

Bernie

CC3 / AIG170

21983, 6103

Surveior:

Chew Qiang

DOI:

ASSIGNMENT

21/11/17

Date / Time:

12/11/17

Registered in Merimen:

21/11/17

Pre-assign / CCU / FTE

SKP 5915M

462506492756



Insured Vehicle No.:

SWISS SH OVERSEAS ENTERPRISE P/L

Claim No.:

2100386658

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ZAN MRS SHYAM KUNDER DAKA PRASAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

82331781

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLU 3633B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/11/17
Zami

SLU 3633B - X : SKP 5915M - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/11/17

Email liability. user sent.

22/11/17 @ 9:33am - Spoke to QIC (Mr. Zami) - Confirmed accident details and QIC recommended TP. QIC will send org additional photos via email. Informed not TP claim. advise on LOR claim and agree to settle. Send letter to QIC.

26/12/17

File pass to meikwan to close.

RECEIVED 20 DEC 2017

PRELIMINARY ADVICE		Date/Time:	Sent By:		
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	\$5	() days	Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time: 23.12.2017	Confirm with: Tang Shulin	Email <input checked="" type="checkbox"/>	Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27		If NO or B 28, Ass. Lia:	
Repair Cost: (w/11/17)	\$5 4,328.11			(QIC recommended TP)	
Loss of Rental (LOR): (w/11/17)	\$5 260.00	(3 days)	x \$120.00		
Loss of Use (LOU):	\$5 -	(\$ x days)			
Loss of Income (LOI):	\$5 -	(\$ x days)			
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$5 2.00				
Medical:	\$5 -				
Disbursement:	\$5 -	(e.g. Tow/Independent)			
Legal Cost:	\$5 -				
Total:	\$5 4,690.11	Global Sum \$5:			
FINAL PAYMENT		Date/Time: 23.12.2017	Confirm with: Tang Shulin	Email <input checked="" type="checkbox"/>	Call <input type="checkbox"/>
Payee 1:	\$5 4,690.11	Name 1: Volkswagen Group Singapore Pte Ltd			
Payee 2 (Strike if N.A.)	\$5 -	Name 2:			
Payee 3 (Strike if N.A.)	\$5 -	Name 3:			

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320 + \$20.00

XPR

MTG

2198316 km3

ASSIGNMENT

From: _____ Date: **28/11/17**

Estimated Cost: _____

CO. ☒ WS / TP RES / CO RES / EVA / INV / MV

To inspect vehicle No: **SLU 3633B**

at Workshop no: **Volkswagen**

at: **1 Kampong Ampet off Mophison Rd**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Sal. or Market Value: _____

DAC Accident Report Consistent? Yes or No

GIA / PR Seen Consistent? Yes or No

Est. Repairs: **3** days Res. Yes or No

Lum Sum: **1** \$ 3 Val. Yes or No

CA / REV / REP / 24 HRS

Date: _____ Person Contacted: _____ Vehicle IN / OUT

Veh No: **SLU 3633B** Reg: **10 Nov 2017**

Type: ☒ Car / ☐ M/Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Home Mover

Truck / Trailer: _____

Make: **Volkswagen Golf** **1984**

Colour: **white** AC Insured Std / N / NA

Sp Reading: **1002** T/Fac Insured / Std / N / NA

Eng No: _____

C No: **WUW88ZAU 8 Jw 075601**

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt on

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt on

Mod: ☒ Nil / ☐ STD A/Rim or

Tyre Size: **P: 225/40R18**
R: "

☒ SS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI

TOYO / YOKO or

Front: _____ Rear: _____

R.Bal: **9** mm R.Bal: **9** mm

L.Bal: **9** mm L.Bal: **9** mm

D.O.A: _____ D.O.I: **27-11-17**

Survey held at: **WS** **12:30pm**

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

(P/p: \$4,044.97 / red: \$3,280.00 / 45%)

Site Time File Fee: ☐ Prel. Report ☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transport: _____

Food & Accom: _____

Report Format: _____

Lump Sum (L.S.): _____

Add Fee: ☐ Site Insp: **5**
☐ Night: **5**
☐ Temp: **5**
☐ Rain: **5**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG17021983/ka3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 17-11-2017	
Code : AIG				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKP 5915M	Veh. Inspected	SLU 3633B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/11/2017	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

