5454T	Veh. Inspected	SHB 308H
Policy No.	5095195266	Coverage (\$)	0.00
Claim No.	MT/0970142-002	Excess (\$)	0.00
Assign From		Assign Date	17/11/2017
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTDKN36U305766944	Colour	MAROON
Odometer	245798	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.			
DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	16/11/2017	Inspection Date	17/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 308H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FENDER FRT / RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	FENDER LINER FRT / RH (DISC 25%)	DEFORMED	171.70	128.77
1	DOOR FRT / RH (DISC 25%)	DENTED	894.40	670.80
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	QUARTER GLASS RR/RH	NOT NECESSARY	846.50	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	WHEEL DISC FRONT	TO REPAIR	1,484.20	-
1	MOULDING BODY, RH	TO REPAIR	673.60	-
1	DOOR RR/RH	TO REPAIR	954.50	-
1	FENDER RR/RH	TO REPAIR	766.80	-
			6,753.40	1,530.44
LABOUR				
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		2,108.00	690.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		2,072.00	990.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			4,340.00	1,700.00
GRAND TOTAL			11,093.40	3,230.44
RECOMMENDED COST OF REPAIRS (CONFIRMED)				3,230.44

Report Ref No. NS/INC17022044/Svbe2

YEANG WAI KEEN
Automotive Assessor

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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