

Surveyor

REF:

CC3/MS617022043 / Sqber

ASSIGNMENT

From:

Date:

Veh No:

SMB 352U

Yr Regn:

20/11/2012

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

Make:

Man NL320F

C.C. 10518

at Workshop m/s

Colour:

Multi Colour

A/C: Insured / Std / NI / NA

of

Sp. Reading

422517

T/Radio: Insured / Std / NI / NA

Insured:

SJN 71669

Eng/No:

Policy No.

D2867529, QMX

C/No:

WM AH 22 22 6C7001521

Claims No.

513053

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Insider / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Insider / Jammed / Leaked / Burnt or

Make of Veh:

Modi: N / S/Rim / STD A/Rim or

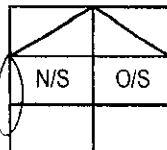
(Policy Condition)

Tyre Size:

F: 275/70 R 22-5

R: 11

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent?: Yes or No

R/Bal.

6 mm

R/Bal.

6 mm

GIA / PR Seen:

Consistent?: Yes or No

L/Bal.

6 mm

L/Bal.

6 mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

2/5/2017

D.O.I.

17/11/2017

Lum Sum:

%

3 Val.: Yes or No

Survey held at

SMB

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / NS / UIC / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

SMB 352U - NBA / M614015448 / Y

DA: 130314

SJN 71669 - CC/MS617003605 / R/Sqber

DA: 220517

20/11/17 @ 226p Email Estimate & revised to Catherine Thia & Dan Lee.

US \$1200 (Fed \$760, 39%.)

23/2/2018

RECEIVED

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

1

1) 27/2/17

☐

Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format:

MTR-TP

Lump Sum / I.B.A. (\$

1200

TOTAL

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/MSG17022043/Sqb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 20-11-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 7166S	Veh. Inspected	SMB 352U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	02/05/2017	Inspection Date	17/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No.: CE3/MSG/7022043/Sy6
 Policy Type: OD/TP/TP RES / TL / EVA

SMB 3574

Case Handler

Typist

Admin (Cater): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Sebastian): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
---	--	--	--

(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Cater 23/1/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 20 November, 2017 2:26 PM
To: Catherine Thia; Lee Chee Hwee
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 02/05/2017 , SMB 352U (TP VEHICLE), SJN 7166S (OI VEHICLE)
Attachments: CC3MSG17022043Sqb.pdf

Dear Catherine and Dan,

Enclosed herewith preliminary advice of SMB 352U.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)

Sent: Monday, 20 November, 2017 2:24 PM

To: Catherine Thia <catherine_thia@sg.msiga-asia.com>; Lee Chee Hwee <cheehwee_lee@sg.msiga-asia.com>

Cc: KKLau <kklau@lkkauto.com>; Christopher Chionh <christopher_chionh@sg.msiga-asia.com>; SUR <sur@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 02/05/2017 , SMB 352U (TP VEHICLE), SJN 7166S (OI VEHICLE)

Dear Catherine and Dan,

Please be informed that we had inspected the vehicle SMB 352U at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's estimated cost of repair.

We are pending for TP GIA report.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: Please advise

Date: 20th November 2017

Our Ref: CC3/MSG17022043/Sqb

The Motor Claims Department
MSIG Insurance Singapore Pte Ltd

Dear Sirs/Mdm

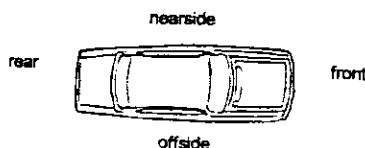
PRELIMINARY ADVICE OF VEHICLE NO. SMB 352U

Please be informed that we had conducted the inspection of the abovementioned vehicle on 17/11/2017 at the premises of M/s SMRT and have the following to report:-

Workshop Estimate Amount	: S\$ <u>1,960.00</u>
Revised Estimate Amount	: S\$ <u>1,230.00</u>
"Check" Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the n/s portion.



Comments/ Present Status:

Damages consistent.

We have not authorized repair.

Yours faithfully

Sebastian
Automotive Assessor

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	2292D

Vehicle Details

Vehicle No.	SMB352U
Vehicle to be Exported	No
Intended De-registration Date	20 Nov 2017
Vehicle Make	MAN
Vehicle Model	NL320F (A22)
Primary Colour	Multi-Colour
Manufacturing Year	2012
Engine No.	50331280203124
Chassis No.	WMAA22ZZ6C7001521
Maximum Power Output	-
Open Market Value	\$258,460.00
Original Registration Date	20 Nov 2012
First Registration Date	20 Nov 2012
Transfer Count	0
Actual ARF Paid	\$0.00

Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Rebate Amount	\$0.00
Total Rebate Amount	\$0.00

The information contained herein is correct as at 20 Nov 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/05/2017 15:43
Date Of Accident	02/05/2017 07:40
Exact Location Of Accident	WOODLANDS ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB352U
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-88888888

Vehicle Particulars

Manufacturer	MAN
Model	BUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087563MFBP
Cover Note Number	