TAN SIAO HUI
(CHEN XIAOHUI)
307B ANCHORVALE ROAD
#07-46
Singapore, 542307
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039159
Quote No. SER/QUO/1701914
QuoteDate 16/11/17
Salesperson Benjamin lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf GTI 169 kW	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLU3633B	WVWZZZAUZJW075601	10/11/17	Benjamin lim
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHH 232978	BQ19UY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT	840	2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT	800	2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				5,760.00
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5G6807568AB9B9	REAR SPOILER	1	Pieces		415.22
	Sum Item				1,564.97

3 Days.

before paint photos.

27/11/17

Gao Qial

82880282

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Sum Labor	5,760.00
Sum Item	1,564.97
Total SGD	7,324.97
7% GST	512.75
Total SGD Incl. GST	7,837.72

Payments to: - BBN: - Acc.-No.:

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57557

Biz Reg. No. 53103069E
GST No. M2009B505-2

SERVICE ORDER NO: 17IP3191

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLU3633B

DATE: 18/12/17

VIN NO.: WVWZZZAUZJW075601

GEARBOX CODE:

MODEL: Golf GTI 169 kW

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

Pickup:

KM : 1,589

Engine No.:

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA: 15/11/2017				
	SURVEY BY LKK				
	TP VEHICLE NO SKP5915M				
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
	Item				
8	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
9	REAR SPOILER	1.00	PCS	415.22	415.22

Sub Total 4,044.97
GST (7%) AMOUNT 283.14
TOTAL AMOUNT 4,328.11

for Volkswagen Centre Singapore



22 DEC 2017

Customer

Phone : Fax :

Enquire Transfer Fee

Vehicle Details

Vehicle No.	SLU3633B
Vehicle Type	P10 - Passenger Motor Car
Vehicle Attachment 1	With Sun Roof
Vehicle Scheme	Normal
Vehicle Make	VOLKSWAGEN
Vehicle Model	GOLF GTI 2.0 DSG
Chassis No.	WVWZZZAUZJW075601
Propellant	Petrol
Engine No.	CHH232978
Engine Capacity	1984 cc
Maximum Power Output	169.0 kW (226 bhp)
Maximum Laden Weight	1880 kg
Unladen Weight	1408 kg
Year Of Manufacture	2017
Original Registration Date	10 Nov 2017
Lifespan Expiry Date	-
COE Category	B - Car above 1600cc or 97kW (130bhp)
Quota Premium	\$57,414.00
COE Expiry Date	09 Nov 2027
Road Tax Expiry Date	09 Nov 2018
PARF Eligibility Expiry Date	09 Nov 2027
Inspection Due Date	09 Nov 2020
Intended Transfer Date	28 Nov 2018
CO2 Emission	151.00 (g/km)
CEVS Rebate Utilised Amount	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use [Enquire Road Tax Payable](#) for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 10 Nov 2018 to 09 May 2019)

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
----------------------------	---------------------	---------------------------

Catherine Chong (LKK Auto)

From: Ai Phing (LKKAuto) <aiphing@lkkauto.com>
Sent: Friday, 17 November, 2017 9:41 AM
To: assignments
Cc: Admin A
Subject: FW: REQUEST DIRECT SETTLEMENT FOR SLU3633B & SKP5915M ON 15/11/2017
Attachments: MyDocument_2017_11_17_08_32_16.pdf

Dear Assignment Team,

FYNA.

CC3 / ALG 17021983 / 1463

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Friday, 17 November, 2017 8:38 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan, William (VWG Singapore) <william.tan@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SLU3633B & SKP5915M ON 15/11/2017

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Tan Grao Hui
NRIC 979356401 insured of vehicle SLN 3633B against
your insured vehicle number 9KP 5915M (AlG)
On the accident dated on 15/11/17 (ddmmYYYY) along Sip Road
from Anchorage Link towards Seayay East Ave.

Dated this 16 (day) of 11 (month) 20 17.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223511 / 69223502
HP: 92361588 / 93867833
germaine.ong@vw.com.sg
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

TAN SIAO HUI
(CHEN XIAOHUI)
307B ANCHORVALE ROAD
#07-46
Singapore, 542307
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039159
Quote No. SER/QUO/1701914
QuoteDate 16/11/17
Salesperson Benjamin lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf GTI 169 kW	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLU3633B	WVWZZZAUZJW075601	10/11/17	Benjamin lim
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHH 232978	BQ19UY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				5,760.00
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5G6807568AB9B9	REAR SPOILER	1	Pieces		415.22
	Sum Item				1,564.97

Sum Labor	5,760.00
Sum Item	1,564.97

Total	SGD	7,324.97
7% GST		512.75
Total SGD Incl. GST		7,837.72

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKP 591SM

Claimant's Vehicle No. SL43633B

Accident on 15/4/17 involving vehicle/s No. _____

_____ along/at Ship Rd from

Anchorvale Link towards Sengkang East Ave.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4,328.11 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/
Car Rental S\$ 120 x 3 days Payable to _____
= \$360.

3. Medical and
Search Fees S\$ 2. Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser Germaine Ong / Tang Shu Shi

Contact No.H/P. 69223511 / 69223502

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Saturday, 23 December, 2017 12:20 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Hsiao Tong (LKKAuto)
Subject: Your Ref: SLU 3633B_ACCIDENT INVOLVING SKP 5915M & SLU 3633B ON 15/11/2017

Your Ref: SLU 3633B
Our Ref: CC3/AIG17021983/Gka3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SKP 5915M & SLU 3633B ON 15/11/2017

We refer to the above matter.

We confirmed settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,328.11
2. Loss of Rental(3days x \$120.00)	\$ 360.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 4,690.11</u>

We will proceed to close the file on our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Saturday, 23 December, 2017 11:34 AM
To: Ai Phing (LKKAuto); Zaini (LKK Auto); CS A Team; Guo Qiang (LKKAuto)
Cc: SUR
Subject: RE: FINALIZE VEHICLE SLU3633B

Dear Claims,

Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17021983/ka3

22 NOVEMBER 2017

SWISS SINGAPORE OVERSEAS ENTERPRISE PTE LTD

65 CHULIA STREET

#48-05/08 OCBC CENTRE

SINGAPORE 049513

ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 5915M AND SLU 3633B ON 15.11.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Tan Siao Hui (the third party claimant")
of APT BLK 307B ANCHORVALE ROAD #07-46 S (S42307) (address), owner
of SLU3633B (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLU3633B that was damaged pursuant to the accident which occurred
on 15/11/17 (date) along Sip Rd from Anchorvale Link Twards (location)
involving vehicle no/s SPS915M ("the accident"). Sengkang East Ave.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 12 (month) 2017 (year)


K

Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 4,328.11 (Repair Cost), SS 360.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SLU 3633B that was damaged pursuant to the accident which occurred on 15.11.2017 (date) along SLP ROAD from Anchorvale Link towards Singapore (location) involving vehicle no/s SKP5915M. This is pursuant to the inspection conducted on 27.11.2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Siao Hui ("the third party claimant") of vehicle no. SLU 3633B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU 3633B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of December (month) 2017 (year)



XGQ

Signed by appointed surveyor



[Handwritten signature]

Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57557

Bus Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 171P3191

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLU3633B

DATE: 18/12/17

Pickup:

VIN NO.: WVWZZ2AUZJW075601

KM : 1,589

GEARBOX CODE:

Engine No.:

MODEL: Golf GTI 189 kW

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA: 15/11/2017				
	SURVEY BY LKK				
	TP VEHICLE NO SKP5915M				
	Labor				
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
	Item				
8	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
9	REAR SPOILER	1.00	PCS	415.22	415.22

Sub Total 4,044.97
GST (7%) AMOUNT 283.14
TOTAL AMOUNT 4,328.11

for Volkswagen Centre Singapore



22 DEC 2017

Customer

Phone : Fax :

Skyway Motor Pte Ltd

400 Orchard Road #15-06 Singapore 238875

Co. Reg.199904194N

Tax Invoice

Bill To:

CAR RENTAL-SHORT TERM

GST Reg No: 19-9904194-N

Invoice No :	CR002114
Date :	11-12-17
Page :	1

Ship To:

NEO CHEE KIONG /
BLOCK 307B ANCHORVALE ROAD /
#07-46 /
SINGAPORE 542307 /

Attn:

Phone:

Fax:

SalesPerson	P.O. Number	Date Shipped	Shipped Via	Terms
	RA02950 /			Net 30th after

Description	Amount (\$\$)
RENTAL CHARGES (03 DAYS X \$120) / FROM 11/12/2017 TO 13/12/2017 / JETTA : SLP9204X / RENTAL AGREEMENT : RA02950 / DRIVEN BY : NEO CHEE KIONG / YOUR REF : SLU3633B / RECEIVED 11 DEC 2017 BY: <u>UOB CC 9360</u>	\$336.45

Memo:

Total	\$336.45
Freight	\$0.00
Add: GST	\$23.55
Total Inc GST	\$360.00
Less: Deposit	\$0.00
Balance Due	\$360.00 /

Authorised Signatory

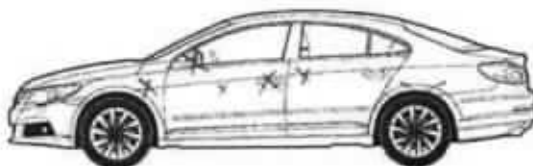
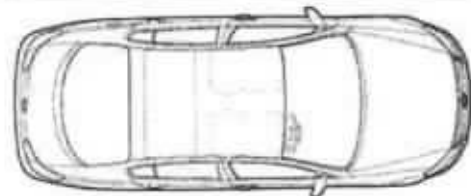
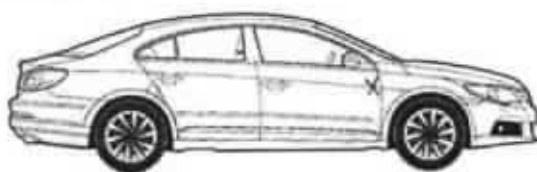


HIRER'S PARTICULARS	
Owner's Vehicle No.:	SL19K7388
Model:	holf.
Name:	Mr. Lee Kian Ch.
Address:	Blk 267B, Anchorvale Rd. #15-46, Singapore 300267
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No: 87 630 296.
P.P / I.C No.:	Nationality: Singapore.
Date of Birth:	Place of Birth:
Dr. Licence No.:	
Date of Issue:	Country of Issue:

ADDITIONAL DRIVER'S PARTICULARS	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp / Pgr No:
P.P / I.C No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.:	
Date of Issue:	Country of Issue:
IMPORTANT: The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences.	

RENTAL VEHICLE PARTICULARS		
Rental Vehicle No.:	SL19K7388	
Model:	J-119	
Collection Out	Date & Time	Mileage Out
	11/11/17 9:05am.	31479
Return In	Date & Time	Mileage In
	07/01/18 09:45	37611
Petrol Level 		

RENTAL CHARGES			
Months @ \$	per month		
Weeks @ \$	per week		
3 Days @ \$ 120.	per day	360.	00.
Hours @ \$	per hour		
ADDITIONAL CHARGES			
PETROL TOP-UP CHARGES			
MISC			
TOTAL CHARGES (incl 7% GST)		360	00
PAYMENT MODE			
<input type="checkbox"/> Master	:		
<input type="checkbox"/> VISA	:		
<input type="checkbox"/> Cash	:		
<input type="checkbox"/> Others	:		



Remarks: _____

CHECKED OUT BY	CHECKED IN BY
----------------	---------------



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-171556
Date of Request: 15/11/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 15/11/2017
Enquiry By: PEARLYN CHEONG
TP Vehicle No: SKP5915M
Accident Date: 15/11/2017

Enquiry Result		Period of Insurance	Insurer Tel. No.
TP Vehicle No.	Insurer		
SKP5915M	AIG Asia Pacific Insurance Pte. Ltd.	24/09/2017-23/09/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-171556
Date of Request: 15/11/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 15/11/2017
Enquiry By PEARLYN CHEONG
TP Vehicle No. SKP5915M
Accident Date 15/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Nov 2017 Edit Reg		27 Nov 2017 00:00 Edit Adj Rpt	S\$4,044.97 Edit Estimates	S\$4,044.97 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Swiss Singapore Overseas Enterprises Pte Ltd, Co. Reg. No.: 197800048Z		
Main Claimant:	TAN SIAO HUI, ID: S79356401		
Vehicle Reg. No.:	SLU3633B	Date of Loss:	15/11/2017 07:00 - :59
Claim Type:	TP / 4625064927SG	Policy/Cover Note No.:	2100386658
Vehicle Reg. No. (Insured):	SKP5915M	Policy No. (Claimant):	50505958
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd (MacPherson) 1 Kampong Ampat, Singapore 368314, 368314 Macpherson - Tel: 63057299		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 28/11/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU3633B (4625064927SG)

[SKP5915M]

TP

TAN SIAO HUI

Nov 15 2017 7:00AM

[Swiss Singapore Overseas Enterprises Pte Ltd]

Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
Letters/Correspondences						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown			1	Edit	
Assessment Reports						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)				Thumbnail	Print
1	20/11/17 09:29	Accident Statement <small>From: SC - Reg. No: SKP5915M, Claimant: SWISS SINGAPORE OVERSEAS ENTERPRISE PTE LTD</small>			1	Load HTM	
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
2	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
3	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
4	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
5	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
6	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
7	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
8	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
9	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
10	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
11	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
12	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
13	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
14	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
15	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
16	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
17	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
18	23/12/17 12:23	General View			1	Load JPG	<input checked="" type="checkbox"/>
19	23/12/17 12:23	Odometer Reading			1	Load JPG	<input checked="" type="checkbox"/>
20	23/12/17 12:23	Chassis Number			1	Load JPG	<input checked="" type="checkbox"/>
21	23/12/17 12:24	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
22	23/12/17 12:24	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
23	23/12/17 12:24	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
24	23/12/17 12:24	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
25	23/12/17 12:24	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print

1	20/11/17 08:13	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	1	Load PDF	
2	01/12/17 10:15	TP ESTIMATE - MARKED	1	Load PDF	
3	04/01/18 07:54	WORKSHOP INVOICE	1	Load PDF	
4	04/01/18 07:54	AUTHORISATION TO ACT FORM	1	Load PDF	
5	04/01/18 07:54	Release Voucher	1	Load PDF	
6	04/01/18 07:54	RENTAL RECEIPT	1	Load PDF	
7	04/01/18 07:54	GIA SEARCH	1	Load PDF	
8	04/01/18 07:54	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP5915M (Insd veh)	Model:	VOLKSWAGEN GOLF 2.0 GTI
	SLU3633B (TP veh)		(A)
Date of Accident:	15/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,837.72
Final Repair Cost	:	\$	4,328.11
Loss of Use	:	\$	
Rental (if any)	:	\$	360.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,690.11

days at \$0.00 per day

3 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____100_____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 4,690.11
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17021983/GKA3Q2

Date: 04/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100386658
 Claimant Vehicle No: SLU3633B Insured Vehicle No: SKP5915M
 Date of Loss: 15/11/2017 Nature of Claim: TP Claim No: 4625064927SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU3633B
 Make & Model: VOLKSWAGEN GOLF, 2.0 GTI (A) Engine No: CHH232978
 Reg. Date: 10/11/2017 (Man. Year: 2017) Chassis No: WWWZZAUJW075601
 Colour: White Odometer: 1002 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Bridgestone 9 mm Rear Left Side: Bridgestone 9 mm
 Front Right Side: Bridgestone 9 mm Rear Right Side: Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,644.97	1,644.97	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,324.97	4,044.97	3,280.00	44.78
+ GST 7.00/7.00% (S\$)	512.75	283.15	229.60	44.78
Nett Amount (S\$)	7,837.72	4,328.12	3,509.60	44.78
+ Car Rental (3.0 x S\$120.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,690.12		

INSPECTION

Date of Assignment: 27/11/2017

Date Inspected: 27/11/2017 Inspected At:

Volkswagen Group Singapore Pte Ltd
 (MacPherson)
 1 Kampong Ampat, Singapore 368314
 Singapore 368314

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG**Manager:** Zaini Bin Kusaini

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
2	1		*REAR SPOILER	Cut	415.22 FS	*415.22 FS
3	1		*B&P NUMBER PLATE	Cut	80.00 FS	*80.00 FS
Total Parts (S\$)					1,644.97	1,644.97

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (\$\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >