

**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Tan Siao Hui  
NRIC S79356401 insured of vehicle SLU 3633B against  
your insured vehicle number SKP 5915M ( AlG )  
On the accident dated on 15/11/17 (ddmm/yyyy) along Slip Road  
from Anchorvale Link towards Serpong East Ave.

Dated this 16 (day) of 11 (month) 20 17.



Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223511 / 69223502  
HP: 92361588 / 93867833  
[germaine.ong@vw.com.sg](mailto:germaine.ong@vw.com.sg)  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

**PDI TUAS**

PDI TUAS

TAN SIAO HUI  
(CHEN XIAOHUI)  
307B ANCHORVALE ROAD  
#07-46  
Singapore, 542307  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV039159  
Quote No. SER/QUO/1701914  
QuoteDate 16/11/17  
Salesperson Benjamin lim  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf GTI 169 kW	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLU3633B	WVWZZZAUZJW075601	10/11/17	Benjamin lim
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHH 232978	BQ19UY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>5,760.00</b>
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5G6807568AB9B9	REAR SPOILER	1	Pieces		415.22
	<b>Sum Item</b>				<b>1,564.97</b>

<b>Sum Labor</b>	<b>5,760.00</b>
<b>Sum Item</b>	<b>1,564.97</b>

<b>Total SGD</b>	<b>7,324.97</b>
7% GST	512.75
<b>Total SGD Incl. GST</b>	<b>7,837.72</b>

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No.:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/11/2017 16:35
Date Of Accident	15/11/2017 07:55
Exact Location Of Accident	SLIP RD FRM ANCHORVALE LINK TWDS SENGKANG EAST AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU3633B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN SIAO HUI
NRIC No	S7935640I
Email Address	TROYLEE23.BN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97632598
Alternative Phone No	OFFICE-97632598

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF GTI 169 KW
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	50505958

### Driver

Name of Driver	NEO CHEE KIONG(LIANG ZHIQIANG)
NRIC No	S7530431E
Date Of Birth	21/10/1975
Occupation	INDOOR
Date Of Driving Pass	23/10/2000
Driving Experience	17 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97632598
Fax Number	(LOCAL) +65-97632598

Contact Number	
EEmail Address	TROYLEE23.BN@GMAIL.COM

Address	APT BLK 307B ANCHORVALE ROAD #07-46
Postcode	542307
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SIZE EXCEED THE ALLOWABLE LIMIT.CAN'T UPLOAD
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP5915M
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	ZANWAR SHYAMSUNDER BALAPRASAD
NRIC/Passport Number	S7665331C
Contact Number	81331781
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

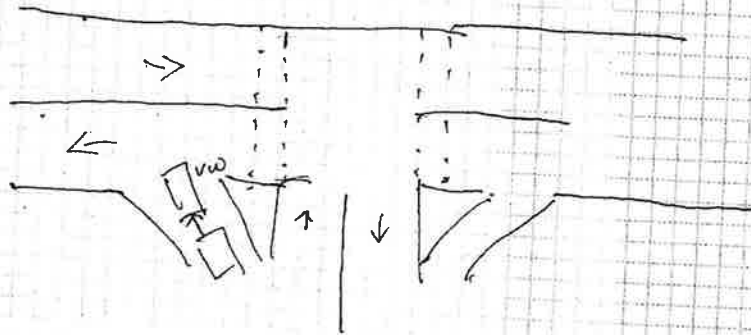
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

15 Nov 0758H approaching filter lane to turn left to Sengkang East Ave from Anchorvale Link. Car was doing U-turn from Sengkang East Ave therefore stop my car to allow the U-turn car to finish the turn. Car behind knock on to my car when I stopped for U-turn car.

3rd party: Zanwar Shyamsunder Balaprasad  
S7665331C  
SKP 5915M  
HP: 8133 1781

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807  
Tel: (65) 6827 7888 Fax: (65) 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 2010412212G

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## MOTOR INSURANCE COVER NOTE

Cover Note No. 50505958

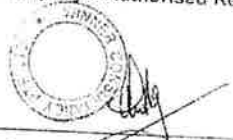
The Insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

### SCHEDULE

Agent No. : 156346  
Name of Insured : TAN SIAO HUI  
Make and Description of Vehicle : VOLKSWAGEN GOLF GTI 2.0 TSI  
Vehicle Registration No. : SLN 3633B  
Year of Manufacture : 2017  
Engine No. : CHH232978  
Chassis No. : WVVZZZAUZJW075601  
Capacity : 1,984 Cubic Capacity  
Cover Type : Comprehensive  
Sum Insured (SGD) : Market Value  
Period of Insurance : One year from Date of Registration of the vehicle with LTA  
Excess (SGD) : As Agreed  
Finance Company : DBS BANK LIMITED

I/We hereby certify that this Cover Note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the  
Company's Authorised Representative



Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.  
Authorised Insurers

Amy Ler  
Senior Vice President, Agencies

Date of Issue : 06/11/2017

This Cover Note is valid for 30 days from the date of issue.

XWCPLANCH2017110616042592

Sketch Plan Pg. 4

IDENTITY CARD NO. S7530431E



Name

NEO CHEE KIONG  
(LIANG ZHIQIANG)

梁志强

Race

CHINESE

Ume

21-10-1975

M

COUNTRY OF BIRTH  
SINGAPORE



97632598

troylee23.bn@gmail.com



Sketch Plan Pg. 5



NRIC No. S7530431E



Date of Birth: 11-11-2005

APT BLK 307B ANCHORVALE ROAD #07-46  
SINGAPORE 542307

NRIC No. S7530431E

Date: 20-10-2006

No: 5665024

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

as 3 Motor Cycles and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

23 Oct 2000

NP 011