Driver

Name of Driver	SUN ZHENGQU
Passport No/FIN	G2291110X
Date Of Birth	06/02/1980
Occupation	OUTDOOR
Date Of Driving Pass	14/10/2013
Driving Experience	3 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

-
-
-
-
-
-

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident SIDE SWIPE- OPPOSITE DIRECTION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO GIA.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJN7166S

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver WONG JUN JIE

NRIC/Passport Number S8730175C

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

IMPORTANT NOTICE

SKETCH PLAN

16/5/2017/3005

1. Please report **promptly** the details of the accident to speed up the claim process.
2. The Form must be **completed by the Policyholder and/or the Authorized Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **rescind the policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be **forwarded by the insurers of the CMA Records Management Centre** established by the General Insurance Association of Singapore (GIA) for archiving and that copies of the report will be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available if/when so required.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in the accident (all insurer(s) who have insured vehicle(s) involved in the accident shall be collectively referred to as the "Insurers"), the Insurers' lawyer/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of correspondence packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyer/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyer/law firms), which may be listed outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time: 4/5/2017
 Driver's Signature (if driver is not the policyholder) / Date & Time: 4/5/2017 10:15 hrs
 Witnessed by Reporting Centre Personnel: SGN 71665

Sketch Plan
 71665
 4/5/2017
 10:15 hrs

Describe Circumstances of the Accident:

While travelling along in road winds Road on the extreme left lane
proceeding straight heading towards Forest Parkway intersection
when the 2011 TLB's suddenly darted out from the side Road resulting
the front right portion collided into the left side of portion of
my bus. After the collision the driver of 2011 TLB's apologized to
me and said that he did not see my bus. No injury. That's all.

(The remaining lined area of the page is crossed out with a diagonal line.)

Declaration

I/We declare the foregoing particulars are true in every respect.



Police/Driver's Signature / Date & Time

(Signature)
4/1/2017

Driver's Signature (if driver is not the police/Driver) / Date & Time

(Signature)
3/1/2017

(Signature)
4/1/2017 10:15 hrs.

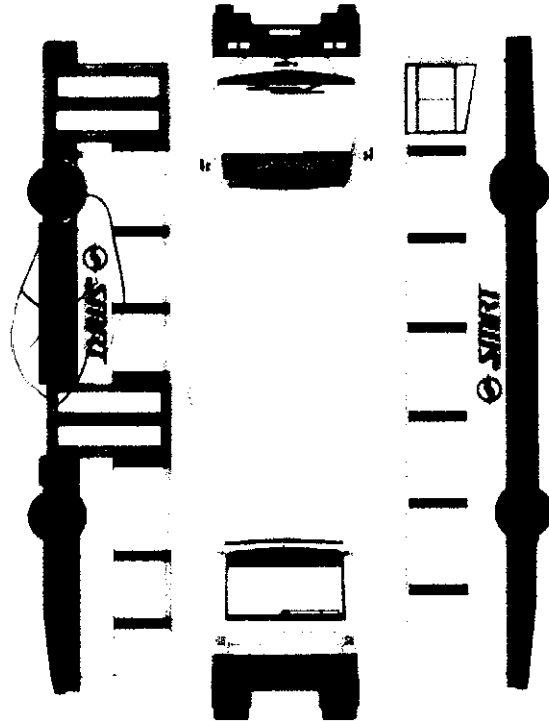
Witnessed by Reporting Centre Personnel

(Signature)

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB352U
Ref. No : BUS/05/17/5005
Reg. Date : 01/01/1900
Vehicle Type : BUS -12M
Make : MAN
Model : MAN
Name of Driver : Sun Zhengqu
Type of Accident : SIDE SWIPE
Date / Time of Accident : 02/05/2017 07:40:00 AM
Accident Reported Date / Time : 04/05/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : MSIG
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No :
Special Instruction to ARC,if any :
LEFT CENTER PORTION.
TP: SJN7166S
Prepared Date : 05/05/2017 06:04:13 PM



Sebastian.
12/11/2017.
- Ling Sun Repair.
- Photo After Paint.
90036121
sebastianyeang@lkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC
TO REPAIR LHS CTR PORTION	1,060.00
Total Labour	1,060.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	700.00
Total Spray Painting & Panel Beating	700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC
Total Other Costs	

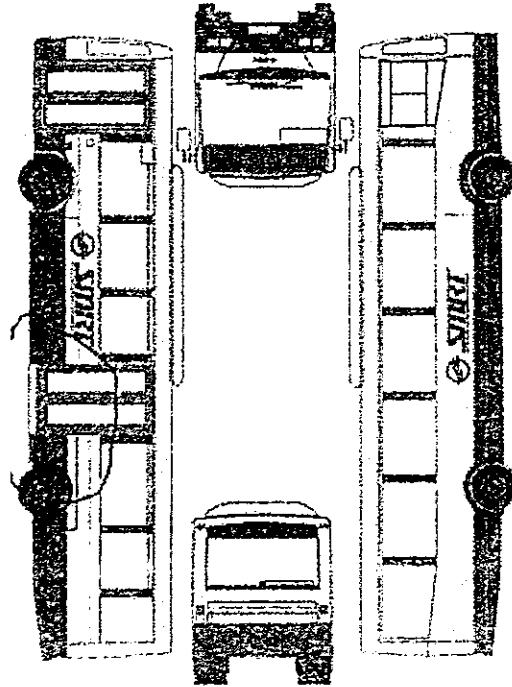
20/11/20

0.00
200.00
=
200.00
0.00
530.00
500.00
=
1,030.00
0.00
200.00
1,030.00
=
1,230.00

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB352U
Ref. No : BUS/05/17/5005
Reg. Date : 20/11/2012
Vehicle Type : BUS -12M
Make : MAN
Model : MAN
Name of Driver : Sun Zhengqu
Type of Accident : SIDE SWIPE
Date / Time of Accident : 02/05/2017 07:40:00 AM
Accident Reported Date / Time : 04/05/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : MSIG
Vehicle is Towed Back? : No
Towed Back Date/Time : 01/01/2000
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094269
Special Instruction to ARC,if any :
LEFT CENTER PORTION.
TP: SJN7166S
Prepared Date : 05/05/2017 06:04:13 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,060.00	530.00
Total Spray Painting Charges :	700.00	500.00
Total Material Charges :	200.00	200.00
Other Charges :	0.00	0.00
TOTAL :	1,960.00	1,230.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	2.00	1.00
Prepared / Adjusted By :		LKK (Sebastian)
Arc / Surveyor Sign Off Date :	07/11/2017 01:59:08 PM	24/01/2018 10:42:15 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/11/2017 01:59:08 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LHS CTR PORTION	1,060.00	530.00 /
Total Labour	1,060.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	700.00	500.00 /
Total Spray Painting & Panel Beating	700.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

1460

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	COMMO N	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace	No
TOTAL MATERIALS							200.00	200.00		
TOTAL MATERIALS(Discounted)							200.00	200.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	COMMO N	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						200.00			

Register Date

20/11/2012

200
 - 16%

 160
 530
 + 500

 1190

L/S : \$ 1200

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2017		22 Nov 2017 10:41 Edit Adj Rpt	S\$1,200.00 Edit Estimates	S\$1,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS			[Created by insurer]
Insured:	WONG YONG CHOI, ID: S1173548G, Tel: +6591598200		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB352U	Date of Loss:	02/05/2017 07:00 - :59
Claim Type:	TP / 513053	Policy/Cover Note No.:	D28675291QMX (Comprehensive) Coverage: 25/02/2017 - 24/02/2018
Vehicle Reg. No. (Insured):	SJN7166S	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Imm.Advice due 23/11/2017]		
Driver/Custodian (Insured):	Wong Jun Jie (), NRIC: S8730175C		
Adj Asg. Remarks:	DIRECT SURVEY INSPECTION		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS							View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

Claim Documents

*SMB352U (513053)
[SJN7166S]
TP
SMRT BUSES LTD
May 2 2017 7:00AM
[WONG YONG CHOI]
SMRT Automotive Services Pte Ltd













Upload Documents






Upload Photos

Compose New Letter

View

View in Browser

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
2	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
3	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
4	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
5	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
6	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
7	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
8	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
9	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
10	23/02/18 12:07	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
11	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
12	23/02/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/11/17 10:42	TP SMB352U GIA REPORT	 Load PDF	
2	22/11/17 10:42	Preliminary advice of SMB 352U	 Load PDF	
3	22/11/17 10:42	Estimate	 Load PDF	
4	22/11/17 10:42	EMAIL FOR DIRECT SURVEY INSPECTION	 Load PDF	
5	22/11/17 10:43	OI SJN7166S GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG17022043/SQBE2
Date: 28/02/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. **Policy No:** D28675291QMX
Claimant Vehicle No : SMB352U **Insured Vehicle No :** SJN7166S
Date of Loss: 02/05/2017 **Nature of Claim:** TP **Claim No:** 513053

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB352U
Make & Model: MAN NL320F (A22), 10.5 D (M) **Engine No:** 50331280203124
Reg. Date: 20/11/2012 (Man. Year: 2012) **Chassis No:** WMAA22ZZ6C7001521
Colour: Multi-colour **Odometer:** 422517 km
Engine Capacity: 10518 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 **Rear Tyre Size:** 275/70 R22.5
Front Left Side: Continental 6 mm **Rear Left Side:** Continental 6 mm
Front Right Side: Continental 6 mm **Rear Right Side:** Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	200.00	200.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,760.00	1,030.00	730.00	41.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,960.00	1,230.00	730.00	37.24
Approved Total (Overridden) (S\$)		1,200.00		
Nett Amount (S\$)	1,960.00	1,200.00	760.00	38.78

INSPECTION

Date of Assignment: 22/11/2017
Date Inspected: 17/11/2017 **Inspected At:** SMRT Automotive Services Pte Ltd (Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705
Estimated Period of Repair: 1.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 28 Feb 2018)

Parts: N/A MAN NL320F (A22) 10.5 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMB352U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SMRT STICKER (B)	Necessary	200.00 FS	*200.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					200.00	200.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR LHS CTR PORTION	New	1,060.00	530.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	700.00	500.00
Gross Labour Cost (\$\$)			1,760.00	1,030.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >